

viorking together

Meeting Date	17 January 2	023	Agenda Item	4.1				
Report Title	Health & Safe	Health & Safety Operational Group Key Issues Report						
Report Author	Mark Parsons	Mark Parsons, Assistant Director of Health & Safety						
Report Sponsor	Darren Griffith	ns, Director of Fi	nance & Perforn	nance				
Presented by	Mark Parsons	, Assistant Direc	ctor of Health &	Safety				
Freedom of	Open			-				
Information								
Purpose of the	The purpose	of this report is t	to update the C	ommittee on				
Report	the business	discussions o	of the Health	and Safety				
	Operational g	roup meeting 2 nd	^d November 202	22.				
Key Issues	 The Health and Safety Operational group meet on a quarterly basis and reports to the Health & Safety Committee. Overview of service group, support services and estates exception reports. 							
	NWSSP Health & Safety Audit Earo Safety Management doop dive							
	Fare Safety Management deep dive.Managing contractors Policy							
	 Wanaging contractors Policy Violence & Aggression Policy 							
	 H&S annu 		icy					
Specific Action	Information	Discussion	Assurance	Approval				
Required	\boxtimes							
(please choose one only)								
Recommendations	 Members are asked to: NOTE the report and Approve the managing contractors policy and the violence and aggression policy 							

HEALTH & SAFETY OPERATIONAL GROUP REPORT

1. INTRODUCTION

The purpose of this report is to update the Committee on the business discussions of the Health & Safety Operational Group (HSOG) meeting on 2nd November 2022.

2. BACKGROUND

The Health and Safety Operational Group report is intended to summarise the business discussions and key issues identified.

2.1 HEALTH & SAFETY OPERATIONAL GROUP MEETING 3rd AUGUST 2022

a. Health & Safety Operational Group

In line with the Health & Safety Operational group terms of reference reports were received from all service groups using a standard report template. The meeting was via teams to adhere to social distancing and minimise unnecessary travel.

b. Welcome and apologies

The Chair welcomed Hannah Thomas (Graduate trainee) to the meeting and also welcomed everyone else to the meeting, with apologies received from: Morriston service group who had submitted the exception report. Due to staffing levels there were no deputies available to attend.

c. Action Log

The action log was reviewed, with two of the six actions recorded as being closed and the remaining four updated to reflect current position. Three of the updated actions are expected to be closed at the next meeting, with the final one covering site key contacts for primary care, this is being pursued with the service group to resolve.

d. Exception report update

Following on from the audit by NWSSP covering health and safety, the exception report template has been updated and circulated to the service groups and other departments who submit reports to the HSOG, it was originally circulated in October and given that these were not sued for the November meeting, it was recirculated after the meeting in November 2022.

e. Service Group Director & Cross Cutting Services Updates

Individual Service Group Director Representatives provided updates on health and safety issues within their respective areas. Health and Safety updates were also received from Estates, Support Services, Security and HQ Corporate departments. There is also a section specifically for our trade union colleague's topics. Key elements are set out in the table below:

Item	Comments
NPTH/Singlet	The last NPTSSG meeting was held on 23/08/22, attendance at the
on Service	service group meeting is positive, with representation across the various
Group	services/departments. In addition to the main service group meeting,
(NPTSSG):	there are monthly H&S safety tours that includes PFI partners plus
Singleton	managers & heads of department meetings.

