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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Meeting Date	24th September 2020	Agenda Item	3.6
Report Title	Update On Key External Partnerships		
Report Author	Joanne Abbott-Davies, Assistant Director of Strategy & Partnerships		
Report Sponsor	Siân Harrop-Griffiths, Director of Strategy		
Presented by	Siân Harrop-Griffiths, Director of Strategy		
Freedom of Information	Open		
Purpose of the Report	The purpose of this report is to provide an overview of the recent key external partnerships which the Health Board is a statutory member of.		
Key Issues	The following report sets out some of the key issues discussed at recent key external partnerships meetings and in particular, the implications for the Health Board. It should be noted that due to the timings of meetings some of the minutes discussed are from some time ago.		
Specific Action Required (please choose one only)	Information	Discussion	Assurance
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recommendations	<p>Members are asked to:</p> <ul style="list-style-type: none"> • NOTE the key external partnerships which Swansea Bay UHB works as a part of; • NOTE the issues discussed in these external partnerships and the implications for the Health Board; • NOTE the minutes of the recent partnership meetings which have taken place. 		

UPDATE ON KEY EXTERNAL PARTNERSHIPS

1. INTRODUCTION

Swansea Bay UHB is a statutory partner in a range of external partnerships, including those listed below:

- West Glamorgan Regional Partnership Board & its supporting Integrated, Adults and Children & Young People's Transformation Boards
- Swansea Public Services Board (now 'Swansea Public Service Board Joint Committee')
- Neath Port Talbot Public Services Board
- Supporting People Regional Collaborative Committee (now 'West Glamorgan Housing Support Group Regional Collaborative Committee')
- West Glamorgan Substance Misuse Area Planning Board
- Neath Port Talbot Youth Justice and Early Intervention Services Management Board
- Swansea Youth Justice Management Board
- Neath Port Talbot Community Safety Partnership
- Swansea Community Safety Partnership

This report provides an overview of the key issues from the most recently approved minutes from each of these external partnerships.

It should be noted that many of external partnership meetings were stood down, due to the COVID-19 pandemic, although many are starting to meet virtually again.

The following partnerships have not met since the last report:

- West Glamorgan Regional Partnership Board and its sub committees - Integrated, Adults and Children & Young People's Transformation Boards, which last met on the 13th February 2020.
- West Glamorgan Housing Support Group Regional Collaborative Committee, which last met 2nd March 2020.

It should be noted that no reportable, approved minutes are yet available for the following meetings:

- Swansea Youth Justice Service Management Board, which took place on 20th August 2020.
- NPT Youth Justice & Early Intervention Board, which took place on 23rd July 2020.
- Swansea Public Service Board Joint Committee, which took place on 13th August 2020.
- Neath Port Talbot Public Services Board, which took place on 30th July 2020.

2. KEY ISSUES

The following sections set out some of the key issues discussed at the external partnership groups which have taken place, and in particular, the implications for the Health Board. It should be noted that due to the timings of meetings some of the minutes will appear to be quite old.

2.1 West Glamorgan Substance Misuse Area Planning Board

The most recent meeting of the West Glamorgan Substance Misuse Area Planning Board took place on 17th June 2020. Minutes attached at **Appendix 1**. The main considerations for the Health Board are summarised as follows:

➤ SBUHB Capital Bid

- Welsh Government will monitor spend on a 6 monthly basis (due September and are working on Recovery Planning at a national level, which will require local planning as well).
- There are concerns about antisocial behaviour in the B&Bs in Swansea, where homeless people had been housed, and about access to prescribing. It was identified that there is a need for greater joint working and communication between housing, substance misuse and mental health, in order to meet needs of individuals placed in B&B, which are often complex. Outreach workers now attend B&Bs at set times and days so that individuals know where to go if want or need help to address their substance use issues, with challenges of social distancing, due to Covid-19.
- WCADA noted that Service Users are reporting changes to the method they use to purchase drugs, with more having to collect these, rather than have them delivered. There has also been an increase in the use of SPICE.

➤ PPE

- Regional PPE group initially agreed that supplies would come from Local Authorities with further discussion around on-going supplies and no issues have been reported since.
- Clarification has been provided to Providers on use of PPE with Naloxone, for which WCADA had implemented grab bags, which included PPE.

➤ Fatal and Non-Fatal Overdoses

- It was reported that the average age of people dying is younger, and that heroin is present in the vast majority of cases.
- It was noted that Drug Related Deaths Reported by Public Health Wales include deaths due to prescription as well as illicit drugs.
- PHW report released shows that the Swansea / Neath Port Talbot area is improving, compared to other APBs, as all apart from one other APB has reported significant increases in DRDs. The data shows we have an increase of 1. This is reassuring as there was concern that the pandemic would lead to a significant increase in deaths. CRC's data shows an increase of 4 people compared to the same period last year (Jan-May). Shows we are 4th in the table across Wales. The Emergency Department are now also reporting.

2.2 NPT Community Safety Partnership Board

The most recent meeting of the NPT Community Safety Partnership Board took place on 4th June 2020. Minutes attached at **Appendix 2**. The main considerations for the Health Board are summarised as follows:

➤ Test Trace and Protect (TTP)

- A silver group has been set up for Test Trace and Protect (TTP) which involves the Health Board, NPT and Swansea Councils. This has been put together to help get the TTP service off the ground and the service is now operational, so warnings about potential scam messages need to be shared by all partners, as widely as possible.
- Telephone preference services have been promoted to encourage people to protect themselves from cold callers and are now a barrier to contacting people as part of TTP.

