



| Meeting Date          | 2 <sup>nd</sup> August 2018                             | F       | Agenda Item | 4b       |  |  |
|-----------------------|---|---------|-------------|----------|--|--|
| Meeting               | Quality & Safety Committee                              |         |             |          |  |  |
| Report Title          | Staying Healthy   |         |             |          |  |  |
| Report Author         | Dr Nina S Williams, Consultant in Public Health         |         |             |          |  |  |
| Report Sponsor        | Dr Sandra Husbands, Executive Director of Public        |         |             |          |  |  |
|                       | Health  |         |             |          |  |  |
| Presented by          | Dr Sandra Husbands, Executive Director of Public        |         |             |          |  |  |
|                       | Health  |         |             |          |  |  |
| Freedom of            | Open  |         |             |          |  |  |
| Information           |   |         |             |          |  |  |
| Purpose of the Report | The purpose of the report is to:                        |         |             |          |  |  |
|                       | 1. Update the committee on key quality and/or           |         |             |          |  |  |
|                       | safety issues related to immunisation and               |         |             |          |  |  |
|                       | vaccination services following an Internal Audit        |         |             |          |  |  |
|                       | Office report;  |         |             |          |  |  |
|                       | 2. Inform the committee of actions to improve or        |         |             |          |  |  |
|                       | mitigate against issues identified;                     |         |             |          |  |  |
|                       | 3. Alert the committee of risks to quality and safety   |         |             |          |  |  |
|                       | associated with these services.                         |         |             |          |  |  |
| Key Issues            | The Internal Audit Office Report has identified 18      |         |             |          |  |  |
|                       | recommendations to improve the governance of the        |         |             |          |  |  |
|                       | Strategic Immunisation Group (SIG) and mitigate         |         |             |          |  |  |
|                       | against the risk of poor immunisation uptake and        |         |             |          |  |  |
|                       | missing targets. It has rated the SIG as giving limited |         |             |          |  |  |
|                       | assurance to the Board. In response, an action plan has |         |             |          |  |  |
|                       | been developed and agreed by senior management and      |         |             |          |  |  |
|                       | is attached in the appendix.                            |         |             |          |  |  |
| Specific Action       | Information Dis   | cussion | Assurance   | Approval |  |  |
| Required              |   |         |             |          |  |  |
| (please ✓ one only)   |   |         |             |          |  |  |
| Recommendations       | Members are asked                                       | l to:   |             |          |  |  |
|                       | Endorse   |         |             |          |  |  |

## Staying Healthy – Internal Audit Office Report July 2018

#### 1. INTRODUCTION

Immunisation is one of the most effective public health interventions. Outside of school flu immunisations, all other Health Board childhood immunisation targets are currently not being met. This is documented in the Health Board's corporate risk register.

All Health Boards in Wales have a required target for childhood immunisations of 95% set by the Welsh Government.

#### 2. BACKGROUND

The overall objective of this audit is to review the arrangements in place to monitor and promote the uptake of vaccinations and immunisations amongst the public.

This audit considered the following:

- The Health Board's Strategic Immunisation Group (SIG) has terms of reference, operates in accordance with them and is attended by representatives from relevant Health Board directorates;
- There is effective communication between the Strategic Immunisation Group and its subgroups;
- Clear plans are in place to achieve targets and objectives, and these are subject to regular monitoring and review;
- Arrangements are in place to manage compliance with national data quality requirements.

#### 3. GOVERNANCE AND RISK ISSUES

This review has considered the Strategic Immunisation Group (SIG) and its subgroups. Following a review of performance information, particular consideration was given to governance with respect to childhood immunisations performance. The report has made a number of recommendations:

- Clear approval of group / sub group terms of reference by sponsor / parent groups (and some improvements to content)
- Development and formal approval of plans, including those of sub groups, by the Strategic Immunisation Group, in accordance with terms of reference
- Monitoring of progress against plans via written reports
- Inclusion within plans of actions to audit data quality during the year, and clear responsibilities and timeframes for making improvements to known issues.

## **Design of System / Controls**

The findings from the review have highlighted 8 issues that are classified as weaknesses in the system/control design for Vaccination & Immunisations.

## **Operation of System / Controls**

The findings from the review has highlighted 10 issues that are classified as weaknesses in the operation of the designed system/control for Vaccination & Immunisations.

## **Summary of Recommendations**

The level of assurance given as to the effectiveness of the system of internal control in place to manage the risks associated with Vaccinations and Immunisations is **Limited** Assurance.

#### 4. FINANCIAL IMPLICATIONS

Actions to address the medium priority recommendations will be subject to business cases within the relevant directorates to resource from within existing budgets.

#### 5. RECOMMENDATION

The Committee is asked to endorse the actions being undertaken to address the 18 recommendations detailed in the appendix as the senior management response to the report.

| Governance and Assurance |                      |      |            |                   |    |                         |                        |       |           |                          |
|--------------------------|----------------------|------|------------|-------------------|----|-------------------------|------------------------|-------|-----------|--------------------------|
| Link to                  | Promoting and        |      | Delivering |                   | De | emonstrating            | Securing a fully       |       | Embedding |                          |
| corporate                | enabling<br>healthie | ,    |            | cellent<br>atient | S  | value and ustainability | engaged sk<br>workford |       |           | effective<br>ernance and |
| objectives               | communit             |      |            | comes,            |    | ,                       |                        |       |           | rtnerships               |
| (please ✓)               |                      | exp  |            | erience           |    |                         |                        |       |           | -                        |
|                          |                      |      | and        | access            |    |                         |                        |       |           |                          |
|                          |                      |      | $\sqrt{}$  |                   |    |                         |                        |       |           |                          |
| Link to Health           | Staying              | Safe | Э          | Effective         |    | Dignified               | Timely                 | Indiv | idual     | Staff and                |
| and Care                 | Healthy              | Car  | е          | Care              |    | Care                    | Care                   | Care  | )         | Resources                |
| Standards                |                      |      |            |                   |    |                         | $\sqrt{}$              |       |           | $\sqrt{}$                |
| (please ✓)               |                      |      |            |                   |    |                         |                        |       |           |                          |

# **Quality, Safety and Patient Experience**

Data cleansing, reduced waiting lists, reduction of cancelled clinics, encouraging opportunistic immunisation will all help to improve access and availability of flexible immunisation services and reduce childhood inequality in uptake currently in the Health Board area.

## **Financial Implications**

Immunisation is a WG funded programme and the service should largely be funded from the resource provision if it is prioritised for that purpose. Specific campaigns like the staff influenza and community campaigns will have to be bid to boost resources for short timescales to encourage, promote and deliver an accessible service.

## Legal Implications (including equality and diversity assessment)

None expected

## **Staffing Implications**

To be identified within relevant directorates and risk registers

# Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)

To further improve uptake of immunisation and prevent avoidable illness will require more involvement and collaboration with the public to raise awareness and understanding of immunisation amongst the population and the need for a more pro-active and integrated can-do approach within service providers.

| Report History | This is the first one on improving the governance       |  |  |
|----------------|---|--|--|
|                | arrangements to achieve change.                         |  |  |
| Appendices     | Response to Internal Audit Office Report sent 20/07/18. |  |  |