Item	Comments
	Daily safety huddle is also a forum to share any ad hoc H+S and EPRR info. Likewise, a hospital wide email communication is utilised as necessary.
	 NPTHSSG Risk Register - Risks highlighted: 5th bed in bays on acute medical wards to increase capacity Surgical services end of life equipment require replacement Medicine DMARD & Biological monitoring SCBU (special care baby unit) mobile imagine unit outdated Staffing gap pharmacy re complex cardiac speciality Children services staffing shortages community service MIU (minor injury unit) waiting area SAU (Singleton assessment unit) environment and flow
	 Risks above 16: Cladding Staffing retention of staff Inappropriate attendance at MIU Unavailability of timely ambulance transfers from MIU to ED (emergency department)
	The full list of risks on the register were provided within the report.
	Fire: Singleton have established a local fire safety group and includes walkabouts to identify training needs, site signage, fire plans and check that communication is being received.
	A training event in the use of ski sheets was carried out in central ward block, this was well attended by all disciplines. Additional sessions are being scheduled covering horizontal and vertical evacuation.
	Cladding works continue with on-going management of fire to accommodate changes required to facilitate the cladding works. Staffing to accommodate this continues to be challenging.
	The SG (service group) is reviewing communications to ensure key messages are being disseminated to all staff particularly around unwanted fire signals in staff residences (western residence block c - Singleton).
	 Fire: Fire compartmentation surveys have been completed and waiting for the analysis of the findings to be shared. Fire risk assessments compliance remains at 100%. On-going collaboration working with the fire team to increase the number of fire wardens. Reviewing and update fire pans and in particular the inclusion of vertical evacuation. Anti-ligature works continue.

Item	Comments			
	Mandatory training compli		1	
	Course	Target %	Actual %	Compliance
	Fire Safety	85	82	
	Health & Safety	85	84	
	Manual Handling	85	81	
	Violence & Aggression	85	92	
	 already busy hospital e Incidents to staff cove There were no RID There was no staff new Datix system Regular H&S walkabou H&S colleagues. 	n 85% targ last quarte n works, th as part of Modular T environme ring Q1 20 DOR incic specific in uts, these of service edics, num	et. The SG er with 3 out the centres heatres) ta nts. 021/22 to C lents repor cident repor are support as, NPTH w	a overall H&S training at of the 4 categories just rkforce challenges and s of excellence. Also, aking place, adding to an 22 2022/23 ted ort due to challenges with rted by PFI partners and will become a centre of bital projects identified,
Morriston Service Group	one being highlighted as sLack of decontamination	lighted: gister were scoring ove on room ris ases such king in par ince Servic ation requi ambulance ack of ava out the se register w fance: raining per	e provided er 16 sk to staff a as Ebola a rtnerships ce NHS Tru rements. e offloads 8 ilable beds rvice group ere provide	within the report with only and patients of exposure and monkey pox – actions with Ops colleagues in ust) to source mobile a waiting area b ed within the report

Item	Comments				
	Course	Target %	Actual %	Compliance	
		-			
	INTI SG	05	,0		
	 MHSG Service group continues number of fire wardens scenarios and also revie No PPE (personal prote Staff incidents Q4 2021/22 No RIDDOR's reported dur Incident Type Access, Admission Accident, injury Assessment, Investigation, diagnosis Behaviour (including violence & aggres Communication Equipment, Devices Information Governance, confidentiality Infrastructure Medication, IV fluids Patients/service user death Pressure damage, Moisture damage Records, Information Safeguarding Transfer, Discharge Treatment, Procedure Total 	and sche ewing and ection equ & Q1 202 ring this p 4 3 3 5 5 5 1 3 4 3 7 2 9 7 2 8 3 4 1 4 3 3 4 1 4 3 3 4 3 4 3 4 3 4 3 4	eduling ons d updating lipment) is 22/23: eriod al	o HSOG were	sing d. e patient
	incidents and not staff. How	wever, it is	s noted thr	ough the atta	achments in
	the paper submitted that st				
	health, safety & environme				mornoton
		in group.			
Primary and Community Care Service Group	 The last meeting was held services. The SG went thromeeting Risk Register - Risks highli A full list of risks on the register of risks on the register of risks on the register of the specifically highlighter. Ongoing discussions are the two meetings have take becember 2022 to agree persons/roles for each the specifical sector of the two meetings. Health and Safety is a contribution of the two meetings are the specifical sector of the two meetings are the specifical sector. Health and Safety is a contribution of the two meetings are the specifical sector. 	ough their ighted: jister were ed. cound buil en place ee a way f building/s quarterly to	action log e provided ding/site ro with a furth forward to ite. update iten rum should	from the SG within the re oles and resp ner meeting s identify suital n to PCTSG d any major r	H&S port, with oonsibilities. scheduled for ble Board.