➤ Social Services - Vulnerable Adults

- Focused on working closely with the Health Board in relation to hospital discharges and supporting care homes.
- The Safeguarding Team have continued to operate and respond to referrals received. Slight drop in referrals from individuals in their own homes and communities, referral numbers from care homes and health board have remind the same.
- The service is trying to anticipate what types of trends they could be picking up as they move forward.
- The Safeguarding Board met on the 18th May 2020. Discussed the use of Do Not Resuscitate instructions and how these practices can be put in place with GP's and care homes. Working with CIW regarding refusal from individuals to be transferred to hospitals.
- A meeting will be taking place with other areas across Wales to discuss areas of concern; online abuse, mental health, anticipated spike in allegations as lock down eases. It is anticipated that incidents of exploitation, missing persons and County Lines will increase. South Wales Police (SWP) are fully aware and keeping a close eye on what's happening locally and nationally
- From a Safeguarding Board perspective, the Annual Plan has now been published for the forthcoming year and it reflects the need to fully integrate with the various partnerships across NPT and Swansea.
- On the issue of Suicide, the Safeguarding Board is currently undertaking a piece of work with PHW, the Health Board, SWP and other partner agencies to fully understand this issue across the region.
- Tai Tarian have noticed an impact on tenant's mental health and an increase in suicide calls. Over 5000 calls have been made to tenants to carry out welfare checks. This exercise has identified that there are a large number of people struggling with the social isolation and loneliness associated with lockdown.
- SWP raised concerns on the high rise in attempted suicides in the last 4 weeks across Swansea and Neath and Port Talbot. The Rapid Response Suicide Group Team have been brought in and are reviewing each suicide. The group are working with partners to support families and reviewing any lessons learnt. This has been fed through the West Glamorgan Safeguarding Board. This is a key priority on the police agenda at the moment.

2.3 Swansea Community Safety Partnership Board

The most recent meeting of the Swansea Community Safety Partnership Board took place on 27th August 2020. Minutes attached at **Appendix 3**. The main considerations for the Health Board are summarised as follows:

➤ Partnership Priorities

- The partnership has taken a partnership approach to evening/night time economy and in July created a new forum involving key sectors/hospitality sector, looking at safe re-opening and responding to Welsh Government restrictions.
- Re-opening indoors also came with host of challenges. Police and Council Licencing Team have been very engaging but this is a time consuming and ongoing process. The main issue is the volume of people (Wind St mainly) becoming unmanageable, and capacity limited so creating queues and spilling onto the road with many bringing own alcohol to the street.
- It was suggested that a solution may be approaching security firms that may still be on furlough and want to get back into work.
- 18 to 30 year olds appear in the main to breach restrictions, low COVID number but working on a Joint Strategy for Comms to ensure messages are effective.
- DRIVE perpetrator programme will be rolled out across Western Bay in September. This is an intervention aimed at high risk, high harm perpetrators of domestic abuse. Referrals are received from MARAC, and an intensive intervention follows.

➤ Housing

- The temporary housing project developed with Swansea University is ending on 31st August due to students returning, but SU have said should another lockdown situation emerge they are open to further collaboration.

➤ Police and Crime Commissioner

- The Police and Crime Commissioner's Office and SWP were successful in securing £513,000 from Home Office to deliver a Safer Streets project in Merthyr and will share the model and outcomes of the project which will outline best practice working.
- There will be an extension on the time frame of spend within the Covid-19 Extraordinary Fund (for DA), allowing partners flexibility in the length of time they have for spend of their grants.

➤ Violence Prevention

- Research has been undertaken which shows a surge in serious violence, and the cost of violence to health of £46m direct/ £158m indirect costs.

3. RECOMMENDATIONS

Members are asked to:

- **NOTE** the key external partnerships which Swansea Bay UHB works as a part of;

- **NOTE** the issues discussed in these external partnerships; and
- **NOTE** the minutes of the recent partnership meetings which have taken place.

Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input checked="" type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input checked="" type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input type="checkbox"/>
	Digitally Enabled Care	<input checked="" type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input type="checkbox"/>
Quality, Safety and Patient Experience		
The report highlights the current partnership arrangements with Local Authorities and other partners. These arrangements have been developed to improve outcomes for patients and mitigate any quality and safety risks.		
Financial Implications		
The recommendations made are not associated with any financial implications. Members of the Committee are not being asked to consider or approve any financial assumptions.		
Legal Implications (including equality and diversity assessment)		
There are no legal implications associated with this report or the plans outlined within it. The Health Board is fulfilling the statutory requirements placed on it to participate in the partnerships outlined in this paper.		
Staffing Implications		
There are no staffing implications associated with this report or the plans outlined within it.		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
The actions outlined in the report support the five ways of working outlined in the Act. Swansea Bay UHB is working collaboratively with partner organisations to identify improved ways of working to support the longer term strategic vision of the organisations involved.		
Report History	This Board considered a previous Partnership Report Update on 26 th March 2020.	

Appendices	Appendix 1 West Glamorgan Substance Misuse Area Planning Board 17th June 2020 minutes Appendix 2 NPT Community Safety Partnership Board 4th June 2020 minutes Appendix 3 Swansea Community Safety Partnership Board 27th August 2020 minutes
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Western Bay Substance Misuse Area Planning Board **Minutes (up to item 5, which was for full members only)**

17th June 2020

11.00 am

Via Teams

Present:

Angharad Metcalfe	Police and Crime Commissioners Office
Carly Jones	PSALT
Cerys Thomas	APB Team
Claire Jones	APB Team
David Howes	City and County of Swansea
David Roberts	Swansea Bay University Health Board
Dermot Nolan	Swansea Bay University Health Board
Emily Dibdin	Swansea Bay University Health Board (Primary Care)
Erica Barrett	APB Team
Jamie Harries	Barod
Jane Whitmore	City and County of Swansea
Joanna Maal	South Wales Police
Joanne Abbott-Davies	Swansea Bay University Health Board
Julia Jenkins	APB Team
Karen Jones	Neath Port Talbot Council
Karen Ozzati	WCADA
Kerri Warren	Neath Port Talbot Council
Keith Reid	Swansea Bay University Health Board
Matthew Rafferty	APB Team
Owen Venables	Welsh Government
Tracey Breheny	Welsh Government

Apologies

Mydrian Harries	Mid and West Wales Fire Brigade
Rhian Lovell	National Probation Service
Chele Howard	NPT CBC
Matthew Bennett	DWP

Item 1: welcome and Introductions

JM welcomed everyone to the meeting and explained that, as KJ was going to be late, she had been asked to chair the first part. JM advised that the meeting was being recorded for the purposes of the minutes.

