West Glamorgan Partnership Emergency / Winter Plan 2021-2022



Key Aims

Reconfigure the current RPB transformation programme to focus on emergency (including Winter planning) with a focus on actions that will best support the population and our health/ social care system over the next 5 months.

Emergency/ Winter plan must cover all cohorts of the population – children, mental health, learning disability, older people, carers and communities

Emergency/ Winter plan must focus on building resilience across the range of acute and community services including health, social care, third and independent sector

Programme	Objectives	Key Deliverables and Impact for Q3/Q4	Key Milestones Q3/Q4	Progress Update	Status	Funding Proposal?
HOME FIRST (TB1)	 Pathway 0 Explore opportunities to increase third sector/ community capacity to support: hospital avoidance /community maintenance hospital discharge without recourse to formal care 	Increased use of Pathway O to support timelier discharge for patients through an "in reach" approach Improved patient flow (increase of discharges supported 12 per month) Improved patient outcomes and experience	Launch P 0 In reach on 01.11.21 (regionally)	Meeting Booked to explore third sector in reach set up 06.10.21 Liaison with P2 Group to enhance "in reach" model through incorporation of third sector element 08.10.21 with intention to launch alongside expansion of P2 model on 01.11.21. Operational Planning Meeting 22.10.21	In Progress	

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				P0 in reach live from 01.11.21 in liaison with wider in reach roll out, with onsite (hospital) presence planned from 08.11.21 Regional Offer of practical support (needs based) through Age Cymru currently being developed using existing resources (new funding) initially focused on Pathway 0 with potential to cross over into Pathway 1/2		
	Pathway 1: Consider opportunities around accelerated front door turnaround linked to existing service provision	Improved patient flow Timelier discharge and assessment	Options consideration 29.10.21	Scoping of model underway to support pull from relevant units Initial Priorities under consideration:	In Progress	
	e.g., the Emergency Department	Improved patient outcomes and experience		 Incentivise / Support for care homes to reaccept residents directly from ED, Admission Units etc. Falls Team establishment NPT Social Work presence in Morriston Use of third sector to encourage / support earlier turnaround Explore options for further ESD alignment 		

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	Pathway 2: Consider reconfiguring community reablement resources to focus on those that would benefit most (and most quickly) and divert residual resource to support maintenance/ long term care for the next few months.	Improved patient flow Timelier discharge and assessment Improved patient outcomes and experience	Ongoing	Ongoing through continual review of caseload / demand in local authorities Directly linked to Building Resilient Communities Workstream proposal (Operational Level) Meeting to explore regional position of priorities for care being arranged date TBC	In Progress	
	Consider opportunities around how the third sector could augment capacity in Pathway 2 (and other D2RA pathways) to increase flow out of the pathway therefore increasing capacity at point of discharge	Improved patient flow Timelier discharge and assessment Improved patient outcomes and experience		 Explore options with the third sector through planning event - directly linked to Building Resilient Communities Workstream proposal (Operational Level) Offer from two third sector organisations around capacity under discussion 01.11.21 Regional Offer through Age Cymru currently being developed using existing resources (new funding) initially focused on Pathway 0 with potential to cross over into Pathway 1/2 	In Progress	
	Maintain and consider expanding residential provision to support	Improved patient flow		Demand for further capacity currently being reviewed with	In Progress	

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	pathway 2 as an alternative community reablement offer	Timelier discharge and assessment Improved patient outcomes and experience		no clear demand established yet.		
	Pathway 3: Consider the expansion of pathway 3 beds, following a review of the impact of the current Pathway 2 (bed based) increase, to include beds beyond those currently offered across community sector and Gorseinon Hospital including both community and ward-based options.	Additional pool of beds across the region to support hospital discharge using a reablement approach, therefore improving patient flow through timelier discharge and impacting on patient outcomes and experiences		Scoping of demand underway to date no clear demand established	In Progress	
	Pathway 4: Accelerate the development of this pathway using externally commissioned care home beds as well as the small number directly facilitated through Swansea LA homes.	Improved patient flow (up to 56 patients a month reduced length of stay) Timelier discharge and assessment Improved patient outcomes and experience	Launch 18.10.21	Launch w/c 18.10.21	In Progress	
	Community Transport: Consider use of community transport to support discharges where appropriate	Reduced reliance on WAST Transport releasing capacity Timelier discharge Improved coordination of discharge to transfer to another setting		Meeting held 04.11.21 Options for increasing capacity through independent sector explored, however before progressing there is a need to better understand "new" WAST Patient Transport option as it is	In Progress	

