



<b>Meeting Date</b>	<b>24<sup>th</sup> May 2022</b>	<b>Agenda Item</b>	<b>4.1</b>
<b>Report Title</b>	<b>Quality &amp; Safety Performance Report</b>		
<b>Report Author</b>	Meghann Protheroe, Head of Performance		
<b>Report Sponsor</b>	Darren Griffiths, Director of Finance and Performance		
<b>Presented by</b>	Darren Griffiths, Director of Finance and Performance		
<b>Freedom of Information</b>	Open		
<b>Purpose of the Report</b>	The purpose of this report is to provide an update on the current performance of the Health Board at the end of the most recent reporting window in delivering key local performance measures as well as the national measures outlined in the 2021/22 NHS Wales Delivery Framework.		
<b>Key Issues</b>	<p>The Quality and Safety Report is a routine report that provides an overview of how the Health Board is performing against the National Delivery measures and key local quality and safety measures.</p> <p>Historically Welsh Government publish a revised NHS Wales Delivery Framework on an annual basis. In 2021/22 a new Single Outcomes Framework for Health and Social Care was due to be published however, development of the framework was delayed due to the COVID19 pandemic. The updated National Delivery Framework 2021/22 was published in October 2021, with the updated framework measures being presented at the November 2021 Management Board meeting. Full updates outlined within the Delivery Framework will be reflected in the December 2021 Quality and Safety Report. The intention of the updated integrated framework measures is to demonstrate how patients and populations are better off through the delivery of services and allowing a different balance across our traditional services.</p> <p>The Health Board continues to refine the organisation's annual plan and develop recovery trajectories. Trajectories for recovery of unscheduled care and cancer performance were submitted for discussion at the September Performance and Finance Committee. Performance against these trajectories continue to be measured.</p> <p><b>Key high level issues to highlight this month are as follows:</b>  <b>2021/22 Delivery Framework</b>  <b>COVID19</b></p> <ul style="list-style-type: none"> <li>- The number of new cases of COVID19 has reduced in April 2022, with 835 new cases being reported in-month.</li> </ul>		

- The occupancy rate of confirmed COVID patients in critical care beds remains at a low rate with two Covid positive. General bed occupancy for Covid positive patients has seen a significant reduction in occupancy in recent weeks.

### **Unscheduled Care**

- ED attendances have decreased in April 2022 to 10,733 from 11,084 in March 2022.
- The Health Board's performance against the 4-hour measure improved slightly from 71.39% in March 2022 to 72.87% in April 2022.
- The number of patients waiting over 12 hours in Accident and Emergency (A&E) slightly increased from 1,282 in March 2022 to 1,294 in April 2022.
- The number of emergency admissions between November 2021 and February 2022 had seen a consistent reduction, with admissions slightly decreasing in April 2022 (3,847) following a previous increase in figures.

### **Planned Care**

- April 2022 saw a 4% in-month increase in the number of patients waiting over 26 weeks for a new outpatient appointment.
- Additionally, the number of patients waiting over 36 weeks increased by 2.6% to 38,799.
- It is important to note that Referral data has recently been reviewed and updated following the introduction of the new digital dashboard in June 2021. Referral figures for April 2022 saw a reduction (11,544) on those seen in March 2022
- Therapy waiting times continue to improve, there are 679 patients waiting over 14 weeks in April 2022, compared with 820 in March 2022.

### **Cancer**

- March 2022 saw 54% performance against the Single Cancer Pathway measure of patients receiving definitive treatment within 62 days (measure reported a month in arrears).
- The backlog of patients waiting over 63 days has increased slightly in April 2022 to 465 from 435 in March 2022.

### **Mental Health**

- Performance against the Mental Health Measures continues to be maintained. All Welsh Government targets were achieved in March 2022.
- Psychological therapies within 26 weeks continue to be maintained at 100%.

	<p><b><u>Child and Adolescent Mental Health Services (CAMHS)</u></b></p> <ul style="list-style-type: none"> <li>- Access times for crisis performance has been maintained at 100% March 2022.</li> <li>- Neurodevelopmental Disorders (NDD) access times within 26 weeks continues to be a challenge, the performance improved to 35% in February 2022 against a target of 80%.</li> </ul> <p><b><u>Serious Incidents closures</u></b></p> <ul style="list-style-type: none"> <li>- In April 2022, performance against the 80% target of submitting closure forms to WG within agreed timescales was 25%.</li> </ul> <p><b><u>Patient Experience</u></b></p> <ul style="list-style-type: none"> <li>- A new feedback system was introduced in March 2021, which has resulted in no data being reported for April 2021 as the system, was not fully operational until the end of April 2021. April 2022 data is included in this report showing 89% satisfaction through 3,133 surveys completed.</li> </ul>			
<b>Specific Action Required</b>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>	<b>Approval</b>
	✓		✓	
<b>Recommendations</b>	<p>Members are asked to:</p> <ul style="list-style-type: none"> <li>• <b>NOTE-</b> current Health Board performance against key measures and targets.</li> </ul>			

# QUALITY & SAFETY PERFORMANCE REPORT

## 1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local Quality & Safety measures.

## 2. BACKGROUND

In 2021/22 a Single Outcomes Framework for Health and Social was due to be published but was delayed due to the COVID19 pandemic. Welsh Government has confirmed that during 2021/22 the Single Outcomes Framework will be developed for adoption in 2022/23 and that the 2020/21 measures will be rolled over into 2021/22.

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- **Quadruple Aim 1:** People in Wales have improved health and well-being with better prevention and self-management
- **Quadruple Aim 2:** People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- **Quadruple Aim 3:** The health and social care workforce in Wales is motivated and sustainable
- **Quadruple Aim 4:** Wales has a higher value health and social care system that has demonstrated rapid improvement and innovation, enabled by data and focused on outcomes

The Health Board's performance reports have traditionally been structured according to the aims within the NHS Delivery Framework however, the focus for NHS Wales reporting has shifted to harm management as a consequence of the COVID-19 pandemic. In order to improve the Health Board's visibility of measuring and managing harm, the structure of this report has been aligned with the four quadrants of harm as set out in the NHS Wales COVID-19 Operating Framework. The harm quadrants are illustrated in the following diagram.

<b>Harm from Covid itself</b>	<b>Harm from overwhelmed NHS and social care system</b>
<b>Harm from reduction in non-Covid activity</b>	<b>Harm from wider societal actions/lockdown</b>

**Appendix 1** provides an overview of the Health Board's latest performance against the Delivery Framework measures along with key local quality and safety measures. A number of local COVID-19 specific measures have been included in this iteration of the performance report.

The traditional format for the report includes identifying actions where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery. However, due to the operational pressures within the Health Board relating to the COVID-19 pandemic, it was agreed that the narrative update would be omitted from this performance report until operational pressures significantly ease. Despite a reduction in the narrative contained within this report, considerable work has been undertaken to include additional measures that aid in describing how the healthcare systems has changed as a result of the pandemic.

### **3. GOVERNANCE AND RISK ISSUES**

**Appendix 1** of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

### **4. FINANCIAL IMPLICATIONS**

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

### **5. RECOMMENDATION**

Members are asked to:

- **NOTE-** current Health Board performance against key measures and targets

<b>Governance and Assurance</b>		
<b>Link to Enabling Objectives</b> <i>(please choose)</i>	<b>Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities</b>	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input checked="" type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input checked="" type="checkbox"/>
	<b>Deliver better care through excellent health and care services achieving the outcomes that matter most to people</b>	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input checked="" type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input checked="" type="checkbox"/>
<b>Health and Care Standards</b>		
<i>(please choose)</i>	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
<b>Quality, Safety and Patient Experience</b>		
<p>The performance report outlines performance over the domains of quality and safety and patient experience, and outlines areas and actions for improvement. Quality, safety and patient experience are central principles underpinning the National Delivery Framework and this report is aligned to the domains within that framework.</p> <p>There are no directly related Equality and Diversity implications as a result of this report.</p>		
<b>Financial Implications</b>		
At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.		
<b>Legal Implications (including equality and diversity assessment)</b>		
A number of indicators monitor progress in relation to legislation, such as the Mental Health Measure.		
<b>Staffing Implications</b>		
A number of indicators monitor progress in relation to Workforce, such as Sickness and Personal Development Review rates. Specific issues relating to staffing are also addressed individually in this report.		
<b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>		
<p>The '5 Ways of Working' are demonstrated in the report as follows:</p> <ul style="list-style-type: none"> <li>• <b>Long term</b> – Actions within this report are both long and short term in order to balance the immediate service issues with long term objectives.</li> </ul>		

- **Prevention** – the NHS Wales Delivery framework provides a measurable mechanism to evidence how the NHS is positively influencing the health and well-being of the citizens of Wales with a particular focus upon maximising people’s physical and mental well-being.
- **Integration** – this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** – in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** – Corporate and Service Groups leads are key in identifying performance issues and identifying actions to take forward.