Item 3. Minutes and Matters Arising

Accuracy:

- KO advised that page 2 did not note that WCADA continuing to delivery Needle Exchange services.

Actions:

- Communication had been sent out via social media and internet pages that services are open for business.
- National communication not issued as service delivery was regional and APBs were doing this regionally.
- PPE: DH took to regional PPE group and initially agreed that supplies would come from Local Authorities with further discussion around on-going supplies. Not heard of any issues since. JH confirmed Barod have been having weekly supplies, so no issues. KP advised WCADA's Patron had procured supplied for WCADA and that they had donations from local community as well, so no issues.
- Clarification has been provided to Providers on use of PPE with Naloxone.
- KO advised that WCADA had implemented grab bags for Naloxone, which included PPE. No issues with replenishing supply.
- Overdoses on agenda.
- SBUHB Capital Bid: OV due to meet with HB imminently.
- Covid expenditure – on agenda. Only spend so far has been hand sanitiser. Services seems to be managing within existing allocation. No issues have been raised to suggest otherwise.
- CFP meeting has been held.
- Commissioning on the agenda later. Opportunities to explore options that have arisen.

Action:

- 1. Providers need to report if any issues arise with obtaining PPE.**

Item 4. Emerging Issues

4a. Covid 19 Spend

Recovery planning:

- Letter to go out to all services attached to agenda.
- Not yet sent, as APB need to formally agree budget first.

- Require of funding that Providers to submit Recover Plan.
- WG working on Recovery Planning at a national level. Require local planning as well.

Action:

- 2. JJ to issue letter to providers asking to submit recovery plans alongside informing them about their SMAF allocation.**

Additional Spend:

- Only additional spend so far has been for hand sanitiser.
- No additional SMAF funding available.
- Overspend may need to be managed with slippage.
- WG will monitor spend 6 monthly (September). WG requested where SMAF funds diverted or taken up by Covid 19 work.

Action:

- 3. Covid 19 spend to be brought back to APB after September.**

B&B's:

- Recommendations and observations include in the report attached to the Agenda.
- Work undertaken in response to Swansea Cell Request, also attached to Agenda.
- Concerns about antisocial behaviour in the B&Bs in Swansea, where homeless people had been housed.
- Concerns raised about access to prescribing.
- Findings included:
 - Need for greater joint working and communication between housing, substance misuse and mental health, in order to meet needs of individuals placed in B&B, which are often complex.
 - Not everyone in B&B needed, wanted or were suitable for prescribing.
 - Small cohort identified as potentially suitable. Barod attempting to engage with these individuals so that they can assess their needs and wants and subsequently refer to prescribing services, though this not easy as they are often not it.
 - Outreach now attend B&Bs at set times and days so that individuals know where to go if want or need help to address their substance use issues.
- At its height, over 100 people placed in B&B.
- Communication has improved between housing and substance misuse, which is a positive and needs to continue.
- Challenges of delivering services face to face with social distancing rules.
- Providers are making in-roads in getting individuals to understand and adhere to lockdown requirements.
- Some people are now going back onto the streets as they have exhausted all the options available to them (i.e. been thrown out of every B&B).

- It is bound to be problematic having a concentration of people in the same area who have issues, but it is positive that help has been available for them to access services.
- NPT Outreach have been visiting people placed in Swansea, though an increasing number are moving back to NPT as the number of housing options has increased.
- Outreach have been working with Dyfodol RAPS service to get access to Buvidal.
- The people placed in B&B are among the most vulnerable and complex.
- WCADA have received additional funding from NPT Housing Options to increase their Outreach provision, to fund an additional pots up until end of March 2021.
- Recovery planning needs to build on the lessons learnt and improvements made during this period. Particularly around joined up working, which applies to other service areas as well as housing and substance misuse.
- Issues with joined up working should be fed up to the APB.
- Members of the APB thanked colleagues are thanked for all their hard work and quick response during this time of crisis, which seems very effective and important to carry on.
- Housing Minister for the Welsh Government has made £20million available across Wales to rehouse and resettle people currently in temporary accommodation and help them avoid going back onto the streets.
- The Welsh Government's Housing and Substance Misuse Teams are working closely together on this and would like to offer to support local joining up, if needed.
- WG are pleased to see the improved relationships between housing and substance misuse and hope to see this included during the Recovery Planning and Phase 2 planning for addressing homelessness.
- Query: how do the individuals feel about the next steps? Anecdotal stories of people being happy in B&Bs or who want to return to previous lifestyles. B&B provision has been accompanied by provision of food, which has been delivered. Some people have got used to this. Frees up their money to be spent on other things. There have been stories that some people have declined offers of accommodation because of this. Services are working with residents to ensure that they understand the temporary nature of the arrangements and that food provision is going to taper off.
- Barod to undertake a survey, in collaboration with Kaleidoscope and Dyfodol, to learn about people's experiences of accessing services during the pandemic. Barod are willing to present this at a future meeting.
- WCADA have obtained feedback from Service Users on their experiences of services received during pandemic. About responses so far. Most are positive, including about new ways of communicating. This will be included in their Recovery Plan.
- WCADA note that Service Users are saying that there have been changes to the method they use to purchase drugs, with more having to collect these, rather than have them delivered. There has also been an increase in the use of SPICE.

