





Report Date	26 th September 2023 Agenda Item 2.1		
Report Title	Integrated Performance Report		
Report Author	Meghann Protheroe, Head of Health Board Performance		
Report Sponsor	Darren Griffiths, Director of Finance and Performance		
Presented by	Darren Griffiths, Director of Finance and Performance		
Freedom of	Open		
Information			
Purpose of the	The purpose of this report is to provide an update on the current		
Report	performance of the Health Board at the end of the most recent		
	reporting period (August 2023) in delivering key local		
	performance measures as well as the national measures outlined		
	in the 2022/23 NHS Wales Performance Framework.		
Key Issues	The Integrated Performance Report is a routine report that provides an overview of how the Health Board is performing against the National Delivery measures and key local quality and safety measures.		
	The Performance Delivery Framework 2022/23 was published in June 2023, and the measures have been updated accordingly in line with current data availability.		
	The report format has been altered to align with key areas of focus within the Performance and Finance Committee		
	Key high level issues to highlight this month are as follows:		
	 COVID19 The number of new cases of COVID19 has saw a further increase in August 2023 to 132 cases, compared with 84 reported in July 2023. 		
	 Unscheduled Care Emergency Department (ED) attendances have decreased in August 2023 to 10,947 from 11,278 in July 2023. Performance against the 4-hour access is currently above the outlined trajectory in August 2023. ED 4-hour performance has improved slightly by 0.16% in August 2023 to 76.19% from 76.03% in July 2023. Performance against the 12-hour wait has improved inmonth, however it is currently performing above the outlined trajectory. The number of patients waiting over 12- 		

- hours in ED decreased to 1,156 in August 2023 from 1,179 in July 2023.
- Unscheduled care performance has seen an improvement throughout Quarter 1 as a result of developing and implementing a new on-boarding/escalation operational policy to support more timely ambulance handovers.
- The number of emergency admissions has increased slightly in August 2023 to 4,236 from 4,070 in July 2023.

Planned Care

- August 2023 saw a 1% in-month increase in the number of patients waiting over 26 weeks for a new outpatient appointment.
- Additionally, the number of patients waiting over 36 weeks at stage 1 decreased by 3% to 6,558.
- The number of patients waiting over 104 weeks for treatment decreased, with 4,999 patients waiting at this point in August 2023.
- In August, there was a further reduction in the number of patients waiting over 52 weeks at Stage 1, with 665 patients waiting at this stage.
- As a Health Board, updated ministerial priority trajectories for the 2023/24 planned care position have been developed and submitted to Welsh Government and are awaiting feedback.
- Therapy waiting times have remained the same, there are 183 patients waiting over 14 weeks in August 2023, which is above the outlined trajectory.
- The number of patients waiting over 8 weeks for an Endoscopy has decreased in August 2023 to 4,415 from 4,505 in July 2023. The Endoscopy team also continue to maintain their compliance for all cancer waits.

Cancer

- July 2023 saw 49% performance against the Single Cancer Pathway measure of patients receiving definitive treatment within 62 days (measure reported a month in arrears).
- Backlog figures have seen an increase in recent weeks and are slightly above the submitted trajectory. The total backlog at 10/09/2023 was 417.

Mental Health

- Performance against the Mental Health Measures continues to be maintained. However, one of the Welsh Government targets was not achieved in July 2023.
- In July 2023, 82% of patients waited less than 26 weeks for Psychological Therapy. This was below the national target of 95%.

Child and Adolescent Mental Health Services (CAMHS) Access times for crisis performance has been maintained at 100% July 2023. Updated CAMHS performance trajectories have recently been submitted to Welsh Government which show a more realistic delivery position for 2023/24. Neurodevelopmental Disorders (NDD) access times within 26 weeks continues to be a challenge, the performance has improved to 36% in July 2023 against a target of 80%. **Specific Action** Information Discussion Assurance Approval Required Recommendations Members are asked to: **NOTE** the Health Board performance against key measures and targets. **NOTE:** the inclusion of updated NHS Wales Performance Framework 2023/24 measures NOTE: inclusion of updated national 2023/24 recovery trajectories recently submitted to Welsh Government NOTE: Inclusion of updated UEC 2023/24 Trajectories NOTE: the development and implementation of Tumour site specific recovery plans to support Single Cancer Pathway performance recovery NOTE: Updated CAMHS performance trajectories were submitted to Welsh Government in September 2023 which reflect an achievable position in 2023/24. **NOTE** the actions being taken to improve performance: -Updated tumour site specific action plans have been developed to support the SCP performance. The cancer tracking facility will be centralised from October 2023 to support focussed tracking with a whole system approach. Detailed plans being developed to maximise the productivity and efficiency of planned care capacity to maintain improvements in planned care access. The Endoscopy team have implemented several actions to support future improvement, which include; administrative validation, along with an increase in endoscopist sessions which will increase weekly capacity. A planned care operational performance team have recently been appointed in order to support planned care performance improvement. As part of the plan to increase Orthopaedics activity,

maximising capacity.

escalation framework.

templates are consistently under review to support

Both UEC and cancer performance remain under escalation as part of the Health Board's performance

INTEGRATED PERFORMANCE REPORT

1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local quality & safety measures.

2. BACKGROUND

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- Quadruple Aim 1: People in Wales have improved health and well-being with better prevention and self-management
- Quadruple Aim 2: People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- Quadruple Aim 3: The health and social care workforce in Wales is motivated and sustainable
- Quadruple Aim 4: Wales has a higher value health and social care system that
 has demonstrated rapid improvement and innovation, enabled by data and
 focused on outcomes

In recent years, performance management against the Performance Framework targets has been undertaken by reviewing the previous months' performance, to reduce the reporting function during the COVID-19 pandemic. Welsh Government have now deemed it appropriate to move away from reporting performance against the 'Quadrants of Harm' and focus will return to providing comprehensive performance updates in line with the All-Wales Performance Management Framework 2023/24.

3. GOVERNANCE AND RISK ISSUES

Appendix 1 of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

4. FINANCIAL IMPLICATIONS

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

5. RECOMMENDATION:

Members are asked to:

• NOTE the Health Board performance against key measures and targets.

- NOTE: the inclusion of updated NHS Wales Performance Framework 2023/24 measures
- NOTE: inclusion of updated national 2023/24 recovery trajectories recently submitted to Welsh Government
- NOTE: Inclusion of updated UEC 2023/24 Trajectories
- **NOTE:** the development and implementation of Tumour site specific recovery plans to support Single Cancer Pathway performance recovery
- NOTE: Updated CAMHS performance trajectories were submitted to Welsh Government in September 2023 which reflect an achievable position in 2023/24.
- NOTE the actions being taken to improve performance: -
 - Updated tumour site specific action plans have been developed to support the SCP performance.
 - The cancer tracking facility will be centralised from October 2023 to support focussed tracking with a whole system approach.
 - Detailed plans being developed to maximise the productivity and efficiency of planned care capacity to maintain improvements in planned care access.
 - The Endoscopy team have implemented several actions to support future improvement, which include; administrative validation, along with an increase in endoscopist sessions which will increase weekly capacity.
 - A planned care operational performance team have recently been appointed in order to support planned care performance improvement.
 - As part of the plan to increase Orthopaedics activity, templates are consistently under review to support maximising capacity.
 - Both UEC and cancer performance remain under escalation as part of the Health Board's performance escalation framework

Governance and Assurance			
Link to	Supporting better health and wellbeing by actively promoting and		
Enabling	empowering people to live well in resilient communities		
Objectives	Partnerships for Improving Health and Wellbeing		
(please	Co-Production and Health Literacy	\boxtimes	
choose)	Digitally Enabled Health and Wellbeing	\boxtimes	
	Deliver better care through excellent health and care services	S	
	achieving the outcomes that matter most to people		
	Best Value Outcomes and High Quality Care	\boxtimes	
	Partnerships for Care	\boxtimes	
	Excellent Staff Digitally Enabled Care		
Outstanding Research, Innovation, Education and Learning		\boxtimes	
Health and Car	e Standards		
(please	Staying Healthy	\boxtimes	
choose)	Safe Care	\boxtimes	
	Effective Care	\boxtimes	
	Dignified Care	\boxtimes	
	Timely Care	\boxtimes	
	Individual Care	\boxtimes	
	Staff and Resources	\boxtimes	

Quality, Safety and Patient Experience

The performance report outlines performance over the domains of quality and safety and patient experience, and outlines areas and actions for improvement. Quality, safety and patient experience are central principles underpinning the National Delivery Framework and this report is aligned to the domains within that framework.

There are no directly related Equality and Diversity implications as a result of this report.

Financial Implications

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

Legal Implications (including equality and diversity assessment)

A number of indicators monitor progress in relation to legislation, such as the Mental Health Measure.

Staffing Implications

A number of indicators monitor progress in relation to Workforce, such as Sickness and Personal Development Review rates. Specific issues relating to staffing are also addressed individually in this report.

Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)

The '5 Ways of Working' are demonstrated in the report as follows:

- Long term Actions within this report are both long and short term in order to balance the immediate service issues with long term objectives.
- **Prevention** the NHS Wales Delivery framework provides a measurable mechanism to evidence how the NHS is positively influencing the health and well-being of the

- citizens of Wales with a particular focus upon maximising people's physical and mental well-being.
- Integration this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** Corporate and Service Group leads are key in identifying performance issues and identifying actions to take forward.

Report History	The last iteration of the Integrated Performance Report was		
	presented to Performance & Finance Committee in August 2023.		
	This is a routine monthly report.		
Appendices	Appendix 1: Integrated Performance Report		







Appendix 1- Integrated Performance Report September 2023



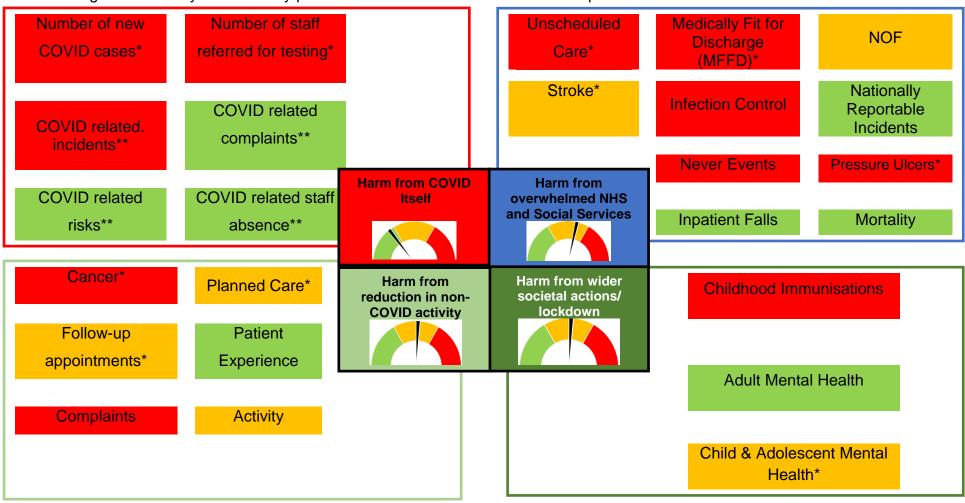
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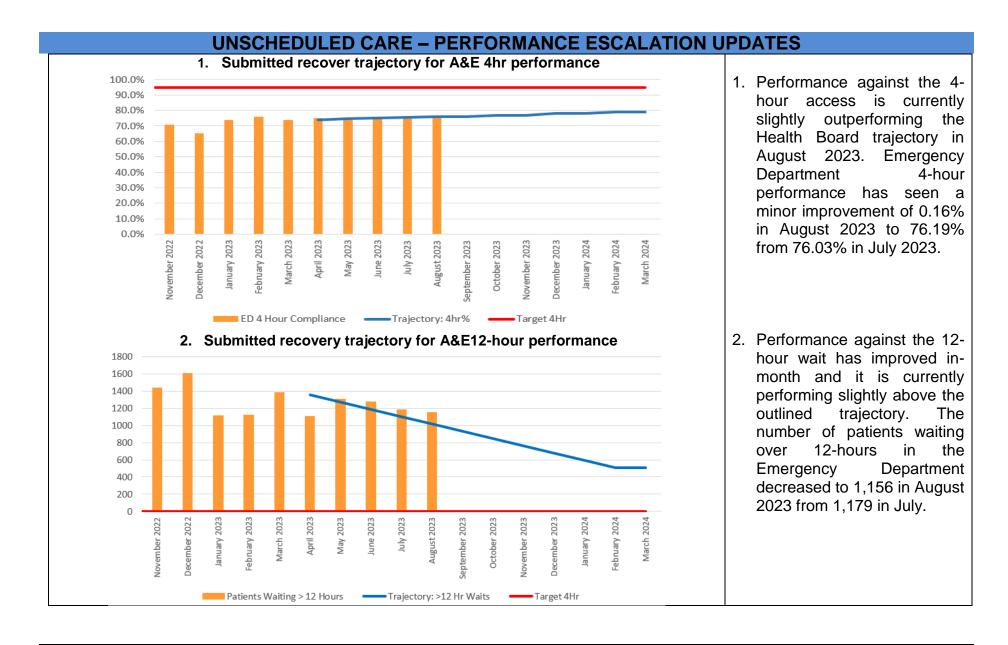
1. QUADRANTS OF HARM SUMMARY

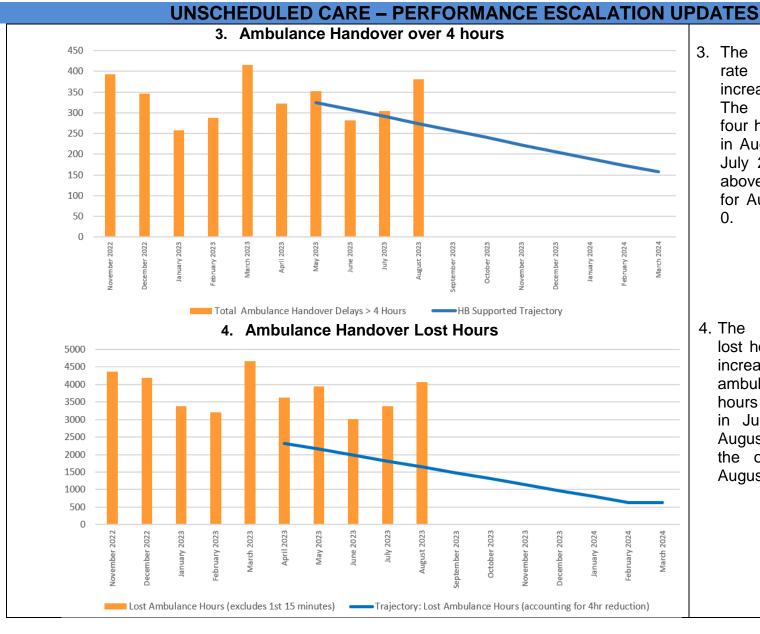
The following is a summary of all the key performance indicators included in this report.