ltem	Comments						
	 Health and Safety is included on Service reports to QSOG and OHQSPE which report to QSAG 						
	 Heads of services hav with their teams and for going forward to report 	or each ser	vice to cor	nplete excep	tion reports		
	There were 2 RIDDOR in 2022, one due to a fall an 7 day absence.						
	For the period April – September 2022 the number of incidents reported was 104, 23 of these incidents relate to aggressive and violent behaviour, 10 to inappropriate behaviour and attitude, another 10 to verbal assault (swearing), and 1 to sexual or inappropriate behaviour. Therefore, 44% of these incidents are the result of behaviour towards staff. 11 incidents were in relation to needles/sharps.						
	Mandatory training compl	iance [.]					
	Course	Target %	Actual %	Compliance			
	Fire Safety	85	87				
	Health & Safety	85	91				
	Manual Handling	85	87				
	Violence & Aggression	85	96				
	 EW shared the SG induction booklet for new starters that covered a range of topics, providing a good overview of the SG and its services. Fire risk assessment completion remains at 100% The level of sick absence is a concern for the SG and are working with workforce to ensure all support options are being explored. 						
Mental Health & Learning Disabilities	The last H&S meeting was held on 11 th October 2022, with next meeting scheduled for 6 th December 2022.						
Service Group	Risk Register - Risks highlighted:						
	 Violence & aggression 	•					
	 Slips, trips and falls 	•					
	Child bearing staff me	mbers					
	• Fire and security in MI		te				
	 Fire on wards (differe MH&LD SG 	nt handler/	manager f	or each divisi	ion of		
	 Food hygiene complia 	nce					
	 Caswell clinic security 						
	 Ligature risk for patien 						
	 Adolescents being adr 		ental Heal	th wards			

Item	Comments						Comments						
	Particular focus was on the Cefn Coed (old Site) on its suitability for a modern mental health inpatient service. It was also noted that there is an Acute Mental Health master plan and project board that has recently restarted, this is looking at developing the site to facilitate future service requirements.												
	CAMHS continues to be a not be appropriately place		here	childre	en and	adoleso	cents may						
	All risks are being monito far as is reasonably pract	•	, with	contro	ols in p	lace to	mitigate as						
	Due to the majority of the with a review undertaken Updates to hard security a this has a revenue implica	and cover and the pr	red ge ovisio	eneral on of e	securit nhance	y and C	CTV.						
	No PPE issues have been	n reported											
	Incidents to staff covering - One RIDDOR's rep incident.	•	•		lay abs	ence fr	om the						
	Incident Type		July	Aug	Sept	Total							
	Aggressive, threatening be		61	56	42	159							
	Inappropriate behaviour/att Physical assault	ltude	21 9	16 14	13 14	50 37	-						
	Sexual behaviour		3	1	1	5							
	Patient clinically challenging	g behaviour	1	1	2	4							
	Verbal assault	madia	0	1	0	1							
	Inappropriate use of social Total	media	0 95	0 89	1 73	1 257	-						
	Overall in this period there has been a reduction in V&A incident Training is being maintained where possible and current compliance for H&S related training												
	Course	Target %	Act	ual %	Compl	iance							
	Fire Safety	85	87										
	Health & Safety	85	88										
	Manual Handling	85	86										
	Violence & Aggression	85	94										
	Programmes in place to n compliance.	1	_	ntinue	improv	vements	s in						
	 Ligature works are aln Ward F NPTH and sor these will continue in 2 	ne L&D (l											