Actions:

- 4. Any issues with joined up working to be fed up to the APB.**
- 5. Barod to provide update on Service User Survey.**

4b. Dual Diagnosis Strategy

Put back to later in the meeting for when JAD in attendance.

4c. Fatal and Non-Fatal Overdoses

CJ introduced this item and ran through some of the presentation attached to the Agenda.

Other documents attached to Agenda provided more detailed information on Drug Related Deaths and Non-Fatal Overdoses.

Stats (1st slide):

- Increase in notifications: improved reporting, access to Police database, increased awareness of need to report through the Drug Poisoning Task Force.
- Average age of people dying is younger.
- Heroin is present in vast majority of cases.

Case studies:

- Show background, how the individual died and any actions for the members of the Task Force.
- Intended to provide the Board with assurances that the Task Force is able to effectively perform its role.

Changes made as a result of recommendations (see slides for detail), including:

- Need for agencies to inform CRC if replenishing Naloxone, as previous supply may have been used due to overdose. People may not remember that they have had an overdose.
- Need to utilise Engagement Service if people on a waiting list, or at risk of being taken off script due to non-engagement. PSALT to pilot a trial of this. Concerns about information sharing.
- Stigma associated with services, which are seen as being for 'druggies', rather than people who may have issues with recreational use.

Query: Is there any action log being kept to record recommendations and keep a watchful eye on these being delivered?

- A recommendations log has been developed, which will be updated at each meeting.
- Task Force feeds into the Harm Reduction Group.
- CFP have also requested updates on progress against recommendations.
- Any issues can be escalated to the APB, if needed.

Query: Does data include people overdosing on prescription drugs, or just non-prescribed drugs?

- Vast majority heroin.
- Drug Related Deaths Reported by public Health Wales include prescription drugs.
- Response to both groups would need to be different.
- Detail is included in the attachments of what drugs taken. CJ can provide further clarification if information needed is not included in these.

Deaths in 2020:

- PHW report released shows that doing well, compared to other APBs. All other APBs have reported an increase, except one. Data shows we have an increase of 1. This is reassuring as the fear was that the pandemic would lead to a massive increase in deaths.
- CRC's data shows an increase of 4 people compared to the same period last year (Jan-May). Shows we are 4th in the table across Wales.

Non-Fatal in 2020:

- Reports enable action to be taken before a further overdose occurs.
- CJ thanked all Providers for their level of engagement with the process, particularly with completing timelines, which enable a detailed picture to be developed of the individual concerned.
- Emergency Department now reporting.
- Reports of 2 young people, which is a new area for the Task Force, has led to the start of developing relationships with Children's Services and Safeguarding.

Future Actions (slide):

- Work that will be carried out over the coming months
- Updates will be provided to the APB.

Query: Does APB need to intervene in push to get Ambulance Service to report?

- Issue seems to be with Governance Team, rather than Service Manager.
- CJ will continue to pursue.
- May need to seek legal advice internally.
- CJ will update the APB if support needed to overcome any issues.

Action:

- 6. CJ to update the APB if support needed to overcome issues affecting Ambulance Service willingness/ability to report non-fatal overdoses.**

CJ and the Team were thanked by the Board for all of their work in this area.

CJ advised had been a learning experience for all concerns over the past few months and wanted to thank all services for the work that they have done to support this, particularly for getting involved in the Task Force.

Action:

- 7. CJ to invite ED to the Task Force, as a representative of Primary Care / GPs.**

JM welcomed KJ to the meeting. JAD had also arrived, so was invited to update on Dual Diagnosis Strategy.

4b. Dual Diagnosis Strategy

- Paper circulated at 12.08.
- Renamed 'Co-Occurring Substance Misuse Strategy to align with WG work.
- Timeline included in original document has been affected by pandemic.
- Were at the point of engaging with Service Users to inform this work, when pandemic hit.
- Have completed scoping exercise and had some feedback.

- Have identified a work programme to come up with the final strategy and implementation. Will include partner agencies doing a lot of engagement around that.
- Timeline and implementation plan has been rest to take into account need to do engagement work in a different way. Paper issued earlier today includes this timeline.
- Virtual meetings of the Task and Finish Group have been put back in diaries. Will meet 6 weekly, with first meeting being held 13th July.
- Originally looking at completing engagement work and commencing implementation in April. This now put back to October.

Comments:

- For APB to note paper circulated with amended timetable.
- Probably helpful that there had been a delay as gives time to think about how this fits in with the way that the APB want to move changes in the wider service model.
- Will need to return to this as we discuss how to move forward with the wider re-commissioning.

Item 5. Commissioning Finance and Performance

Item for full members only.

Full members:

- Angharad Metcalfe Police and Crime Commissioners Office
- David Howes City and County of Swansea
- Emily Dibdin Swansea Bay University Health Board (Primary Care)
- Jane Whitmore City and County of Swansea
- Joanna Maal South Wales Police
- Joanne Abbott-Davies Swansea Bay University Health Board
- Karen Jones Neath Port Talbot Council
- Keith Reid Swansea Bay University Health Board

Presenting bids:

- Carly Jones PSALT
- Dermot Nolan Swansea Bay University Health Board

Advisory roles:

- Cerys Thomas APB Team
- Claire Jones APB Team
- Julia Jenkins APB Team
- Erica Barrett APB Team
- Matthew Rafferty APB Team
- Owen Venables Welsh Government

All other members left at this point.

Minutes for item 5 are included in a separate document as these are for full members only.