<b>Report History</b>	The last iteration of the Quality & Safety Performance Report was presented to Quality & Safety committee in April 2022. This is a routine monthly report.
<b>Appendices</b>	Appendix 1: Quality & Safety performance report



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



# Appendix 1- Quality & Safety Performance Report

## May 2022



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## 1. OVERVIEW- KEY PERFORMANCE INDICATORS SUMMARY

Key messages for consideration of the committee arising from the detail in this report below are: -

- Q&S report detail is reduced to reflect data capture currently available.
- Performance against the Mental Health Measures continues to be maintained. All Welsh Government targets were achieved in March 2022. Psychological therapies within 26 weeks continue to be maintained at 100%.
- Emergency Department attendances have decreased in April 2022 to 10,733 from 11,084 in March 2022. The Health Board's performance against the 4-hour measure improved slightly from 71.39% in March 2022 to 72.87% in April 2022. The number of patients waiting over 12 hours in Accident and Emergency (A&E) slightly increased from 1,282 in March 2022 to 1,294 in April 2022. The number of emergency admissions between November 2021 and February 2022 had seen a consistent reduction, with admissions slightly decreasing in April 2022 (3,847) following a previous increase in figures
- Planned care system is still challenging and April 2022 saw a 4% in-month increase in the number of patients waiting over 26 weeks for a new outpatient appointment. Additionally, the number of patients waiting over 36 weeks increased by 2.6% to 38,799. It is important to note that Referral data has recently been reviewed and updated following the introduction of the new digital dashboard in June 2021. Referral figures for April 2022 saw a reduction (11,544) on those seen in March 2022
- Therapy waiting times continue to improve, there are 679 patients waiting over 14 weeks in April 2022, compared with 820 in March 2022.
- March 2022 saw 54% performance against the Single Cancer Pathway measure of patients receiving definitive treatment within 62 days (measure reported a month in arrears). The backlog of patients waiting over 63 days has increased slightly in April 2022 to 465 from 435 in March 2022.
- The overall Health Board rate for responding to concerns within 30 working days was 64% in February 2022, against the Welsh Government target of 75% and Health Board target of 80%.
- In February 2022, the Health Board received 139 formal complaints; this is a 10.8% increase on the number seen in January 2022.
- Health Board Friends & Family patient satisfaction level in April 2022 was 89% and 3,133 surveys were completed.
- There was one Serious Incidents (SI's) reported to Welsh Government in April 2022.
- There were no Never events reported for April 2022.
- Fractured Neck of Femur performance in March 2022 continues to be broadly at Welsh National levels (see detail below) and showing an improved position compared with March 2019-2020 for most indicators.

## 2. QUADRANTS OF HARM SUMMARY

The following is a summary of all the key performance indicators included in this report.



NB- RAG status is against national or local target

\*\* Data not available

\*RAG status based on in-month movement in the absence of local profiles

		Harm quadrant- Harm from Covid itself															
Measure	Locality	National/ Local Target	Internal profile	Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
					Number of new COVID19 cases*	HB Total				406	189	708	1,946	7,177	12,839	10,918	8,247
Number of staff referred for Antigen Testing	HB Total				274	267	281	367	406	673	524	494	787	691	200	109	402
Number of staff awaiting results of COVID19 test*	HB Total				0	0	0	0	0	0	0	0	0	0	0	0	0
Number of COVID19 related incidents*	HB Total				74	67	23	24	36	36	47	53	54	59	55	57	
Number of COVID19 related serious incidents*	HB Total				0	0	0	0	0	0	1	3	1	0	1	0	0
Number of COVID19 related complaints*	HB Total				38	13	16	4	6	3	4	14	20	4	4	10	6
Number of COVID19 related risks*	HB Total				2	2	1	1	1	0	0						
Number of staff self isolated (asymptomatic)*	Medical				2	1	3	7	5	20	13	6	0	11	1	5	2
	Nursing Registered				28	18	21	19	35	67	38	20	46	31	15	35	10
	Nursing Non Registered				25	20	18	24	21	43	28	12	37	13	18	25	15
	Other				29	22	28	21	54	97	41	27	43	32	9	22	15
Number of staff self isolated (symptomatic)*	Medical				1	1	2	3	7	15	10	5	3	17	13	37	33
	Nursing Registered				39	33	23	28	36	57	51	34	166	104	66	91	88
	Nursing Non Registered				24	20	18	18	27	44	34	20	94	79	45	52	52
	Other				23	17	7	18	44	88	85	61	130	109	80	146	97
% sickness*	Medical				0.3%	0.2%	0.5%	0.9%	1.3%	3.6%	2.4%	1.2%	0.3%	3.0%	1.5%	4.6%	4.1%
	Nursing Registered				1.6%	1.2%	1.1%	1.4%	1.8%	3.1%	2.2%	1.3%	5.3%	3.4%	2.0%	3.1%	2.4%
	Nursing Non Registered				2.4%	1.9%	1.8%	1.8%	2.3%	4.3%	3.1%	1.6%	6.5%	4.5%	3.1%	3.7%	3.2%
	Other				0.8%	0.6%	0.6%	0.7%	1.6%	2.9%	2.0%	1.4%	2.7%	2.2%	1.4%	2.6%	1.8%
	All				1.3%	1.0%	0.9%	1.1%	1.7%	3.2%	2.3%	1.4%	3.9%	3.0%	1.8%	3.1%	2.3%

### 3.1 Updates on key measures

COVID TESTING																																																																																																																																				
Description	Current Performance	Trend																																																																																																																																		
<p>1. Number of new COVID19 cases in Swansea Bay population area</p>	<p><b>1. Number of new COVID cases</b> In April 2022, there were an additional 835 positive cases recorded bringing the cumulative total to 116,747 in Swansea Bay since March 2020.</p> <p>A significant reduction has been seen in the number of positive cases reported since December 2021.</p>	<p><b>1.Number of new COVID19 cases for Swansea Bay population</b></p> <table border="1"> <caption>Estimated data for New positive COVID19 cases</caption> <thead> <tr> <th>Month</th> <th>New positive COVID19 cases</th> </tr> </thead> <tbody> <tr><td>Apr-20</td><td>1,000</td></tr> <tr><td>May-20</td><td>500</td></tr> <tr><td>Jun-20</td><td>200</td></tr> <tr><td>Jul-20</td><td>100</td></tr> <tr><td>Aug-20</td><td>500</td></tr> <tr><td>Sep-20</td><td>1,000</td></tr> <tr><td>Oct-20</td><td>5,000</td></tr> <tr><td>Nov-20</td><td>5,000</td></tr> <tr><td>Dec-20</td><td>12,000</td></tr> <tr><td>Jan-21</td><td>4,000</td></tr> <tr><td>Feb-21</td><td>1,000</td></tr> <tr><td>Mar-21</td><td>500</td></tr> <tr><td>Apr-21</td><td>200</td></tr> <tr><td>May-21</td><td>100</td></tr> <tr><td>Jun-21</td><td>500</td></tr> <tr><td>Jul-21</td><td>1,500</td></tr> <tr><td>Aug-21</td><td>7,000</td></tr> <tr><td>Sep-21</td><td>13,000</td></tr> <tr><td>Oct-21</td><td>11,000</td></tr> <tr><td>Nov-21</td><td>8,000</td></tr> <tr><td>Dec-21</td><td>18,000</td></tr> <tr><td>Jan-22</td><td>15,000</td></tr> <tr><td>Feb-22</td><td>4,000</td></tr> <tr><td>Mar-22</td><td>5,000</td></tr> <tr><td>Apr-22</td><td>1,000</td></tr> </tbody> </table>	Month	New positive COVID19 cases	Apr-20	1,000	May-20	500	Jun-20	200	Jul-20	100	Aug-20	500	Sep-20	1,000	Oct-20	5,000	Nov-20	5,000	Dec-20	12,000	Jan-21	4,000	Feb-21	1,000	Mar-21	500	Apr-21	200	May-21	100	Jun-21	500	Jul-21	1,500	Aug-21	7,000	Sep-21	13,000	Oct-21	11,000	Nov-21	8,000	Dec-21	18,000	Jan-22	15,000	Feb-22	4,000	Mar-22	5,000	Apr-22	1,000																																																																														
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<p>2. Number of staff referred for Antigen testing</p>	<p><b>3. Staff referred for Antigen testing</b> The cumulative number of staff referred for COVID testing between March 2020 and April 2022 is 17,158 of which 18% have been positive (Cumulative total).</p>	<p><b>2.Outcome of staff referred for Antigen testing</b></p> <table border="1"> <caption>Estimated data for Staff referred for Antigen testing</caption> <thead> <tr> <th>Month</th> <th>Positive</th> <th>Negative</th> <th>In Progress</th> <th>Unknown/blank</th> </tr> </thead> <tbody> <tr><td>Apr-20</td><td>2,000</td><td>1,000</td><td>500</td><td>500</td></tr> <tr><td>May-20</td><td>500</td><td>400</td><td>200</td><td>200</td></tr> <tr><td>Jun-20</td><td>300</td><td>200</td><td>100</td><td>100</td></tr> <tr><td>Jul-20</td><td>200</td><td>150</td><td>100</td><td>100</td></tr> <tr><td>Aug-20</td><td>150</td><td>100</td><td>100</td><td>100</td></tr> <tr><td>Sep-20</td><td>1,200</td><td>800</td><td>400</td><td>400</td></tr> <tr><td>Oct-20</td><td>1,600</td><td>1,100</td><td>500</td><td>500</td></tr> <tr><td>Nov-20</td><td>1,700</td><td>1,200</td><td>600</td><td>600</td></tr> <tr><td>Dec-20</td><td>1,800</td><td>1,300</td><td>700</td><td>700</td></tr> <tr><td>Jan-21</td><td>700</td><td>500</td><td>300</td><td>300</td></tr> <tr><td>Feb-21</td><td>400</td><td>300</td><td>200</td><td>200</td></tr> <tr><td>Mar-21</td><td>500</td><td>400</td><td>200</td><td>200</td></tr> <tr><td>Apr-21</td><td>300</td><td>200</td><td>100</td><td>100</td></tr> <tr><td>May-21</td><td>200</td><td>150</td><td>100</td><td>100</td></tr> <tr><td>Jun-21</td><td>200</td><td>150</td><td>100</td><td>100</td></tr> <tr><td>Jul-21</td><td>300</td><td>200</td><td>100</td><td>100</td></tr> <tr><td>Aug-21</td><td>300</td><td>200</td><td>100</td><td>100</td></tr> <tr><td>Sep-21</td><td>600</td><td>400</td><td>200</td><td>200</td></tr> <tr><td>Oct-21</td><td>500</td><td>300</td><td>150</td><td>150</td></tr> <tr><td>Nov-21</td><td>400</td><td>250</td><td>150</td><td>150</td></tr> <tr><td>Dec-21</td><td>700</td><td>500</td><td>200</td><td>200</td></tr> <tr><td>Jan-22</td><td>600</td><td>400</td><td>200</td><td>200</td></tr> <tr><td>Feb-22</td><td>200</td><td>150</td><td>100</td><td>100</td></tr> <tr><td>Mar-22</td><td>100</td><td>50</td><td>50</td><td>50</td></tr> <tr><td>Apr-22</td><td>400</td><td>300</td><td>150</td><td>150</td></tr> </tbody> </table>	Month	Positive	Negative	In Progress	Unknown/blank	Apr-20	2,000	1,000	500	500	May-20	500	400	200	200	Jun-20	300	200	100	100	Jul-20	200	150	100	100	Aug-20	150	100	100	100	Sep-20	1,200	800	400	400	Oct-20	1,600	1,100	500	500	Nov-20	1,700	1,200	600	600	Dec-20	1,800	1,300	700	700	Jan-21	700	500	300	300	Feb-21	400	300	200	200	Mar-21	500	400	200	200	Apr-21	300	200	100	100	May-21	200	150	100	100	Jun-21	200	150	100	100	Jul-21	300	200	100	100	Aug-21	300	200	100	100	Sep-21	600	400	200	200	Oct-21	500	300	150	150	Nov-21	400	250	150	150	Dec-21	700	500	200	200	Jan-22	600	400	200	200	Feb-22	200	150	100	100	Mar-22	100	50	50	50	Apr-22	400	300	150	150
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**COVID RELATED STAFF ABSENCE**

