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Quality and Safety Committee – 28<sup>th</sup> June 2022

			complaints be included within the next iteration of the report.			
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Closed Actions						
Action No.	Minute Ref.	Date	Agreed Action	Lead	Timescale	Status
3.	93/22	26.04.2022	<b>General Medical Service Access report</b> Report on access to General Medical Service to include the impact on access from a quality and safety perspective and outcomes following the task and finish group.	Service Group Director and Medical Director for Primary, Community and Therapies	June 2022	On the agenda
4.	33/22 122/22	22.02.2022 24.05.2022	<b>Clinically Optimised Patients</b> An update be received in June 2022 from all service groups as to the work to reduce the number of clinically optimised patients. <b>Morrison Hospital Highlight Report</b> The following discussion was noted at May's meeting and Chair requested that the detail was added to action log: 'Emma Woollett requested that June's report included simplified data to determine whether the delays were linked to community or hospital issues. She noted that internal delays were in SBUHB's gift to improve upon, however external partner delays required a different approach and SBUHB could help to support and it would be helpful to understand how SBUHB could start to have more proactive discussions with partners. She queried whether SBUHB could forecast	Chief Operating Officer	June 2022	On the agenda

			demand and capacity to give a longer term solution. Inese Robotham detailed that SBUHB does not have a population-wide demand and capacity view. The Chief Executive was considering bringing in a strategic partner to undertake analysis. There currently was insufficient capacity across all hospital pathways, and this is further exacerbated with the fact that if there was no capacity at the point the care needs are identified, the patient's condition often deteriorates leading to more complex care requirements.'			
5.	132/22	24.05.2022	<b>Controlled Drugs Governance and Assurance Report</b>  The controlled drug governance final internal audit report be referred to Audit Committee to review assurance framework development.	SS/ NZ	July 2022	Added to the July Audit Committee agenda.
6.	122/22	24.05.2022	<b>Service Group highlight report - Morriston Hospital</b>  Chair to consider whether Morriston Hospital Service Group should return to the June Q&S Committee to answer any questions from IM's once they had had sufficient time to consider the late papers.	SS	May 2022	Completed as Chair concluded on this occasion that the oral report provided had been sufficient.
7.	124/22	24.05.2022	<b>Performance Report</b>  Explanation to be provided to Maggie Berry outside of the committee	Medical Director	June 2022	Data provided to Maggie Berry on 01/06/2022. Completed.

			surrounding decreasing mortality reviews.			
8.	127/22	24.05.2022	<b>External Inspections Report</b> Themes and overdue actions be included within the body of the report to monitor development in place of appendices.	Deputy Head of Risk	June 2022	This will be included in the next iteration of the report.
9.	124/22	24.05.2022	<b>Patient Experience Report</b> Details surrounding basic protocols for communication management that apply to all staff across the Health Board be confirmed outside of the committee meeting.	Patient Experience Manager	June 2022	Reena Owen, Sue Ford and Nick Samuels meeting on 16 <sup>th</sup> June 2022.
10.	122/22	24.05.2022	<b>Morrison Hospital Highlight Report</b> Position of actions from improvement plan following the HIW orthopaedics inspection of Ward B in May 2021 be confirmed to Maggie Berry outside of the committee meeting.	Head of Quality and Safety – Morrison Hospital	June 2022	Improvement plans provided to Maggie Berry via email on 7 <sup>th</sup> June 2022. Completed.
11.	138/21, 127/21, 206/21, 245/21 05/22 102/22	27.07.2021 28.09.2021 26.10.2021 25.01.2022 26.04.2022	<b>Dementia and Older People's Charter</b> A report surrounding the implementation of the Dementia Charter be received, and an update on Older People's Charter to be included.	Director of Nursing and Patient Experience	August 2022	Added to work programme for August's agenda.

12.	08/22 101/22	20.01.2022 26.04.2022	<b>Allocation of funds to support long waiters</b> An update report on the allocation of funds to support long waiters be received to include communication to patients and initial patient feedback.	Deputy Chief Operating Officer	July 2022	Added to work programme for July's agenda.
13.	124/22  125/22	24.05.2022	<b>Performance Report</b> Performance Report to reflect quality and safety trajectories/ projections going forward.  Number of readmissions to form part of the quality performance report.	Director of Performance and Finance  Director of Performance and Finance	June 2022	Quality and safety trajectories/ projections work ongoing to be included in next iteration of performance report.  Readmissions included in this month's iteration of performance report. Completed.