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				believed that sufficient resources may already exist but there may be a lack of awareness of these services. Awaiting response from WAST.		
Emergency Pathway: Creation of a bed pool in care homes to facilitate discharge from hospital whilst an individual waits to access care at home (reablement limited based to needs only basis)	Creation of a bed pool in care homes to facilitate discharge from hospital whilst an individual waits to access care at home	Target: 100 beds Impact: Additional bed capacity on hospital sites through improved patient flow	Procurement Panel 01.11.21	Initial scoping of bed capacity completed Health Board procurement approach agreed Specification developed with initial engagement with providers through BRAVO Initial procurement completed Panel to consider bids 01.11.21	In Progress	
BUILDING RESILIENT COMMUNITIES (TB1)	Refocus the current building community resilience work-stream by engaging directly with third sector, citizens, communities and volunteers to identify emergency community actions as part of the overall emergency/ winter plan. Provide financial and/ or other support to facilitate			Meeting 08.10.21 to consider detail for focus of event Event planned on 16th Nov Possibilities for People Planning Group re-established	In Progress	

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	those actions where required.					
	Exploration of Possibilities for People "Organisational Level" Forum to consider pragmatic solutions available via the third sector to support whole system capacity where a need has been defined		Event 16.11.21	Meeting 08.10.21 to consider / scope options Follow up event planned following Possibilities for People event on 16th Nov Development of public facing communications as basis of event completed Promotion of Event ongoing	In Progress	
	Review the volunteer work to focus on support for the emergency response e.g., use of Care Home Volunteers and wider linkages with education to establish potential opportunities around volunteering to support the wider community e.g., carers, vulnerable groups etc			Care Home Volunteer Toolkit in development, opportunities to pilot volunteering in care homes actively being explored currently Options to create capacity through volunteering as community support being reviewed Development of bid to support volunteering in care homes underway - Initial Swansea element completed	In Progress	
CARERS (TB1)	Reconfigure the carers liaison group to have an immediate action planning	 Feedback from carers: What about young carers? 	Meet with Carers Liaison Forum and	Proposal drafted - grant for young carers to apply for funding for a service, activity or	In progress	

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	focus tasked with generating a list of mitigating actions that can be taken with carers and in communities and services (including services beyond health and care) that may mitigate the current and	 Communication is not good - need more consistency. Concerns about care quality Training for carers needed to care safely. Carers are losing trust in services. 	Young Carers Forum	equipment to support their well-being and personal development. Delivery partners being agreed.		
	expected increased burden on carers	 Respite is critical Carers need respite – if replacement care isn't available what can be done? Not enough information about direct payments and not used to best effect. 	How do we identify carers in crisis? Provide guidance for frontline staff for contingency planning with Carers in Crisis	LA's have existing guidance for staff to support carers in contingency planning. Carers are identified during assessment if they are in crisis. Carers were contacted during the initial pandemic response. Carers Officer Learning and Information Network developed a leaflet. However, this is aimed at the carers not frontline staff. Attached for information and decision needed to use in communications to carers. (awaiting copy) Following attempts to obtain a copy no response received. Action closed down to focus on delivering outcomes on other actions listed in this plan.	Closed	
			Review and agree a more flexible	Direct Payments (DP) can only be used according to an	In progress	