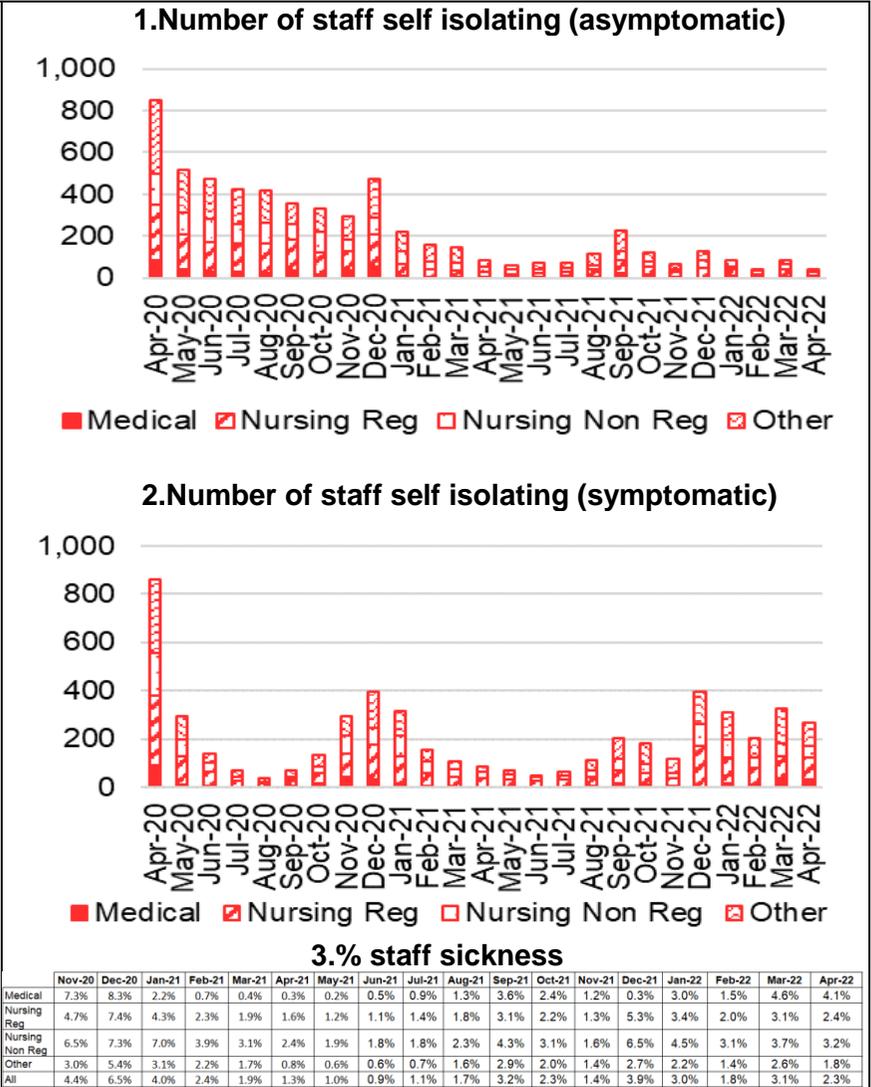
Description	Current Performance	Trend
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<p><b>Staff absence due to COVID19</b></p> <p>1.Number of staff self-isolating (asymptomatic)</p> <p>2.Number of staff self isolating (symptomatic)</p> <p>3.% staff sickness</p>
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The following data is based on the mid-month position and broken down into the categories requested by Welsh Government.

**1. & 2. Number of staff self-isolating (asymptomatic and symptomatic)**  
 Between March 2022 and April 2022, the number of staff self-isolating (asymptomatic) reduced from 87 to 42 and the number of staff self-isolating (symptomatic) reduced from 326 to 270. In April 2022, the Nursing non-registered staff group had the largest number of self-isolating staff who are asymptomatic and the “other” staff group were the largest group of symptomatic staff who were isolating.

**3. % Staff sickness**  
 The percentage of staff sickness absence due to COVID19 has decreased from 3.1% in March 2022 to 2.3% in April 2022.