WORKING IN PARTNERSHIP



EXTRAORDINARY COMMUNITY SAFETY PARTNERSHIP BOARD

4th June 2020

Chair:

Karen Jones

Assistant Chief Executive and Chief Digital Officer, NPTCBC

Attendees:

Kelly John	Community Safety Team, NPTCBC
Sarah Williams	ASB Coordinator, Community Safety, NPTCBC
Gareth Prosser	Inspector of Community Safety, South Wales Police
Trudi Meyrick	Superintendent, Partnerships and Safeguarding, South Wales Police
Cllr Leanne Jones	Cabinet Member Community Safety & Public Protection
Chris Frey-Davies	Principal Officer, Safeguarding, NPTCBC
Becky Hancock	WCADA
Ceri Morris	Head of Planning and Public Protection, NPTCBC
Mark Thomas	Environmental Health & Trading Standards Manager, NPTCBC
Helen Powell	Partnerships Manager, Department of Work and Pensions
Rhian Lovell	Deputy Probation Delivery Unit Head, National Probation Service
Spencer Lewis	Road Safety Manager, Mid and West Wales Fire and Rescue Service
Aileen Flynn	Strategic Planning, Swansea Bay University Health Board
Gemma Richards	Neath Port Talbot Council for Voluntary Services
Cllr Alan Lockyer	Cabinet Member for Social Services
Claire Maimone	Director of Housing and Corporate Services, Tai Tarian
Riaz Hassan	Regional Community Cohesion Coordinator

Apologies:

Elinor Wellington

Principal Officer, Community Safety, NPTCBC

1. Welcome

The Chair welcome all partners to the meeting. Superintendent for Partnerships and Safeguarding Trudi Meyrick was formally welcomed to the meeting. Trudi will be alternating the responsibility of chairing this meeting with Karen Jones. Partners who wish to contact Trudi can email Trudi.Meyrick@south-wales.police.uk.

The meeting has been scheduled to revisit the Community Safety Partnership priorities partners that had been agreed for 2020/21 and to discuss whether these are still fit for purpose, given the current Covid pressures. This meeting will also discuss any Covid related issues that need looking at by the partnership.

Two main concerns were raised;

1. Groups of Youths

Concerns have been raised regarding an increase in gatherings of large groups of youths. Partners discussed their views on these issues and in particular a gathering of over 100 youths at Gnoll Park where no social distancing measures were in place. There was alcohol involved and the youths were near a pond. There have not been any further incidents but there are hotspot areas across the county where youths are congregating.

It was proposed that partners such as the Youth Council and Youth Justice Team together in partnership with the Community Safety Team and SWP, work together to educate the young people who are congregating in large groups.

Park Rangers need to be encouraged to report any gatherings to 101.

Action 1: Trudi Myrick to include Gnoll Park in the patrol hotspot areas for regular patrols, particularly in the evenings. SWP to initially try to educate the young people and encourage them to understand their own personal safety and the impact it can have on the wider community.

Action 2: Sarah Williams to look at the Police Community Safety Team to see if something can be done to engage young people. Promoting safety messages with the Youth Council and Youth Service.

2. Scams

The number of scams are increasing as more people are spending more time online. The Contact Tracing System has already seen that people are masquerading as contact tracers and trying to get hold of money or peoples personal details.

Information has been shared by SWP via social media. NPT Communications Team will be liaising with SWP and sharing the messages. In terms of the scams, nothing significant reported as yet to SWP.

Regulatory Committee Meeting

Feedback was provided from the Regulatory Committee Meeting that has been meeting since the start of lockdown. Generally the compliance with the regulations across NPT have been good but there has been a handful of incidents which have needing following up.

Current issues which are being looked at are;

- Consumer protection is continued
- Rouge Trader Activity
- Contact Tracing System

A silver group has been set up for Test Trace and Protect (TTP) which involves the Health Board, NPT and Swansea Council. This has been put together to help get the TTP service off the ground. It is now operational, so scam messages need to be shared by all partners, as widely as possible.

Telephone preference services have been promoted to encourage people to protect themselves from cold callers and are now part of the barrier to contacting people as part of TTP.

Action 3: Gareth Prosser to raise this with the crime prevention tactical advisors to get key messages out to people.

The Comms work needs to be pitched appropriately as callers will need to ask for a certain amount of personal information as part of the process.

Tai Tarian are seeing an increase in the number of scams. One in relation to universal credit and rent arrears. They would appreciate information on the scams to get sent out to staff and tenants.

Partners were advised to report any scams to Trading Standards via the online form and a dedicated email address. Trading Standards have information nationwide relating to scams which circulating.

Action 4: Trading Standards online form and dedicated email address to be circulated with the minutes to report scams.

Partners were thanked for all their hard work being done during these times.

2. Draft Priorities for 2020/2021

The draft priorities for 2020/2021 were circulated to the Board prior to the meeting.

3. Partner Updates – Current Service Pressures / Immediate Risk, Threat and Harm Picture

- Violence Against Women, Domestic Abuse & Sexual Violence (VAWDASV)

The VAWDASV Leadership Group has met to discuss the new Healthy Relationships for Stronger Communities Strategy. The group have identified a set of immediate priorities to be delivered on, given the current service pressures as a result of Covid.

- Area Planning Board (Substance Misuse)

Meetings have taken place to discuss Substance Misuse and the identified priorities are being given appropriate attention.

- South Wales Police

Between 23/03/2020 – 20/05/2020 overall crime has decreased by 26% across the Borough. Violence and assault reports have been made, many of which relate to Covid breaches.

There is an ongoing issue at Aberavon Beach which is being looked at separately in line with the Neighbourhood Policing Strategy.

There has been a slight increase in hate crime reports.

Moving forward, SWP will be working with licensed premises regarding social distancing restrictions and the reopening of premises.

Covid Breaches are being discussed on a weekly basis at the Regulatory Committee Group.

Action 5: Regulatory Committee Meeting notes to be circulated to partners for information.

The number of Domestic Abuse reports have decrease. However SWP are aware that there have been an increase in the number of calls made to third sector organisations. A lot of work has been done and systems are in place to protect the most vulnerable. This is also the case with child protection matters.

They anticipate that there will be an increase as restrictions are lifted and as the usual reporting mechanisms are back in place. The links with partners will be crucial going forward.