Item	Comments
	 Fire risk assessment completion is 100% with FRA schedule in pace.
	 There was an actual fire on Clyne ward, no harm to the patient but damage to the anti-ligature door. A fire enforcement notice was issued following a visit from the Mid and West Wales Fire Service. A number of fire warden training sessions have taken place increasing FW numbers for improved resilience.
HQ Baglan	KM provided apologise for the meeting and submitted the report.
	HQ H&S meeting last held on 17th August 2022, with good attendance.
	Risk Register - Risks highlighted:
	 Aging chiller system. Routine inspections and maintenance to mitigate risk.
	Additional fire wardens identified and trained, this will be continually reviewed. Security undertake regular tours to check the building internal and external.
	Fire stopping works identified, with works scheduled to address.
	HQ health and safety group have no immediate H&S concerns.
Estates Management	Pressures continue with resources, with staff either moving internally or externally, with added pressure due to being unsuccessful in suitable candidates to take up posts, even after successful interviews and are reviewing current structures and will be re-advertising. Sickness is also impacting of resources with 9.8% absence rate.
	The report covered a number of specialist areas: Medical Gases Electrical services
	 Ventilation Fire (fire alarm systems/fire dampers) Water Waste
	Overall the estates department have a number of vacancies that are impacting of the ability of the department to appoint authorised persons (AP's).
	 Medical gases: Task & finish group set up to review & update the MGPS Operational Policy and procedures with an updated MGPS policy submitted for approval.
	 Development of a training package to support designated nursing/medical officers and designated porters.

Item	Comments
	 Electrical Services: Issue remain on both main sites in maintaining compliance in accordance with WHTM's and a paper is being prepared highlighting the risks and opportunities and will be supported by the information detailed in the 6 FACET survey, this will be presented to the HB management team along with the estates strategy and development control plans (DCP).
	 Ventilation Systems Large percentage of the ventilation system is non-compliant with current WHTM's and is included in the estates risk register. 6 FACET survey has been completed and identified deficiencies in the ventilation systems. Plans are being developed to address the backlog maintenance.
	 Estates fire safety: Fire compartmentation surveys were commissioned for Singleton and Morriston Hospitals. The reports identify the non-compliance, with work commencing on a specification to commission the repairs. This is also being reviewed as part of the HB capital programme. There are a number of dependencies to be able to undertake a large proportion of the works i.e. decant facilities. Information from the fire compartmentation and 6 FACET surveys are being used to assist in developing the HB DCP and the priority of works/schemes. Resources remain an issue to address non-compliance identified through the fire risk assessments. However, estates and the H&S fire team are working together to address works that can be picked up with current resource.
	 Water Safety Management: The HB commissioned water management risk assessment and have developed a priority action plan, these are reviewed/ monitored through the water safety group. One of the risks to this is resource, particularly around planned preventative maintenance.
	 Waste: Nationally there has been challenges around the management of waste, with additional pressures from the pandemic – PPE disposal (bulky items, create large volumes of waste). This continues to be monitored local and nationally with contingencies in place. Future changes to waste streams. This will provide a number of challenges as the waste streams for segregation will be increased, so space/storage is a major concern.
	A full list of the high risk items identified in the water risk assessments were provided with the report.

Item	Comments								
	Training compliance overall is below the target of 85% and was reported as an estates department with all H&S categories as one and not split into categories.								
	Course Target % Actual % Compliance								
	Overall								
	Overall8571Estates have been requested to provide against each of the 4 categories in the next report.								
Support Services	The last support service 06/10/22.	manageme	nt board m	eeting was held in					
	 There were no new risk added to the Risk Register - Risks highlighted: CCTV – funding in place for some areas (ED & Pathology) Security at Singleton SAU – Temporary resources withdrawn end of May 2022. Car parking – Temporary parking and sustainable travel options being explored. Mandatory training – alternative methods being explored. Slips, trips and falls – digital solutions being explored to monitor areas. Cleaning hours (Morriston Hospital) – funding allocated to recruit and reduce the risk. Allergens – Action plan and training in place. 								
	 Incidents to staff reported in month No RIDDOR's reported 10 Incidents to staff in September 2022 4 accident/Injury 2 violence & aggression including behaviour 1 Equipment, Devices 1 Information & Technology 1 Nutrition & Hygiene 1 Assessment, Investigation, Diagnosis Overall incidents reported have decreased. 								
	Mandatory training comp		Actual %	Compliance					
	Fire Safety	Target % 85	67						
	Health & Safety	85	73						
	Manual Handling	85	68						
	Violence & Aggression	85	91						