## 4. HARM QUADRANT- HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM

### 4.1 Overview

Measure	Locality	National/ Local Target	Internal profile	Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
<b>Unscheduled Care</b>																	
Number of ambulance handovers over one hour*	Morrison	0			332	462	528	607	711	622	633	655	591	724	657	659	645
	Singleton				5	15	19	9	15	20	15	15	21	11	21	28	26
	<b>Total</b>					<b>337</b>	<b>477</b>	<b>547</b>	<b>616</b>	<b>726</b>	<b>642</b>	<b>648</b>	<b>670</b>	<b>612</b>	<b>735</b>	<b>678</b>	<b>687</b>
% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge*	Morrison	95%			62.8%	61.7%	59.0%	61.5%	62.3%	59.7%	58.8%	60.0%	58.5%	58.5%	58.8%	57.2%	58.9%
	NPTH				99.2%	99.0%	97.7%	97.8%	99.4%	98.3%	99.4%	99.0%	94.9%	96.8%	97.2%	95.0%	96.7%
	<b>Total</b>					<b>74.9%</b>	<b>73.4%</b>	<b>72.4%</b>	<b>74.7%</b>	<b>75.0%</b>	<b>73.1%</b>	<b>72.0%</b>	<b>73.5%</b>	<b>70.2%</b>	<b>72.6%</b>	<b>72.3%</b>	<b>71.4%</b>
Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge*	Morrison	0			630	684	879	1,013	1,059	1,250	1,275	1,054	1,100	1,139	1,104	1,276	1,292
	NPTH				1	0	1	1	1	0	1	1	1	3	1	6	2
	<b>Total</b>					<b>631</b>	<b>684</b>	<b>880</b>	<b>1,014</b>	<b>1,060</b>	<b>1,250</b>	<b>1,276</b>	<b>1,055</b>	<b>1,101</b>	<b>1,142</b>	<b>1,105</b>	<b>1,282</b>
<b>Stroke</b>																	
% of patients who have a direct admission to an acute stroke unit within 4 hours*	Morrison	59.8%			20.3%	27.5%	28.3%	13.5%	15.4%	15.4%	0.0%	11.4%	16.7%	9.5%	41.7%	16.0%	12.1%
	<b>Total</b>	(UK SNAP average)			20.3%	27.5%	28.3%	13.5%	15.4%	15.4%	0.0%	11.4%	16.7%	9.5%	41.7%	16.0%	12.1%
% of patients who receive a CT scan within 1 hour*	Morrison	54.5%			29.7%	36.5%	29.6%	34.6%	48.7%	34.1%	16.7%	40.9%	35.1%	40.5%	61.5%	44.0%	34.5%
	<b>Total</b>	(UK SNAP average)			29.7%	36.5%	29.6%	34.6%	48.7%	34.1%	16.7%	40.9%	35.1%	40.5%	61.5%	44.0%	34.5%
% of patients who are assessed by a stroke specialist consultant physician within 24 hours*	Morrison	84.2%			96.9%	98.1%	100.0%	100.0%	92.3%	90.2%	100.0%	95.5%	97.3%	#####	#####	100.0%	100.0%
	<b>Total</b>	(UK SNAP average)			96.9%	98.1%	100.0%	100.0%	92.3%	90.2%	100.0%	95.5%	97.3%	#####	#####	100.0%	100.0%
% of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 *minutes	Morrison	12 month improvement trend			25.0%	0.0%	33.3%	28.6%	20.0%	0.0%	0.0%	9.1%	10.0%	0.0%	0.0%	0.0%	12.5%
	<b>Total</b>				25.0%	0.0%	33.3%	28.6%	20.0%	0.0%	0.0%	9.1%	10.0%	0.0%	0.0%	0.0%	12.5%
% of patients receiving the required minutes for speech and language therapy	Morrison	12 month improvement trend			47.1%	39.7%	41.9%	45.4%	58.9%	58.6%	64.6%	54.4%	45.6%	42.5%	41.5%	44.3%	40.9%
<b>Fractured Neck of Femur (NOF)</b>																	
Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	Morrison	75%			89.7%	90.7%	91.0%	90.5%	88.2%	87.3%	88.0%	88.7%	88.4%	88.8%	89.4%	89.5%	
Prompt surgery - % patients undergoing surgery by the day following presentation with hip fracture	Morrison	75%			56.6%	57.2%	60.0%	59.5%	59.4%	58.4%	57.7%	57.1%	56.5%	51.0%	48.6%	46.0%	
NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	Morrison	75%			70.4%	70.1%	71.0%	71.2%	69.8%	69.4%	69.9%	70.3%	70.1%	69.7%	69.8%	71.4%	
Prompt mobilisation after surgery - % of patients out of bed (standing or hoisted) by the day after operation	Morrison	75%			75.4%	75.9%	76.0%	75.7%	74.4%	72.6%	71.1%	71.2%	70.7%	71.7%	70.8%	70.2%	
Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	Morrison	75%			75.4%	75.9%	76.0%	76.8%	77.7%	76.1%	76.8%	77.0%	76.2%	76.4%	76.3%	76.9%	
Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	Morrison	75%			70.2%	71.3%	73.0%	68.4%	67.7%	66.1%	70.4%	69.8%	69.6%	68.4%	67.7%		
30 day mortality - crude and adjusted figures, noting ONS data only correct after around 6 months	Morrison	12 month improvement trend															
% of survival within 30 days of emergency admission for a hip fracture	HB Total	12 month improvement trend			71.1%	72.1%	78.3%	84.8%	86.7%	72.2%	77.8%	52.4%	68.8%	52.9%			

Measure	Locality	National/ Local Target	Internal profile	Trend	SBU													
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	
<b>Healthcare Acquired Infections</b>																		
Number of E.Coli bacteraemia cases	PCCS Community	12 month reduction trend	14		20	15	24	16	25	12	12	17	12	8	17	17	18	
	PCCS Hospital		1		0	1	0	0	0	1	0	0	0	0	0	0	0	1
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Morrison		4		5	8	2	4	4	5	5	3	2	4	9	2	7	
	NPTH		1		2	2	1	4	2	2	1	0	0	1	0	0	0	
	Singleton		2		5	0	2	3	3	1	1	2	3	2	0	2	5	
	<b>Total</b>		22		32	26	29	27	34	21	19	22	17	15	26	21	31	
Number of S.aureus bacteraemia cases	PCCS Community	12 month reduction trend	3		9	10	2	4	4	4	7	3	4	11	3	4	7	
	PCCS Hospital		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	Morrison		2		2	1	3	3	4	8	9	0	5	2	5	5	3	
	NPTH		1		0	0	0	0	0	1	0	0	0	0	1	0	0	
	Singleton		2		2	4	2	4	4	4	2	1	0	0	1	2	3	
	<b>Total</b>		8		13	15	7	11	12	17	18	4	9	13	10	11	13	
Number of C.difficile cases	PCCS Community	12 month reduction trend	2		5	5	6	7	2	5	5	10	1	3	5	6	2	
	PCCS Hospital		0		0	0	0	1	0	0	0	0	0	0	1	2	0	
	MH&LD		0		0	0	0	0	0	0	0	1	0	0	0	0	0	
	Morrison		4		10	5	4	7	10	6	7	6	9	8	6	7	8	
	NPTH		0		1	1	1	0	1	0	0	0	1	0	1	1	0	
	Singleton		1		4	1	2	8	9	3	3	3	2	2	1	2	3	
	<b>Total</b>		7		20	12	13	23	22	14	15	20	12	14	13	18	13	
Number of Klebsiella cases	PCCS Community	12 month reduction trend	3		5	2	7	1	4	3	5	5	3	0	1	3	2	
	PCCS Hospital		0		0	0	0	0	0	0	0	0	0	0	0	1	0	
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	Morrison		2		3	2	1	2	4	6	6	1	4	2	3	2	2	
	NPTH		1		1	0	0	0	0	0	0	0	0	1	0	0	1	
	Singleton		1		0	1	4	0	0	2	2	1	2	2	0	1	1	
	<b>Total</b>		7		9	5	12	3	8	11	13	7	9	5	4	7	6	
Number of Aeruginosa cases	PCCS Community	12 month reduction trend	1		1	1	1	1	1	0	0	0	1	0	1	2	1	
	PCCS Hospital		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	Morrison		1		2	0	1	0	0	2	0	2	2	1	2	0	1	
	NPTH		0		0	0	0	0	0	0	0	0	1	0	0	0	0	
	Singleton		0		0	0	0	0	1	0	0	1	0	0	0	0	0	
	<b>Total</b>		2		3	1	2	1	2	2	0	3	4	1	3	2	2	
Compliance with hand hygiene audits	PCCS	95%		96.3%	-	100.0%	100.0%	100.0%	100.0%	-	100.0%	95.8%	94.7%	95.8%	93.1%	96.4%		
	MH&LD			98.1%	99.6%	98.3%	95.9%	99.4%	98.3%	96.0%	90.3%	94.9%	95.5%	92.3%	92.1%	96.6%		
	Morrison			95.8%	99.2%	94.5%	93.8%	93.5%	99.0%	97.9%	95.5%	96.1%	93.4%	#####	91.0%	93.0%		
	NPTH			100.0%	90.0%	95.0%	93.3%	89.7%	100.0%	100.0%	100.0%	100.0%	#####	#####	98.0%	100.0%		
	Singleton			100.0%	93.8%	93.9%	94.1%	92.0%	90.0%	97.0%	87.8%	-	-	-	-	100.0%		
	<b>Total</b>			96.3%	98.3%	96.0%	94.9%	94.9%	96.0%	97.1%	92.2%	95.0%	95.0%	95.0%	95.0%	95.0%		