- Youth Justice and Early Intervention

Progress with the Youth Justice and Early Intervention Development Plan is being made. The team is operating virtually. The young people subject to orders or prevention work are continuing to be seen with social distancing measures in place.

Action 6: Alison Davies to be asked to send update via email to be circulated to partners.

- Swansea Bay University Health Board

Thankfully the Health Board are in a better position than they thought they would be at this time. A lot of work has been done with the Local Authorities to get the field hospital sites set up and ready. The Track and Trace will be going live this week.

Whilst the numbers of Covid patients are decreasing, there are still over 100 people dying from COVID per day, which is very concerning. Messages still need to be pushed out through the partners and third sector organisations. All partners who are contributing to working together to help with the circumstances.

- Mid and West Wales Fire and Rescue Service

There has been a large increase in grass fires during the warm weather period. PPE has been sourced.

ASB in Blue reservoir area in Goytre was highlighted as an issue. NRW needed to use the reservoir to get water at an incident on the weekend. During the incident youths were swimming there. The Fire Service are looking to go out and engage with the young people regarding the dangers of this.

There has been a reduction in the number of vehicles on the roads but for those who have been driving, many are exceeding the speed limit. If this is going to continue when more vehicles are back on the road, then it is likely that there will be an increase in road traffic collisions.

The Fire Service are looking to go out to educate with the young males who seem to be congregating in fast food restaurants and Tesco car park (Neath). Partners to look out for comms messages and share across social media streams.

- Probation – Offender Management

Probation have been working under the extraordinary delivery model since the end of March. Their current focus is on rebuilding and recovery.

There has been a significant drop in the number of cases coming through the court due to the courts not fully operating. Things are slowly beginning to resume.

The initial focus will be on the remand and serious cases that are pending trial/prosecution. A piece of work been carried out with SWP in relation to Domestic Violence, looking at high risk cases. An internal audit has been carried out.

- Social Services - Vulnerable Adults

Focused on working closely with the Health Board in relation to hospital discharges and supporting care homes.

The Safeguarding Team have continued to operate and respond to referrals that have come in. Slight drop in referrals from individuals in their own homes and communities, referral numbers from care homes and health board have remind the same.

The service is trying to anticipate what types of trends they could be picking up as they move forward.

The Safeguarding Board met on the 18th May 2020. Discussed the use of DNACPR and how these practices can be put in place with GP's and care homes. Working with CIW regarding refusal from individuals to be transferred to hospitals.

A meeting will be taking place with other areas across Wales to discuss areas of concern; online abuse, mental health, anticipated spike in allegations as lock down eases. It is anticipated that incidents of exploitation, missing persons and County Lines will increase. SWP are fully aware and keeping a close eye on what's happening locally and nationally.

From a Safeguarding Board perspective, the Annual Plan has now been published for the forthcoming year and it reflects the need to be fully integrated with the various partnerships across NPT and Swansea.

On the issue of Suicide, the Safeguarding Board is currently undertaking a piece of work with PHW, the Health Board, SWP and other partner agencies to fully understand this issue across the region.

- **Environmental Health & Trading Standards**

Current service pressures – significant effect on the services. Prioritising functions at the moment within the team. Phased recovery plan is in draft form which is constantly being reviewed as the picture is changing quickly. Provision of functions in the short, medium and long term. Looking to prioritise the functions based on risk to public health and safety, direction from the Welsh government and requirements to deliver minimum statutory functions.

The Team have been involved with care of the dead arrangements and inspecting accommodation for the homeless and key workers. Personnel in teams are constantly being moved to carry out the functions needed. Work will be undertaken in relation to care homes and maintaining contact with the larger care homes. They have also been working with the Commissioning Team to provide advice for infection control, PPE and have listening year for all the care homes. The Team have contacted them all at least once but they plan to make further telephone calls to reinforce the messages.

- **Tai Tarian**

ASB cases have increased;

ASB old cases have resurfaced during the Covid-19 period and a number of new ASB cases have been reported relating to garden parties causing problems with regards to social distancing. Joint working has been done with the Police in relation to these.

Tai Tarian have noticed an impact on tenant's mental health and an increase in suicide calls. They are working closely with the Police on this also. Concerns were raised that this a hidden problem which will escalate as time goes by.

Over 5000 calls have been made to tenants to carry out welfare checks. This exercise has identified that there are a large number of people struggling with the social isolation and loneliness.

Steady calls being made in relation to DV. Worry that this maybe hidden and will be an increase moving forward.

Working closely with partners in relation to the scams.

Starting to open services such as neighbourhood teams which will hopefully help with any issues such as fly tipping etc. There have been a few issues in the sheltered accommodation complexes in relation to residents not wanted to abide by the social distancing rules or be told what to do. The police have been helping on some of these issues.

One of the positive things which have come out of this pandemic is how well communities and partners have come together and how to continue this moving forward. It has been suggested

that the Public Service Board takes responsibility of planning the recovery journey as we need to try and hold onto the innovation and community action which has been seen and try to encourage it going forward but also giving attention to the challenges which are coming with the situation we are in. Community Impact assessment exercise will gather all intelligence across different agencies give careful consideration as to how to move forward with this. CSP partnership will be a key mechanism with this.

SWP raised concerns on the high rise in attempted suicides in the last 4 weeks across Swansea Neath and Port Talbot. The Rapid Response Suicide Group Team have been brought in and are looking at each suicide. The group are working with partners to support families and reviewing any lessons learnt. This has been fed through the West Glamorgan Safeguarding Board. This is a key priority on the police agenda at the moment.

Action 7: Lucas Williams to share information to Elinor Wellington to circulate to partners.

- **DWP**

Casework volume has doubled since March 2020. Over 17k households are now receiving universal credit across NPT. 40% of those in receipt of credit are actively looking for work DWP are working hard with these individuals to get them into vacancies that are available. DWP will be helping the Public Service Board with the work that is needed, which will require support from the CSP. Significant increase in redundancies. Data gathering is being carried out and asking service users how they feel.