Item	Comment	S							
					se mano	dato	ry training	g compliand	ce to
	achieve m	achieve minimum 85% target.							
	• The de	• The department has set up a fire governance group to monitor							
		fire compl		a up	a nie y	0.00	nance gr		
Health and								eceived this	
Safety Alerts								ospitals res	
(MDA)		and actioned, with the other service groups providing no response at the time of the report.							
		report.							
	The task &	k finish gro	oup that	at ha	s been s	set ı	up continu	ues to work	through
	the proces	s to addre	ess the	e gap	s identi	fied	in the NV	VSSP alert	audit.
Policies with	- Thoron	wara two	nolioia		hmittad	to t	ho aroup		
Health and		were two ing contra	-				• ·		
Safety	-	ce and ago		-				.2	
Implications			,						
	No additio								
Trada Uniona	recommer			ut to	the HSC	C for	r approva	l.	
Trade Unions	 No top 	ics were ra	aised						
Incident	Incident ty	pe and se	verity	for C	2:				
Reporting &	Severity	None	Low		Modera	ate	Severe	Major	Total
Lessons	Number	223	238		66		7	0	534
Learned									
	There wer		OR in	cide	nt repor	ted	in 02 202	22 (Table 1)
		<u> </u>					vice Group		
	Incident T	уре		I	MGH		MH_LD	PC_Comm	Total
	Ergonomic	<u> </u>			1		2		3
		ndling Patier	nt					1	1
	Load STF				2			1	3
		noving objec	t		1			•	1
	Total	<u> </u>			6		3	2	11
		the etail of the				4la -		1-1.1	f
							•	statutory tin on on the ir	
								sh to view	
			ig ses	sions	s provide	ed d	luring this	period and	d has
	been well	received.							
Deep Dive	The deep	dive cover	ed at	the F	ISOG w	/as	Fire Safet	y Manager	nent
review		-					-		

Item	Comments						
	Questions were circulated to the Service Groups/HSOG prior to the meeting to enable appropriate investigation/review to provide answers/updates.						
Overview	Responses were received from NPTSSG – MH&LD, Support Services and HQ, no responses were provided by PC&TSG or Morriston SG.						
	There were variances in the responses that are shown in blue text against each of the questions listed:						
	 Do you know where the fire safety policy is and has this been shared with the SG? NPTHSSG – Although the majority were aware, there appeared to be some confusion in the requirement to have a fire policy for each site, rather than referencing the HB Fire Safety Policy and local procedures. Who are the designated responsible person/designated contact for fire (Site/department/ward)? Overall the majority were clear on this, with a little confusion in some areas identifying fire wardens as being responsible. How many fire risk assessments are scheduled for your area? Good overall response on numbers with lists provided. How are actions signed off from the FRA from an operational perspective? Tours/meetings with fire advisors – monthly/quarterly meetings, communications with estates. Do you undertake fire drills? No actual fire drill undertaken in the main sites, only table top or walk through based on scenarios with fire safety team. HQ – yes 6 monthly. Do all areas have local fire procedures/action cards? Majority of areas have local procedures/action cards in place, any outstanding are being addressed following this deep dive. Are fire wardens trained? Yes, where identified as not receiving training, these are put forward for the training. What is the current online fire safety training compliance? This has been provided in the main section of the key issues report and ranges from 67% - 87% compliance. Have any fire safety audits been undertaken? Yes by the fire safety team. How many fire incidents have been reported? This varied between sites. Causes of the fire alarm activation: Smoke from candles Cooking – hurnt toast Cooking – burnt toast Cooking – burnt toast Cooking – hurnt toast Faulty alarm panel Has there been any fire and rescue activity on site and did it 						
	result in follow up action? MH&LD following fire at Clyne ward,						

