





### Financial Plan 2019-20

## Performance & Finance Committee 19 February 2019

## **Delivery Objectives and Summary of Approach**

- Key objective is to breakeven in 2019-20.
- The risk assessed financial plan requires a total savings delivery of £20.7m to achieve breakeven.
- This is c70% of the original stretch savings target of £29.4m, and is equivalent to a 4% CIP.
- Of which:
  - £15.8m relates to green and amber schemes (76% of total savings delivery)
  - £1.8m relates to red schemes to be delivered from Q2 (9% of total savings delivery)
  - £3.1m relates to schemes yet to be identified (15% of total savings delivery)

## **Savings Plans: Starting Position**

To achieve financial balance in 2019-20, ABMU (Swansea Bay UHB) plans to maximise delivery against a stretch savings target of **£29.4m**. The stretch target is in place to recognise that the UHB will not deliver 100% of the savings target.

The savings target comprises:

- £10m High Value Opportunities aligned to the Clinical Services Plan and Organisational Strategy (Table 1)
- £10.3m Unit schemes set in their Annual Plans, including for example service redesign and efficiency savings (Table 2)
- £9.1m Inflation and demand cost containment and cost control for non pay (Table 3)

This starting position also assumes £10m non recurrent funding from Welsh Government and also delivery of £3.6m non recurrent income and opportunities to offset the non delivery of savings in 18-19 in our opening position.

Opportunity	Programme	Initial Estimate of
		Savings
		£m
THEME: POPULATION HEAI	TH AND ALLOCATIV	
Value and Variation -	Planned Care	tbc
including treatment		
thresholds, referral		
criteria, no/ limited value		
interventions		
Ophthalmology – value	Planned Care	tbc
and variation (reduction in		
outsourcing)		
MCAS	Planned Care	0.173
Sub Total		0.173
THEME: SERVICE REDESIGN		
Theatre Efficiency,	Planned Care	0.5
including surgical services		
Outpatient Modernisation	Planned Care	tbc
Hospital 2 Home	Older People	0.5
Sub Total	+	1.0
THEME: WORKFORCE MOD	PERNISATION & FEE	
Medical Workforce	Workforce	1
Nursing	Workforce	0.5
The result of the	Workforce	0.1
Therapy - redesign	vvorkiorce	0.1
Sub Tabul		
Sub Total		1.6
TOTAL		2.8

## **Unit Schemes**

Unit	SAVINGS IDENTIFIED BY UNITS in PLANS	<b>Target</b> £m	Original Unit Plans £m	Re-assessed Delivery by Units £m	Shortfall from Target £m	Comments/ Delivery Confidence
Singleton	Move from Lucentis - treat and extend using Eyelia	2.396		0.200		Amber.
	Subtotal	2.396		0.2	2.196	
Morriston	Plastics, including regional skin activity	2.393	0.500	0.500		Amber.
	Removal of Vanguard Unit		0.600	0.450		Amber
	Release of medicine outliers and increase bed capacity for spines and orthopaedics		0.920	0.000		Not viable
	Release of winter surge capacity, supported by new Theatre Admissions Unit		0.720	0.540		Amber.
	Implement new anaesthetic workforce plan		0.250	0.250		Green. Subject to retraining.
	NEW: Medical workforce		0.000	0.300		Green.
	NEW: OMFS		0.000	0.100		Amber
	NEW: Pancreatic income		0.000	0.060		Amber.
	NEW: Private income		0.000	0.100		Amber
	NEW: Vascular linked to KPMG work		0.000	0.100		Amber
	NEW: Outpatients modernisation		0.000	0.120		Red.
	NEW: Procurment		0.000	0.215		Amber.
	Subtotal	2.393	2.99	2.735	-0.342	
NPT	Service Transformation (beds)	1.295	0.392	0.000		Not viable.
	NEW: Homecare for WFI		0.000	0.030		Green
	NEW: Trophon machines		0.000	0.009		Amber
	NEW: Community dressings		0.000	0.050		Amber
	NEW: Reducing drugs waste		0.000	0.014		Green
	NEW: Cryopreservation		0.000	0.010		Amber
	Subtotal	1.295	0.392	0.113	1.182	
MH&LD	Gwelfor repatriation	2.491	0.382	0.427		Green
	Service redesign Older People's Mental Health		1.400	0.350		Amber.
	Women's Low Secure Unit at Taith Newydd		0.400	0.100		Amber.
	Subtotal	2.491	2.182	0.877	1.614	
PCC	Balance sheet benefits	1.725	2.103	2.103		Amber
	Community Hospital Estates Review		0.666	0.000		Amber
	NEW: Whole system - backfill slippage		0.000	0.202		Amber
	NEW: Sickness Management		0.000	0.141		Amber.
	NEW: Staffing Review		0.000	0.028		Amber.
	NEW: Underused income for targeted groups		0.000	0.100		Amber
	NEW: Continence Invest to Save		0.000	0.280		Amber
	Subtotal	1.725	2.769	2.854	-1.129	
Directorates	Various	C	1.667	0.000		Red
		10.3	10.300	6.779	3.521	