NB- RAG status is against national or local target
** Data not available

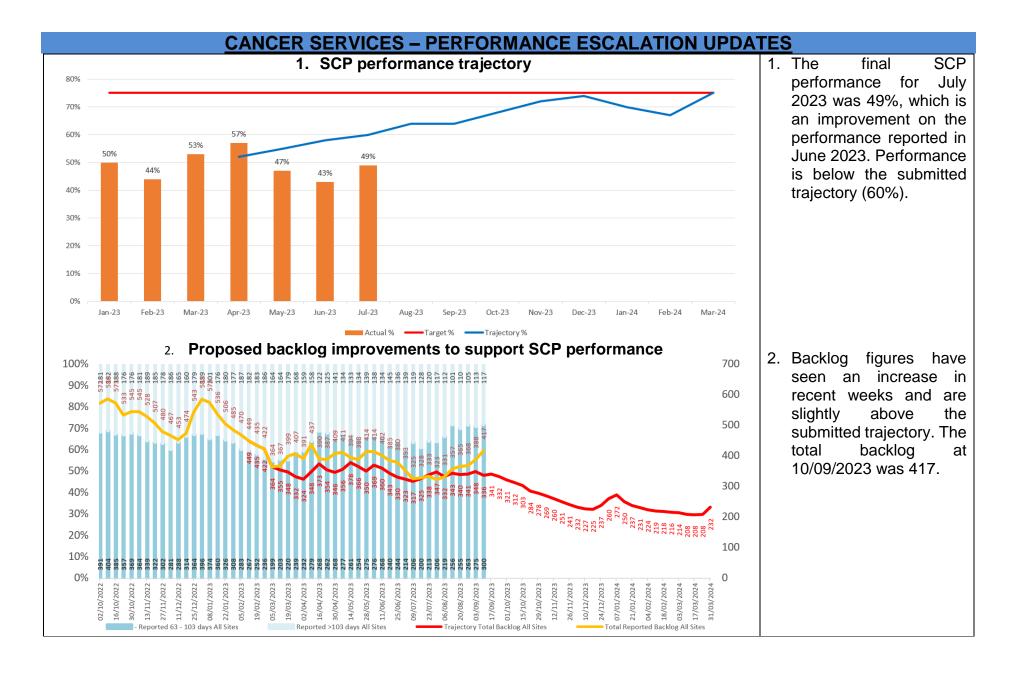
*RAG status based on in-month movement in the absence of local profiles





3. The Ambulance handover rate over 4 hours have increased in August 2023. The handover times over four hours increased to 381 in August 2023 from 305 in July 2023. The figures are above the outlined trajectory for August 2023 which was 0.

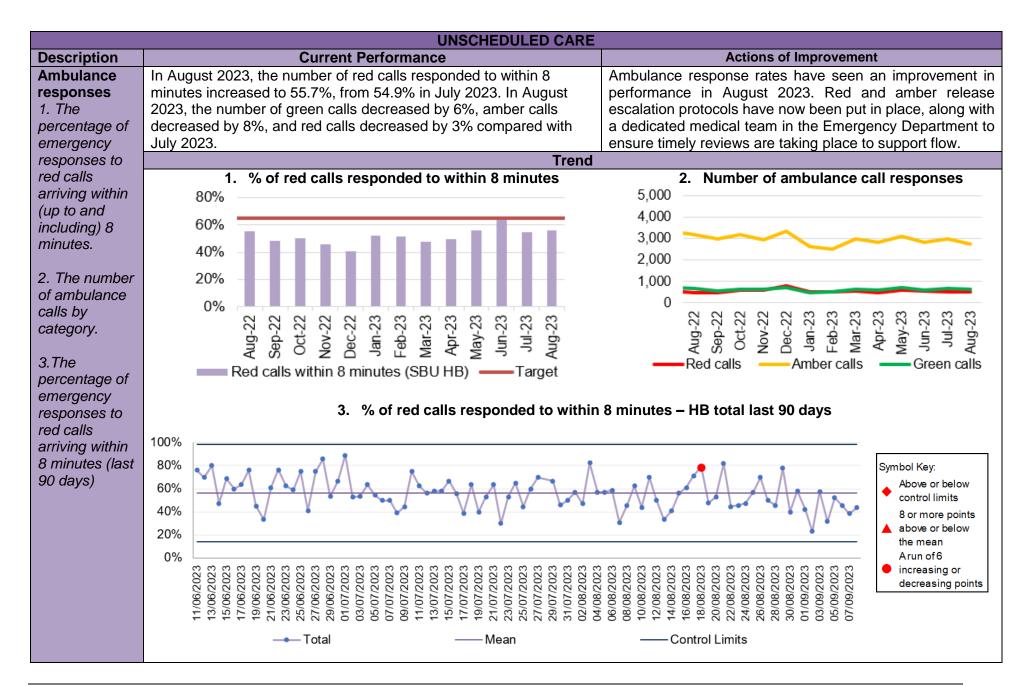
4. The ambulance handover lost hours rate has seen an increase in August 2023. The ambulance handover lost hours increased from 3,383 in July 2023 to 4,075 in August 2023, which is above the outlined trajectory for August 2023 (1,644).



3. UPDATES ON KEY SERVICE AREAS

	COVID Data		
Description			
1. Number of new COVID19 cases in Swansea Bay population area	Number of new COVID cases In August 2023, there were an additional 132 positive cases recorded bringing the cumulative total to 120,618 in Swansea Bay since March 2020.	Number of new COVID19 cases for Swansea Bay population 20,000 15,000 10,000 2,700 2,	
2. Number of staff referred for Antigen testing	Staff referred for Antigen testing The cumulative number of staff referred for COVID testing between March 2020 and March 2023 is 18,230 of which 19% have been positive (Cumulative total). *WG have now ceased data collection for staff testing centres*	Outcome of staff referred for Antigen testing 2,500 2,000 1,500 1,500 1,000 2 Abr-27 Arr-27 Ar	

COVID RELATED STAFF ABSENCE			
Description	ription Current Performance Trend		
Staff absence due to COVID19 1.Number of staff self- isolating (asymptomat ic) 2.Number of staff self isolating (symptomatic)	The following data is based on the mid-month position and broken down into the categories requested by Welsh Government. 1. & 2. Number of staff self-isolating (asymptomatic and symptomatic) Between May 2023 and June 2023, the number of staff self-isolating (asymptomatic) remained at 0 and the number of staff self-isolating (symptomatic) decreased from 27 to 7. In June 2023, the "other" staff group had the largest number of self-isolating staff who were symptomatic. *WG have now ceased data collection*	1.Number of staff self isolating (asymptomatic) 1,000 800 600 400 200 0 1,000 1,000 800 1,000 1,000 1,000 1,000 1,000 1,000 1,000 1,000 1,000 800 600 400 2.Number of staff self isolating (symptomatic) 1,000 800 600 400 200 1,000 800 600 400 200 1,000 800 600 400 200 1,000 800 600 400 200 1,000 800 600 400 200 1,000 800 600 400 200 1,000 800 800 600 400 200 1,000 800 800 800 800 800 800	
3.% staff sickness	% Staff sickness The percentage of staff sickness absence due to COVID19 in June	% staff sickness Jun-22 Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23 Medical 3.5% 4.9% 1.8% 0.2% 1.1% 0.7% 1.2% 0.5% 0.3% 0.1% 0.1% 0.1% 0.0%	
	2023 has reduced to 0.1% from 0.2% in May 2023. *WG have now ceased data collection*	Reg Nursing Non Reg 2.7% 1.2% 1.1% 1.2% 0.9% 1.1% 0.7% 0.6% 0.7% 0.4% 0.4% 0.1% Nursing Non Reg 2.7% 1.2% 1.1% 1.3% 1.6% 1.5% 0.6% 0.6% 0.5% 0.7% 0.2% 0.0% Other 1.8% 1.6% 0.5% 0.6% 0.7% 0.9% 0.4% 0.4% 0.2% 0.2% 0.1% 0.1% All 2.4% 2.2% 1.0% 0.8% 0.9% 0.9% 1.1% 0.5% 0.5% 0.4% 0.3% 0.2% 0.1%	

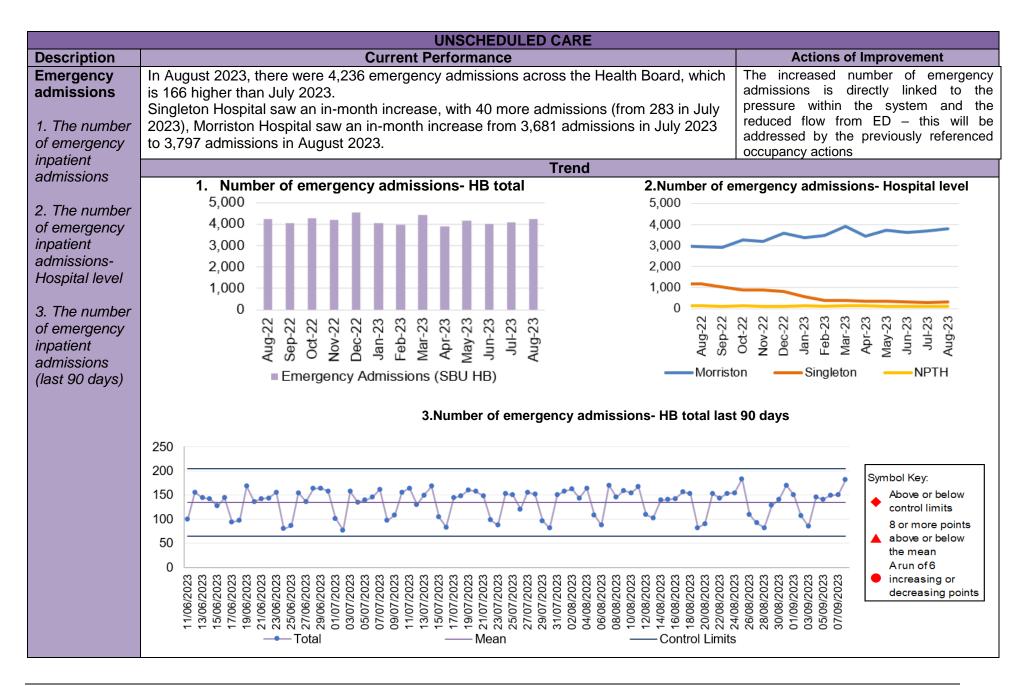


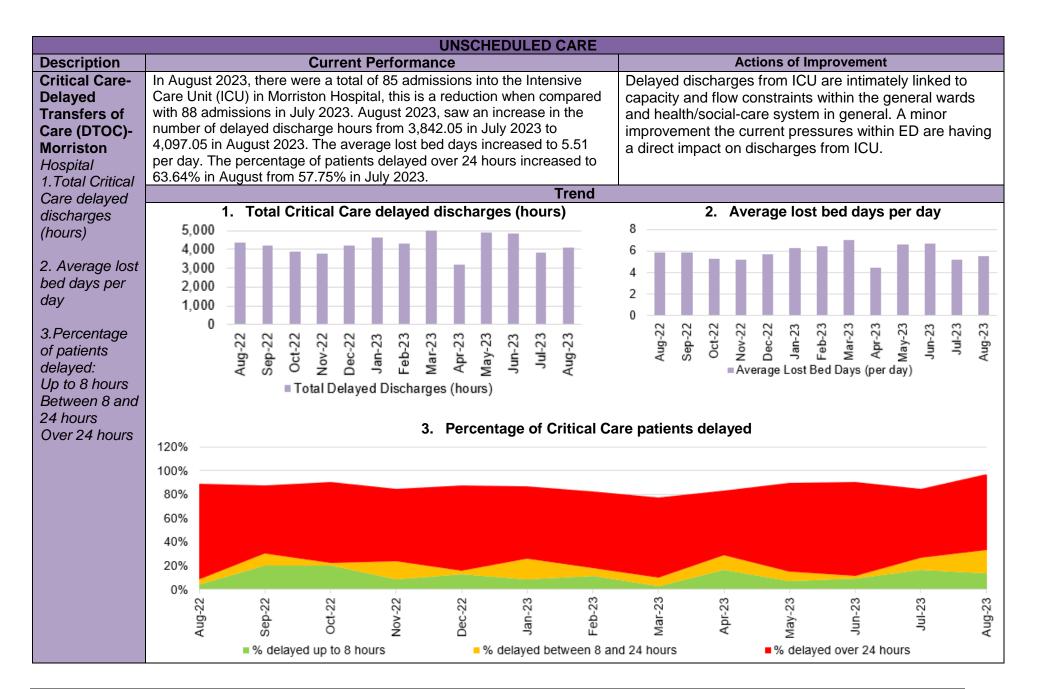
	UNSCHEDULED CARE		
Description	Current Performance	Actions of Improvement	
Ambulance handovers 1.The number of ambulance handovers over one hour	In August 2023, there were 694 ambulance to hospital handovers taking over 1 hour; this is an increase in figures compared with 643 in July 2023. In July 2023, 693 handovers over 1 hour were attributed to Morriston Hospital, with 1 attributed to Singleton Hospital. The number of handover hours lost over 15 minutes have increased from 3,383 in July 2023 to 4,075 in August 2023.	Transformation of the urgent care pathways has been maintained with a focus on admission avoidance and length of stay reduction.	
over one nour	Trend		
2. The number of ambulance handovers over one hour-Hospital level 3. The number of ambulance handovers over one hour (last 90 days)	1. Number of ambulance handovers- HB total 800 700 600 500 400 300 200 100 0 Ver-23 Ver-23 Ver-23 Ver-23 Ver-23 Ver-23 Ver-23 Ver-24 Ver-24 War-24 War-24 Handovers > 1 hr (SBU HB) Handovers > 1 hr (SBU HB) Trajectory	2. Number of ambulance handovers over 1 hour-Hospital level Soo 700 600 500 400 300 200 100 O Morriston Singleton	
	3. Number of ambulance handov	ers- HB total last 90 days	
	1306/2023 1306/2023 1306/2023 1506/2	Symbol Key: Above or below control limits 8 or more points above or below the mean Arun of 6 increasing or decreasing points Control Limits Accordage Control Limits	

	UNSCHEDULED CARE		
Description	Current Performance	Actions of Improvement	
A&E Attendances 1.The number of attendances at emergency departments in	ED/MIU attendances significantly reduced in April 2020 during the COVID19 first wave but have been steadily increasing month on month until September 2020 when attendances started to reduce. In August 2023, there were 10,947 A&E attendances, this is 3% lower than July 2023. Trend	There is currently a medical SDEC model in place consisting of medics, GP's, therapies, plus co-location of OPAS, ACT, virtual wards, paramedics (WAST stack review and direct access) – pull & push model from ED.	
the Health Board 2.The number of attendances at emergency departments in the Health Board – Hospital level	1. Number of A&E attendances- HB total 14,000 12,000 10,000 8,000 4,000 2,000 0 And -52 And	2. Number of A&E attendances- Hospital level 8,000 7,000 6,000 5,000 4,000 3,000 2,000 1,000 Morriston NPTH Aug-23 Aug	
3.The number of attendances at emergency departments in the Health Board (last 90 days)	3. Number of A&E attendances -H 500 400 300 200 100 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Symbol Key: Above or below control limits 8 or more points above or below the mean Arun of 6	