Item	Comments
	 Cefn Coed Hospital – PC&TSG following site visit to Cimla hospital. Is the fire alarm maintained, please provide evidence? All deep dives received indicated yes, with evidence provided. Are there fire extinguishers in place and are they serviced? All deep dives received indicated yes, with evidence provided. Is there emergency lighting in place and regularly maintained? All deep dives received indicated yes, with evidence provided. All SG's agreed that the deep dive for Fire was again beneficial and has enabled them to identify gaps and also learn from others following the various discussions generated from the deep dive to share good practice highlighted and looking to see how mitigations can be put in place to close any gaps in systems to minimise risk.
Health & Safety Risk Register	 The health & Safety risk register was reviewed and there were no significant changes.
Fire Safety Group	Minutes of the Fire Safety Group are provided in 4.1.3
AOB	MP stated Mid and West Wales Fire and Rescue Service have visited Cimla hospital and have issued a letter of fire safety matters with a limited number of actions and they do not plan to re-inspect.

3. GOVERNANCE AND RISK ISSUES

Health and Safety governance is as important as any other aspect of governance. It is a fundamental part of an organisation's overall risk management function which is a key responsibility of directors. Failure to manage health and safety risk effectively has both human and business costs. The price of failure can be the damaged lives of workers, patients, their families, and friends, as well as direct financial costs, damaged reputations, and the risk of legal prosecution.

4. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from this report.

5. **RECOMMENDATION**

Members are asked to:

- **NOTE** the report; and
- APPROVE the managing contractors and violence and aggressions policies

Governance a	and Assurance		
Link to Enabling	Supporting better health and wellbeing by actively promote people to live well in resilient communities	oting and empowering	
Objectives	Partnerships for Improving Health and Wellbeing	\boxtimes	
(please choose)	Co-Production and Health Literacy		
	Digitally Enabled Health and Wellbeing		
	Deliver better care through excellent health and care services achieving the		
	outcomes that matter most to people		
	Best Value Outcomes and High Quality Care		
	Partnerships for Care Excellent Staff		
	Digitally Enabled Care		
	Outstanding Research, Innovation, Education and Learning		
Health and Ca			
(please choose)	Staying Healthy		
	Safe Care		
	Effective Care		
	Dignified Care		
	Timely Care	X	
	Individual Care		
	Staff and Resources	X	
	y and Patient Experience		
	communication of information and coordination of team a		
•	fe patient care. The Health and Safety Operational grou		
	and overseeing effective quality, safety, and patient exp	erience.	
Financial Impl			
	lirect financial implications arising from this report.		
	tions (including equality and diversity assessment)		
	mitted to providing and maintaining a safe and healthy		
	e resources, information, training and supervision on he		
	f staff, patients Contractors and visitors to comply with t	he legislative and	
regulatory fram	nework on health and safety.		
Staffing Implie	cations		
Staff will be bri	iefed on health and safety developments through manag	gerial meetings,	
staff meetings	and health and safety alerts and bulletins.		
	plications (including the impact of the Well-being o	f Future	
	Wales) Act 2015)		
The Act require	es the Health Board to think more about the long term, I	now we work better	
with people and	d communities and each other, look to prevent problem	s and take a more	
	oach with partners. There will be long term risks that wil		
delivery of serv	vices; therefore, it is important that you use these five w	ays of working	
	ninking, Prevention, Integration, Collaboration, and Invol		
wellbeing goals	s identified in the Act in order to frame what risks the He	ealth Board may be	
subject to in the	e short, medium and long term. This will enable The He	alth Board to take	
-	e short, medium and long term. This will enable The He steps to ensure risks are well managed now and in the		
-	steps to ensure risks are well managed now and in the		
the necessary	steps to ensure risks are well managed now and in the		