Measure	Locality	National/ Local Target	Internal profile	Trend	SBU															
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22			
<b>Serious Incidents &amp; Risks</b>																				
Number of Serious Incidents	PCCS	12 month reduction trend			2	3	1	0	1	0	0	1	0	4	0	2	0			
	MH&LD				1	0	2	0	0	0	1	0	0	0	0	0	1			
	Morrison				0	2	1	1	0	2	0	6	0	0	2	1	0			
	NPTH				0	0	0	0	0	1	1	0	0	1	0	3	0			
	Singleton				1	1	2	1	4	2	2	1	2	0	0	1	0			
	<b>Total</b>				4	6	6	1	5	5	4	8	2	5	2	7	1			
Of the serious incidents due for assurance, the % which were assured within the agreed timescales	<b>Total</b>	90%			0%	0%	0%	33%	0%	-	0%	0%	0%	25%	0%	33%	25%			
Number of Never Events	PCCS	0			0	0	0	0	0	0	0	0	0	0	0	0				
	MH&LD				0	0	0	0	0	0	0	0	0	0	0	0				
	Morrison				0	0	1	0	0	0	0	1	0	0	2	0	0			
	NPTH				0	0	0	0	0	0	0	0	0	0	0	0	0			
	Singleton				0	0	0	0	0	0	0	0	0	0	0	0	0			
	<b>Total</b>				0	0	1	0	0	0	0	1	0	0	2	0	0			
<b>Pressure Ulcers</b>																				
Total number of Pressure Ulcers	PCCS Community	12 month reduction trend			31	20	21	33	34	39	32	31	55	27	38	56				
	PCCS Hospital				0	0	0	0	1	0	0	0	0	1	1					
	MH&LD				0	2	0	3	1	1	0	0	1	0	0	2				
	Morrison				25	30	25	37	32	47	32	27	42	40	36	29				
	NPTH				3	2	3	2	5	0	1	3	0	3	1	1				
	Singleton				31	19	25	16	14	17	9	13	13	22	15	16				
<b>Total</b>		90	73	74	91	87	104	74	74	111	92	91	105							
Total number of Grade 3+ Pressure Ulcers	PCCS Community	12 month reduction trend			10	2	4	2	8	6	7	8	14	1	15	11				
	PCCS Hospital				0	0	0	0	0	0	0	0	0	0	0					
	MH&LD				0	0	0	0	0	1	0	0	0	0	1					
	Morrison				1	0	0	3	1	0	1	1	2	6	4	2				
	NPTH				1	0	0	0	1	0	0	0	0	1	0					
	Singleton				2	1	2	0	0	0	1	2	3	1	2					
<b>Total</b>		14	3	6	5	10	7	8	10	18	10	21	16							
Pressure Ulcer (Hosp) patients per 100,000 admissions	<b>Total</b>	12 month reduction trend			896	756	723	853	767	955	613	616	857	1,018	823	778				

Measure	Locality	National/ Local Target	Internal profile	Trend	SBU											
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
<b>Inpatient Falls</b>																
Total number of Inpatient Falls	PCCS	12 month reduction trend		12	5	8	6	6	8	4	6	8	6	4	5	2
	MH&LD			18	42	24	32	40	25	28	36	37	29	28	22	19
	Morrison			81	105	69	66	73	96	114	91	91	93	86	115	88
	NPTH			31	34	32	41	31	25	35	27	38	26	34	36	37
	Singleton			34	42	41	48	48	53	58	53	33	42	46	31	44
	<b>Total</b>			<b>176</b>	<b>228</b>	<b>174</b>	<b>193</b>	<b>198</b>	<b>207</b>	<b>240</b>	<b>213</b>	<b>208</b>	<b>196</b>	<b>199</b>	<b>209</b>	<b>190</b>
Inpatient Falls per 1,000 beddays	HB Total	Between 3.0 & 5.0		4.85	5.94	4.50	4.88	4.95	5.18	5.81	5.35	5.28	4.81	5.37	5.13	4.83
<b>Mortality</b>																
Universal Mortality reviews undertaken within 28 days (Stage 1 reviews)	Morrison	95%		99%	98%	98%	97%	90%	97%	96%	99%	96%	96%	98%		
	Singleton			100%	100%	100%	100%	100%	100%	100%						
	NPTH			100%	88%	100%	100%	100%	100%	80%	88%	100%	100%	67%		
	<b>Total</b>			99%	98%	99%	98%	93%	98%	97%	99%	96%	96%	97%		
Stage 2 mortality reviews completed within 60 days	Morrison	95%		50%	38%	33%	50%	60%	78%	83%	56%					
	Singleton			-	25%	0%	0%	0%	100%	50%	0%					
	NPTH			100%	100%	0%	-	0%	-	-	0%					
	<b>Total</b>			60%	39%	25%	43%	50%	82%	75%	50%					
Crude hospital mortality rate by Delivery Unit (74 years of age or less)	Morrison	12 month reduction trend		1.80%	1.76%	1.71%	1.73%	1.70%	1.72%	1.71%	1.76%	1.59%	1.52%	1.50%	1.48%	
	Singleton			0.50%	0.52%	0.52%	0.52%	0.53%	0.53%	0.54%	0.50%	0.53%	0.58%	0.48%	0.49%	
	NPTH			0.15%	0.15%	0.13%	0.12%	0.23%	0.11%	0.10%	0.09%	0.08%	0.06%	0.07%	0.06%	
	<b>Total (SBU)</b>			1.04%	1.04%	1.01%	1.03%	1.02%	1.03%	1.03%	0.99%	0.95%	0.92%	0.89%	0.88%	

## 4.2 Updates on key measures

UNSCHEDULED CARE																																																																																																																																											
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<b>Ambulance responses</b> 1. The percentage of emergency responses to red calls arriving within (up to and including) 8 minutes.  2. The number of ambulance calls by category.  3. The percentage of emergency responses to red calls arriving within 8 minutes (last 90 days)	In April 2022, the number of red calls responded to within 8 minutes saw an in-month increase to 52.9%. In April 2022, the number of green calls decreased by 5%, amber calls increased by 1%, and red calls increased by 19% compared with March 2022.																																																																																																																																										
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## UNSCHEDULED CARE

### Description

### Current Performance

#### Ambulance handovers

1. The number of ambulance handovers over one hour

2. The number of ambulance handovers over one hour- Hospital level

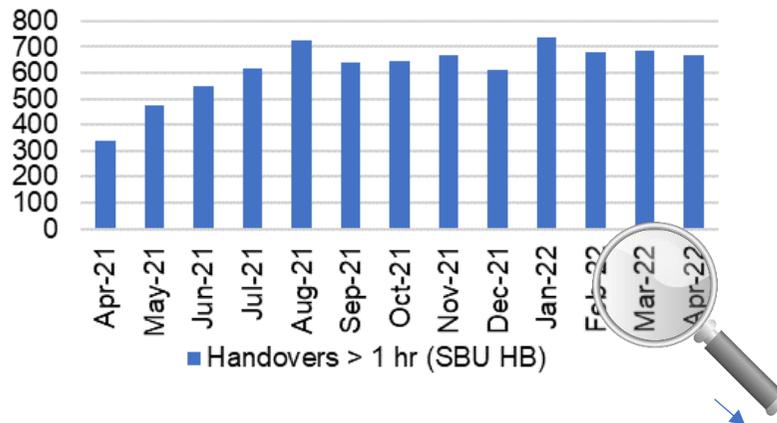
3. The number of ambulance handovers over one hour (last 90 days)

In April 2022, there were 671 ambulance to hospital handovers taking over 1 hour; this is a slight reduction in figures compared with 687 in March 2022. In April 2022, 645 handovers over 1 hour were attributed to Morriston Hospital and 26 were attributed to Singleton Hospital.

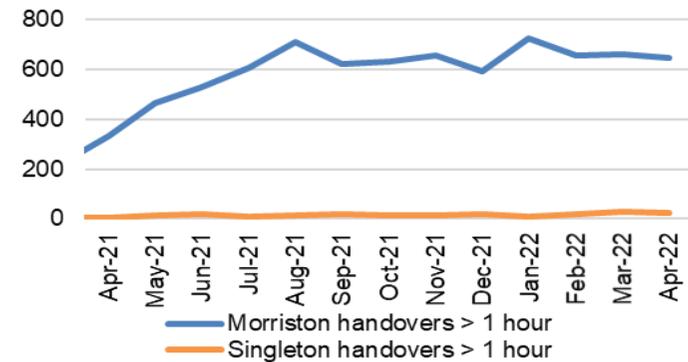
The number of handover hours lost over 15 minutes have increased from 3,023 in March 2022 to 3,286 in April 2022.

### Trend

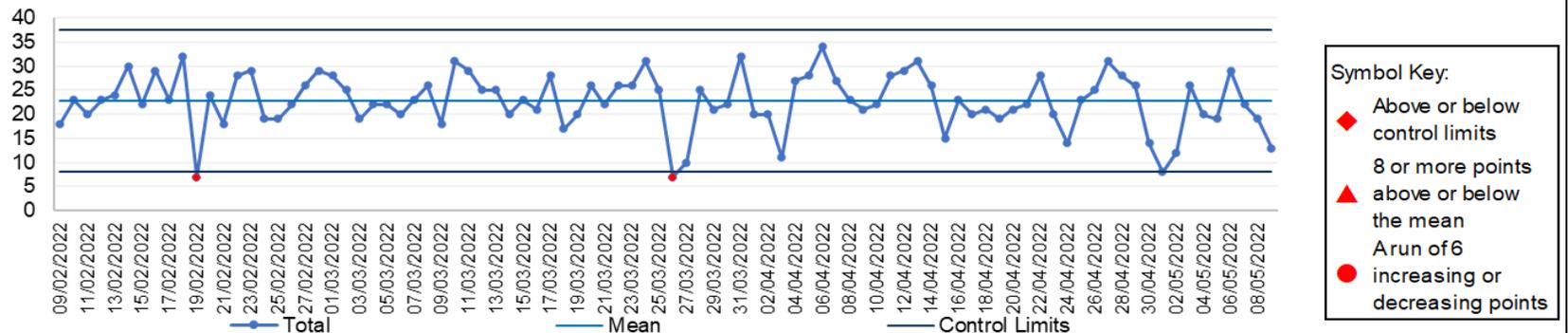
1. Number of ambulance handovers- HB total