The service are preparing for another spike of cases due to the 80% furlough reducing shortly. DWP are able to carry out a scan of journal messages exercise to pick up on certain words such as suicide and harm. These are being identified and referred onto agencies as appropriate.

Many staff are making customer care calls to those that have made a claim since March.

- **WCADA**

Across Substance Misuse providers there had been a decrease in referrals which caused some concern, but they are slowly starting to pick back up which is reassuring.

The team have been providing support to those in temporary accommodation with some problems re ASB and substance misuse.

Support was offered to help with engagement work re the earlier mentioned youths at Gnoll Park. WCADA have designated staff involved with the schools project who would be available to help.

There is a support worker for older people with alcohol issues in post.

Needle exchanges remain open and they are working on adaptations to be made to provide face to face services.

Funding has been received from the Moondance Covid 19 Relief Fund for a worker (until March 2021) to support those older people who have alcohol and/or drug issues, and provide food parcels. Would be good to link up with other services to avoid any duplication of efforts.

- **Safe and Well**

An update was provided on the Safe and Well Programme. 5.5K residents in NPT received letters to from Welsh Government, advising them to shield from the virus. The Council have supported 1300 residents through the scheme, with approximately 500 local residents still receiving support. This includes food parcels, medication collection and keeping in touch support. This has applied to those who are shielding, as well as those who are vulnerable and self-isolating.

Karen Jones thanked Tai Tarian for their support with this programme.

All cases are currently being reviewed to make sure people are going to be able to support themselves and use local services. The reviews will identify the ongoing needs for some of the more vulnerable residents. The outcome of this exercise will be fed back into the Public

Service Board discussions about the longer term community impacts we have. Hopefully these people will be able to be supported by members of the community at a neighbourhood level.

- **CVS**

There has been a lot of informal volunteering taking place throughout communities with friends, neighbourhoods, Street Champions etc. coming together to help residents. NPT CVS has been supporting some of the volunteering activity across NPT and have been working with these groups to develop their volunteering good practice and to ensure the volunteers are protected whilst undertaking their roles. These groups were set up as an emergency response to the pandemic and some flexibility in terms of DBS checks, recruitment etc. There are concerns that some of these volunteers have been given personal data regarding the volunteers. There is a risk that some volunteers could use this as an opportunity to gain access to those who vulnerable. CVS want to make sure the volunteers are adhering volunteering good practice.

CVS have a range of volunteers that could be sharing messages from all partners if needed.

4. Agreement of immediate Action Plan/ Priorities for 2020

Existing priorities for the Board need to remain. However, the priorities surrounding ASB and Scams need to have a higher priority due to the concerns raised at this meeting. The CSP need to prepare for the lifting of lockdown and the possible impact on DV services.

Key Actions to be taken forward;

- Repeat key public health messages which have been shared
- Continued partnership work to support the vulnerable people
- Impact on emotional wellbeing and Suicide risks have been seen across the area and needs to be addressed
- Pooling our information together and helping circulation of important messages

Action 8

Update the list of priorities based on the discussions which took place at the meeting. These will be circulated to all partners. Partners to feedback if they would like anything added or amended.

First report of the Community Impact Assessment should be ready mid-June, which will be circulated to partners. This will be a broad picture of what's going on currently. The PSB will be working out the themes and what work needs to be done. More detailed data will be done on the areas that are highlighted.

5. A.O.B

No other business discussed.

Partners thanked for their attendance to the meeting.

Date of Next Meeting – TBC (Sept 2020)

Safer Swansea Partnership Meeting – 27th August 2020

Attendees

Adam Hill	Paul Thomas	Lisa Wells
Leanne Ahern	Amanda Carr	Matthew Rafferty
Jon Drake	Cllr Andrea Lewis	Cllr Alyson Pugh
Karly Richards	Deanne Martin	Declan Cahill
Karen Edwards	William Cheung	David Thomas

Minutes of previous meeting 17th July agreed as true/ accurate record.

SSP priorities – updates

Lisa Wells spoke about Evening night time economy. Taking a partnership approach and in July created a new forum involving key sectors / hospitality sector. Multi-agency approach looking at safe re-opening and responding to Welsh Gov. restrictions. Releasing open space for cafes etc. Road closures on Wind Street. Re-opening indoors also came with host of challenges. Police and Council Licencing Team been very engaging and is a time consuming and ongoing process.

Main issue is the volume of people (Wind St mainly) becoming unmanageable, capacity limited so creating queues, not enough space so spilling onto the road. Many bringing own alcohol to the street. BID have not been able to provide taxi marshals. Flash points- people cannot get in / cannot get home. Small sub groups have met in terms of options- need buy in and approval. Taxi marshals needed PSPO to expedite this, need to manage capacity on Wind St. operate 1 way system. Use of stewards- concerned violence and create a spike in Coronavirus. The Leader is aware- lobby Welsh Gov for action in to best practice.

Adam Hill suggested using security firms that may still be on Furlough and want to get back into work- have these firms been approached? Also, think beyond Wind St otherwise displace the problem elsewhere.

ACTION- Jon Drake offer to help lobby. Jon Drake to liaise with Lisa Wells (living impacts of putting measures in place from violence prevention report).

Adam Hill- 18 to 30 yr olds appear in the main to breach restrictions, low COVID number but working on a Joint Strategy on Comms to hit home hard message. Patrick Fletcher, Karen Jones and Sian Richards.

ACTION- Paul Thomas to link in on Community Safety pages

Amanda Carr- BID have not approached SCVS. Could be looking at grant funding and Amanda is aware of certain schemes that are available.

ACTION- Lisa Wells to pick this up with BID to search funding opportunities

VAWDA- Megan sends her apologies.