	UNSCHEDULED CARE		
Description	Current Performance	Actions of Improvement	
A&E waiting times 1.% of patients who spend less than 4	The Health Board's performance against the 4-hour measure improved slightly from 76.03% in July 2023 to 76.19% in August 2023. Neath Port Talbot Hospital Minor Injuries Unit (MIU) has remained above the national target of 95% achieving 99.03% in August 2023. Morriston Hospital's performance improved between July and August 2023, achieving 62.32% against the target.	Internal flow activities to support reduced occupancy and to improve flow throughout the day are being put in place, these include; Same Day Emergency Care (SDEC) GP delivered services, Frailty SDEC services and scoping is currently being undertaken with WAST colleagues to implement further pathways.	
hours in all major and minor emergency care facilities from arrival until admission, transfer or discharge 2. % of patients who spend less than 4 hours in	Trend 1. % Patients waiting under 4 hours in A&E- HB total 100% 80% 60% 40% 20% 20% 20% 20% 20% 20% 2	2. % Patients waiting under 4 hours in A&E-Hospital level 100% 90% 80% 70% 60% 50% 40% Morriston 2. W Patients waiting under 4 hours in A&E-Hospital level 100% 90% 80% Abd-23 Add-23 Morriston NPTH	
A&E- Hospital level 3. % of patients who spend less than 4 hours in A&E (last 90 days)	100% 90% 11/06/2023 13/06/2023 13/06/2023 13/06/2023 13/06/2023 13/06/2023 13/06/2023 13/06/2023 13/06/2023 13/06/2023 13/07/2023 09/07/2023 09/07/2023 09/07/2023 09/07/2023 09/07/2023 25	Symbol Key: Above or below control limits 8 or more points above or below the mean Arun of 6 increasing or	

	UNSCHEDULED CARE	
Description	Current Performance	Actions of Improvement
A&E waiting times 1.Number of patients who spend 12	In August 2023, performance against the 12-hour measure improved when compared with July 2023, decreasing from 1,179 to 1,156. This is a reduction of 23 compared to July 2023. 1,154 patients waiting over 12 hours in July 2023 were attributed to Morriston Hospital, with 2 attributed to Neath Port Talbot Hospital.	A total of 8 virtual wards are now fully operational and the benefits of these are being experienced. The additional flow provided by the virtual wards and community engagement will support the flow from the ED department and the next stage includes NOF pathway changes and extended virtual wards.
hours or more	Trend	origing of and oxionada virtual wards.
in A&E 2.Number of patients who spend 12 hours or more in A&E-Hospital level 3.Number of patients who spend 12 hours or more in A&E (last 90 days)	1. Number of patients waiting over 12 hours in A&E- HB total 1,800 1,600 1,400 1,200 1,000 800 600 400 200 0 Amely 1,200 1,000 800 600 400 200 0 Amely 1,200 1,200 0 Amely 1,200	2. Number of patients waiting over 12 hours in A&E- Hospital level 2,000 1,500 1,000 500 0 0 0 0 0 0 0 0 0 0
	11/06/2023 13/06/2023 15/06/2023 15/06/2023 15/06/2023 15/06/2023 15/06/2023 15/06/2023 15/06/2023 15/07/2023	Symbol Key: Above or below control limits 8 or more points above or below the mean Arun of 6 increasing or decreasing points — Control Limits





	UNSCHEDULED CA	RE
Description	Current Performance	Trend
Clinically Optimised The number of patients waiting at each site in the Health Board that are clinically optimised	In August 2023, there were on average 278 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board's Hospitals. In August 2023, Morriston Hospital had the largest proportion of clinically optimised patients with 158, closely followed by Neath Port Talbot Hospital with 78.	The number of clinically optimised patients by site 160 140 120 100 80
Elective procedures cancelled due to lack of beds	Actions of Improvement; Continued work is underway to implement opportunities to reduce the number of Clinically Optimised Patients in the Hospital. Work is also underway to review the definitions of Clinically Optimised Patients within the Health Board, this work is expected to lead to improvements in the reported figures. In August 2023, there were 2 elective procedures cancelled due to lack of beds on the day of surgery. This is 9 less cancellations than those seen in July 2023.	60 40 20 0 Cot-57 Ang-57 Ang-53 Ang-67 Ang-53 Ang-67 Ang-67 Ang-73 Ang-7
The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds	Of the cancelled procedures, 1 was attributed to Morriston Hospital and 1 was attributed to Neath Port Talbot Hospital in August 2023.	Aug-22 Aug-22 Sep-22 Nov-22 Jan-23 Mar-23 May-23 Aug-23 Aug-23 Aug-23 Aug-23 Aug-23 Aug-23 Aug-23 Aug-23

	HEALTHCARE ACQUIRE	D INFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI) - E.coli bacteraemia- Number of laboratory confirmed E.coli bacteraemia cases	 27 cases of <i>E.</i> coli bacteraemia were identified in August 2023, of which 18 were hospital acquired and 9 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 19 cases for August 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired E.coli bacteraemia cases 40 30 20 20 30 20 30 20 30 20 30 20 30 3
Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia- Number of laboratory confirmed S.aureus bacteraemias (MRSA & MSSA) cases	 There were 10 cases of Staph. aureus bacteraemia in August 2023, of which 6 were hospital acquired and 4 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 6 cases for August 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired S.aureus bacteraemia cases 20 15 10 5 Number of Pec-22 Number of Seb-23 Number of Seb-23 Number of Seb-23 Number of S. Aureus cases (SBU) Number of S. Aureus cases (SBU) Number of S. Aureus cases (SBU)

	HEALTHCARE ACQUIRE	D INFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI)- C.difficile- Number of laboratory confirmed C.difficile cases	 There were 17 Clostridium difficile toxin positive cases in August 2023, of which 14 were hospital acquired and 3 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 8 cases for August 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired C.difficile cases 25 20 15 10 Sep-22 Ang-23 Ang-24 Mar-24 Mar-24 Mar-24 Mar-24 Mar-24 Mar-24
Healthcare Acquired Infections (HCAI)- Klebsiella sp- Number of laboratory confirmed Klebsiella sp cases	 There were 10 cases of Klebsiella sp in August 2023, all of which were hospital acquired. The Health Board total is currently above the Welsh Government Profile target of 7 cases for August 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired Klebsiella cases Number of healthcare acquired Klebsiella cases Number of healthcare acquired Klebsiella cases And-52 Nov-52 And-52 And-52 And-52 And-53 And-52 And-52 And-52 And-52 And-52 And-52 And-52 And-53 And-52 And-52

Description	HEALTHCARE ACQUIRED Current Performance	
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI)- Aeruginosa- Number of laboratory confirmed Aeruginosa cases	 There was 1 case of <i>P.Aerginosa</i> in August 2023, all of which were community acquired. The Health Board total is currently below the Welsh Government Profile target of 2 cases for Augut 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired Pseudomonas cases And 22 And 22 And 22 And 23 Nov-23 Nov-23 Nov-23 And 23 And 24 And 25 And 2

	PLANNED CAF	RE	
Description	Current Performance		Actions of Improvement
Referrals and shape of the waiting list	August 2023 has seen a minor increase in referral figures co 2023 (12,623). Referral rates have continued to rise slowly s 2021, with 12,698 received in August 2023. Chart 4 shows to current waiting list and Chart 3 shows the outpatient activity the last year.	The number of referrals received has remained steady in recent months and is now showing a consistent pattern of demand.	
1. GP Referrals	the last year.	Trend	
The number of Stage 1 additions per week	1. Number of GP referrals received by SBU Health Board 17,500 15,000	3,000 2,500	umber of stage 1 additions per week
2. Stage 1 additions The number of new patients that	12,500 10,000 7,500 5,000 2,500	2,000 1,500 1,000 500	May
have been added to the outpatient waiting list	Aug-22 Sep-22 Sep-22 Nov-22 Jun-23 Jun-23 Jun-23 Aug-23	01/04/20 01/06/20 01/06/20 01/06/20 01/06/20 01/06/20 01/06/20	Additions to outpatients (stage 1) waiting list
3. Outpatient activity undertaken Total number of	3. Outpatient activity undertaken	4. Tota	al size of the waiting list (August 2023)
patients seen each month	20,000	3500 3000 2500	
4. Size of the waiting list Total number of patients on the waiting list by stage as at	Aug-22 Oct-22 Oct-22 Aug-23 Jun-23 Jun-23 Lin 23	0 0 5 0 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	335 44 55 66 66 67 77 77 77 88 88 88 88 89 110 111 111 111 111 113 113 114 114 115 115 115 115 115 115 115 115
August 2023	Follow-up attendances		■STAGE 1 ■ STAGE 2 ■ STAGE 3 ■ STAGE 4 ■ STAGE 5

	PLANNED	CARE	
Description	Current Performance		Actions of Improvement
Outpatient waiting times 1. Number of patients waiting more than 26 weeks for an outpatient	The number of patients waiting over 26 weeks for a first a challenge. August 2023 saw an in-month increase of 1 waiting over 26 weeks for an outpatient appointment. The increased from 12,937 in July 2023 to 13,121 in August 2 largest proportion of patients waiting over 26 weeks for a closely followed by Ophthalmology and Gynaecology. Slightly deteriorated to 61%.	% in the number of patients ne number of breaches 2023. Orthopaedics has the an outpatient appointment, thart 4 shows that the number	Administrative validation is currently taking place to further cleanse the waiting list position and reduce the number of patients on the waiting list inappropriately. Service Group specific recovery trajectories have been developed to further support recovery
appointment		Trend	
(stage 1)- Health Board Total 2. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Hospital Level	1. Number of stage 1 over 26 weeks- HB total 30,000 25,000 20,000 15,000 10,000 5,000 0 Outpatients > 26 wks (SB UHB)	2. Number of sta 25,000 20,000 15,000 10,000 5,000 0 72-bn 8 Morriston	Age 1 over 26 weeks- Hospital level Singleton PCT NPTH
3. Patients waiting over 26 weeks for an outpatient appointment by specialty 4. Percentage of patients waiting less than 26 weeks	3. Patients waiting over 26 weeks for an outpatient appointment by specialty as at August 2023 3,500 2,500 2,500 2,500 2,500 3,600 3,600 4 Maringenett Reprint Surgery Rethin Medicine Nethrology N	Aug-22 8ep-22 Oct-22 Nov-22	patient waiting less than 26 weeks Dec-22 Mar-23 May-23 Ald-23 Aug-23 Awaiting < 26 wks (SBU HB)

	PLANNED CA	ARE						
Description	Current Performance		Actions of Improvement					
Patients waiting over 36 weeks for treatment 1. Number of patients waiting more than 36 weeks	In August 2023, there were 6,558 patients waiting over 36 1, which is a 3% in-month reduction from July 2023. 14,8 waiting over 52 weeks at all stages in August 2023. In Auwere 4,999 patients waiting over 104 weeks for treatment reduction from July 2023. The Health Board are currently all submitted recovery trajectories for 2023/24.	77 patients were igust 2023, there t, which is a 6%	An updated 104-week trajectory is currently being developed for finalisation in September 2023. Currently implementing planned care efficiency measures which include; over-booking clinics, improving treat in turn rates, increasing capacity, validation of pathways and internal administrative and clinical validation.					
for treatment and the		Trend						
for treatment and the number of elective patients admitted for treatment- Health Board Total 2. Number of patients waiting more than 52 weeks for treatment at Stage 1 3. Number of elective admissions	1. Number of patients waiting over 36 weeks at Stage 1- HB total 25,000 20,000 15,000 10,000 5,000 0 0 2,000 2,000 2,000 10,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0	mber of patients waiting over 52 weeks at Stage 1-HB total 20,000 15,000 10,000 5,000 0 0 0 0 0 0 0 0 0 0 0 0						
4. Number of patients waiting more than 104 weeks for treatment	3. Number of elective admissions 7,000 6,000 5,000 4,000 3,000 2,000 1,000 0 Admitted elective admissions 7,000 6,000 4,000 3,000 2,000 1,000 Admitted elective patients	4. Nun 1500 1000 500	00					

	PLANNED CAR											
Description	Curren	ent Performance										
Ophthalmology Referrals Number of patients referred into secondary care Ophthalmology services	In August 2023, there were 812 patients referred from Primary Care into secondary care ophthalmology services. This is a reduction on the number of patients referred in July 2023, which was 824. The figures reported are outperforming the submitted Ophthalmology referrals trajectory to Welsh Government for 2023/24 in August 2023 (950).	Number of referrals into secondary care Ophthalmology service 1,200 1,000 800 600 400 200 200 200 200 200 200 200 200 2										
Ophthalmology waiting times Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments	In July 2023, 63.8% of Ophthalmology R1 patients were waiting within their clinical target date or within 25% of the target date. Actions of Improvement; A detailed Ophthalmology action plan is currently being executed which focusses on performance improvement schemes using insourcing and outsourcing resources, administrative validation and active recruitment to fill any current vacancies impacting capacity	Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments 100% 80% 60% 40% 20% 0% 0% 0% of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date. Target										

	PLANNED CARI	
Description	Current Performance	Trend
Diagnostics waiting times The number of patients waiting more than 8 weeks for specified diagnostics	In August 2023, there was an increase in the number of patients waiting over 8 weeks for specified diagnostics. It increased from 6,713 in July 2023 to 6,861 in August 2023. The following is a breakdown for the 8-week breaches by diagnostic test for August 2023: • Endoscopy= 4,415 • Cardiac tests= 680^ • Other Diagnostics = 1,766^ Actions of Improvement; Detailed demand and capacity work is currently underway to develop a diagnostic recovery trajectory which works towards the ministerial target of 0 by March 2024.	Number of patients waiting longer than 8 weeks for Diagnostics 9,000 8,000 7,000 6,000 4,000 3,000 2,000 1,000 Other diagnostics (inc. radiology) Endoscopy
Therapy waiting times The number of patients waiting more than 14 weeks for specified therapies	In August 2023 there were 183 patients waiting over 14 weeks for specified Therapies. The breakdown for breaches in August 2023 are: Speech & Language Therapy= 158 Dietetics = 25^ Actions of Improvement; The Service Group have already identified the previous declining position in Dietetics and SLT and have developed detailed recovery trajectories in both areas.	Number of patients waiting longer than 14 weeks for therapies 1,000 750 500 250 0 250 0 250 0 250 250 250 250

			CANCER	:K
Description	Currer	t Performance		Trend
Single Cancer	September 2023 backlog	by tumour site:		Number of patients with a wait status of more than 62 days
Pathway backlog	Tumour Site	63 - 103 days	≥104 days	800
The number of	Acute Leukaemia	0	0	
patients with an	Brain/CNS	0	1	600
active wait status of	Breast	19	1	
more than 63 days	Children's cancer	1	0	400
more than be daye	Gynaecological	78	27	
	Haematological	4	6	
	Head and neck	25	7	200
	Lower Gastrointestinal	54	23	
	Lung	14	10	0
	Other	4	0	Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Apr-23 Jun-23 Aug-23
	Sarcoma	4	1	
	Skin(c)	28	8	
	Upper Gastrointestinal	33	12	
	Urological	36	21	■63-103 days
	Grand Total	300	117	
Single Cancer Pathway backlog- patients waiting over 63 days	August 2023 saw an incomplete waiting over 63 days. To outlined to support back - Individual meeting sites to explore further reduction - The cancer trace from October 20 with a whole system of the cancer trace from October 20 with a whole system of the	The following action; ags have taken per additional working in the backlog cking facility with 123 to support for tem approach is being undertains.	ctions have be place with tumo rk to support Il be centralise ocussed tracki	within 62 days from point of suspicion scr 2023/24 Performance scr 2023/24 Performance sised oking son 30% 47% 49%