2. Number of ambulance handovers over 1 hour- Hospital level



3. Number of ambulance handovers- HB total last 90 days



## UNSCHEDULED CARE

**Description**

**A&E Attendances**

1. The number of attendances at emergency departments in the Health Board

2. The number of attendances at emergency departments in the Health Board – Hospital level

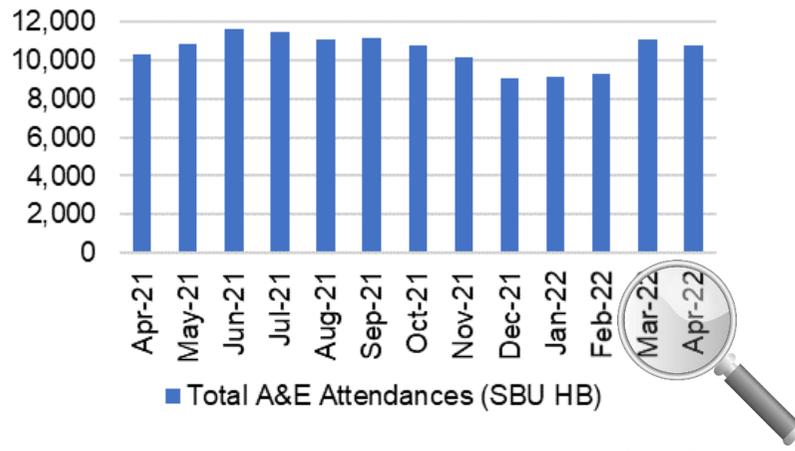
3. The number of attendances at emergency departments in the Health Board (last 90 days)

**Current Performance**

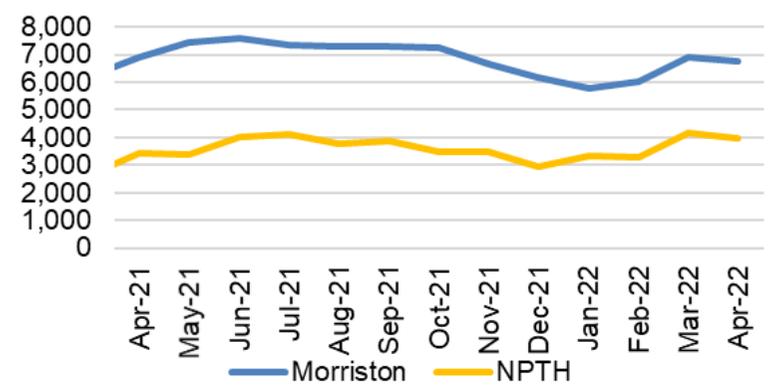
ED/MIU attendances significantly reduced in April 2020 during the COVID19 first wave but have been steadily increasing month on month until September 2020 when attendances started to reduce. In April 2022, there were 10,733 A&E attendances, this is 3% lower than March 2022.

### Trend

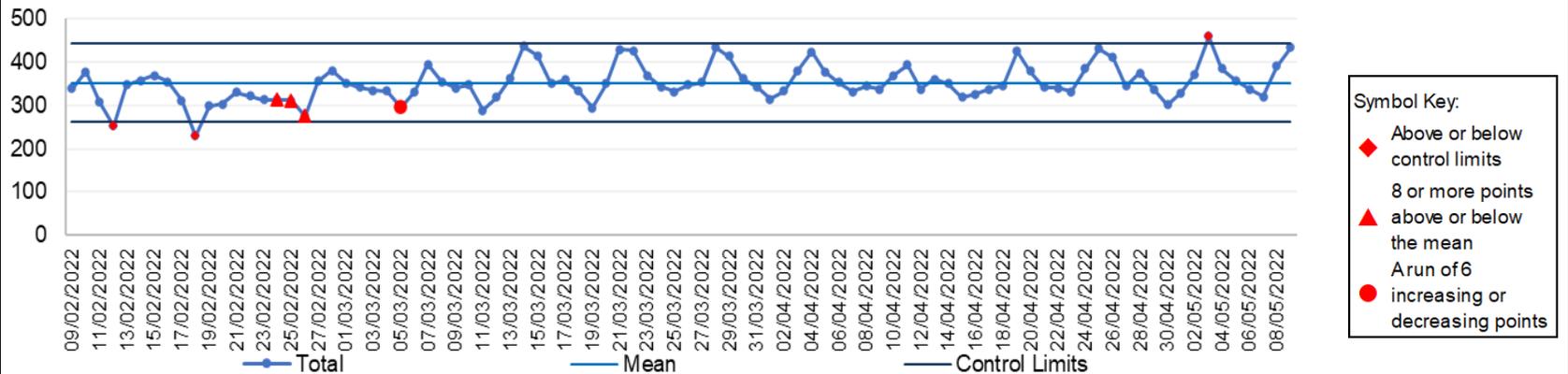
**1. Number of A&E attendances- HB total**



**2. Number of A&E attendances- Hospital level**



**3. Number of A&E attendances -HB total last 90 days**



**UNSCHEDULED CARE**

**Description**

**Current Performance**

**A&E waiting times**

1. % of patients who spend less than 4 hours in all major and minor emergency care facilities from arrival until admission, transfer or discharge

2. % of patients who spend less than 4 hours in A&E- Hospital level

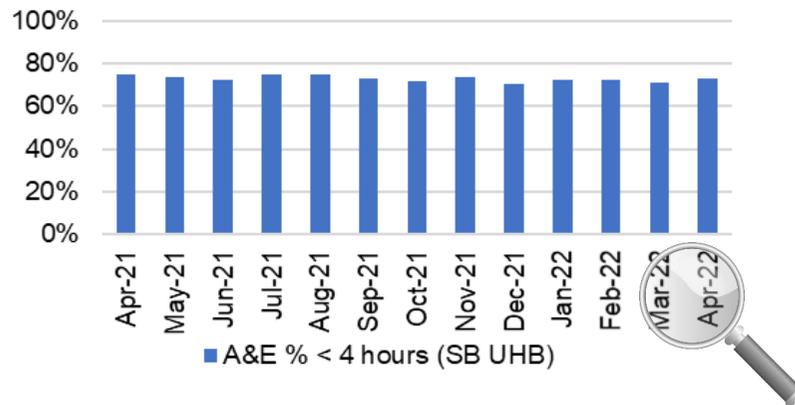
3. % of patients who spend less than 4 hours in A&E (last 90 days)

The Health Board's performance against the 4-hour measure improved slightly from 71.39% in March 2022 to 72.87% in April 2022.

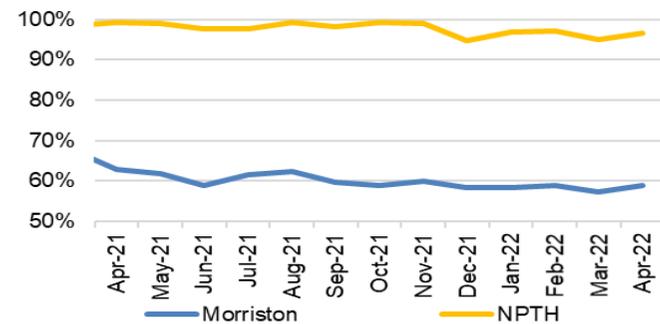
Neath Port Talbot Hospital Minor Injuries Unit (MIU) has moved back above the national target of 95% achieving 96.66% in April 2022. Morriston Hospital's performance improved between March 2022 and April 2022 achieving 58.87% against the target.

**Trend**

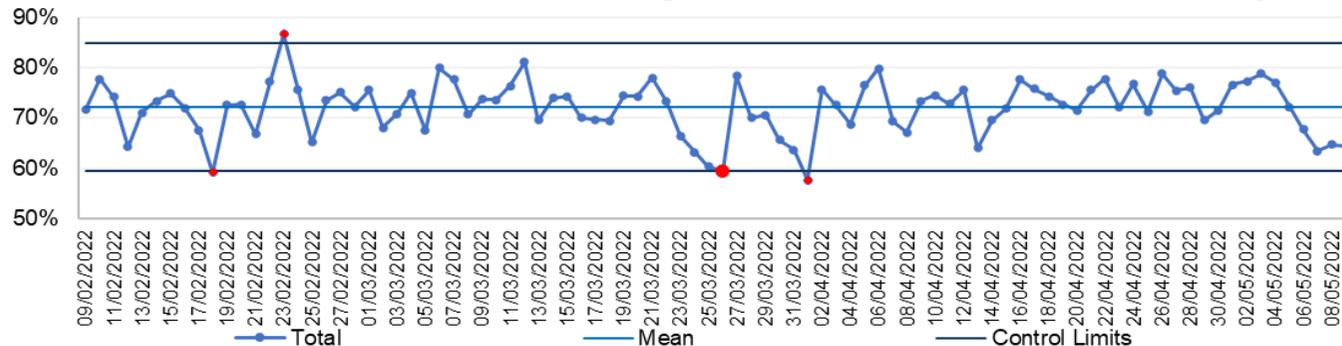
**1. % Patients waiting under 4 hours in A&E- HB total**



**2. % Patients waiting under 4 hours in A&E- Hospital level**



**3. % Patients waiting under 4 hours in A&E- HB total last 90 days**



**Symbol Key:**

- ◆ Above or below control limits
- ▲ above or below the mean
- Arun of 6
- increasing or decreasing points

**UNSCHEDULED CARE**

**Description**

**Current Performance**

**A&E waiting times**

In April 2022, performance against the 12-hour measure deteriorated compared with March 2022, increasing from 1,282 to 1,294. This is an increase of 663 compared to April 2021.