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			approach for direct payments through the winter to allow to pay for alternative support instead of replacement care.	assessed need. DP use can be modified but will require assessment or review by SW. Board to consider whether communication to DP users about reviewing their DP is possible considering capacity issues. Should this be escalated to Head of Service for further discussion.		
			Can we prioritise Carers on waiting lists for their own health treatment (both Hospital and GP's	Partnership and Engagement Manager in Health Board to discuss internally. Some ethical challenges with prioritising carers over other patients. However, can identify carers early on in diagnostic pathways – signposting for support and contingency planning for completing treatment.	In progress	
			Start work on exploring better respite options - to support recovery plans.	Continuing carers mapping to gather the full picture of respite availability across the region – Timetable to be confirmed and gaps identified. Respite action transferred to Carers Partnership Board - Proposal is linked to recovery.	In Progress	
		• Lighten our load Lightening the load – E.g. Use direct payments for housekeeping tasks, small DIY and gardening jobs.	Consider use of direct payments as intended and allow space for creative ideas	Proposal drafted - grant for adult carers to apply for funding for a service, activity or equipment to support their well-being and personal	In progress	

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				development. Delivery partners being agreed.		
			Relationship support for families in crisis, for example, counselling Fund training for carers to support them in caring role	Third sector grant proposal – needs to be extended beyond the carers remit. Action transferred to the building resilient communities workstream.	Closed	
		 Communication Communication – consistent information and advice for carers. 	Make use of "Carers Emergency Planning Guidelines"	Ensure that all partners policy and communications teams have a copy. – e-mailed to individual comms teams identified by regional comms group. UPDATE: All partners have received this document, however unable to confirm usage. Action closed down to focus on delivering outcomes on other actions listed in this plan.	Closed	
			Senior staff could attend Forum on rotation	Andrew Jarrett attended forum on 4 th October Cllr Peter Richard NPT Council attended Forum on 1 st and 8 th November with a number of officers. This was greatly appreciated by Carers in attendance.	Closed	

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				All Forum meetings now completed for 2021. Forum programme for 2022 being developed.		
			Develop consistent communications for carers across partners – dedicated page on partners website	 Swansea and NPT Council have dedicated carers pages. Swansea Bay haven't the resources to develop a dedicated information page for carers. Action paused from emergency response – Forum to develop ideas in 2022 Support Carers Rights Awareness Campaign. Contact made with all organisation comms teams to request support for this Confirmation received from NPT Council that this campaign would be promoted. Swansea Council are promoting with Swansea Carers Centre. Swansea Bay have capacity issues within communications team. Action closed down to focus on delivering outcomes on other actions listed in this plan. 	Closed	

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			Enhance virtual support for carers. What is provided already, can this be improved upon?	Contact Carers Officers to find out what virtual support is being offered to carers at present. Most statutory services are now being offered online. Carers Liaison Forum to highlight any specific gaps.	Complete	
			Expand Young Carers ID card to adults	Proposal approved	Complete	
		• Fund Carers Services to deliver initiatives that are waiting for funding	Liaise with third sector to identify projects and services.	Third sector grant proposal – needs to be extended beyond the carers remit. Action transferred to the building resilient communities workstream.	Closed	
HOUSING STRATEGY & HOMELESSNESS (TB1)	Consider re-establishing the COVID emergency planning infrastructure to coordinate the response to increased demand for emergency accommodation with escalation to community silver. All groups to highlight accommodation related issues impacting on flow through health/ care system to that group for resolution	Increasing pressures around demand for temporary accommodation with NPT and Swansea utilising highest level of temporary accommodation currently. Swansea and NPT are seeing a no. of people occupying temporary accommodation (generally B&B) with high support needs and very little move-on options, particularly around mental		Meeting took place on 4 th November to discuss key issues regarding housing Significant amount of work underway looking at different options in relation to temporary accommodation on a local basis. Currently some capacity in the system, though increasing risk. Need to ensure that evictions from supported housing projects are kept to an absolute minimum, but where it does happen need a robust multi-		