## **Cost Containment and Control**

UNAVOIDABLE INFLATION, DEMAND/ SERVICE GROWTH and KNOWN COMMITMENTS	2019-20 £ m	Assumptions	Application of Funding	2019-20		Assessed Savings Delivery £m
Pay Inflation	5.4	Based on 1% and incremental drift	Funded from 2% Uplift	-5.4	0.0	
Agenda for Change	7.0		Funded from A4C/ DDRB Uplift	-7	0.0	
Non Pay	2.9	2.5% increase to include drugs; PFI is £0.385m	PFI funded only from 2%	-0.4	2.5	3.0
CHC & FNC Inflation & Growth	3.9	Full year effect of 18-19 growth, plus forecast 19-20 growth, plus 5% inflation	From MH 2% Uplift	-1.7	2.2	<u>.</u>
Primary Care Prescribing	2.4	Based on historic growth	Unfunded	c	2.4	1.9
NICE	3.5	Based on historic growth and horizon scanning	From 2% Uplift	-1.5	2.0	1.4
whssc	3.0	WHSSC assessment of rollover position and unavoidable growth, plus new developments. 1% applied to new developments. Excludes HRG4+/ CQUIN	From 2% Uplift	-3	0.0	)
EASC	0.1	Includes APP, clinical desk enhancements, EMRTS expansion(pye) and falls vehicles	From 2% Uplift	-0.1	0.0	)
National Policy and Statutory Requirements	1.1	Nurse Staffing Act	From 2% Uplift	-1.1	0.0	
Service Demand	1.2		Balance of 2% Uplift/ 1% Uplift	-1.4	0.0	
Known National Commitments	1.0	See table below	From 1% Uplift	-1	0.0	
Full Year Effect of Top Slice, plus New Top Slice	1.9	As per Allocation Letter	From 1% Uplift	-1.9	0.0	
Performance Support	1.9		From 1% Uplift	-1.9	0.0	)
ICF Additional Costs	3.9		Funded from ICF	-3.9	0.0	)
GP Healthier Wales Costs	0.6		Funded from Healthier Wales	-0.6	0.0	)
Commissioner LTA Uplift	2.5			-2.5	0.0	)
TOTAL	42.3		TOTAL	-33.4	9.1	6.3

## **Management of Cost Pressures**

- Net pressures of £9.1m are to be managed through the setting of lean budgets, with assessed savings delivery of £6.3m
- Solutions and actions:
  - Non pay (£2.5m) to be delivered via procurement opportunities and robust management of local demand pressures;
  - CHC (£2.2m) to be managed by Units;
  - Primary care prescribing (£2.4m) savings of £1.9m identified to offset, balance of £0.5m to be delivered through further opportunities;
  - NICE (£2m) savings of £1.4m identified from Humira to biosimilar switch, balance of £0.6m to be delivered through further opportunities;

## CURRENT DELIVERY ASSESSMENT

At February 2019, the current delivery assessment against plan is that £20.7m savings are required to be delivered in 2019-20.

To date, £15.8m of green and amber schemes have been identified, comprising of:

- £2.8m High Value opportunities
- £6.7m Unit Plans
- £6.3m Cost Control

At February 2019 that leaves a savings risk of £4.9m.

## GETTING TO BALANCE

To address this £4.9m risk, we are:

- £1.8m Assuming delivery of red schemes from Q2
- £3.1m Pushing up delivery confidence of savings in Unit Plans and cost control

Detailed plans to support the above will be developed in the period to the end of Q1.

This will deliver breakeven in 2019-20.

## ADJUSTING FOR RISK

However, we are taking a prudent approach and accounting for known risks and savings plan slippage/ non delivery, in particular:

- £1.5m Nurse Staffing Act
- £2.0m Non delivery of savings

It is anticipated that risks of this quantum (£3.5m) will be mitigated by non recurrent income and other opportunities.

It should be noted that the total non recurrent income and other opportunities supporting delivery of the breakeven position equals £7.1m - £3.6m to deliver the £22m opening position and £3.5m to offset known risks (as described above).

## **Opening Position**

	Income	Expenditure	Variance
	£m	£m	£m
Current ABM	1329	-1359	-30
Bridgend Share (based on 28%)	372	-380	-8
New ABM (based on forecast i&e)	957	-978	-22

## Financial Plan 2019-20

	Plan	Risk Assessed Plan
	2019-20	2019-20
	£m	£m
Forecast Opening Position Post Bridgend Transfer*	-22	-22
Cost Pressures Unavoidable	-42.3	-42.3
Application of Core Funding Uplift	33.4	33.4
LTA Benefit	0.2	0.2
Required Savings	-30.7	-30.7
WG Non Recurrent Funding : developments	10	10
Required Savings	-20.7	-20.7
High value opportunities**	10	2.8
Unit Plans**	10.3	6.7
Cost pressure management**	9.1	6.3
Net Position	8.7	-4.9
* Assumes delivery of £3.6m non recurrent income and other opportunities to offset non delivery of 2018-19 savings in opening position;  ** Savings delivery requirement for 19-20 Financial Plan has not been reduced as we move from current ABM UHB to new organisation, relecting savings delivery confidence based on recent delivery performance.	Opportunities	1.8
	Unit Plans and Cost Containment	3.1
	Sub Total Opportunities	4.9
	Net Position	0
	Risks Phased implementation of Nurse Staffing Act Savings Non Delivery Sub Total Risks	-1.5 -2 <b>-3.5</b>
	Non recurrent income and other opportunities	3.5

**Net Position** 

## In summary:

•	Original Plan	Delivery Green and	Red Schemes in		Total Delivery	Amber Delivery as % of Total	Total Delivery as % of Original Plan
	£m	£m	£m	£m	£m		
High Value Opportunities	10	2.8	0	2.2	5.0	56	50
Unit Plans	10.3	6.7	1	0.5	8.2	82	80
Cost Containment and Control	9.1	6.3	0.8	0.4	7.5	84	82
Total Savings £m	29.4	15.8	1.8	3.1	20.7	76	70

## **Summary:**

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- The risk assessed financial plan requires a total savings delivery of £20.7m to achieve breakeven.
- This is c70% of the original stretch savings target of £29.4m, and is equivalent to a 4% CIP.
- Of which:
  - £15.8m relates to green and amber schemes (76% of total savings delivery)
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## Savings Assessment: High Value Opportunities

## **Progress**

- Executive & Management leads identified in early January
- 1<sup>st</sup> submissions 19<sup>th</sup> January
- 2<sup>nd</sup> submissions 8<sup>th</sup> February
- Discussion at Executive Team 13<sup>th</sup> February
- 'Test & Challenge' session led by Chief Executive 15<sup>th</sup> February delivery confidence increased to £2.8m
- PFC review 19<sup>th</sup> February
- R&S Programme Board test and challenge on Unit savings schemes and cost control measures – 22<sup>nd</sup> February
- 3<sup>rd</sup> submission updated plans & delivery profiles 10<sup>th</sup> March
- Further scrutiny at PFC 19<sup>th</sup> Marc