1. Number of patients who spend 12 hours or more in A&E

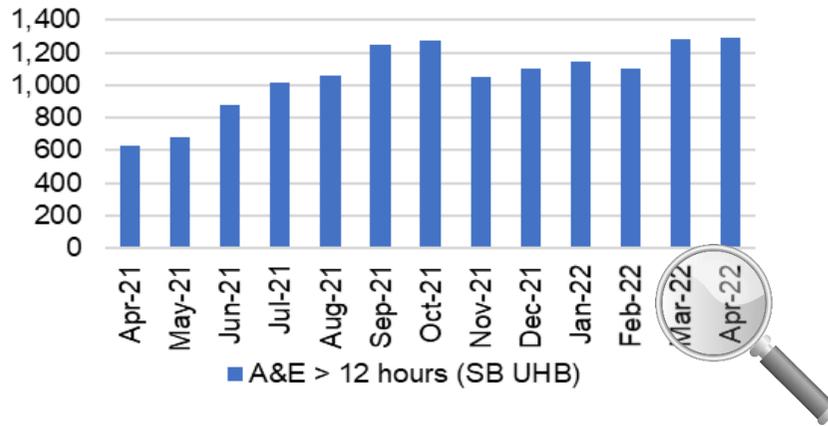
1,292 patients waiting over 12 hours in April 2022 were in Morriston Hospital, with 2 patients waiting over 12 hours in Neath Port Talbot Hospital.

2. Number of patients who spend 12 hours or more in A&E- Hospital level

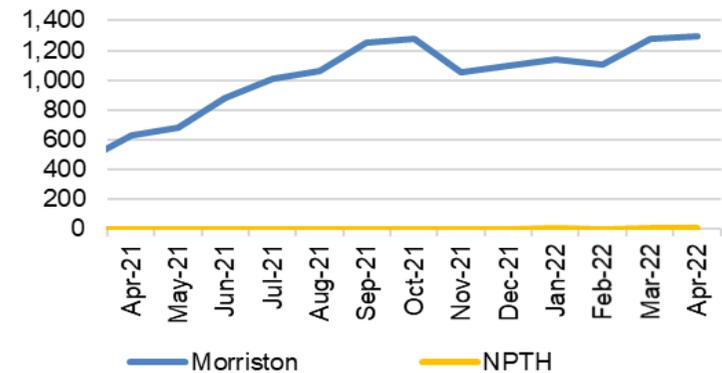
3. Number of patients who spend 12 hours or more in A&E (last 90 days)

**Trend**

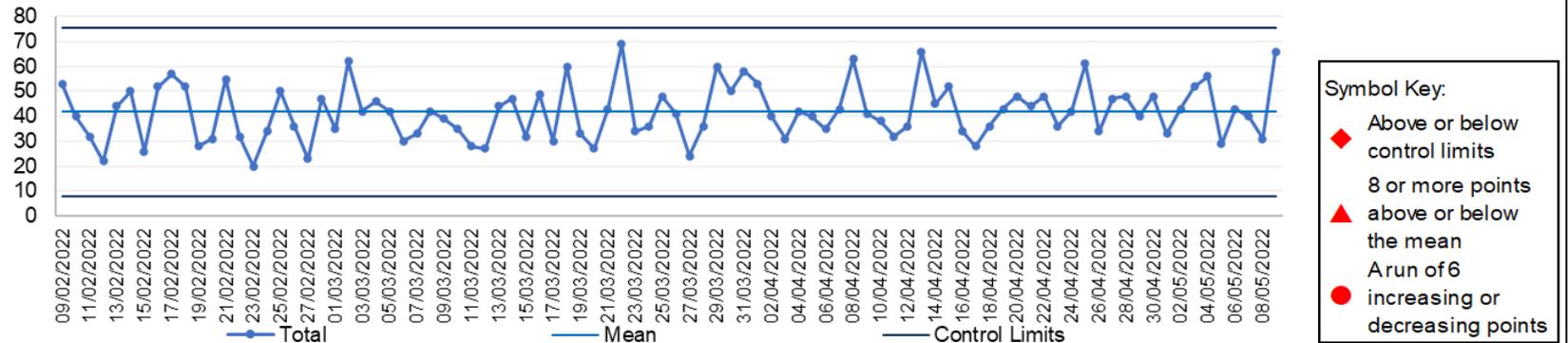
**1. Number of patients waiting over 12 hours in A&E- HB total**



**2. Number of patients waiting over 12 hours in A&E- Hospital level**



**3. Number of patients waiting over 12 hours in A&E – HB total last 90 days**



**UNSCHEDULED CARE**

**Description**

**Current Performance**

**Emergency admissions**

In April 2022, there were 3,847 emergency admissions across the Health Board, which is a reduction of 146 from March 2022. Singleton Hospital saw a slight in-month reduction, with 32 less admissions (from 868 in March 2022 to 835),

1. The number of emergency inpatient admissions

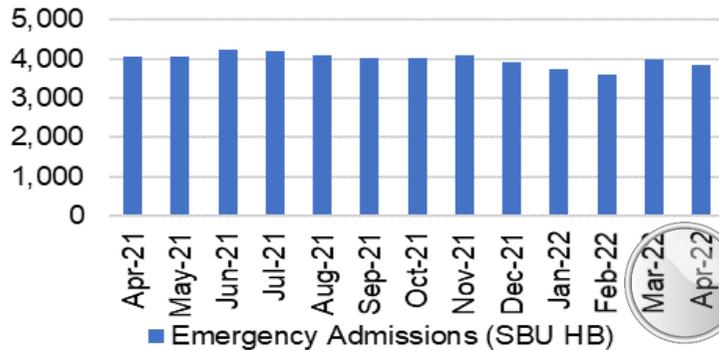
Morrison Hospital saw an in-month reduction from 2,992 admissions in March 2022 to 2,895 admissions in April 2022.

2. The number of emergency inpatient admissions- Hospital level

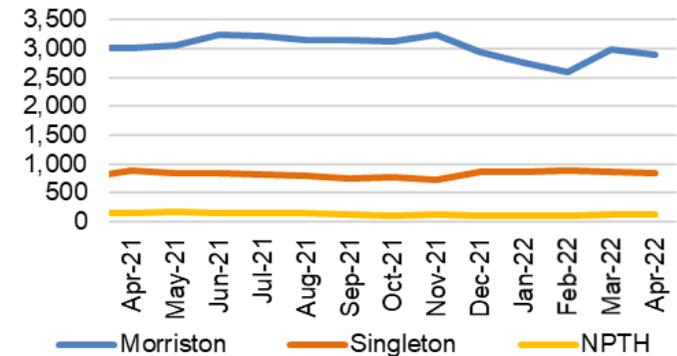
3. The number of emergency inpatient admissions (last 90 days)

**Trend**

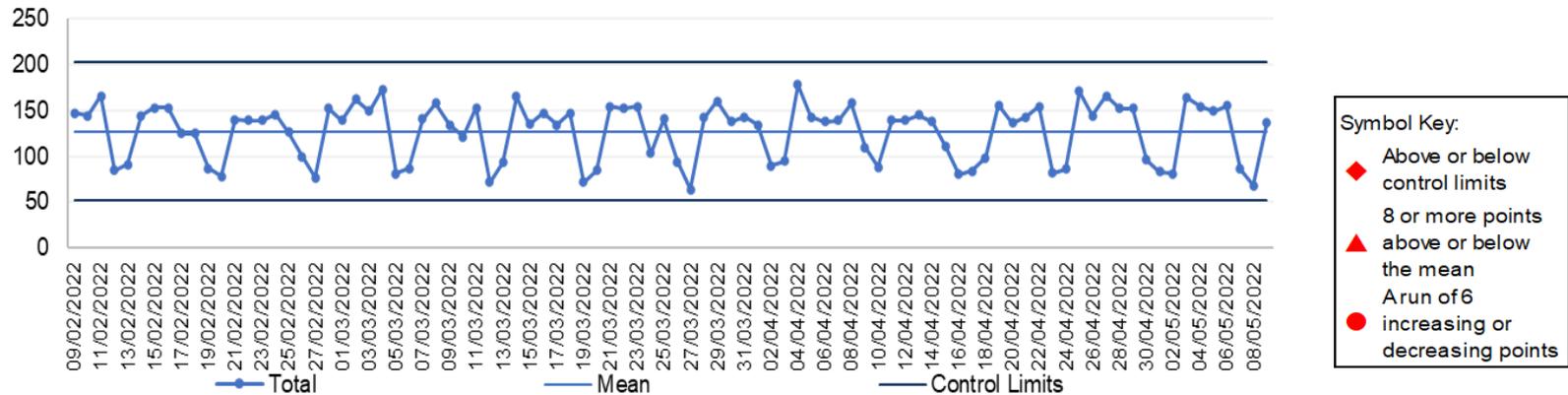
**1. Number of emergency admissions- HB total**



