

## **Changing for the Future**

### **Engagement Process**

#### **Stakeholders**

- Staff / Primary Care
- Local Authorities
- Other statutory authorities
- WAST / neighbouring HBs affected
- Voluntary Sector
- Public
- Carers Groups
- Patient / Community Groups
- Politicians – local government / town & community councils / MSs / MPs
- Community Health Council (and neighbouring ones affected)
- Equality Groups (BAME / Disability Groups / Older people's groups / Faith groups / LGBTQ+ groups)
- Older People's / Children's / Welsh Language Commissioners
- Care Homes – organisations / staff / residents
- Partnerships – Public Services Boards / West Glamorgan Regional Partnership Board
- Staff side organisations
- Welsh Government
- Local / Welsh & National Professional Advisory Bodies (as appropriate)
- Press
- Neighbouring Health Boards and Community Health Councils
- Universities

#### **Targeted Engagement**

##### **Utilising existing engagement groups:**

- BaYouth
- Stakeholder Reference Group
- Accessibility Reference Group
- Patient Focus Group
- Professional Advisory Forums
- Partnership Forum
- Health Professionals Forum
- Regional Third Sector Health, Social Care & Wellbeing Network
- Community Health Council
- West Glamorgan Coproduction Network
- West Glamorgan Carers Partnership Forum
- Equality Groups

Plus, appropriate engagement mechanisms established and supported by other partner agencies to access specific and difficult to reach groups.

**Information circulated to:**

- MSs / MPs \*
- Council Leaders / Cabinets / Chief Executives / Directors of Social Services \*
- Welsh Language / Older Persons' / Childrens' Commissioners \*
- West Glamorgan Regional Partnership Board \*
- NPT and Swansea Public Services Boards \*
- One Voice Wales \*
- All Town and Community Councils
- Voluntary sector and community groups \*
- Care Forum Wales
- Care home organisations
- NHS volunteers
- Staff \*
- Staffside \*
- Primary Care
- LMC / LNC / LDC / LOC \*

(\* Denotes where presentations / briefings will be offered)

**Engagement Methods**

- Virtual engagement hub being established with all key information & ability for people to electronically submit views on proposals
- Engagement document available:
  - Electronically
  - Hard copy
  - In English, Welsh and on request in key languages for Swansea Bay
  - Easy Read version
  - BSL video version
  - Audio version – English and Welsh
  - Large print – English and Welsh
  - Braille – English and Welsh
- Equality Impact Assessment required & being developed
- Standard presentation and script being developed for use in briefings / presentations as part of engagement
- Forms available for completion on feedback from briefings / presentations to form part of engagement responses
- Online question and answer sessions with the public and stakeholder groups

**NB Welsh Government guidance relating to the pandemic will be kept under review by the Health Board in conjunction with the Swansea Bay Community Health Council, who will jointly agree, if appropriate, any face to face engagement opportunities as part of this process.**