## Workforce Modernisation & Efficiency

Medical

Nursing

Therapy

Medical Workforce Modernisation & Efficiency

Executive Sponsor

**Richard Evans** 

#### Scheme objectives (summary)

#### **ED Workforce**

- Review the medical and nursing rotas in Morriston ED and NPT MIU
- Complete Junior Doctor Rota Analysis & Redesign proposal for all ABMU specialities
- Implement the proposed changes in Kendall Bluck report

#### E-job Planning

- Complete Implementation of E-job planning all across ABMU HB
- Provide training to all specialities
- Upload all job plans to the E-job planning system
- Scrutinise all job plans and Annual Leave entitlement

#### **Locum on Duty**

- Complete implementation of Locum on Duty system
- Increase internal fill rate by 10%.
- Introduce robust system to manage the Medical capped rate

#### **Recruitment & Retention**

- Recruit into 26 Positions using BAPIO oversees recruitment
- Engage with Medacs to identify options to switch from long term agency locums into substantive posts
- Development of a proposal to undertake a second BAPIO Campaign each year
- Develop exchange programmes with different countries
- Develop a Clinical Observer programme to encourage them to work for the Health Board
- Explore the benefits of over establishing rotas to fill gaps more effectively and reduce locum costs.

**Indicative Value** 

ED/junior Workforce - £99,900 E-job Planning - £388,000 Long term agency - £833, 564 Locum on duty - £100,000

QIA Completed

Yes

SRO Delivery Assessment

Amber

Financial
Delivery
Assessment

Amber

#### Savings identified to date:

- Initial feedback from KB review indicates opportunity of £0.5m from junior doctor review but with potential for further savings around anaesthetics (needs further scoping
- Deliver Assessment based on delivering £1m across all 4 elements of the work programme

#### **Progress since January (summary)**

**ED Workforce** - Kendall Bluck Final report and presentation including ED Workforce model and proposed redesigned rotas (February 2019)

**E-Job Planning** – Complete team in place (February 2019)

**ED Workforce** 

## Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

- ED Workforce and activity planning and Junior Doctor rota analysis and redesign
- E-Job Planning
- Locum on Duty
- Recruitment & Retention (long term agency, overseas recruitment)

#### **Interdependencies**

- The Kendall Bluck Project impacts on the locum on duty, longest serving locums and recruitment and retention schemes
- Locum on Duty links to Medical Recruitment, E-rostering and Nurse Bank.
- Locum on duty, longest serving locums and recruitment and retention have close synergy.
- Increasing the supply of the medical workforce through the recruitment and retention scheme should reduce the need for locums, which has its interdependency with the locum on duty project.

#### **Support Requirements**

 Locum on Duty - 1 x Band 6 system lead (1WTE), 1 x band 3 administrator (1 WTE) (already funded through I2S bid)

#### Management Lead

Hannah Evans

#### **Key risks & issues:**

#### Junior Doctor Rota review and Redesign:

• There might be very little opportunity to gain any savings due to number of gaps due to vacancies and operational demands

#### **E-Job Planning**

- Financial benefits of the system will be to avoid overpayment but there is a possibility for some job plans that consultants might have been underpaid.
- Possibility of resistance and challenge when scrutinising annual leave entitlement.

#### **Locum on Duty**

- Risk of delay in recruiting a full implementation team in place by April 2019
- All agency cap reports for WG and internal committees are prepared by the Medical HR team. Once the scheme is implemented the reports will become a by product of the system.

#### **Recruitment & retention**

- (BAPIO CAMPAIGN)If recruitment successful it could take up to 12 months for Dr to be in post
- Agency doctors leaving post early to move to HB in England where salaries can be higher.

#### Detail milestones for period up to 15th March 2019

**ED Workforce** - Implementation plan for recommendations made in final report for ED workforce model and redesigned junior doctor rotas

E-Job Planning- System cleansing in POW, NPT, MH & LD, Singleton

Completion of Board decisions

Benefits realisation plan

**Recruitment & Retention** - Initiate Medacs recruitment process for posts agreed with specialities (March 2019); complete validation of medical & dental establishments with each Delivery Unit.

Month	Actions				Milest	tones		Outp	uts				
April 19	Sign of benefit realisation												
May 19	<ul> <li>Locum on Duty - Hierarc</li> <li>Health roster Configura</li> <li>Locum on Duty Configura</li> <li>Payroll Processing</li> </ul>	ntion	ess Identificati	ion									
June 19													
July 19	Locum on Duty – Manag												
Aug 19	Locum on Duty - Accoun												
Sept 19	Locum on Duty - Testing	- Accounts,	profile, payro	ıll									
Oct 19					Locui	Locum on Duty - Go Live							
Nov 19													
Dec 19													
Jan 20					Locui	m on Duty -	Evaluation						
(for each sche	ancial Delivery Profile r each scheme component set out pected financial savings by month)  Apr Em Em Em		July £m	Aug £m	Sept £m	Oct £m	Nov £m	Dec £m	Jan £m	Feb £m	Mar £m		
(Scheme comp	oonent – eg. e-rostering)												

Scheme Name Nurse Resource

Executive Sponsor Gareth Howells

**Indicative Value** 

SRO Delivery Assessment £0.5m

Amber

QIA Completed

. Financial

Delivery Assessment No

Amber

#### Scheme objectives (summary)

- To reduce variable pay on nurse staffing act wards who have received additional funding uplift
- To reduce overall bank and agency usage including off contract agency in specialised areas
- To reduce 1:1 specialising/nursing costs
- To ensure appropriate skill mix in environments
- To implement the recommendations of the Carter Review into managing the nurse resource
- To manage this change in line with the requirements of the Nurse Staffing Act – Wales

#### Savings identified to date

To be completed following summit on 21st March

١.

#### Progress since January (summary)

- Overarching objectives and aims shared with NSA steering group (Feb 2019).
- Sign up and agreement to support as leads for work streams.
- Agree summit for March 2019 to firm up work plan (attached) and set clear priority areas.
- £3.9 million invested into NSA and wards.