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		health and substance misuse issues. Currently unclear of numbers of asylum seekers who could come into Swansea. NPT not currently a dispersal area. Growing issues in relation to housing and people with mental health issues Housing staff having to deal with growing numbers of people with complex mental health issues Housing staff do not have the training to deal with such complex cases. Impacting staff welfare, with staff going off sick		agency response to find a solution. Next regional cell meeting is focussing on winter planning Issue to be raised in the regional safeguarding board Agreed to escalate the issue into the MH&WB Board		
DIGITAL	Group to focus on any immediate assistive technology solutions which may ease workforce demand in the short term	Explore assistive technology for medicine management in relation to dom care		See below Linking in with local leads to explore what assistive technology developments they have progressed		
PROGRAMME (TB1)	 particular emphasis on Domiciliary Care but all groups to escalate issues/ opportunities to that group 	Explore assistive technology to support dom care, including focus on medicine management	 Group agreed that focussing purely on medicine management not a viable option 	Initial discussion with one organisation: <u>https://www.grandcare.co.uk/</u> They provide an interface for the individual that they can access with a touch screen pad.	In Progress	

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			given this is only one small element of the call - Group focussing on wider assistive technology	It provides scheduling, reminders, alerts (to family members, GPs, pharmacies, etc.), video calling, links and data from assistive technology sensors, etc. It is designed to be co-ordinated by Domiciliary Care providers to do some of the jobs that they would normally have to do and help the individual live more independently Request to other regions to ask if they have used similar solutions Following actions in progress: Determine number of dom care calls in each locality to establish the demand on service Contact TecCymru to assess previous work/involvement on assistive technology and gauge what support they have available Research English authorities who use assistive technology – e.g Sunderland Research suppliers/providers of assistive technology products and who they provide to, then contact LA's to establish if technology met need		

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				Review 'just checking' system in Swansea, as NPT utilise this kit for dom care. Additional kit currently available in Swansea.		
GENERIC PLANNING	Flu Vaccination roll out to maximise impact across staff and the wider community			Swansea: PF updated Amy Jenkins is the link to this area of work, Swansea and attends all the meetings on behalf of PF. Essentially health board have written letters and sent promotional materials to care homes encouraging them to participate which we have forwarded on. We're also contacting each home / provider for confirmation of how many staff have got the vaccine. This data could be shared Thursday 18th November.		
	Christmas & New Year Resilience Planning					
TRANSFORMING COMPLEX CARE PROGRAMME (TB2)	Transforming Complex Care Refocus the work of the complex needs programme to focus on maintaining resilience in core services both specialist and community. It is accepted that some of the existing	 Development of the Operationalising CHC Policy which will include: Development of a regional strategy Clear backlog of cases Development of regional inter-agency dispute policy 	Draft policy will be ready for circulation by 31 st December 2021	Agreement to maintain the status quo on funding for discharge from hospital/ATU up to January 2022	In progress	

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	transformation work in this area has traction, considerable stakeholder	Finance processesTraining programme				
	buy in and will support greater resilience over the coming months e.g. progress on processes	Finalise CYP Multi-Agency Pathway and circulate to professionals	Feedback due by February 2022	First Complex Care Panel taking place 22.11.21		
	linked to CHC & support for individuals with complex needs would	Transition policy in circulation	Feedback due by February 2022	Policy has now been disseminated to professionals, awaiting feedback		
	release considerable officer time currently spent on managing the inefficiencies and deficits of the current arrangements	Development of a co- produced transition family guide	Ready for launch in April 2022			
	Externally commissioned ca Exclusively focus on building	g and maintaining capacity an		lly commissioned residential care, deration will be given to the follow	-	
	Investigate the viability/advisability of paying the Domiciliary Workforce (and potentially the wider 'caring' workforce e.g. Res Care, LD carers etc.) a retainer, a market supplement or the like – this should be completed at pace and will have significant implications for all 3 organisations.	Uplifts of 10% across all dome care registered services (including supported living) on the current hourly rate paid to providers Impact – improving the recruitment and retention of staff into the services.	Agreement in place for backdating uplift of 10% to 1 st October 2021. Recognise further uplifts may be required for 22/23	Agreed by all partners. Co-ordinated communications has been issued by NPT and Swansea	Complete	