			CANCER													
Description	Current Performance								Tr	end						
USC First Outpatient Appointments	wait volumes for first outpatient appointment have appointmer															
The number of	increased by 3% when compa			Γ	FIRST	ОРА		03-	Sep	10	-Sep	Ī				
patients at first	week.				Acute	Leukae	emia	C)	()	Ī				
outpatient							Brain/	CNS		0)	()	Ι		
appointment stage by	Of the total number of patients	•	•				Breast			7:	9	7	7			
days waiting	outpatient appointment, 42%						Childre	en's Ca	ncer	8		9				
	which is higher than figures se	een in the	e previous				Gynae	cologic	al	6	$\overline{}$	7	9	1		
	months' performance.						Haema			2	$\overline{}$			1		
						L		and Ne	ck	8:	$\overline{}$	11		1		
							Lower	GI		5	_	5		1		
						H	Lung			1	$\overline{}$	8		+		
						H	Other			14	$\overline{}$	12		+		
						H	Sarcor	na		52	_	- 60		†		
						H	Upper	GI		4	_	3		†		
						h	Urolog			3	$\overline{}$	5		t		
						- 1		,		10	$\overline{}$	10		t		
Radiotherapy	Radiotherapy waiting times ar	e challen	naina however	Radiotherapy waiting times												
waiting times	the provision of emergency ra			120%					•							
·	2 days has been maintained a	at 100% [°]		100%	_											_
The percentage of				80%		$\langle \rangle$			<u>_</u>				7			
patients receiving	Measure	Target	Aug-23			~				\			$\overline{}$	\mathbf{V}		
radiotherapy	Scheduled (14 Day Target)	80%	44%	60%		_							^			
treatment	Scheduled (21 Day Target)	100%	83%	40%		$ \angle $			>		~		$\langle \cdot \rangle$		<u>//</u>	<
	Urgent SC (2 Day Target)	80%	27%	20%	/		$\overline{}$			~		~		\		
	Urgent SC (7 Day Target)	100%	91%	0%			-									
	Emergency (within 1 day)	80%	92%		Aug-22	Sep-22	Oct-22	Nov-22	Dec-22 Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
	Emergency (within 2 days)	100%	100%		Au	Se	ŏ	8 6	a E	Fe	Ma	Ар	Ma	Ĭ	1	An
	Elective Delay (7 Day Target)	80%	96%				duled (1					duled (2	•		t)	
	Elective Delay (14 Day Target)	100%	100%			_	nt SC (2 gency (- Urger - Emer	nt SC (7 gency (s)	
						- Flect	ive Dela	v (7 Dav	/ Target	. —	= Electi	ve Dela	v (14	Dav Ta	rget)	

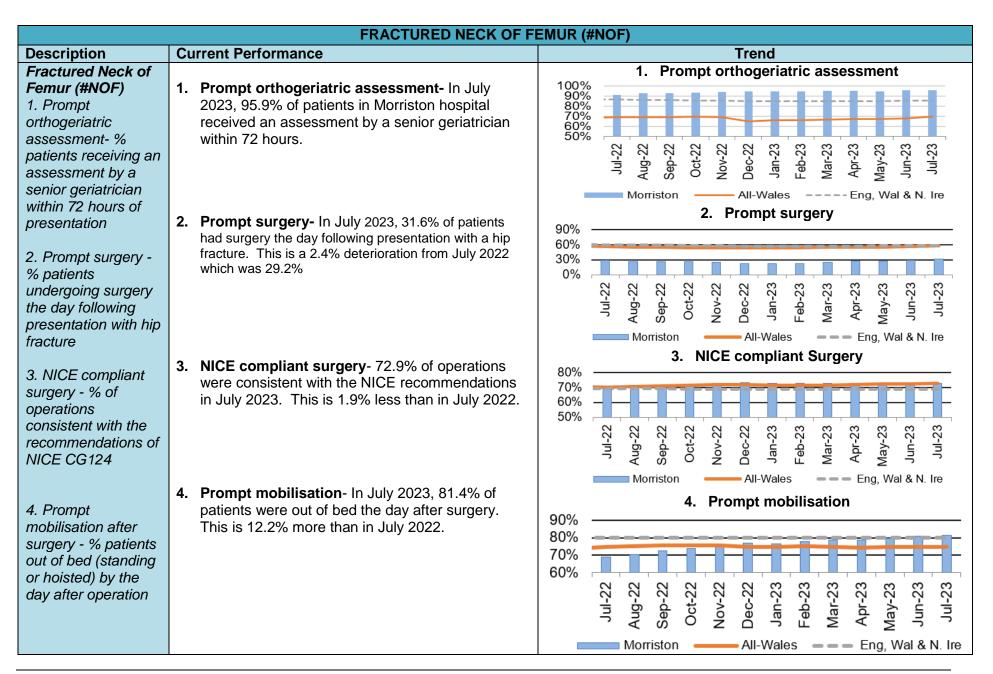
	FOLLOW-UP APPOIN	ITMENTS
Description	Current Performance	Trend
Follow-up appointments 1. The total number of patients on the follow-up waiting list 2. The number of patients waiting 100% over target for a follow-up appointment	In August 2023, the overall size of the follow-up waiting list decreased by 356 patients compared with July 2023 (from 150,416 to 150,060). In August 2023, there was a total of 66,683 patients waiting for a follow-up past their target date. This is a slight in-month reduction of 1.6% (from 67,748 in July 2023 to 66,683). Of the 66,683 delayed follow-ups in August 2023, 12,441 had appointment dates and 54,242 were still waiting for an appointment. In addition, 39,938 patients were waiting 100%+ over target date in August 2023. This is a 2.9% reduction when compared with July 2023.	1. Total number of patients waiting for a follow-up 150,000 125,000 100,000 75,000 25,000 25,000 25,000 Number of patients waiting for follow-up (SBU HB) 2. Delayed follow-ups: Number of patients waiting 100% over target 45,000 30,000 15,000 Number of patients waiting 100% over target Number of patients waiting 100% over target date (SBU Number of patients waiting 100% over target date (SBU Number of patients waiting 100% over target date (SBU

	STROKE	
Description	Current Performance	Trend
Stroke Measures 1. % of patients who have a direct admission to an acute stroke unit within 4 hours	In July 2023, 25% of patients had a direct admission to an acute stroke unit within 4 hours. This is an improvement on the performance in June 2023 (24%).	1. % of patients who have a direct admission to an acute stroke unit within 4 hours 60% 40% 20% 3M22 May 22 Cap 22 Och 22 May 22 Cap 22 May 22 Ma
2. % of patients who received a CT Scan within 1 hour	2. In July 2023, 52% of patients received a CT scan within 1 hour of being admitted, this is an improvement on the figure reported in June 2023	2. % of patients who received a CT Scan within 1 hour 80% 60% 40% 20%
3. % of patients who are assessed by a stroke specialist consultant physician within 24 hours	3. 91.7% of patients were assessed by a stroke specialist consultant physician within 24 hours in July 2023, which is a deterioration of 1.2% from June 2023.	ow suntable service service service service service service service suntable sunta
4. % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes	 4. In July 2023, 11% of patients were thrombolysed in a time of less than or equal to 45 minutes. Actions of Improvement; The lack of ring fenced beds on all wards across the hospital sites is challenging as bed capacity is limited by the pressures of unscheduled care demand. The lack of dedicated stroke beds is directly impacting the stroke related performance measures. Work is underway to focus on future stroke performance improvement. 	80% 40% 20% 0% **Sweric der in der i

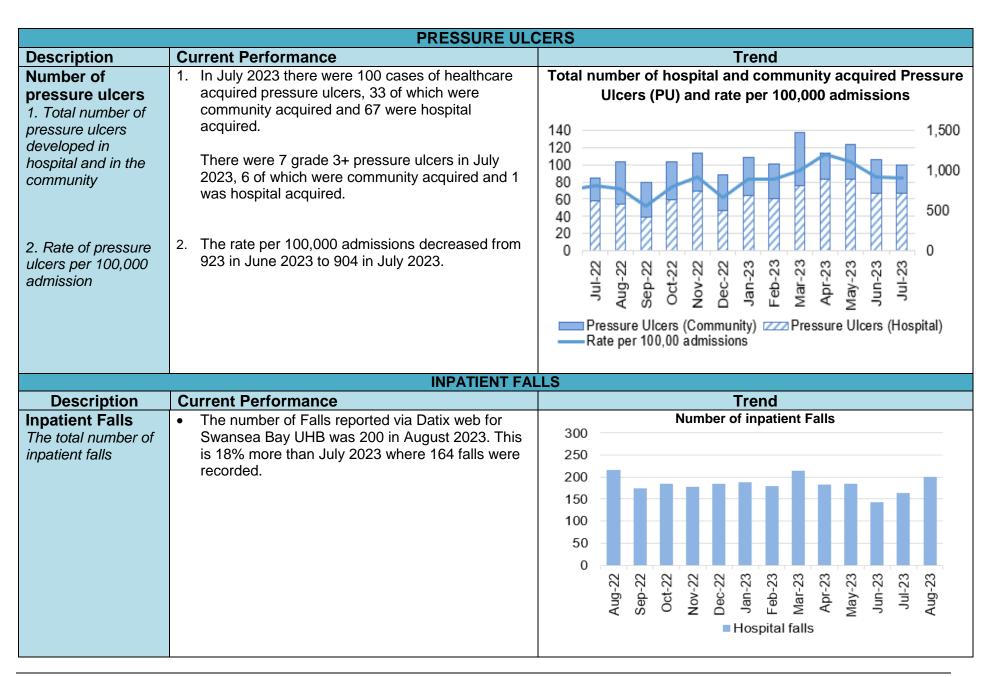
	ADULT MENTAL H	IEALTH											
Description	Current Performance	Trend											
Adult Mental Health Measures: 1. % of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)	In July 2023, 98% of assessments were undertaken within 28 days of referral for patients 18 years and over.	1. % Mental Health assessments undertaken within 28 days from receipt of referral 100% 75% 50% 25% 0% Wassessments within 28 days (>18 yrs) Target											
2. % of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)	2. In July 2023, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 100%.	2. % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment 100% 75% 50% 25% 0% 27-days 0% 27-days 0% 27-days 0% 27-days 0% 27-days 0% 27-days 0% 28-days 0% 28-d											
3. % of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)	3. 87% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in July 2023.	% therapeutic interventions started within 28 days (>18 yrs) Target 3. % residents with a valid Care and Treatment Plan (CTP) 100% 80% 60% 40% 20% 0% Target And Treatment Plan (CTP) 100% 80% 80% 80% 80% 80% 80% 80% 80% 80%											
4. % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health	4. In July 2023, 82% of patients waited less than 26 weeks for psychological therapy. This was below the national target of 95%.	% patients with valid CTP (>18 yrs) — Profile 4. % waiting less than 26 weeks for Psychology Therapy 100% 75% 50% 25% 0% waiting less than 26 wks for psychological therapy % waiting less than 26 wks for psychological therapy Target											

	CHILD & ADOLESCENT MENTA	L HEALTH (CAMHS)
Description	Current Performance	Trend
Crisis - % Urgent Assessment by CAMHS undertaken within 48 Hours from receipt of referral		1. Crisis- assessment within 48 hours 100% 90% 80% 70%
2. Primary CAMHS (PCAMHS) - % Routin Assessment by CAMHS undertaker within 28 days from receipt of referral	e within 28 days from referral in July 2023 against a target of 80%.	% urgent assessments within 48 hours Way-73 AbL-73
3. Primary CAMHS (P CAMHS) - % Therapeutic interventions starte within 28 days following assessme by LPMHSS	within 28 days following assessment by LPMHSS in July 2023.	75% 25% 0% 25% 0% 27, 27, 27, 27, 27, 27, 27, 27, 27, 27,
4. NDD - % Neurodevelopment Disorder patients receiving a Diagnostic Assessment within 26 weeks	4. 36% of NDD patients received a diagnostic assessment within 26 weeks in July 2023 against a target of 80%.	4. NDD- assessment within 26 weeks 100% 75% Nov-52 Nov-53 Nar-54
5. Specialist CAMHS (S-CAMHS) - % Routine Assessment by SCAMHS undertaken within 2 days from receipt of referral	2023. * Updated data is not currently available to	**NDD within 26 weeks Target 5. S-CAMHS % assessments within 28 days 100% 755% 50% 255% 0% **S-CAMHS assessments in 28 days **S-CAMHS assessments in 28 days Target **Target

4. NHS DELIVERY FRAMEWORK MEASURES & MINISTERIAL PRIORITY TRAJECTORIES



			FRACTURED NECK OF F	EMUR	(#NOF)									
C	Description	Cı	urrent Performance		Trend									
5	. Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	5.	Not delirious when tested- 74.2% of patients were not delirious in the week after their operation in July 2023.	80% 60% 40% 20%	5. Not delirious when tested									
6	residence- % patients	6.	Return to original residence - 68.9% of patients in May 2023 were discharged back to their original residence. This is 1% less than in May 2022.	80% 70% 60%	6. Return to original residence									
	discharged back to original residence, or in that residence at 120 day follow-up			50%	May-22 Aug-22 Aug-22 Sep-22 Sep-22 Sep-22 Aug-22 Aug-22 Sep-22 Aug-22 Aug-22 Aug-22 Sep-22 Aug-22 Aug-22									
7	7. 30 day mortality rate	*	30 day mortality rate- In January 2021 the morality rate for Morriston Hospital was 7.5% which is 0.5% less than January 2020. The mortality rate in Morriston Hospital in January 2021 is higher than the all-Wales average of 6.9% but lower than the national average of 7.6%. Updated data is currently not available, but is being reviewed.	9% - 8% - 7% - 6% - 5%	7. 30 day mortality rate 7. 30 day mortality rate 7. 30 day mortality rate 8. 20									

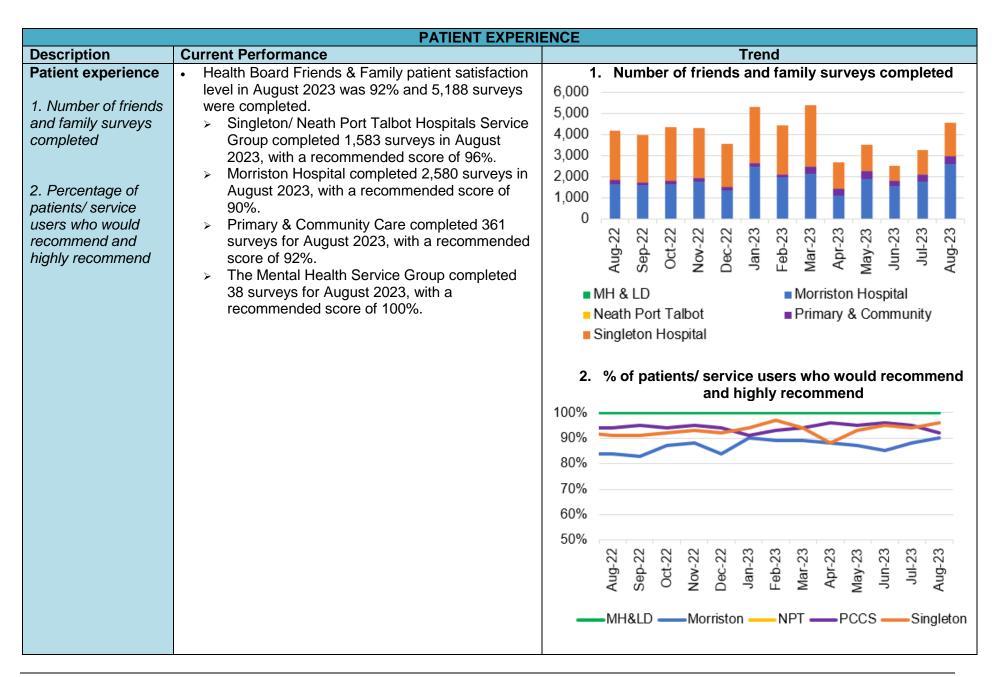


	NATIONALLY REPORTAB	LE INCIDENTS
Description	Current Performance	Trend
Nationally Reportable Incidents (NRI's)- 1. The number of Nationally reportable incidents	 The Health Board reported 9 Nationally Reportable Incidents for the month of August 2023 to Welsh Government. The Service Group breakdown is as follows; Morriston – 1 Singleton – 2 Primary Care – 4 MH&LD - 2 	1. and 2. Number of nationally reportable incidents and never events 20 15 10 5
2. The number of Never Events	There was one new Never Event reported in August 2023.	Aug-23 Aug-23
3. Of the nationally reportable incidents due for assurance, the percentage which were assured within the agreed timescales	3. In August 2023, 83% of the NRI's were closed within the agreed timescale.	timescales 100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% NRI's assured Target Target