Microsoft Word
7 - 2003 Documer

Nursing Modernisation & Efficiency

Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

- Efficient and effective rostering (rostering policy)
  maximising nursing resources in the right place / right time
  (flexible staff) ensure that patients receive the right care
  from the right skill mix of nurse (VI policy).
- Maximise nursing resource to best effect (reduce sickness, improve retention, reduce vacancies)

#### Interdependencies & Support Requirements

- Robust projects and improvement support
- Data and analyst support to disseminate trajectories for each work stream.
- Other disciplines such as medical work force to ensure consistency and maximise shared learning opportunities.

#### Management Lead

**Cathy Dowling** 

#### Key risks & issues:

- Insufficient project support and infrastructure for the project.
- Ensure avoidance of duplicates counting some cost efficiencies from different initiatives,
- Engagement of staff given vacancy factors.

#### Detail milestones for period up to 15<sup>th</sup> March 2019

- March 2019 Summit with senior nursing leaders to learn from England and go through detailed action plan and map leads
- 1st April 2019 NSA ward to board increased budgets.
- Agree project support (now agreed) and data analyst complete QIA and report key committees
- E-rostering explore potential to accelerate roll out decision by end February
- Set out performance management framework for e-rostering

Month	Actions					Milest	ones				(	Outputs		
April 19														
May 19														
June 19														
July 19														
Aug 19														
Sept 19														
Oct 19														
Nov 19														
Dec 19														
Jan 20														
Feb 20														
Mar 20														
Financial Deli		Apr	May	June	July	/	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar

(for each scheme component set out expected financial savings by month)	Apr £m	May £m	June £m	July £m	Aug £m	Sept £m	£m	fm Nov	£m	Jan £m	Feb £m	Mar £m
(Scheme component – eg. e-rostering)												

Scheme Name	Workforce - Therapies	Ind	dicative Value	£0.1m	QIA	No
Executive Sponsor	Chris White	_	O Delivery sessment	Amber	Financial Delivery Assessment	Amber

Scheme objectives (summary)

- Optimising use of scientific, technical and therapy workforce through review of service models, role design and skill mix
- Improve flexibility between professional groupings by working across existing boundaries
- Develop leadership and management structures in line with ABMU 2 structures and operating model

Savings identified to date: £65k identified to date

Progress since January (summary)

- Review of existing baseline data and benchmarking analysis
- Engagement of Heads of Service in determining criteria and high level options for optimum models

Workforce - Therapies

Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

- Service-by-service workforce reviews to inform design of optimum workforce models and longer term workforce planning
- Agreed, prudent clinical leadership and managerial structures
- Delivery plan to transition to agree models
- Rationalise agency spend through development of a framework contract

#### Interdependencies & Support Requirements:

- Work on unit structures post BBC
- Existing unit savings plan
- Medical workforce theme (when looking at optimum pathways and scope for more therapy led interventions)
- Limited admin support and project management support

Management Lead **Irfon Rees** 

#### Key risks & issues:

- Inability to release savings quickly as a result of workforce inflexibilities
- Lack of service/unit ownership
- Challenges in recruiting to alternative roles
- Risk of double counting (existing savings plans, existing vacancy controls)

Detail milestones for period up to 15<sup>th</sup> March 2019

- New project structure in place 20/02
- Discussion with Heads of Service on leadership model criteria 12/02
- Review of other Health Boards' service models complete 27/02
- Production of service-by-service baselines with commentary on status (e.g. responding to benchmarking observations; understanding of vacancy controls/recruitment challenges; existing workforce initiatives) 27/02
- Priority service areas to be agreed 27/02
- Priority service area workforce models initial proposals discussed 15/03
- Identify pathways for review to determine efficiency of therapy interventions – 15/03
- Refresh baseline exercise to take account of BBC 29/03
- New agency framework contract in place 31/03

Month	Actions					Milest	ones				(	Outputs		
April 19														
May 19														
June 19														
July 19														
Aug 19														
Sept 19														
Oct 19														
Nov 19														
Dec 19														
Jan 20														
Feb 20														
Mar 20														
Financial Deli		Apr	May	June	July	/	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar

(for each scheme component set out expected financial savings by month)	£m											
(Scheme component – eg. e-rostering)												

# Population Health & Allocative Efficiency

Value & Variance
Ophthalmology
MCAS

**Indicative Value** QIA £2m Scheme Name Value and Variation No Completed SRO Delivery **Amber** Executive Red Richard Evans **Financial** Assessment Sponsor Delivery Assessment

#### Scheme objectives (summary)

- To reduce unwarranted variation in referral patterns in orthopaedics, ENT, pathology
- To eliminate INNUs/DNDs
- To deliver quantifiable (outcomes, efficiency, cost) from the 10 "Value" projects
- To drive efficiency form the intelligence held in the National Efficiency framework
- To embed a value based approach (though the local Value and Efficiency Board and linking with clinical senate)

#### Savings identified to date:

- focus of next phase is to quantify impact.

#### Progress since January (summary)

- Update against all 10 Value projects
- Reissued updated INNU List to Units and asked for response/plan by 13<sup>th</sup> Feb
- Reviewed National Efficiency Framework
- Review of Patient costing data to identify opportunities
- Successful event with Advisory Board on 14<sup>th</sup> Feb and further work initiated:
  - Running a VCR (value, cost risk) analysis to identify top 5-10 areas of focus in terms of variation early March
  - Establishing a single forum to oversee all work on value and efficiency (mirroring national arrangements) 1st meeting in March
  - Align change resource as part of wider transformation programme to ensure that there is an aligned approach to take forward the delivery of variation priorities within Clinical Services Plan context
- IBG bid on primary care variation management around antibiotic prescribing being scoped

Value and Variation

Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

- Value projects (x 10) see other tab
- INNU/Do not do's
- Conversion variation (GS and ortho)
- Primary Care Prescribing
- Referral Management (incl Pathology)
- QVC Tier 1 (new opportunities)
- Potential others identified through 14<sup>th</sup> Feb events

## Interdependencies & Support Requirements Links with other workstreams:

- All workforce efficiency workstreams
- Corporate modernisation
- Theatres
- Outpatients
- Unit plans
- Corporate modernisation