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	Look at the way that we pay our external Domiciliary Care organisations. Would restructuring this make a difference? Block contract v individual case contracts	Use of block and spot contracts will be considered as measures to stabilise providers where required.	Consider options for the beginning of the new financial year.	Meeting has taken place, currently exploring ideas and further meetings are to be undertaken including where a regional approach can be taken in certain areas	In progress	
	Is there a benefit in a regional approach to the financial support we provide to Residential Care after the tapering off of payments by Welsh Government. Is there a way to do this that could open up more of the spare beds?	 Mitigate the any risk of catastrophic market failure Maximises bed use/ reducing voids Maintain staffing resilience Assists with any necessary reshaping of the market including new models of service delivery Supports commissioning approach/ rationale for fee setting in the coming year Consistent across the region but if there need to be differences between organisations' approaches in Swansea, NPT or the health board there must be a clear rationale 	Principles have been drafted on care home closure decision making	Paper on uplifts for care homes with rationale on fee setting for next financial year for discussion at TB2	In progress	
CHILDREN AND YOUNG PEOPLE PROGRAMME (TB2)	Predominate focus will remain on supporting the emotional and psychological well-being	Regular discussion and oversight with all partners of key issues in terms of CYP waiting for emotional	Fortnightly Children Board meetings scheduled	Meetings scheduled fortnightly	Complete	

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	of children through coordinating the support available through CAMHS, other Health Board	and psychological well- being	Fortnightly Emotional Health and Wellbeing Group scheduled			
	emotional and psychological wellbeing services including Child Psychology, schools, local authorities and the third sector and accelerating any capacity building where possible. Given increasing workforce challenges this will include exploring opportunities to share resources where gaps in the workforce are emerging. Consideration will also be given to agreeing emergency protocols between organisations to manage children presenting with the most complex needs (whilst the number are small – there is evidence that it is growing and longer term solutions currently being worked on aren't addressing immediate issues)	Bridging support either through local authorities, third sector provision or other professionals for children with complex needs given the increase in waiting times with CAMHS (291 at present)	 Review of CYP waiting longest on the waiting list for CAMHS Analyse GP cluster data on referrals to CAMHS, with focus on the inappropriate referrals Further analysis to include 	CAHMS to provide details of CYP on the waiting list in order to discuss how alternative support can be bridged in the short term. CAMHS confirmed the most prominent issues currently are anxiety, suicidal and low mood Undertake deep dive for a sample of cases and agreed would be reviewed by all partners in order to discuss a partnership approach to offer bridging support Agreed West Glam to produce data in graphical format in order to interpret data more easily Average % for inappropriate referral this year for all clusters is 39% with highest rate at 49% in City Cluster Review the current investment in Children's EH&WB services within some clusters as this could be having a positive impact on the data	Review to take place next week and review in next EH&WB meeting on 17.11.21	
			reason for inappropriate	Agreed to review the inappropriate referrals, as a	8.11.21 to review data	

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			 referral given majority of inappropriate referrals highlight no reason Further analysis to assess where CYP are signposted to Exploration of whether group intervention could be re- established given CAMHS currently only able to offer individual intervention 	group, to better understand the reasons why Then develop communication for GPs and other key staff to confirm the eligibility criteria for CAMHS in order to reduce the number of inappropriate referrals. If additional resource required for this piece of work, funding proposal will be developed Julie to request information from Gavin, for example, the Eureka Group which was funded by education. Assess whether group could be re- activated through Early Help Hubs		
		Within child psychology, one of biggest gaps is psychological interventions for children with additional needs accessing the children's centres. This includes children seen by community paediatricians and therapists ie children with complex needs,	 Identify support required for backfill Complete funding proposal Approve funding proposal Offer of regular consultation to 	Funding proposal to utilise additional temporary funding to offer regular consultation to staff in these settings to support with the psychological aspects of the work, thereby offering indirect psychological interventions Support would be provided by backfilling by another psychologist or Assistant Psychologist post.	Draft proposal produced	

