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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Meeting Date	26 September 2019	Agenda Item	2.2
Report Title	Singleton Minor Injuries Unit		
Report Author	Joanne Abbott-Davies, Assistant Director of Strategy & Partnerships		
Report Sponsor	Gareth Howells, Director of Nursing and Patient Experience		
Presented by	Gareth Howells, Director of Nursing and Patient Experience		
Freedom of Information	Open		
Purpose of the Report	This paper updates the Board on work underway to ensure that public engagement / consultation is carried out on the future of Singleton Minor Injuries Unit (MIU) in partnership with Swansea Bay Community Health Council.		
Key Issues	<p>Singleton MIU was urgently temporarily closed, with the agreement of the CHC, in November 2019 due to the refurbishment of Singleton Assessment Unit (SAU) which required the SAU to move to a different location in Singleton Hospital for a period of 4 months. The Board made a commitment that the MIU would reopen with the same level of provision or better than when it closed.</p> <p>The CHC has outlined their position regarding the requirements for additional information, the engagement / consultation process and proposed next steps.</p> <p>This report outlines to the Board progress made to date to address these issues plus further work planned so that a draft engagement document and engagement plan can be presented to the Health Board for agreement at its November meeting.</p>		
Specific Action Required <i>(please choose one only)</i>	Information	Discussion	Assurance
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Recommendations	<p>Members are asked to:</p> <ul style="list-style-type: none"> • NOTE the further work carried out to date to address the issues raised by the CHC • AGREE that the draft engagement document and engagement plan will be presented to November Board meeting 		

SINGLETON MINOR INJURIES UNIT

1. INTRODUCTION

This report outlines to the Board progress made to date to address these issues plus further work planned so that a draft engagement document and engagement plan can be presented to the Health Board for agreement at its November meeting.

2. BACKGROUND

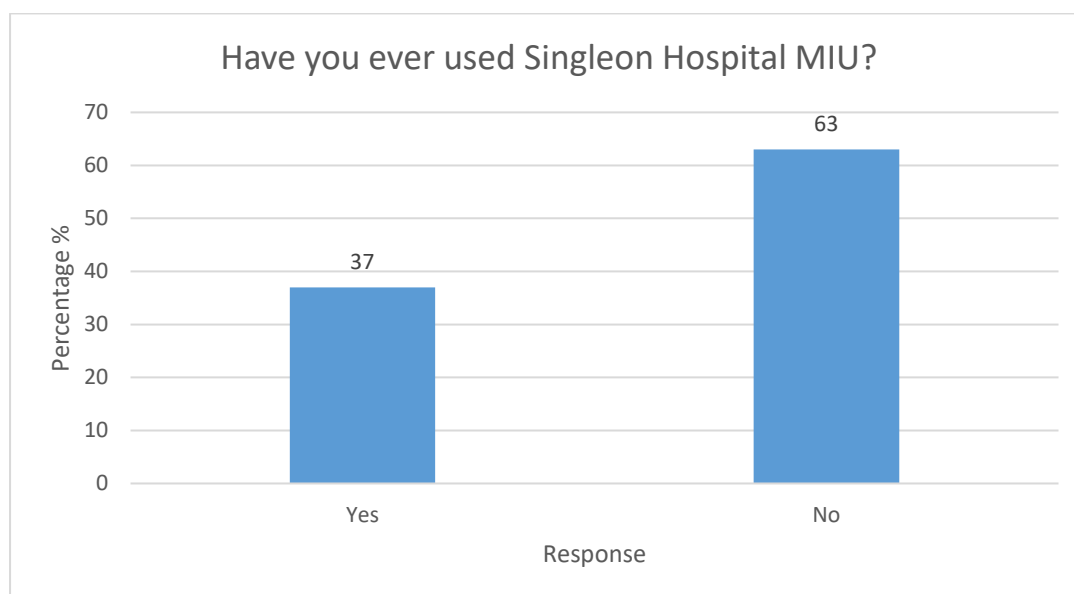
The MIU was urgently temporarily closed, with the agreement of the CHC, in November 2019 due to the refurbishment of Singleton Assessment Unit (SAU) which required the SAU to move to a different location in Singleton Hospital for a period of 4 months. Because it was not possible to continue to run the MIU without the SAU next door to provide staff cover it was agreed by the Board and CHC that the MIU would urgently temporarily close until the end of March 2019 when the SAU would reopen and the Board made a commitment that the MIU would reopen with the same level of provision or better than when it closed.

However during the agreed closure period the loss of some of the GPs from the MIU rota meant that, in spite of active efforts to recruit additional GPs, it would not be possible to meet the commitment to reopen the MIU.

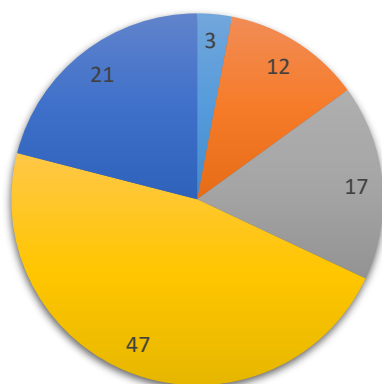
The CHC has agreed to the extension of the temporary closure of Singleton MIU while further work is carried out looking at the options for the future. This paper outlines progress being made to address the issues highlighted by the CHC in regard to this and the next steps.

3. GOVERNANCE AND RISK ISSUES

As part of the preparation for engagement and / or consultation on this issue a period of pre-engagement has been undertaken to talk to the public about their experiences of using Singleton MIU. In total 552 people were spoken to.