Management Lead Hannah Evans/Kerry Broadhead

Key risks & issues:

- Double counting across A and B schemes

#### Detail milestones for period up to 15th March 2019

ABMU Advisory Board Workshop on Variation ( to support plan development)	HE	14 February
NHS Wales DU workshop on Variation ( to support and test plan development)	RE	14 February
Review all available evidence and best practice provided from Advisory Board and NHS England	KB	Feb 19
Primary Care prescribing – identify and quantify opportunities	RE/JV	
Update INNU/DND analysis	RE	Feb 19
Establish Value and Efficiency Programme Board as part of Transformation Portfolio (PID TOR etc) first meeting March	HE	Mar-19
Review of Menu of Opportunities on Efficiency Framework	CMc	Feb 19
Establish clear delivery plan for each workstream (w/s defined as per those areas in scope) feeding in 14 Feb workshop learning		By 14 Mar-19
See Value plan for Value milestones	AB and KB	from dec 2018

Month	Actions				Miles	tones				О	Outputs		
April 19													
May 19													
June 19													
July 19													
Aug 19													
Sept 19													
Oct 19													
Nov 19													
Dec 19													
Jan 20													
Feb 20													
Mar 20													
Financial Deli	very Profile	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar

(for each scheme component set out expected financial savings by month)	May £m	June £m	fuly £m	£m	Sept £m	£m	Nov £m	Dec £m	Jan £m	Feb £m	Mar £m
(Scheme component – eg. e-rostering)											

Scheme Name Ophthalmology

Executive Sponsor Chris White

Indicative Value

SRO Delivery Assessment TBC

Red Financial Delivery

QIA

Assessment

Yes

Red

#### **Scheme objectives (summary)**

- Identify Treat & Extend Model Completed Category A Savings
- Agree Treat & Extend Plan
- Review Performance against National Standards
- Agree RTT Plan
- Agree FUNB Action plan potential Cost , Not covered in the plan
- · Bring together as part of Gold Command

#### Savings identified to date

- Treat & Extend FYE £300k Up to PYE £200K dependant on rollout of T&E Model
- RTT- Up to £900k reduction on expenditure in 2018/19 dependant on appointing staff as planned.

#### Progress since January (summary)

- Treat & Extend Model finalised
- RTT plans further developed and submitted Reduction is expenditure is within RTT plan and therefore not highlighted below

Ophthalmology

## Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

• Gold Command: Ophthalmology

Workstream 1: To clear backlog of Ophthalmology Follow Up Not Booked

Workstream 2: To create a robust ongoing Ophthalmology Outpatient service

Workstream 3: To provide communications for reactive and proactive situations

Workstream 4: To identify, review and provide redress for cases where harm has

occurred

Workstream 5: To identify any learning/debrief

- Planned Care
- Treat & Extend Model

#### Interdependencies:

Links to RTT improvement/sustainability/Ophthalmology Gold Command: Eye Measures/ Planned Care.

#### **Support Requirements**

Review of National Performance Benchmarking. Person identified as Andrew Haxton. Effort TBC

#### Management Lead

Jan Worthing

#### **Key risks & issues:**

Potential double counting of Treat & Extend Savings, including efficiency gains as initially these will support Gold command /RTT delivery.

#### Detail milestones for period up to 15th March 2019

Agree Treat & Extend Model, and Begin recruitment

Month	Actions				Miles	tones					Outputs		
April 19													
May 19													
June 19													
July 19													
Aug 19													
Sept 19													
Oct 19													
Nov 19													
Dec 19													
Jan 20													
Feb 20													
Mar 20													
Financial Deliv	vory Profile	Anr	May	lune	Inly	Διισ	Sent	Oct	Nov	Dec	lan	Feh	Mar

Financial Delivery Profile (for each scheme component set out expected financial savings by month)	Apr £m	May £m	June £m	July £m	Aug £m	Sept £m	Oct £m	Nov £m	Dec £m	Jan £m	Feb £m	Mar £m
Treat & Extend			-25	-25	25	25	25	35	35	35	35	35

Scheme Name	MCAS	Indicative Value	£0.173m	QIA	No
		SRO Delivery		Completed	
Executive	Chris White	Assessment	Amber	Financial Delivery	Amber
Sponsor				Assessment	

#### **Scheme objectives (summary)**

Undertake joint injections currently undertaken as part of the Minor Surgery Direct Enhanced Service (DES) via the MCAS service.

#### Savings identified to date

Full year effect (FYE) on ABMU commissioner population is £0.241m. FYE for ABMU2 circa £0.173m based on current delivery confidence

#### **Progress since January (summary)**

Further meeting held with MCAS team which identified a range of other potential prudent healthcare models, with savings potential. The detailed work to develop the principal case as set out above requires project management support (now agreed) to work up and assure delivery.

Other opportunities identified include:

- Integrated MCAS services at cluster level through First Contact Practitioners (efficiency gain and potential postponement of surgery)
- Provision of joint spinal clinics (circa £59.4k FYE based on ABMU)
- Ultrasound guided injections presenting referrals to radiology (requires work up)

CATEGORY C - MCAS: Detail

Page 2

Scheme Name

**MCAS** 

#### Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

 Re-provision of joint injections via the MCAS team rather than through the Minor Surgery DES

#### **Interdependencies & Support Requirements**

- Project manager identified to develop this proposal along with the further proposals identified in slide 1.
- There is a huge opportunity for value based, prudent models of care through MCAS and these need to be worked up and then sequenced for delivery as a stand alone programme in its own right

#### Management Lead

**Darren Griffiths** 

#### Key risks & issues:

- Acceptability of change in practice by current providers
- Pace of scale up of new capacity to establish service to meet demand
- Centralisation of model before ultimately moving to cluster model
- Growth of waiting list if D&C planning is not correct
- Lower savings if D&C modelling incorrect
- Small staff cohort sensitive to absence
- Clinical management of anaphylaxis
- Insufficient space to deliver capacity for service
- Service plan is prudent but perceived as contrary to strategic direction