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		physical disabilities, life limiting conditions etc.	staff in children's settings to support with the psychological aspects of the work			
		Targeted work in terms of near suicide misses CAMHS crisis team currently only able to undertake assessments around safety planning and unable to offer treatment due to lack of capacity	 Establish better links with Swansea Bay Suicide and Self- Harm MAG (age blind) to EH&WB group as they are specifically looking at suicide misses Identify CYP on waiting list who are near miss suicides and consider alternative support 	Suicide meeting held on 3.11.21. Victoria to feedback in next meeting. Swansea Bay Suicide and Self- Harm MAG meeting on 11 th November, chaired by Damien Rees. Invited Damien Rees to next EH&WB Group on 17.11.21 Consider links to Swansea Bay Regional Crisis Care Concordat which has been recently re- established Ensure communication is circulated to all partners in terms of third sector funded grant scheme, Jac Lewis Foundation who are supporting near suicide misses Request for examples of these cases so these specific cases can be reviewed Need to agree scope as part of the deep dive.	In Progress	

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		Raise issue regarding the commissioned nature of CAMHS which causes resource issues	-	Regular meetings with CAMHS have been organised with CAMHS and JAD	In progress	
		Consideration of bridging support for CYP who could be presenting with MH issues, currently on waiting list for NDD service Currently 836 CYP on ND waiting list, which is currently 24 months wait		Work currently undertaken to identify CYP with MH issues. Agreed to arrange a separate meeting to discuss this to see if there are further opportunities for partnership working to support these CYP		
		Review how the local SPOC / front door aligns with the SPOA arrangements in order to discuss how we work across the different pathways for a more joined up approach and to avoid confusion		Local authorities invited to a meeting with AMHS and CAMHS on the 9/11/21	In Progress	
		Increasing need for low level emotional health support: Tidy Minds website provides links to all the services available for mental health and emotional wellbeing support. <u>Home page - Tidy</u> <u>Minds</u> Kooth, the anonymous digital counselling and support service for 11-18		Promotion of the tidy minds site to ensure parents/carers and CYP are aware of the website, though commercial advertising. Promotion to include schools. Promotion to include the kooth counselling service to encourage wider take up. Michelle, Nicola M, Helen and Nic T to meet to consider approach and funding requirement.	In Progress	

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		year old currently has capacity given number of referrals are low, in particular for males. https://www.kooth.com				
		Consider emergency protocol for rapid response for agreeing provision for CYP who have complex needs. Links to emerging complex care process under TCC programme		Noted in TB on 19.10.21 that intention to trial complex case pathway for specific case in order to try and resolve issues, ensuring senior decision makers are involved for swift decision	In Progress	
		Building resilience into third sector organisations that are experiencing increase in referrals for CYP with mental and emotional health issues. Consider third sector grant scheme utilising prevention funding		Further discussions once we understand where support is needed. This will be identified through deep dive of cases.		
		National meetings scheduled to discuss issues regarding shortages of social workers which have vacancy rates of 30-50% Recruitment and retention issues with CAMHS staff. E.g. senior nurse leaving in 2 weeks. Challenge to engage on partnership basis whilst prioritising	Develop longer term recruitment plans	National meeting with Alistair Davey and CIW Another national meeting in 4 weeks (w/c 15.11.21) Pick up in strategic workforce meetings		