	DISCHARGE SUM	MARIES													
Description	Current Performance	Trend													
Discharge Summaries Percentage of discharge summaries approved and sent to patients' doctor following discharge	The latest data shows that in August 2023, the percentage of completed discharge summaries was 66%. In August 2023, compliance ranged from 52% in Singleton Hospital to 71% in Morriston Hospital.	% discharge summaries approved and sent 80% 70% 60% 50% 40% 30% 10% 0% Interpretation of complete discharge summaries % discharge summaries Wand-52 And-53 And-53 Wand-53 Wand-53													
	CRUDE MORTA	LITY													
Description	Current Performance	Trend													
Crude Mortality Rate	July 2023 reports the crude mortality rate for the Health Board at 0.70%, which is the same figure reported in June 2023. A breakdown by Hospital for July 2023: Morriston – 1.29% Singleton – 0.23% NPT – 0.06%	Crude hospital mortality rate by Hospital (74 years of age or less) 2.5% 2.0% 1.5% 1.0% 0.5% 0.0% Morriston Hospital NPT Hospital NPT Hospital NPT Hospital NPT Hospital NPT Hospital NPT Hospital													

Our in-month sickness perform 6.3% in June 2023 to The 12-month rolling perfors slightly from 7.28% in June 2023. The following table provide reasons by full time equivariants.	6.76% in July rmance improve 2023 to 7.11 es the top 5 al	y 2023. Dived I % in July bsence	11% 10% 9% 8% 7%				uival 2 mo	ent (ess:
from 6.3% in June 2023 to The 12-month rolling perfo slightly from 7.28% in June 2023. The following table provide reasons by full time equiva	6.76% in July rmance improve 2023 to 7.11 es the top 5 al	y 2023. Dived I % in July bsence	11% 10% 9% 8%												SS
•		6% 5% 4%			>	<u> </u>	^		-	_	_	_		→	
Absence Reason	FTE Days Lost	%	3% 2%												
Anxiety/ stress/ depression/ other psychiatric illnesses	9,530.89	37.3%	0%	Jul-22	\ug-22	sep-22	JCt-22 Jov-22)ec-22	Jan-23	-eb-23	/lar-23	Apr-23	lay-23	Jun-23	Jul-23
Other musculoskeletal problems	2,778.12	10.9%	9												onth
Other known causes – not elsewhere classified	2,076.55	8.1%													
Gastrointestinal problems	1,787.79	7%													
Injury, Fracture	1,230.53	4.8%													
	Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified Gastrointestinal problems	Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified 2,076.55 Gastrointestinal problems 1,787.79	Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified Castrointestinal problems Lost 9,530.89 37.3% 10.9% 2,778.12 10.9% 8.1%	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified Castrointestinal problems FTE Days Lost 9,530.89 37.3% 10.9% 10.9% 2,778.12 7%	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified 1,787.79 FTE Days Lost 4% 3% 2% 1% 0% 1780 1780 1780 4% 3% 2% 1780 1	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified Castrointestinal problems FTE Days Lost % 3% 2% 1% 0% 10% TO T	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified 2,076.55 Ratio Days 2% 1% 2% 1% 0% The Days 2% 1% 1% 0% The Days 2% 1% 1% 0% The Days 2% 1% 1% 0% 1% 0% The Days 2% 1% 1% 0% 1% 0% The Days 2% 1% 1% 0% 1% 0% 1% 0% The Days 1% 1% 0% 0% 1% 0% 0% 1% 0% 0% 1% 0% 0% 1% 0% 0% 1% 0% 0% 0% 1% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified 1,787.79 FTE Days Lost % 3% 2% 1% 0% 1% 0% 1% 1% 1% 1% 1% 1	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified 2,076.55 Rankiety/ stress/ 9,530.89 37.3% 37.3% 4% 3% 2% 1% 0% 77.3% 10.9% The part of	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems Other known causes – not elsewhere classified 2,076.55 8.1% 4% 3% 2% 1% 0% TO T	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems 2,778.12 Other known causes – not elsewhere classified 2,076.55 8.1% 4% 3% 2% 1% 0% THE Days Lost 4% 3% 2% 1% 0% THE Days Lost 10.9% 10.9% 10.9% 10.9% THE Days Lost 10.9% 10.9% 10.9% 10.9% THE Days Lost 10.9% 1	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems 2,778.12 Other known causes – not elsewhere classified 2,076.55 8.1% 4% 3% 2% 1% 0% 7	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems 2,778.12 The days by Lost 37.3% 9,530.89 37.3% 10.9% Other known causes – not elsewhere classified 2,076.55 8.1% 4% 3% 2% 1% 0% The days by Lost 1% 0% The days by Lost 1% 1% 1% 1% 2% 1% 0% The days by Lost 1% The days by Lost 1% 0% The days by Lost 1% The	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems 2,778.12 Other known causes – not elsewhere classified 2,076.55 8.1% 4% 3% 2% 1% 0% 77 78 4% 3% 2% 1% 0% 78 79 79 4% 3% 2% 1% 0% 78 70 70 70 70 4% 3% 2% 1% 0% 78 70 70 70 70 4% 3% 2% 1% 0% 78 78 79 79 79 4% 3% 2% 1% 0% 78 79 79 79 79 4% 3% 2% 1% 0% 79 79 79 79 79 79 79 79 4% 3% 2% 1% 0% 79 79 79 79 79 79 79 4% 3% 2% 1% 1% 0% 79 79 79 79 79 79 79 79 79 79	Absence Reason Anxiety/ stress/ depression/ other psychiatric illnesses Other musculoskeletal problems 2,778.12 Other known causes – not elsewhere classified 2,076.55 8.1% 4% 3% 2% 1% 0% 77 78 4% 3% 2% 1% 0% 78 78 78 78 78 4% 3% 2% 1% 0% 78 78 78 78 78 78 78 78 78 7

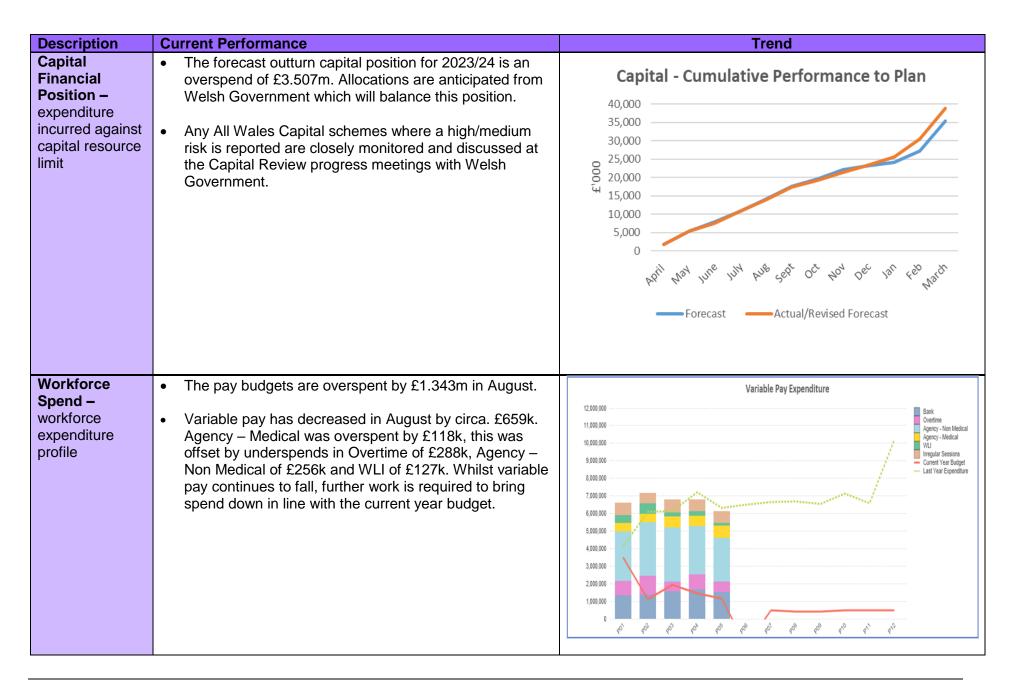
	THEATRE EFFICI	ENCY
Description	Current Performance	Trend
Theatre Efficiency 1. Theatre Utilisation Rates	In August 2023 the Theatre Utilisation rate was 66%. This is 7% lower than the figure's reported in July 2023 and are 7% higher than those seen in August 2022 (59%).	1. Theatre Utilisation Rates 10.0% 80% 60% 40% 20% 0%
2. % of theatre sessions starting late	36% of theatre sessions started late in August 2023. This is a 6% improvement on performance seen in July 2023 (42%).	And 3. % theatre sessions starting late/finishing And 7-73 And 7-73 And 7-73 And 3. % theatre sessions starting late/finishing 80%
3. % of theatre sessions finishing early	In August 2023, 51% of theatre sessions finished early. This is 7% higher than figures seen in July 2023 and 8% higher than those seen in August 2022	60 % 40 % 20 %
4. % of theatre sessions cancelled at short notice (<28 days)	10% of theatre sessions were cancelled at short notice in August 2023. This is 1% higher than the figure reported in July 2023 and is 9% lower than figures seen in August 2022.	4. % theatre sessions cancelled at short notice (<28 days) 100% 80% 100%
5. % of operations cancelled on the day	Of the operations cancelled in August 2023, 38% of them were cancelled on the day. This is the 1% higher than figures reported in July 2023.	Aug-22 Aug-22 Aug-22 Aug-22 Aug-22 Morriston Mary-23 Aug-22 Aug-22 Aug-22 Aug-22 Aug-22 Aug-22 Aug-22 Aug-22 Aug-23 Aug-22 Aug-23 Aug-23 Aug-23 Aug-23 Aug-23
		Sep-22 Sep-23 Sep-23 Aug-23 Aug-23 Aug-23 Sep-24 Aug-23 Sep-25 Se

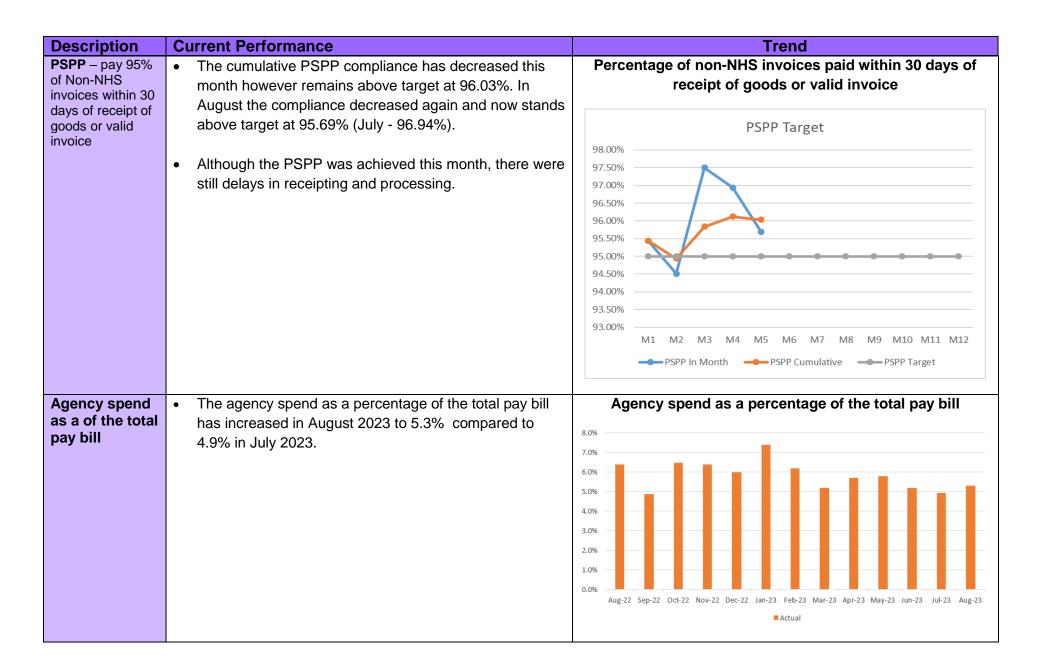


	COMPLAINT	S
Description	Current Performance	Trend
1. Number of formal complaints received	1. In June 2023, the Health Board received 217 formal complaints; this is an increase when compared with May 2023 figures (182) and this is a 84% increase on the number seen in June 2022.	1. Number of formal complaints received 80 40 20 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23 ■MH & LD ■Morriston Hospital ■NPT Hospital ■PCCS ■Singleton Hospital
2. Percentage of concerns that have received a final reply or an interim reply up to and including 30 working days from the date the concern was first received by the organisation	2. The overall Health Board rate for responding to concerns within 30 working days was 71% in June 2023, against the Welsh Government target of 75% and Health Board target of 80%. Below is a breakdown of performance against the 30-day response target: 30 day response rate	2. Response rate for concerns within 30 days 90% 80% 70% 60% 50% 40% 30% 20% 10% War-53 Health Board Total HB Profile