#### **Detail milestones for period up to 15<sup>th</sup> March 2019**

- Validate assumptions in business case with FBP 1<sup>st</sup> March
- Validate 'see once' benefits 1<sup>st</sup> March
- Finalise workforce model 1<sup>st</sup> March
- Engage with GPs 31<sup>st</sup> March
- Aim for implementation by end of Q1

Month	Actions				Mile	estones					Outputs		
April 19													
May 19													
June 19													
July 19													
Aug 19													
Sept 19													
Oct 19													
Nov 19													
Dec 19													
Jan 20													
Feb 20													
Mar 20													
Financial Deli	very Profile	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar

(for each scheme component set out expected financial savings by month)	May £m	June £m	fuly £m	£m	Sept £m	£m	Nov £m	Dec £m	Jan £m	Feb £m	Mar £m
(Scheme component – eg. e-rostering)											

## Service Redesign

**Outpatients** 

Theatres

Hospital to Home

#### Context:

- Delivery of category A/B/C schemes must be aligned with strategic direction set out in Clinical Services Plan
- Recognition that Unit only based plans may not deliver whole system solution
- Wider opportunities to restructure care to support:
  - RTT delivery
  - Unscheduled Care improvement
  - Financial Delivery
- Create a step change in role of individual hospitals within wider healthcare system
- Maximise delivery of out of hospital care solutions and alignment with WG Transformation Programme
- Ensure that we are focussing on the areas that will produce the biggest benefit (using efficiency framework and benchmarking to drive high value opportunities)

#### **Actions:**

- Consolidate 4 wards into 3 at NPT to improve flow, maximise workforce & create headroom (Agreed)
- Surgical Services individual specialty review to identify opportunities to realign surgical delivery & reduce outsourcing
  - NPT low risk, low complex
  - Singleton 23:59 ++
- Theatre utilisation is critical enabler plan in place
- Hospital 2 home fundamentally must address MFFD being ambitious and bold in aspiration about reductions. Should also act as a lever to better align community services under one banner and streamline access points for patients & professionals (work initiated and will be presented to WG in Mar 19)
- Early Discharge scheme at NPT has shown encouraging results in first few months – look to identify potential for this to be scaled up – spot audit to take place in February
- Front door frailty models potential for better alignment; quick piece of work underway to review effectiveness and share learning

Scheme Name Outpatient Modernisation

Executive Chris White
Sponsor

Indicative Value

SRO Delivery Assessment £0.2-0.4m

Amber

QIA Yes Completed

**Financial** 

Delivery

Assessment

Red

Scheme objectives (summary)

- Validation of existing Follow up patients
- Introduction of revised definitions around Virtual Clinics / Self Managed Care / PROMs
- Through IMTP remove all patients waiting with a 100% target date following review
- Continue with Texting Reminder service for a further 12 months to reduce DNA rates.
- Greater use of "see on symptom" criteria.
- Managing demand with improved Primary care interface / reviewing referral variation across specialties and practices.

#### Savings identified to date:

None identified to date but agreed that quantification will be undertaken as part of next submission

#### **Progress since January (summary)**

- Successful business case approved by IBG to develop a validation team to focus on reducing follow up not booked appointments
- Discussion with Digital leads about potential to scale up PKB to provide digital solution to modernise outpatients

#### **Outpatient Modernisation**

# Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

- Efficient use of clinic time
- Text reminder service
- See on Symptom management
- Utilising e-referrals
- Transformation model for OP linked to digital solutions

#### **Interdependencies**

- Capacity and Demand profiles to include follow up activity in order to manage reductions / validation of patients waiting in excess of 100% over target dates and RTT targets for new patient referrals.
- Potential impact discharging patients back into the care of primary care practices.
- Potential implications on redesign of workforce acute and primary / community care.

# Management Lead

#### **Malcolm Thomas**

#### Key risks & issues:

- Funding has been agreed with the IBG to fund a validation team protecting these staff from being moved to other duties and therefore not delivering the expected changes in reduced errors and duplicate entries.
- Text reminder service funding withdrawn / service not renewed reducing opportunity to improve / reduce DNA rates.
- Increased pressures on clinic capacity to review patients or in clinical office setting for virtual clinic review (also potential Medical record back office function to pull notes for review).
- Target to reduce patients waiting longer than 100% over target date
- Clinical time of Medical staff will not be released as saved time would be redirected to reduce follow up pressures / alternative clinical office virtual clinic review of patients / or spending time with more complex patients.
- Information systems such as WPAS not being able to deliver the anticipated changes to accommodate new ways of working and reporting

#### **Support Requirements**

Role	Person identified or proposed (Y/N) and name	Effort (WTE/days/month)
Validation Team as described in the		3 wte (£80K Total
SBAR	New additional Clerical support	Cost)
Clinical Lead for Change		
Management / delivery	TBA	TBA
Representation of senior decision	Additional Programme resources for alternative	
makers SDUs to participate in	digital solutions to address pathway / PKB /	
redesign process.	PROM etc roll out.	TBA
Clerical support within Urology to		
support PKB roll out.	Clerical Band 3	F.T

#### Detail milestones for period up to 15<sup>th</sup> March 2019

- Utilisation of PROMs in Hips and Knees sub specialties of Orthopaedics with Discharge 6 weeks post surgery.
- Monitor agreed trajectories New / follow ups and DNA rates
- Agree Extension to Text reminder service for 12 months
- Initiate broader discussion on transformation potential linked to digital solutions and scope out potential for a broader approach to PKB roll out
- · Clinical Lead to be identified

Month	Actions								Milestone	S	Outpu	ts	
April 19	<ul><li>Appoint additional val</li><li>Implement Patient Kn</li><li>Outpatient Modernisa</li></ul>	hip											
May 19													
June 19													
July 19													
Aug 19													
Sept 19													
Oct 19													
Nov 19													
Dec 19													
Jan 20													
Feb 20													
Mar 20	Roll out PKB into other s	<ul> <li>Agree National Strategy to remove all follow up patients waiting 100% longer than their target date</li> <li>Roll out PKB into other specialties</li> <li>Monitor Primary Care demand - new / variation in referral rates</li> </ul>											
Financial Delivery Profile (for each scheme component set out expected financial savings by month)		Apr £m	May £m	June £m	July £m	Aug £m	Sept £m	Oct £m	Nov £m	Dec £m	Jan £m	Feb £m	Mar £m
(Scheme component – eg. e-rostering)													

Theatre Efficiency and Redesign - Utilisation Work Stream

Executive Sponsor

**Chris White** 

**Indicative Value** 

SRO Delivery Assessment £0.5m

Amber

QIA Completed

Financial Delivery Assessment No

Amber

# Scheme objectives (summary)

Multiple measures however main KPI's relating to utilisation, see attachment

Implement HB wide weekly, senior led, theatre allocation meeting ensuring compliance with 6-4-2 process.