Ask & Act- policy and pathway have been drafted. Rollout is due but has been on hold, training plan will be developed to rollout regionally in virtual format. Priority areas will include Social Services, Housing and Education.

DRIVE Implementation: DRIVE perpetrator programme will be rolled out across Western Bay in September. This is an intervention aimed at high risk, high harm perpetrators of domestic abuse. Referrals are received from MARAC, and an intensive intervention follows. High success rate in other areas. Victim safety element of this work will be undertaken by an additional IDVA, funded by the PCC.

Housing- the temporary housing project we developed with Swansea University is ending on 31st August due to the students returning, but they have said should another lockdown situation emerge they are open to further collaboration.

Figures- in general terms, referral numbers peaked at May/ June and have slowly started dropping down since. Anticipated surge in September time when schools go back. Weekly meetings with specialist providers are ongoing to monitor demand and trends.

ACTION- All updates/ briefings from each workstream to be provided before the meeting – circulated with the agenda in advance so everyone has a chance to think and digest before the meeting.

On back of what Alyson Pugh suggested

ACTION- Paul Thomas, Megan and Aaron to liaise to look what is best for service

Karen Edwards asked that in relation to ASK and ACT, could health be put on training in order to help build on this work.

Substance Misuse- Over lockdown been a flood in market of Class C drugs. Overdose increase. WEDINOS drugs testing. Matthew explained he has drafted a piece of work and happy to share with the group.

ACTION- Matthew / Paul to share this work with the group to get message out by working on a comms message go put out via Safer Swansea Social Media, Matthew happy to deliver training.

GP Clusters also have their own webpages and happy to have on their webpage. Standard comms for all partners to improve communication.

Last Year bad publicity, this year could report a different story.

ACTION – Paul Thomas and Matthew to work together to give other side of the story to media.

Safe confident communities- Paul gave update, in High Street still sex workers, activity on St Helens Road

ACTION- Paul Thomas to invite 4 leads to meet early Sept in readiness for 9th Sept when an engagement day will take place at Dyfatty flats. Look at revisiting action plan taking into account COVID.

ACTION- Paul Thomas to take away a piece of work on why poor turnout at Cwmdonkin Park (was it held at right time, right approach)

OSARAs – Plea that partners are involved at a very early stage so that all can feed in and have early engagement so we can work on action plan together so all partners play a part.

ACTION- Declan Cahill to ensure this happens at the very early stages.

Cllr Andrea Lewis commented about the excellent partnership working that is happening eg. work in Sandfields. Raised Q) operating hours on St Helens Road, could they be reduced?

Adam Hill- suggested a step change and a balanced approach then go in harder if no improvement with trading standards etc.

ACTION- Paul Thomas to set up a meeting for himself and Andrea to meet re: Challenging extreme narratives.

Amanda Carr- Huge plea for true partnership working to multi agencies particularly in OSARAs- got a lot of contacts in 3rd sector organisations. Could inform OSARAs.

ACTION- Declan Cahill accepted this. Need to embed culture change in organisation and embed this. Declan Cahill to catch up with Gareth Prosser and hopefully this will be done by end of Sept.

Hate Crime/ Tension monitoring- Declan updated group- stickering, hate crime levelling out.

PCC Update- PCC sent apologies

PCCs office are continuing to support SWP's efforts to enable effective recovery planning for post-Covid reintegration. Home working is still in place however discussions are being held to enable opportunities for essential meetings with partners.

The PCC's Office and SWP were successful in securing £513,000 from Home Office to deliver a Safer Streets project in Merthyr. We will be happy to share the model and outcomes of the project which will outline best practice working.

The Policy Officer supporting CSPs has now moved to a different role, plans are in place to explore secondment opportunities to fill the post, however once plans are in place, information will be shared with partners.

A data analyst post will be advertised in the next two weeks, which will aim to support CSPs across South Wales in their data analysis need / building the evidence for their three year strategies.

There will be an extension on the time frame of spend within the Covid-19 Extraordinary Fund (for DA), allowing partners flexibility in the length of time they have for spend on their grants.

The Victim and Vulnerability team are facilitating the submission of two Home Office bids to support DA perpetrator services. One will support the expansion of Drive, the other will encourage new perpetrator programmes / models. Partners have been encouraged to share their ideas with the Commissioner's Office, who will be accepting feedback all this week (quick turn around is needed).

Adam Hill mentioned that any future bids could feed through this group as this group could help add some weight.

Violence Prevention update given by Jon Drake.

ACTION- Jon Drake to provide Night time economy report for circulation

Jon mentioned that some research has been undertaken into the cost of violence to health- £46m direct/ £158m indirect costs. (whole of Wales) Jon has an infographic which shows surge in serious violence.

ACTION- Jon to see if this could be broken down geographically

ACTION- Jon to share infographic with group.

Jon mentioned looking to spend £10k in Swansea to support local charities.

ACTION- Paul Thomas, Amanda Carr and Jon Drake to liaise re: local charities.

Discussion took place about- Should the Safer Swansea Partnership be focussing on different areas over the next 6 to 12 months and if yes, what are they? Key areas identified at the meeting held in July are below. Group agreed these were the correct 5 and nothing missed as they all work together as well as separate. Leads identified for each

- Maintain Funding- **Paul Thomas**
- Mental Health and complex needs - **Health**
- Community Presence and Partnership Collaboration- **Paul Thomas**
- Intelligence and information sharing- **PCC**
- Violence Prevention – **Jon Drake**

ACTION- Paul Thomas to develop action plan template.

Domestic Homicide Review- report sent to Home office, DHR 3 & 4 still reviewing, DHR 2 responded to (lessons learnt etc)

Karen Edwards- trying to widen knowledge base at GP Clusters as they are always provided with health data. Would like to see other data coming through- plea for information – Localised and strategic stats, if we notice any trends etc.