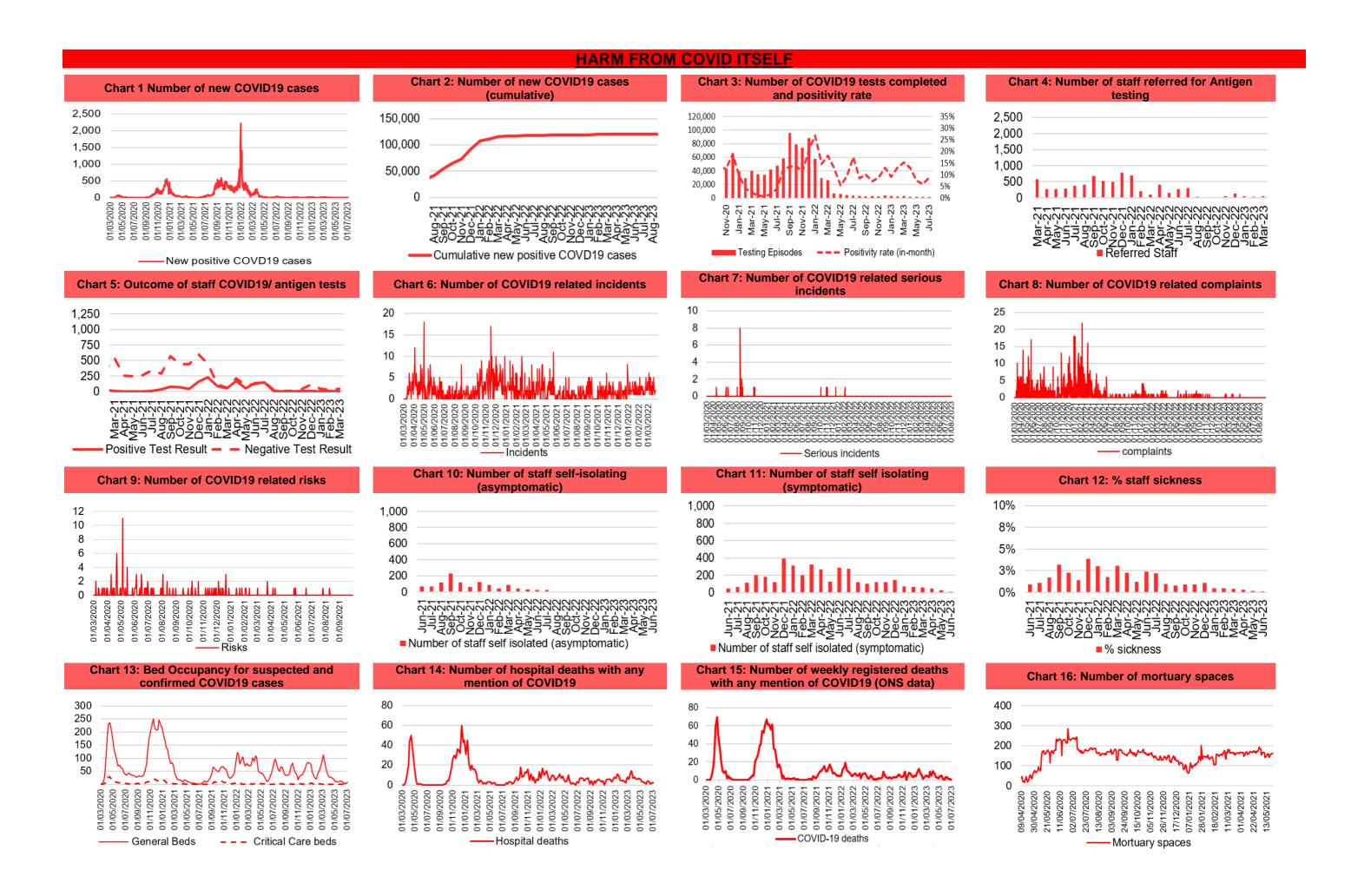
FINANCE UPDATESThis section of the report provides further detail on key workforce measures.

Description	Current Performance	Trend
Revenue Financial Position – expenditure incurred against revenue resource limit	 Key assumptions underpinning the plan: No unmet b/f savings from 2022/23 = £0m Run rate to remain within the envelope provided = £11m Savings requirement = £22.2m The actual month variance is an overspend in month of £10.190m and a cumulative overspend position of £56.554m. 	HEALTH BOARD FINANCIAL PERFORMANCE 2023/24 16,000 14,000 12,000 10,000 10,000 10,861 11,425 10,404 10,190 8,550 7,473 7,610 6,780 6,787 6,148 4,741 0 Health Board Position Required Forecast to Hit Plan Target Orignial Planed Profile





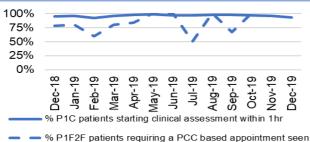
5. TABLE OF ALL MEASURES



HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM

Unscheduled Care- Overview





within 1hr of clinical assessment

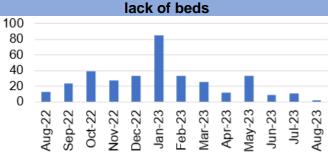
Service continues to experience issues with data reporting. It is anticipated that up to date accurate data will be available shortly.

Chart 5: A&E Attendances



■Total A&E Attendances (SBU HB)

Chart 9: Elective procedures cancelled due to



Elective procedures cancelled due to lack of beds

Chart 13: % of thrombolysed stroke patients with a door to door needle time of less than or egual to 45 minutes

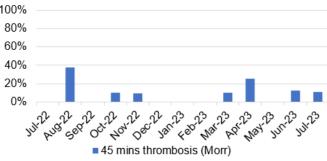


Chart 2: % red calls responded to within 8 minutes

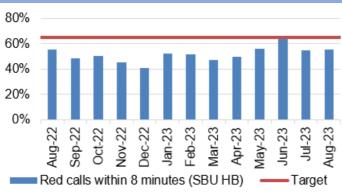


Chart 3: Number of ambulance handovers over 1 hour

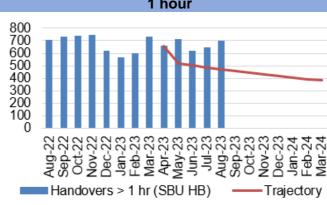


Chart 4: Lost hours- notification to ambulance handover over 15 minutes



Chart 6: % patients who spend less than 4 hours in A&E

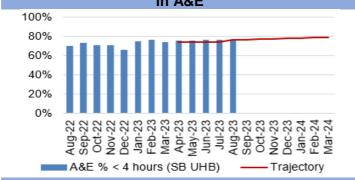


Chart 7: Number of patients waiting over 12 hours in A&E



Chart 8: Number of emergency admissions

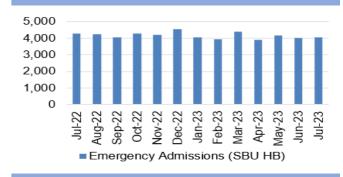


Chart 10: Number of clinically optimised patients

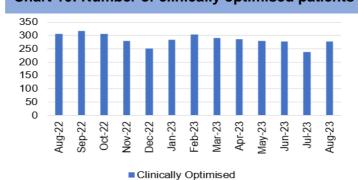


Chart 11: Delay reason for clinically optimised patients

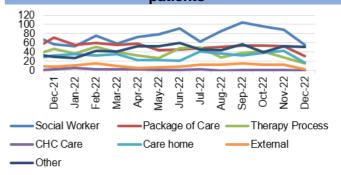
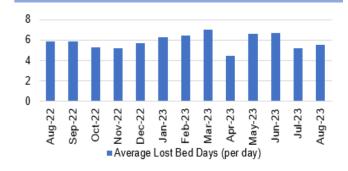


Chart 12: Average lost bed days (per day)



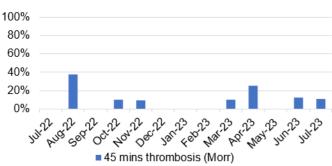


Chart 14: Direct admission to Acute Stroke Unit within 4 hours

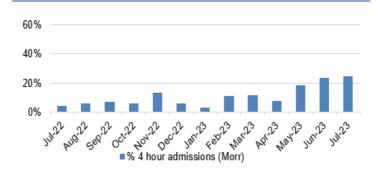


Chart 15: % of stroke patients receiving CT scan with 1 hour

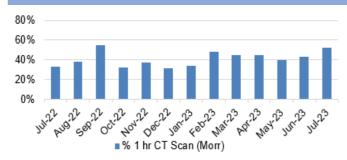
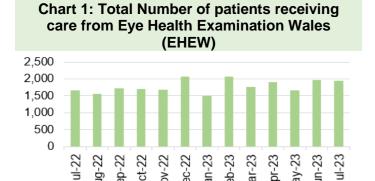


Chart 16: % stroke patients receiving consultant assessment within 24 hours



HARM FROM REDUCTION IN NON-COVID ACTIVITY Primary and Community Care Overview



■ Total number of patients receiving care from EHEW

Chart 5: General Dental Services - Activity



Chart 9: Optometry Activity - low vision care

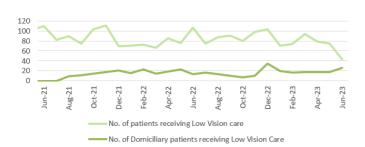


Chart 13: Podiatry - Total number of patients waiting > 14 weeks

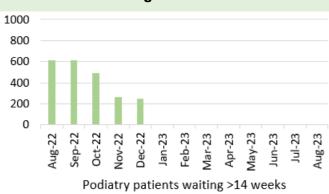


Chart 2: GMS - Escalation Levels



Chart 6: General Dental Services - New



Chart 10: Community Pharmacy – Escalation



Chart 14: Dietetics - Total number of patients waiting > 14 weeks

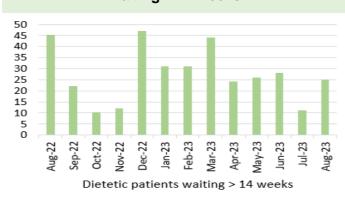


Chart 3: GMS - Sustainability



Chart 7: General Dental Services - ACORNS/FV



Chart 11: Common Ailment Scheme – No. consultations provided

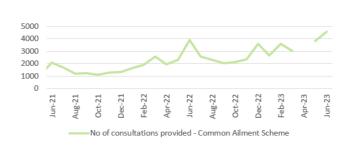


Chart 15: Audiology- Total number of patients waiting > 14 weeks

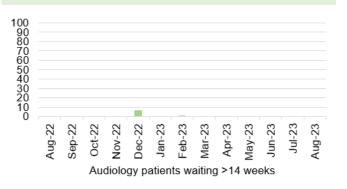


Chart 4: Number and percentage of adult dental patients re-attending NHS Primary



Chart 8: Optometry Activity - sight tests

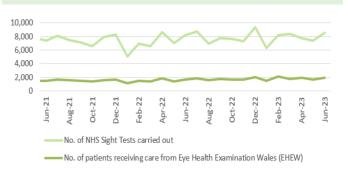
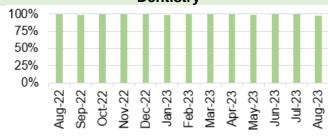
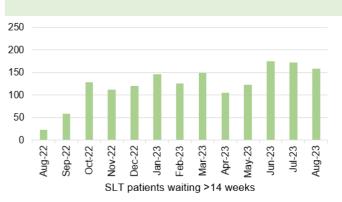


Chart 12: % of patients with a RTT (referral to stage 1) of 26 weeks or less for Restorative Dentistry



% of patients with a RTT (referral to stage 1) of 26 weeks or less

Chart 16: Speech & Language Therapy– Number of patients waiting > 14 weeks



Harm from reduction in non-Covid activity Planned Care Overview

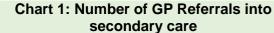




Chart 5: Number of patients waiting for reportable diagnostics over 8 weeks

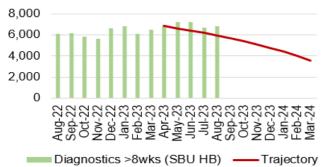
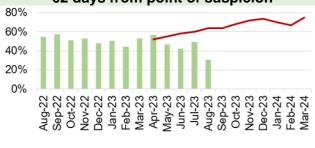


Chart 9: Single Cancer Pathway- % of patients starting definitive treatment within 62 days from point of suspicion



% of patients started treatment within 62 days (unadjusted)
Trajectory

Chart 13: Number of patients without a documented clinical review date

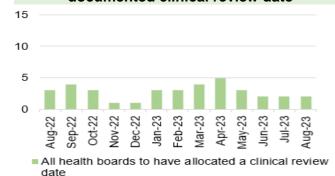


Chart 2: Number of patients waiting over 26 weeks for an outpatient appointment



Chart 6: Number of patients waiting for reportable Cardiac diagnostics over 8 weeks

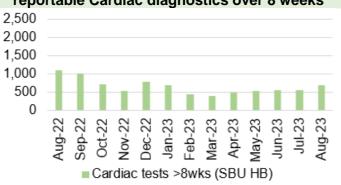


Chart 10: Number of new cancer patients starting definitive treatment

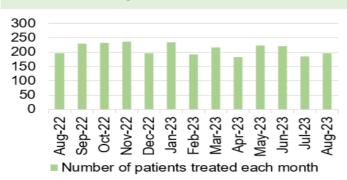


Chart 14: Ophthalmology patients without an allocated health risk factor



Chart 3: Number of patients waiting over 36 weeks for treatment at stage 1

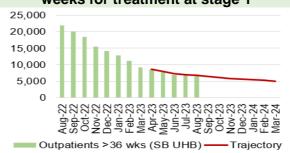


Chart 7: Number of patients waiting more than 14 weeks for Therapies

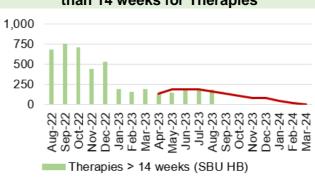


Chart 11: Single Cancer Pathway backlogpatients waiting over 63 days

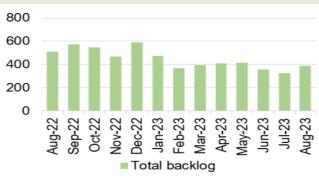


Chart 15: Total number of patients on the follow-up waiting list



Chart 4: Number of patients waiting over 52 weeks for treatment



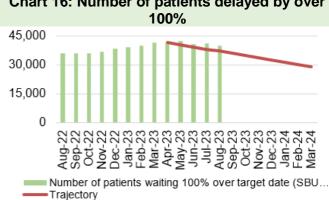
Chart 8: Cancer referrals



Chart 12: Number of patients waiting for an outpatient follow-up who are delayed past their target date

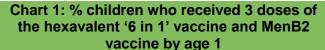


Chart 16: Number of patients delayed by over



HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

Vaccinations and Immunisations



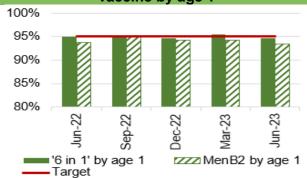


Chart 5: % children who are up to date in schedule by age 4



Chart 9: Influenza uptake for amongst 65 year olds and over



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

Chart 2: % children who received PCV2 vaccine and Rotavirus vaccine by age 1

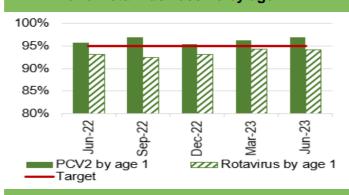
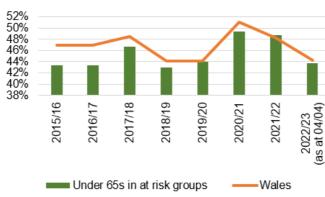


Chart 6: % children who received 2 doses of the MMR vaccine and 4 in 1 vaccine by age 5



Chart 10: Influenza uptake for amongst under 65s in risk groups



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

Chart 3: % children who received MMR1 vaccine and PCVf3 vaccine by age 2



Chart 7: % children who received MMR vaccine and teenage booster by age 16



Chart 11: Influenza uptake for amongst pregnant women



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board. 2021/22 data not available

Chart 4: % children who received MenB4 vaccine and Hib/MenC vaccine by age 2

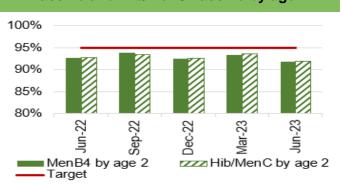
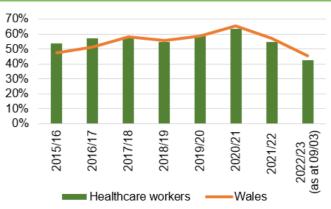


Chart 8: % children who received MenACWY vaccine by age 16



Chart 12: Influenza uptake for amongst healthcare workers



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board.

HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

Mental Health Overview

Chart 1: % of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral

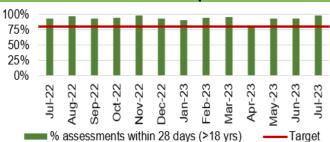


Chart 5: 95% of those admitted 0900-2100 will receive a gate-keeping assessment by the **CRHTS** prior to admission



'% receiving gate-keeper assessment prior to admission

Chart 9: Number of patients detained under the Mental Health Act as a percentage of all admissions



■ Patients detained under the MHA as a % of all admissions

Chart 13: Urgent assessments undertaken within 48 hours from receipt of referral

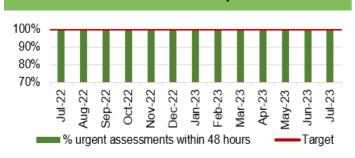


Chart 2: % of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS

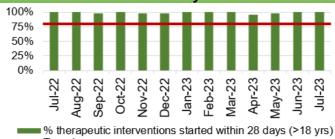
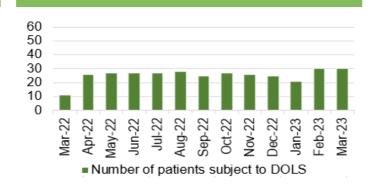


Chart 6: 100% of those admitted without a gate keeping assessment will receive a follow up assessment by CRHTS within 24hrs of admission



'% of those admitted without a gate keeping assessment will receive a follow up assessment.

Chart 10: Number of patients subject to **Deprivation of Liberty Safeguards (DOLS)**



Child & Adolescent Mental Health Services (CAMHS)

Chart 14:Neuro-developmental disorder assessment and intervention received within 26 weeks

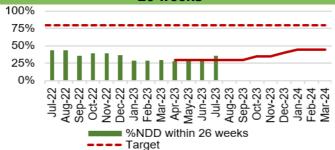
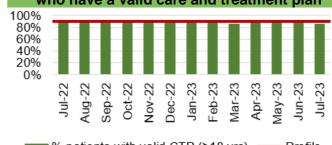


Chart 3: % of health board residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan



make make the second se

Chart 7: % of patients waiting under 14 weeks for Therapies



Chart 11: Number of Nationally Reportable Incidents

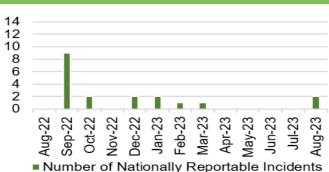


Chart 15: Assessment and intervention within 28 days

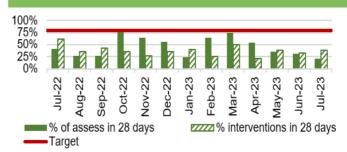


Chart 4: % of patients waiting less than 26 weeks to start a psychological therapy in **Specialist Adult Mental Health**

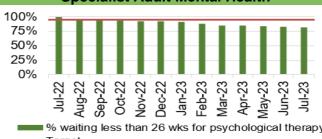


Chart 8: Number of Mental Health Delayed Transfers of Care (DTOCs)

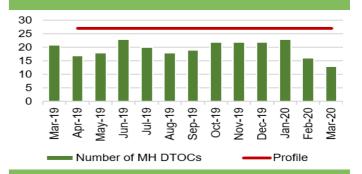


Chart 12: Number of ligature incidents

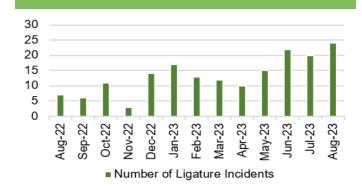


Chart 16: % of residents with a Care and **Treatment Plan**



have a Care and Treatment Plan

APPENDIX 1: INTEGRATED PERFORMANCE DASHBOARD

			Harm fro	m Covid itself																			
Cub		National or			National	Annual Plan/	Profile	Welsh	SBU's all-	Dorformana													
Sub Domain	Measure	Local	Report Period	Current Performance	National Target	Local Profile		Average/	Wales rank	Performance Trend	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
Domain	N 1 5 00 (D10	Target			rangot		otatas	Total	Walco Falls		047	040	474	474	205	000	040	270	450	04	00		420
Ø	Number of new COVID19 cases	Local	Aug-23	132		Reduce					217	218	171	171	395	230	249	378	153	81	60	84	132
E SE	Number of staff referred for Antigen Testing	Local	Mar-23	18,230		Reduce					17,916	17,926	17,934	17,981	18,108	18,157	18,187	18,230					
eg eg	Number of staff awaiting results of COVID19 test	Local	Aug-23	0		Reduce					0	0	0	0	0	0	0	0	0	0	0	0	0
<u> </u>	Number of COVID19 related incidents	Local	Aug-23	33		Reduce				~~~	46	84	61	51	61	34	33	57	29	61	90	23	33
<u>at</u>	Number of COVID19 related serious incidents	Local	Aug-23	0		Reduce					0	1	0	0	0	0	0	0	0	0	0	0	0
 	Number of COVID19 related complaints	Local	Aug-23	0		Reduce				~	6	11	3	3	0	0	2	2	i 1	0	0	0	0
-	Number of COVID19 related risks	Local	Oct-21	0		Reduce																	
₽ O	Number of staff self isolated (asymptomatic)	Local	Jun-23	0		Reduce					8	5	1	0	0	0	1	0	0	0	0		
ŏ	Number of staff self isolated (symptomatic)	Local	Jun-23	0.1%		Reduce					121	100	121	124	144	70	63	57	45	27	7		$\overline{}$
	% sickness	Local	Jun-23		l cara quata	Reduce					1.0%	0.8%	0.9%	0.9%	1.1%	0.5%	0.5%	0.4%	0.3%	0.2%	0.1%		
		Harm from ov National or		d NHS and socia				Welsh															
Sub Domain	Measure	Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Average/ Total	SBU's all- Wales rank	Performance Trend	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
	% of emergency responses to red calls arriving within (up to and including) 8 minutes	National	Aug-23	56%	65%	65%	×	39.5% (Dec-22)	3rd (Dec-22)	~~^	55%	49%	50%	46%	41%	52%	52%	48%	50%	56%	64%	55%	56%
	Number of ambulance handovers over one hour	National	Aug-23	694	↑ trajectory	472	×	6,798 (Dec-22)	1st (Dec-22)		705	732	739	744	614	561	594	729	658	708	615	643	694
	Handover hours lost over 15 minutes	Local	Aug-23	4075						$\sim\sim$	3,870	4,378	4,599	4,456	4,289	3,440	3,245	4,659	3,627	3,952	3,018	3,383	4,075
	% of patients who spend less than 4 hours in all major	Negeria	4	700/	Month on			63.1%	4th	_ ^_	700/	700/	740/	700/	050/	740/	700/	7.00	750	750/	700/	700/	700/
	and minor emergency care (i.e. A&E) facilities from	National	Aug-23	76%	month		*	(Dec-22)	(Dec-22)	/\	70%	73%	71%	70%	65%	74%	76%	74%	75%	75%	76%	76%	76%
	arrival until admission, transfer or discharge Number of patients who spend 12 hours or more in all				improvement														 				
	hospital major and minor care facilities from arrival until	National	Aug-23	1156	↑ trajectory	1015	×	12,099	4th (Dec-22)	- 1 .	1,474	1,470	1,584	1,456	1,632	1,089	1,125	1,395	1,083	1,303	1,274	1,179	1,156
	admission, transfer or discharge							(Dec-22)	(Dec-22)	M									<u> </u>			!	$\overline{}$
	Direct admission to Acute Stroke Unit (<4 hrs)	Local	Jul-23	25.0%						\sim	6.0%	7.5%	6.2%	13.7%	5.9%	3.4%	11.1%	11.9%	7.8%	18.6%	23.8%	25.0%	
	CT Scan (<1 hrs) (local	Local	Jul-23	52.1%						~~~	38.0%	55.0%	32.3%	37.3%	31.4%	33.9%	48.1%	45.2%	45.1%	39.5%	42.9%	52.1%	
troke	Assessed by a Stroke Specialist Consultant Physician (< 24 hrs)	Local	Jul-23	91.7%						\searrow	98.0%	92.5%	92.3%	92.2%	94.1%	96.6%	96.3%	97.6%	96.1%	90.7%	92.9%	91.7%	
, TO	Thrombolysis door to needle <= 45 mins	Local	Jul-23	11.1%						\-\-\-	37.5%	0.0%	10.0%	9.1%	0.0%	0.0%	0.0%	10.0%	25.0%	0.0%	12.5%	11.1%	
	% stroke patients who receive mechanical	Local	Jun-23	5.0%	10%		×	2.1%	4th	^ V^	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	6.5%	2.0%	7.1%	5.0%		
	thrombectomy % compliance against the therapy target of an average of 16.1 minutes if speech and language therapist input	Local	Jul-23	65.1%	12 month ↑		<	(Nov-22) 50.7% (Nov-22)	(Nov-22) 4th (Nov-22)		30.7%	35.2%	38.7%	37.9%	34.1%	43.9%	48.0%	64.3%	68.6%	62.9%	66.7%	65.1%	
 ≥ e s s	of the nationally reportable incidents due for	National	Aug-23	83.0%		80%	4			~~\/	0%	-	75%	73%	85%	67%	67%	83%	80%	67%	-	40%	83%
ona orta den risk	assurance, the % which were assured within the Number of new Never Events	Local		1		0	*			1	0	0	0	1	0	0	1	0	0	1	0	1	1
	Number of risks with a score greater than 20	Local	Aug-23	146		12 month ↓	×				131	133	134	136	137	141	143	148	138	135	143	142	146
2 K - W	Number of risks with a score greater than 16	Local		316		12 month	×				269	270	268	278	280	290	295	307	296	289	300	303	316
	Number of pressure ulcers acquired in hospital		Aug-23	67		12 month ✔				~~~	54	39	59	69	47	64	60	76	83	83	67	67	
97	Number of pressure ulcers developed in the			33		12 month ✔				~~~	50	40	44	45	42	45	41	62	31	41	39	33	
š	Total number of pressure ulcers		Aug-23	100		12 month ↓	×			~~~	104	79	103	114	89	109	101	138	114	124	106	100	
2	Number of grade 3+ pressure ulcers acquired in hospital	Local		1		12 month ✔	×			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	3	0	1	7	8	4	4	7	5	10	6	1	
Pressi	Number of grade 3+ pressure ulcers acquired in community		Aug-23	6		12 month ✔	×			Wh	11	6	2	7	13	4	9	14	7	9	9	6	
	Total number of grade 3+ pressure ulcers		Aug-23	7		12 month ↓	×			·	14	6	3	14	21	8	13	21	12	19	15	7	
Inpatient	Number of Inpatient Falls	Local	Aug-23	200		12 month ↓	4			\~^\/	216	175	184	178	184	189	179	214	183	184	143	164	200
Falls	· ·			1	<u> </u>				<u> </u>	V .													

		Harm from ou	verwhelmer	d NHS and socia	l care evete	m													•				
Sub Domain	Measure	National or Local Target	Report	Current Performance	National Target			Welsh Average/ Total	SBU's all- Wales rank	Performance Trend	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
	Cumulative cases of E.coli bacteraemias per 100k pop		Aug-23	76.5	<67		×	67.80 (Dec-22)	3rd (Dec-22)	~~	74.5	70.4	69.4	70.0	69.6	68.7	67.9	67.5	81.1	73.7	75.1	75.2	76.5
	Number of E.Coli bacteraemia cases (Hospital)			18		10	×	(000-22)	(000-22)	~~~	11	7	12	11	8	8	9	9	14	12	13	12	18
	Number of E.Coli bacteraemia cases (Community)	-	Aug-23	9	≤ 234 (Cumulative)	10	4			<u> </u>	21	8	10	12	14	12	8	10	12	10	12	13	9
	Total number of E.Coli bacteraemia cases]		27	(Cumulative)	20	×			\-\-\-	32	15	22	23	22	20	17	19	26	22	25	25	27
	Cumulative cases of S.aureus bacteraemias per 100k		Aug-23	40.4	<20		×	27.76 (Dec-22)	6th (Dec-22)	\sim	38.4	39.3	41.0	39.0	39.4	38.4	38.6	38.6	53.1	43.0	42.2	42.2	40.4
	Number of S.aureus bacteraemias cases (Hospital)			6	≤71	4	×	(500-22)	(000-22)	~~~~	6	8	13	3	10	8	9	5	7	8	8	1	6
	Number of S.aureus bacteraemias cases]	Aug-23	4	(Cumulative)	2	×			~~~	6	6	4	5	3	2	2	5	9	2	5	13	4
	Total number of S.aureus bacteraemias cases			10	(Cumulative)	6	×			~~~	12	14	17	8	13	10	11	10	16	10	13	14	10
Ī	Cumulative cases of C.difficile per 100k pop		Aug-23	52.0	<25		×	36.68 (Dec-22)	5th (Dec-22)	<i>~</i> ~√	47.6	46.9	48.9	50.9	49.6	51.3	50.6	51.4	56.2	46.0	51.4	52.2	52.0
ρ	Number of C.difficile cases (Hospital)	National		14	≤ 95	5	×			~~~~	16	11	15	10	8	15	10	13	7	10	13	12	14
, L	Number of C.difficile cases (Community)		Aug-23	3	(Cumulative)	3	4			~~~~	6	3	6	11	6	7	2	6	8	4	7	6	3
ij	Total number of C.difficile cases			1/	8	×			VVV-	22	14	21	21	14	22	12	19	15	14	20	18	17	
infe	Cumulative cases of Klebsiella per 100k pop		Aug-23	22.6		<u> </u>	- 0			~~~	25.0	25.5	24.9	26.0	26.1	26.9	26.8	27.4	25.0	27.6	24.7	20.7	22.6
	Number of Klebsiella cases (Hospital)			6	-74	3	</td <td></td> <td></td> <td>~~~~</td> <td>4</td> <td>9</td> <td>3</td> <td>6 5</td> <td>5</td> <td>5 6</td> <td>/</td> <td>7</td> <td>/</td> <td>6</td> <td>5</td> <td>3 0</td> <td>6</td>			~~~~	4	9	3	6 5	5	5 6	/	7	/	6	5	3 0	6
	Number of Klebsiella cases (Community)		Aug-23	0	≤ 71 (Cumulative)	3	×	62 Total	0-4	^~~~	4	9	4	0	3	0	1	/	1	0	0	U	0
	Total number of Klebsiella cases			10	(Cumulative)	7	×	63 Total (Dec-22)	2nd (Dec-22)	~~~\	8	10	7	11	8	11	8	11	8	10	6	3	10
	Cumulative cases of Aeruginosa per 100k pop		Aug-23	6.1							9.2	10.2	11.3	11.9	11.5	11.6	11.2	11.3	6.2	4.6	7.2	6.1	6.1
	Number of Aeruginosa cases (Hospital)			0		1	4			~~~	3	4	3	5	1	2	2	2	1 1	1	3	1	0
	Number of Aeruginosa cases (Community)		Aug-23	1	≤ 24	1	</td <td></td> <td></td> <td>^~~~</td> <td>0</td> <td>1</td> <td>3</td> <td>0</td> <td>2</td> <td>2</td> <td>0</td> <td>2</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>1</td>			^~~~	0	1	3	0	2	2	0	2	1	0	1	0	1
	Total number of Aeruginosa cases			1	(Cumulative)	2	4	8 Total (Dec-22)	4th (Dec-22)	\sqrt{M}	3	5	6	5	3	4	2	4	2	1	4	1	1
	Hand Hygiene Audits- compliance with WHO 5 moments	Local	Aug-23	95.5%		95%				>	90%	97%	96%	96%	95%	97%	95%	93%	99%	95%	95%	97%	95%
NEWS	% patients with completed NEWS scores & appropriate responses actioned	Local	Aug-23	85%		98%	×				86.2%	87.6%	87.5%	88.2%	97.2%	91.8%	98.3%	85.1%	96.6%	91.9%	81.6%	84.1%	85.2%
Coding	% of episodes clinically coded within 1 month of discharge	National	Jul-23	71%	12 month ↓		×			m,	77%	81%	84%	67%	78%	71%	76%	67%	55%	55%	68%	71%	
E-TOC	% of completed discharge summaries (total signed and sent)	Local	Aug-23	66%		100%	×			1	69%	70%	66%	71%	62%	64%	64%	62%	64%	65%	65%	64%	66%
	Agency spend as a % of the total pay bill	Local	Jul-23	4.94%	12 month ↓		4	5.9% (Sep-22)	7th out of 12 organisations		6.4%	4.9%	6.5%	6.4%	6.0%	7.4%	6.2%	5.2%	5.7%	5.8%	5.2%	4.9%	
Work force	% of headcount by organisation who have had a PADR/medical appraisal in the previous 12 months (excluding doctors and dentists in training)	National	Aug-23	67%	85%		×	63.3% (Sep-22)	9th out of 12 organisations (Sep-22)	$\nearrow \land$	61%	64%	67%	68%	68%	69%	69%	69%	72%	68%	67%	67%	67%
Work	% compliance for all completed Level 1 competency with the Core Skills and Training Framework	Local	Aug-23	88%	85%		4	81.8% (Sep-22)	8th out of 12 organisations (Sep-22)		81%	82%	83%	84%	84%	85%	85%	82%	86%	87%	87%	88%	88%
	% workforce sickness absence (12 month rolling)	National	Jul-23	7.11%	12 month ↓		4	7.11% (Sep-22)	11th out of 12 organisations (Sep-22)		8.44%	8.25%	8.08%	7.99%	8.02%	7.89%	7.78%	7.65%	7.46%	7.37%	7.28%	7.11%	