Consolidate the three separate existing theatre plans into a single HB wide overarching plan, incorporating 'new' objectives.

Ensure Orthopaedic theatre utilisation achieves the minimum 90% utilisation by monitoring all theatre lists in advance

# Savings identified to date

• Savings to be quantified at time of next submission but outline plans suggest that £0.5m is attainable

## Progress since January (summary)

- Nominated programme management/transformation support.
- Nominated finance support
- Workshops to be arranged with key stakeholders to discuss the various option for theatre re-design that could potentially improve utilisation

Theatre Efficiency and Redesign - Utilisation Work Stream

Scheme components (list the specific components of the scheme that will deliver the high value opportunity):

Theatre Effeciency Utilisation – Improve the current utilisation Theatre Redesign - To be scoped out with the relevant stakeholders

#### **Interdependencies & Support Requirements**

Delivery of the pre-operative assessment plans stated in the current utilisation project plans. Theatre staff in the NPT theatre suit being familiar with the Arthroplasty kits being used by Morriston based surgeons. Sufficient volume of ASA1 & ASA2 patients that can be treated at NPT hospital. No reduction in anaesthetic provision post boundary changes.

Proposed Resources/ Support Required	Identify what specific support/resources are needed to deliver a successful outcome							
Role	Person identified or proposed (Y/N) and name	Effort (WTE/days/month)						
Existing theatre utilisation membership to continue								
Senior manager to chair & implement HB wide 6-4-2 process	Y - Carol Milton	2 days/wk						
Finance lead	Y- Paul Harry	1 day/wk						
Informatics lead	N-TBC	1 day/wk						
Clinical Champion	Y - Gordon Staple	1 day/ 2 wks						
Programme/transformation Lead	Y- Navjot Kalra	1 day/ wk						

# Management Lead

**Brian Owens** 

# Key risks & issues:

- Access to timely consistent theatre information
- Access to timely consistent costs relating to WLI's and outsourcing
- Silo behaviour
- Lack of commitment to booking the majority (90%) of theatre sessions several weeks in advance
- Demand will exceed capacity plans

# Detail milestones for period up to 15<sup>th</sup> March 2019

Confirm Orthopeadics as the speciality to target for reducing outcousrcing activity	Morriston Surgical Delivery Leads	28/02/2019
Implement HB wide weekly theatre 6-4-2 reallocation process	Carol Milton	28/02/2019
Consolidate existing theatre utilisation plans into a single HB wide plan that incorporates 'new' plans	Malcolm Thomas	30/03/2019
Achieve DU level KPI's realting to utilisation	USD's	31/03/2020
Deliver improved utilisation equating to a cost avoidance expenditure in outsourcing and WLI payments equivilent to £500,000	Brian Owens / Chris White	31/03/2020

Month	Actions					Milest	ones					Outputs		
April 19														
May 19														
June 19														
July 19														
Aug 19														
Sept 19														
Oct 19														
Nov 19														
Dec 19														
Jan 20														
Feb 20														
Mar 20														
Financial Deli		Apr	May	June	July	У	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar

(for each scheme component set out expected financial savings by month)	Apr £m	May £m	June £m	July £m	Aug £m	Sept £m	£m	fm Nov	£m	Jan £m	feb £m	Mar £m
(Scheme component – eg. e-rostering)												

£0.250m-QIA **Indicative Value** Hospital2Home Scheme Name No Completed £0.500m SRO Delivery **Executive Financial Gareth Howells Amber Amber** Assessment Delivery Sponsor Assessment Scheme objectives (summary)

]	Support older people to live more independently at home
]	Low level needs delivered through non social-care pathways
]	Improve flow through care pathways
]	Reduction in ongoing care needs
]	Reduction in referrals into residential care
]	Right-size demand and capacity for domiciliary care
)	Reduction in bed days used by older people in hospital thereby
	reducing deconditioning effect
1	Reduction in Delayed Transfers of Care

# Savings identified to date

Initial scoping document identified a range of £0.8m to £1.549m however this potentially included wider benefits that may not be cash releasing in year 1, and could double count savings already identified in Category A. A more prudent assumption suggest that a figure of £0.5m would be more realistic in 2019/20 and this has been factored into the assumptions

## Progress since January (summary)

This project is a Western Bay Regional Partnership Board joint project with the Health Board, LA and third sector partners. It is dependent upon a Transformation Bid being approved by the RPB for submission to WG and subsequent approval by Welsh Government. There is support in principle for a Hospital2Home service (based on a model developed by Professor John Bolton) from all partners and high level milestones have been drafted for discussion with WG on 13.2.19. Since January we have used the John Bolton model to model our own level of admissions and expected throughput & shared this with LAs. It is also expected that the development of a Hospital2Home service will be agreed as a priority for the Adult Services Board of Western Bay on 14.2.19 and a Task and Finish Group will be established once this is agreed.