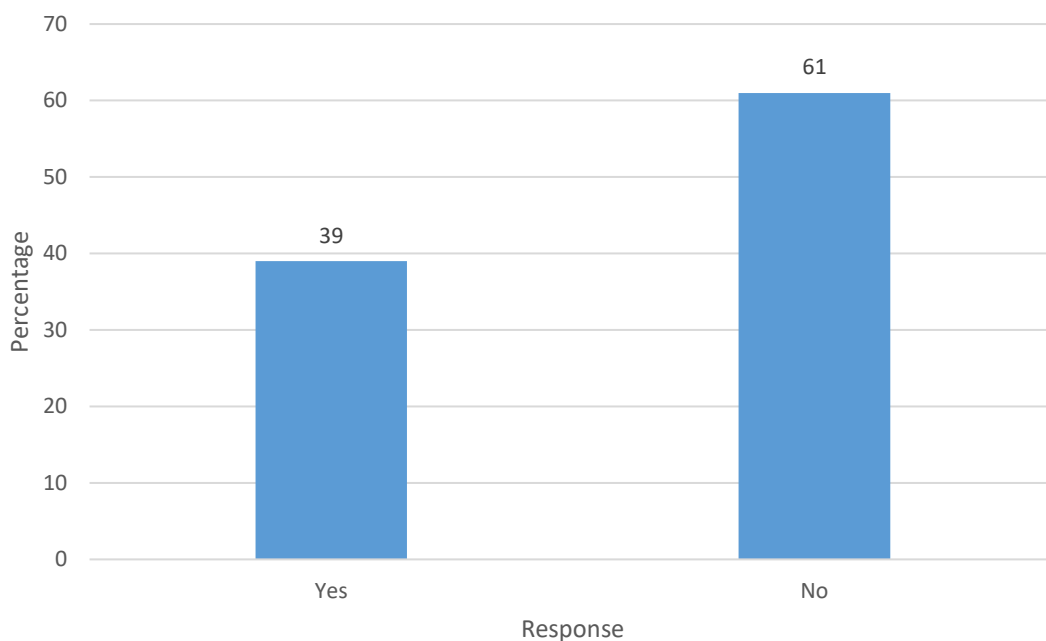


If 'Yes' when was the last time you attended Singleton MIU?



■ Within the last 12 months
 ■ Within the last 3 years
 ■ Within the past 5 years
 ■ Within the past 10 years
 ■ Longer

Were you aware that Singleton Hospital is currently temporarily closed?



This pre-engagement was completed on 6th September and the information gained from this will be utilised to develop the engagement documentation.

In order to prepare for the planned engagement process it has been agreed with the CHC that there will be detailed discussions at their Service Planning Committee on 24th September 2019 about the extent and type of engagement the CHC wish to see

about Singleton MIU, in addition to their requirements as outlined in their letter to the Health Board. This will enable the Health Board to put together an engagement plan and draft engagement document for the CHC to consider in October and approve at their Executive Committee on 19th November so that these views can be shared at the November Board meeting.

Further work has been undertaken to outline a wide range of options for the future of Singleton MIU and a workshop is being arranged in October to undertake the option appraisal, with involvement of clinicians as well as service user, carer and other partner organisations.

Therefore the revised timeline is as follows:

Action	Timeline
Engagement process discussed with CHC	CHC SPC on 24 th September 2019
Engagement document & plan discussed with CHC	CHC SPC on 29 th October 2019
Draft engagement document & plan incorporated into November Board paper & sent to CHC	8 th November 2019
Draft engagement document & plan agreed, with required amendments by Health Board	28 th November 2019
Engagement on options & proposed way forward (depending on length of engagement agreed with CHC)	December onwards
Consideration of outcome of engagement by Health Board	Dependent on length of engagement agreed – March 2020 onwards

It should be noted that depending on the outcome of the engagement process public consultation may also be required prior to a decision being made on the future of Singleton MIU. The MIU Group with the Delivery Support Team will consider the content of the option appraisal to be undertaken to enable the engagement document to be developed.

4. FINANCIAL IMPLICATIONS

There are no financial implications related to this service because the resources allocated to the MIU have been utilised to support the Acute GP Unit during the temporary closure and this will continue until the outcome of the engagement is known and a decision on the future pattern of services can be taken.

5. RECOMMENDATIONS

Members are asked to:

- **NOTE** the further work carried out to date to address the issues raised by the CHC
- **AGREE** that the draft engagement document and engagement plan will be presented to November Board meeting

Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
Quality, Safety and Patient Experience		
Continuing the temporary closure of MIU, engagement on options and deciding on the long-term future of the MIU will ensure that any risks associated with reopening the unit with insufficient staff are avoided.		
Financial Implications		
There are no financial implications related to this service because the resources allocated to the MIU have been utilised to support the AGPU during the temporary closure and this will continue until the outcome of the engagement is known and a decision on the future services can be taken.		
Legal Implications (including equality and diversity assessment)		
As part of the engagement process an equality impact assessment will need to be developed which will highlight and disproportionate effects on protected characteristic groups and the engagement document will include any necessary mitigations in this regard.		
Staffing Implications		
All Health Board employed staff at Singleton provide input into other services there as well as MIU. They have been utilised with no change to their working arrangements into other adjacent services to the MIU where they were already working part of their time already. Any necessary staff consultation will be confirmed with HR and if necessary undertaken alongside the public engagement. The majority of the service is provided by GPs under contract to the Health Board which can be stopped, as is currently the case.		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
The proposed engagement will enable the Health Board to ensure that any proposals for the future take on board the 5 ways of working underpinning the WBFGA.		
Report History	Previous report considered by Health Board in Nov 2018 and July 2019.	
Appendices	None	