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		supporting CYP with most complex needs Education and third sector Staff wellbeing				
	Development of plans around workforce issues regarding shortages of key staff			Circulated list of regional funded schemes for young carers with HOS Meeting with NPT Youth Service and YMCA to discuss issues with lead for Carers. On agenda for future Children's Board	In Progress	
	Ensuring links with young carers and the Children's	Bolster Mental Health Funding utilising the prevention funding to increase mental health support across the region for adults and children		Recurrent MH funding (adults £160k, CYP £40k), RPB CYP funding of £200k and prevention funding for WB&MH approved through West Glamorgan governance	Completed	
	Programme / plan			Ensure the list of all the available schemes funded across West Glamorgan are shared with partners so they are able to sign post to services	In progress	
TRANSFORMING MENTAL HEALTH (TB2)	Continue to prioritise the remodelling of acute mental health provision and expand where possible the continuum of community support available to individuals and carers in crisis. This community support will include health, local	Dementia and OOPMH Project: Refocus work of Dementia and Older People and Mental Health (DOPMH) Board		 Initial emergency planning meeting convened on 13.10.21 Agreement at project board to focus on work within sub group 3: 'focussed' which includes: Improved community based support for people with dementia and their families Improved availability of support for carers and 	In progress	

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	authority and third sector services.			flexible respite based upon assessed need Sub Group 3 met on 19.10.21 and 9 potential areas identified. Further review and prioritisation of the proposed actions within the themes to be undertaken by group on 2.11.21. Draft plan of plan/proposal to then be developed		
		Well-Being and Prevention Project: Continue to provide self-help leaflets for wellbeing and mental health on SBUHB website: <u>Abertawe Bro Morgannwg</u> <u>University Health Board - Self</u> <u>Help Guides (ntw.nhs.uk)</u>		Agreed to fund the continuation of the website renewal for the self-help leaflets, utilising the prevention funding (£2,600) MH&WB Board members approved funding Health Board to raise the PO	In progress	
		Well-Being and Prevention Project: To support the implementation of the emotional, wellbeing and mental health services that currently exist and to support the continued mapping of services the Health Board and Social Care partners to appoint an external web development company to		Agreement in MH&WB Board to support the development a Tidy Minds Adults version of the website, utilising £25,000 of the prevention funding. MH&WB Board members approved the proposal and funding. FG undertook stakeholder mapping for project group.	In progress	

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		develop and implement a website for adults carers and professionals		Meeting to be held week of 15/11/21 to progress.		
		SPOA Project: Continue with implementation of a SPOA for Mental Health and the implementation of the 111 access pathway (by December 21)	SPOA Pathway Map Demand/resource analysis of staffing Prepared for 111 bolt on Establish monitoring protocols	Monthly project group is meeting Extensive pathway mapping exercise being undertaken (including CMHTs and CAP/Gateways)	In Progress	
		Dual Diagnosis Project				
LEARNING DISABILITY (TB2)	Refocus Learning Disability Strategy Group on maintaining resilience in core services both specialist and community in the short term, whilst considering development of a strategy to identify long term priorities	Continuation of the development of a regional Learning Disability Strategy. Products include the Programme Implementation Document, Terms of Reference of the Strategy Group and Project Plan	Engagement events to inform the strategy to have been undertaken Required documents will be completed by end of January 2022	A scoping document has been drafted for the commissioning of an organisation to carry out the engagement work to ensure the strategy is informed by people with lived experience All documents are currently in development and will support the development of the strategy	In progress	

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		Supporting third sector organisations to re- establish and re-energise existing community groups in order to re-engage with people with learning disabilities, improving wellbeing and mental health.	Increased numbers of attendees	Grant available for Third Sector/voluntary organisations to support and encourage people with learning disabilities to reconnect with community groups in their areas.	In progress	
		Increasing uptake of annual health checks. Funding has been made available by Welsh Government to all health boards which must be spent by March 2022.	Data gathering from Primary Care and Cluster leads Promotion of the service to people with a learning disability	GB will lead on the work for the health board and will update the group on progress	In progress	
WORKFORCE STRATEGY	The Health Board and Local Authority work together, and seek specialist advice as appropriate, to develop an agreed MOU to be used in exceptional circumstances where a Care Home can no longer operate due to extreme staffing pressures					