		Harm from	n reductio	on in non-Cov	id activity																		
Sub	Measure	National or	Report	Current	National	Annual	Profile	Welsh	SBU's all-	Performance	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
Domain	rieasure	Local Target	Period	Performance	Target	Plan/ Local Profile	Status	Average/ Total	Wales rank	Trend	Aug-22	Jep-22	001-22	1404-22	Dec-22	Jan-23	1 60-23	Inal-52	Api-23	Way-23	Juli-23	Jui-23	Aug-25
Primary Care	% adult dental patients in the health board population re-attending NHS primary dental care between 6 and 9 months	Local	Aug-23	13.9%						~~	10.0%	10.0%	9.6%	9.9%	10.9%	9.7%	9.9%	9.9%	11.8%	13.0%	13.9%	13.0%	13.9%
Cancer	% of patients starting definitive treatment within 62 days from point of suspicion (without adjustments)	National	Aug-23	31.0%	↑ trajectory	60%	×	53.9% (Nov-22)	4th out of 6 organisations (Nov-22)	~~~~	54.9%	57.3%	51.2%	52.9%	48.3%	50.4%	44.1%	53.2%	56.5%	46.6%	42.8%	49.0%	31.0%
6	Scheduled (14 Day Target)	Local	Aug-23	44%	80%		×		,		10%	5%	18%	19%	26%	32%	31%	32%	22%	35%	18%	33%	44%
蓮	Scheduled (21 Day Target)	Local	Aug-23	83%	100%		×			_~~	35%	34%	65%	82%	83%	82%	86%	81%	70%	81%	63%	68%	83%
3 ~	Urgent SC (2 Day Target)	Local	Aug-23	27%	80%		×			~~~~	11%	31%	33%	17%	37%	31%	19%	30%	22%	50%	24%	42%	27%
erapy times	Urgent SC (7 Day Target)	Local	Aug-23	91%	100%		×			~~~~	48%	54%	70%	77%	70%	85%	69%	84%	70%	73%	52%	90%	91%
± ±	Emergency (within 1 day)	Local	Aug-23	92%	80%		4				65%	100%	70%	100%	83%	100%	100%	91%	100%	100%	71%	100%	92%
ė jo	Emergency (within 2 days)	Local	Aug-23	100%	100% 80%		4				90% 91%	100% 70%	100% 81%	100% 91%	100% 85%	100% 82%	100% 93%	100% 94%	100% 87%	100% 93%	100% 93%	100% 91%	100% 96%
e C	Elective Delay (7 Day Target) Elective Delay (14 Day Target)	Local	Aug-23 Aug-23	96% 100%	100%		V			×~	98%	79%	91%	100%	100%	98%	100%	100%	93%	100%	95%	100%	100%
	Number of patients waiting > 8 weeks for a diagnostic endoscopy	Local	Aug-23	4,415	10076		_	15,517 (Nov-22)	7th (Nov-22)	<u></u>	4,257	4,205	4,170	4,136	4,289	4,372	4,408	4,554	4,677	4,847	4,745	4,505	4,415
	Number of patients waiting > 8 weeks for a specified diagnostics	National	Aug-23	6,861	↑ trajectory	5,939	×	42,566 (Nov-22)	4th (Nov-22)	~~~	6,108	6,177	5,833	5,627	6,607	6,829	6,116	6,514	6,867	7,255	7,221	6,713	6,861
	Number of patients waiting > 14 weeks for a specified therapy	National	Aug-23	183	↑ trajectory	162	×	9,584 (Nov-22)	2nd (Nov-22)	\sim	682	755	707	441	527	194	157	193	129	149	203	183	183
	% of patients waiting < 26 weeks for treatment	Local	Aug-23	1	95%			56% (Nov-22)	6th (Nov-22)		52.0%	52.1%	53.5%	54.4%	54.2%	52.8%	56.9%	58.4%	58.2%	58.7%	60.3%	61.6%	61.0%
9	Number of patients waiting > 26 weeks for first outpatient appointment	Local	Aug-23	13,121							27,019	26,065	24,112	21,400	20,174	20,288	17,257	15,385	15,184	14,733	13,427	12,937	13,121
ed Ca	Number of patients waiting > 36 weeks for first outpatient appointment Number of patients waiting > 52 weeks for first	National	Aug-23	6,558	↑ trajectory	6,681	×	85,301	3rd		21,940	20,151	18,379	15,537	14,140	12,767	11,115	9,163	8,561	7,675	6,893	6,729	6,558
Plann	outpatient appointment	National National	Aug-23 Aug-23	665 14,877	† trajectory	1,086 16,276	4	(Nov-22)	(Nov-22)		15,122 27,570	13,980 27,077	12,352 26,147	9,774 24,308	7,779 22,634	6,630 21,306	5,475 19,707	3,895 18,181	3,456 17,823	2,719 16,976	1,234 15,446	894 15,120	665 14,877
	Number of patients waiting > 52 weeks for treatment Number of patients waiting > 104 weeks for treatment	National	Aug-23	4,999	↑ trajectory	5,713	4	49,594	5th		10,960	10,623	10,090	9,048	8,066	7,331	6,656	6,015	5,952	5,792	5,474	5,299	4,999
	The number of patients waiting for a follow-up outpatient appointment	Local	Aug-23	150,417				(Nov-22)	(Nov-22)		138,736	139,989	141,643	143,899	144,780	146,632	148,070	150,860	147,864	150,109	149,529	150,416	150,417
	The number of patients waiting for a follow-up outpatients appointment who are delayed over 100%	National	Aug-23	39,938	† trajectory	37,071	×	224,552 (Nov-22)	5th (Nov-22)		36,037	36,144	35,968	36,769	38,252	39,056	40,146	41,710	41,611	42,534	40,807	41,123	39,938
	% of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date	National	Jul-23	64%	95%		×	64.9% (Nov-22)	1st (Nov-22)	V~	62.4%	60.3%	65.2%	67.1%	69.9%	53.1%	64.6%	59.4%	62.7%	62.3%	57.5%	63.8%	
>	Number of GP referrals	Local	Aug-23	12,698	12 month ↓		×			~~~	12,930	12,572	13,014	12,663	9,231	12,658	12,347	14,220	12,012	13,341	13,984	12,623	12,698
Activil	Number of patients referred from primary care into secondary care Ophthalmology Servies	National	Aug-23	812	↑ trajectory	850	4			2	844	886	799	807	731	870	841	969	737	803	890	824	812
As	% of patients who did not attend a new outpatient appointment	Local	Aug-23	10%	12 month ↓		×			1	8.0%	7.8%	8.3%	9.5%	11.1%	8.9%	9.2%	8.2%	7.9%	10.1%	10.6%	10.0%	9.6%
N _O	% of patients who did not attend a follow-up outpatient appointment	Local	Aug-23	8%	12 month ↓		×			1	7.6%	7.8%	7.7%	8.5%	8.7%	7.8%	7.9%	7.9%	8.0%	8.2%	8.4%	8.1%	8.0%
Theatre	Theatre Utilisation rates	Local	Aug-23	66%		90%	×			~~~	59%	71%	77%	74%	59%	72%	70%	71%	71%	76%	69%	73%	66%
Efficiencies	% of theatre sessions starting late	Local	Aug-23	36%		<25%	×			~~~	36%	37%	40%	35%	39%	35%	39%	33%	35%	37%	36%	42%	36%
	% of theatre sessions finishing early	Local	Aug-23	51%		<20%	×			~~~	43%	48%	45%	44%	46%	44%	45%	49%	48%	51%	47%	44%	51%
Patient operience	Number of friends and family surveys completed	National	Aug-23	5,188	Month on month improvement		4			$\sim M$	3,950	3,914	4,358	4,287	3,569	5,073	4,425	5,358	2,704	3,477	2,503	3,401	5,188
Pat	% of who would recommend and highly recommend	Local	Aug-23	92%		90%	4			~~~	89%	88%	90%	91%	89%	92%	92%	92%	92%	90%	89%	91%	92%
- ×	% of all-Wales surveys scoring 9 out 10 on overall satisfaction	Local	Aug-23	92%		90%				$ \sim \sim$	93%	92%	93%	91%	92%	92%	95%	95%	95%	95%	90%	91%	92%

		Harm from	n wider so	cietal actions	/lockdown																				
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Averagel Total	SBU's all- Wales rank	Performance Trend	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	 Apr-23 	May-23	Jun-23	Jul-23	Aug-23		
	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	Q1 23/24	94.6%	95%			94.7% (Q2 22/23)	2nd (Q2 22/23)			94.9%			94.6%			95.4%			94.6%				
	% of children who received 2 doses of the MMR vaccine by age 5	National	Q1 23/24	88.3%	95%			90.0% (Q2 22/23)	5th (Q2 22/23)			89.8%			89.5%			88.4%			88.3%				
	% uptake of influenza among 65 year olds and over	National	Mar-23	75.9%	75%			78.0% (Mar-22)	3rd (Mar-22)				62.2%	72.4%	74.4%	75.6%	76.0%	75.9%							
Za	% uptake of influenza among under 65s in risk groups	Local	Mar-23	43.8%	55%			48.2% (Mar-22)	4th (Mar-22)				30.2%	37.7%	40.4%	42.1%	43.4%	43.8%	Ì						
Influen	% uptake of influenza among children 2 to 3 years old	Local	Mar-23	38.8%	50%			47.6% (Mar-22)	5th (Mar-22)		Data collect Octobe	tion restarts er 2022	23.6%	34.6%	37.9%	39.2%	39.3%	38.8%	•	Data collection	a collection restarts October 2023				
-	% uptake of influenza among healthcare workers	Local	Mar-23	42.4%	60%			65.6% (2020/21)	6th out of 10 organisations (2020/21)					34.4%	40.9%	40.9%	42.4%	42.4%	i I						
Covid Booster	% uptake of the Spring COVID-19 vaccination for those eligible	National	Jun-23	67.8%	75%		×		,====,,		Historical data not available										67.8%				
	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis)	Local	Jul-23	100%	100%		4				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
	% Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks	National	Jul-23	36%	80%	30%	4	31.4% (Nov-22)	3rd (Nov-22)	\sim	44%	36%	40%	39%	37%	29%	29%	29%	28%	30%	31%	36%			
	% Patients waiting less than 28 days for a first outpatient appointment for CAMHS	National	Jul-23	21%	80%		×	83.2% (Nov-22)	5th (Nov-22)	\sim	34%	91%	91%	89%	79%	62%	82%	74%	55%	31%	31%	21%			
CAMHS	P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	National	Jul-23	21%	80%		×	66.8% (Nov-22)	5th (Nov-22)	\sim	27%	27%	83%	65%	56%	24%	64%	74%	55%	35%	31%	21%			
	P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS	National	Jul-23	38%	80%		×	34.4% Nov-22)	4th (Nov-22)	^√√ ~	35%	43%	36%	27%	35%	40%	26%	50%	21%	38%	33%	38%			
	S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	Local	Feb-23	82%	80%				,,	\nearrow	34%	91%	90%	89%	79%	62%	82%		i						
	% residents in receipt of CAMHS to have a valid Care	National	Jul-23	100%	90%		4	63.8% (Nov-22)	1st (Nov-22)	\bigvee	100%	87%	87%	99%	99%	91%	100%	100%	100%	93%	90%	100%			
	and Treatment Plan (CTP) % of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age)	National	Jul-23	98%	80%		×	86.9% (Nov-22)	3rd (Nov-22)	W	97%	93%	95%	98%	94%	91%	95%	96%	78%	94%	93%	98%			
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age)	National	Jul-23	100%	80%		4	73.1% (Nov-22)	2nd (Nov-22)	\mathbb{W}	100%	98%	100%	98%	98%	100%	100%	100%	96%	98%	100%	100%			
Mental	% patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health	National	Jul-23	82%	80%		4	73.9% (Nov-22)	2nd (Nov-22)	/	97%	96%	93%	92%	92%	91%	88%	85%	85%	84%	82%	82%			
Health	% residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP)	National	Jul-23	87%	90%		×	84.2% (Nov-22)	2nd (Nov-22)	\sim	90%	89%	90%	90%	90%	89%	89%	87%	87%	88%	87%	87%			
	% Service Users admitted to a pyschiatric hospital between 9:00 and 21:00 hours that have received a gate-keeping assessment by the CRHTservice prior to	Local	Jul-23	100%	100%		4	95.8% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	1 100%	100%	100%	100%			
	% service users admitted to a pyschiatric hospital who have not received a gate keeping assessment by the CHRHTS that have received a follow up assessment by the CRHTS within 24 hous of admission	Local	Jul-23	100%	100%		4	90.9% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			