Hospital2Home

## Scheme components:

- Submission and approval of Transformation Bid
- Establishment of a Trusted Assessor and Discharge to Recover model including workforce redesign and OD
- Expansion in reablement capacity
- Phased implementation across the Western Bay area
- Reduction in DToCs and beddays used by older people
- Remodelling inpatient capacity and release of staff to sustain H2H service

## Interdependencies & Support Requirements

- Joint project with WB
- Co-ordination with Neighbourhood Approach and Cluster Rollout community developments
- Project management
- PCS implementation support
- Finance support

Management Lead Jan Worthing (and David Howes for Western Bay)

## Key risks & issues:

- Dependent upon successful Transformation Bid
- Potential for delay or risk to delivery due to partnership priorities
- Risk of double-counting savings (Transformation Funding only until 2020, will need to sustain service from savings after that time)

Detail milestones for period up to 15<sup>th</sup> March 2019

#### **QUARTER 4**

- Development of Transformation Bid
- Development of Project Plan
- Benchmark baseline measures
- Scope existing service model
- Scope workforce requirements
- Scope ICT requirements
- Identify key outcome measures
- Draft service model
- Develop communications plan

Feb 19

Acti

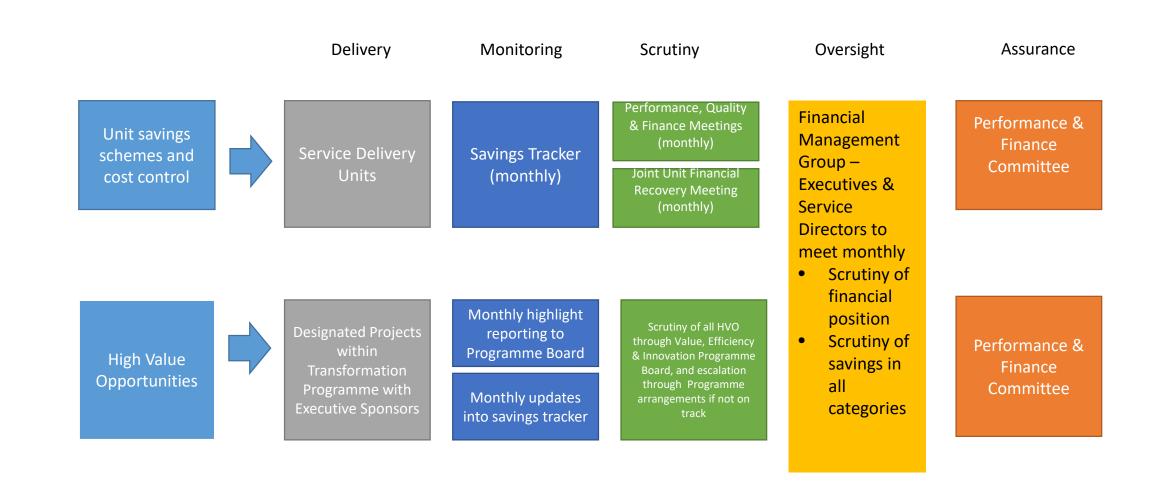
Month

Dec 19

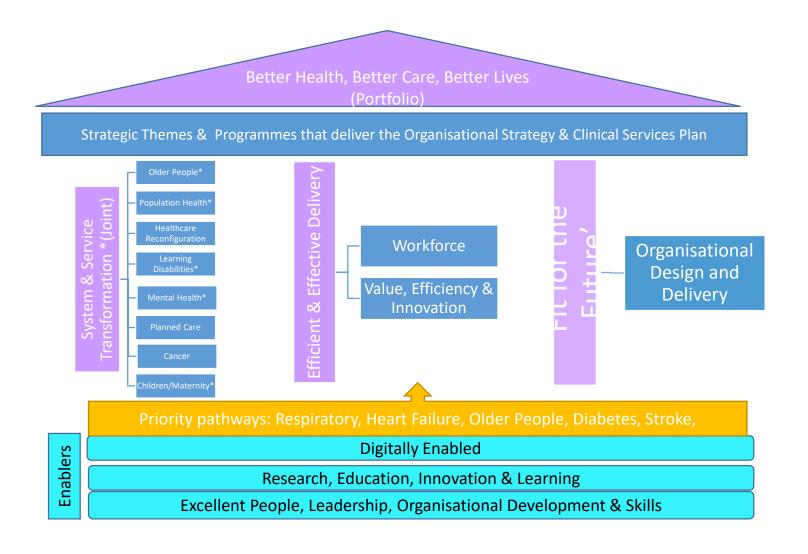
	19 QUARTER 4 QUARTER 2 QUARTER 3													
April 19	QUART	ER 4	Ĭ	QUART	TER 1			QUAR	TER 2		Q	UARTE	? 3	
May 19  June 19  July 19  Aug 19  Sept 19  Oct 19  Nov 19  Dec 19  Jan 20  Feb 20  Mar 20	Development Transforma     Development Project Plant     Benchmark measures     Scope exist model     Scope work requirement requirement requirement requirement of the benchmark measures     Draft services     Develop communications	tion Bid ent of n baseline ing service cforce nts nts coutcome ce model		Transform Proposal submission Agreeme service m Develop operation Develop plan inclu workforc redesign commen recruitme Evaluate performa	to RPB & on to Wont of nodel nal police and ce ent	& G Y	-	Comme phased implemeducation and a constant and a c	entationake ment and ake OD ce and redesign d induced	nd for n	<ul> <li>Continue phased implementation</li> <li>Evaluate phased rollout and lessons learned</li> <li>Develop information dashboards</li> <li>Hospital 2 Home service in place</li> <li>Evaluate performance</li> </ul>			
expected finan	ne component set out cial savings by month)	£m	May £m	June £m	July £m	Aug £m		Sept £m	Oct £m	Nov £m	Dec £m	Jan £m	Feb £m	Mar £m
(Scheme compo	onent – eg. e-rostering)													

# Delivery, Monitoring & Assurance

# Financial Grip & Control



# **Emerging Transformation Portfolio**



# **Transformation Portfolio**

# **Progress**

#### **Principles**:

- Workshop with Executive Board plus other senior leaders (January)
- Principles & overall approach agreed
- 'change management' model scoped and being tested
- Agreement on approach to working in partnership through Regional Partnership Board structure with further testing on 14<sup>th</sup> February

#### **Priorities:**

- Mapping of priorities into programmes/projects close to finalisation
- Categorisation into:
  - Year 1 must do's
  - Embedding current initiatives/change programmes
  - Long term planning

#### Leadership:

- Clinical leaders being identified
- Project management requirements being scoped
- Further resource requirements being mapped