**2. Number of emergency admissions- Hospital level**



**3. Number of emergency admissions- HB total last 90 days**



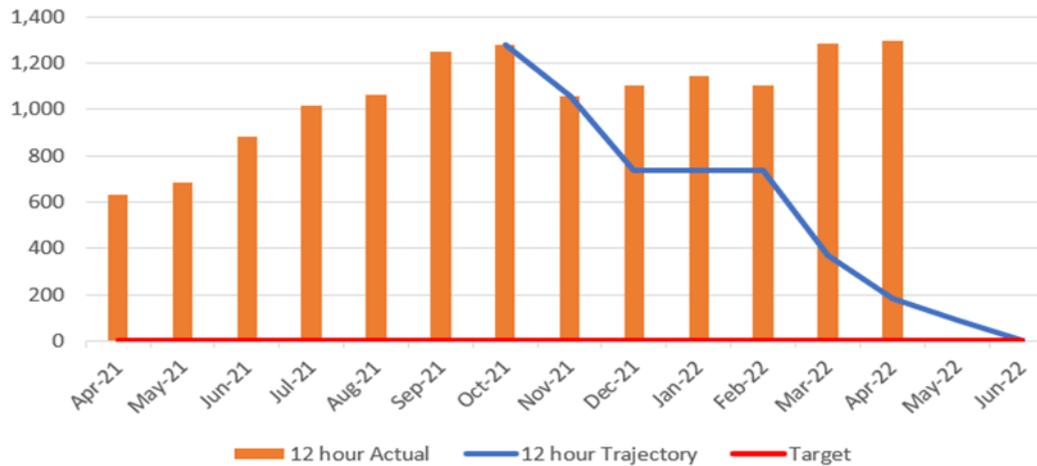
**Updates on KUNSCHEDULED CARE – Performance Escalation updates**

**1. Submitted recover trajectory for A&E 4hr performance**

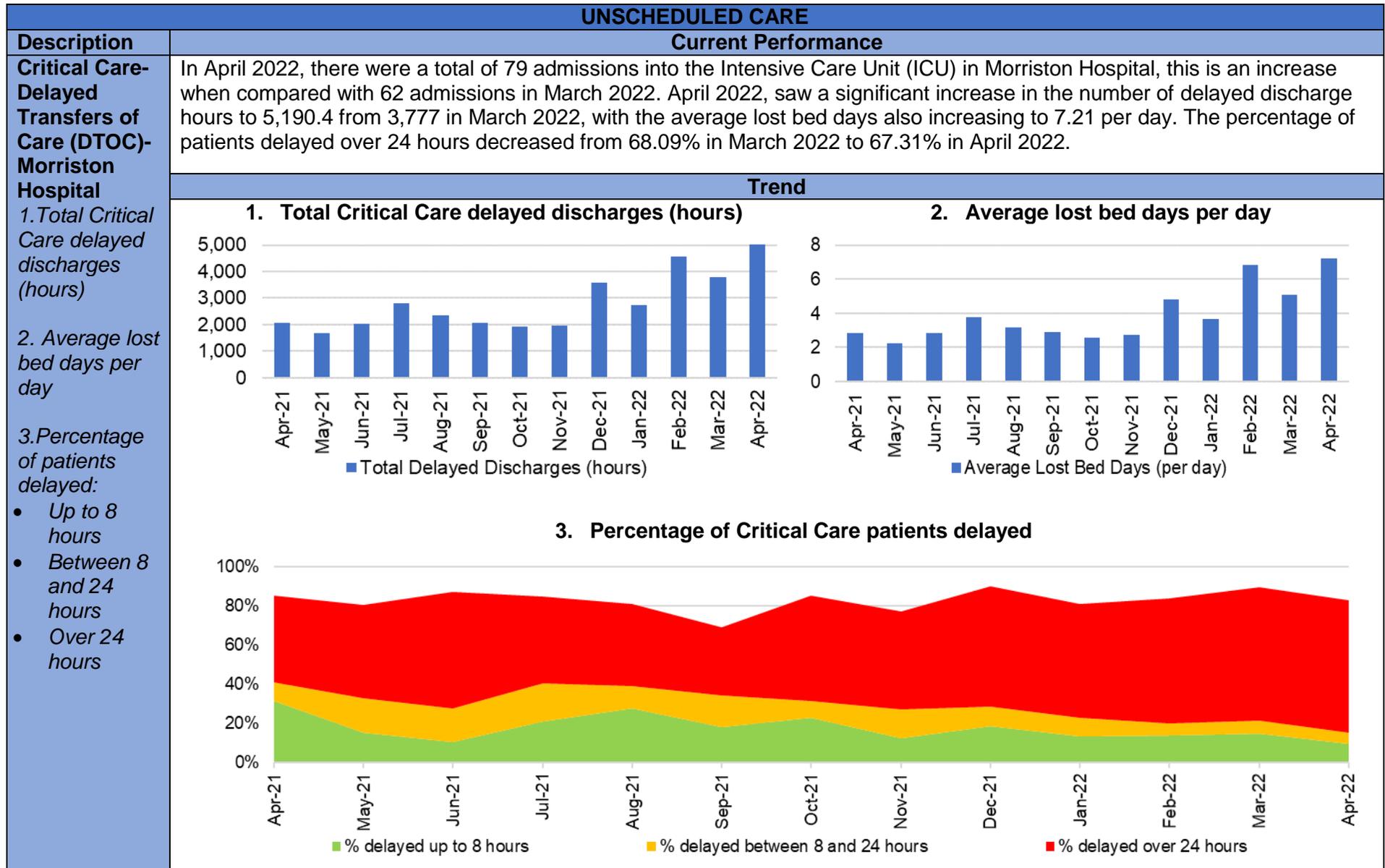


1. Performance against the 4hr target in April 2022 has continued to remain slightly below the outlined recovery trajectories at 73%, which is 6% below the performance target for April 2022 is 79%.

**2. Submitted recovery trajectory for A&E 12-hour performance**



- 2. The 12-hour performance trajectory outlines a consistent reduction in patients waiting over 12 hours in ED. However the reported Performance continues to be significantly above the figures projected. There were 1,294 patients waiting over 12 hours in ED in April 2022, which is marginally higher than figures seen in March 2022 (1,282).
- 3. Two further trajectories relating to ambulance handover times were also agreed by the Board and these will be verbally updated at the meeting.



**UNSCHEDULED CARE**

Description	Current Performance	Trend																																																																						
<p><b>Clinically Optimised</b>  <i>The number of patients waiting at each site in the Health Board that are clinically optimised</i></p>	<p>In April 2022, there were on average 274 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board’s Hospitals.</p> <p>In April 2022, Morriston Hospital had the largest proportion of clinically optimised patients with 100, followed by Neath Port Talbot Hospital with 85.</p> <p>The number of Clinically optimised patients remains high within the Health Board and specific focus is being placed on plans to support the improvement of this position within each Service Group.</p>	<p align="center"><b>The number of clinically optimised patients by site</b></p> <table border="1"> <caption>Data for Clinically Optimised Patients by Site</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>NPTH</th> <th>Gorseinon</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>55</td><td>35</td><td>65</td><td>10</td></tr> <tr><td>May-21</td><td>65</td><td>40</td><td>70</td><td>10</td></tr> <tr><td>Jun-21</td><td>75</td><td>50</td><td>75</td><td>10</td></tr> <tr><td>Jul-21</td><td>85</td><td>50</td><td>70</td><td>10</td></tr> <tr><td>Aug-21</td><td>90</td><td>55</td><td>80</td><td>15</td></tr> <tr><td>Sep-21</td><td>105</td><td>70</td><td>85</td><td>15</td></tr> <tr><td>Oct-21</td><td>90</td><td>50</td><td>80</td><td>20</td></tr> <tr><td>Nov-21</td><td>110</td><td>60</td><td>80</td><td>15</td></tr> <tr><td>Dec-21</td><td>105</td><td>55</td><td>75</td><td>20</td></tr> <tr><td>Jan-22</td><td>110</td><td>70</td><td>70</td><td>20</td></tr> <tr><td>Feb-22</td><td>125</td><td>75</td><td>90</td><td>15</td></tr> <tr><td>Mar-22</td><td>100</td><td>55</td><td>95</td><td>25</td></tr> <tr><td>Apr-22</td><td>100</td><td>65</td><td>85</td><td>25</td></tr> </tbody> </table>	Month	Morriston	Singleton	NPTH	Gorseinon	Apr-21	55	35	65	10	May-21	65	40	70	10	Jun-21	75	50	75	10	Jul-21	85	50	70	10	Aug-21	90	55	80	15	Sep-21	105	70	85	15	Oct-21	90	50	80	20	Nov-21	110	60	80	15	Dec-21	105	55	75	20	Jan-22	110	70	70	20	Feb-22	125	75	90	15	Mar-22	100	55	95	25	Apr-22	100	65	85	25
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<p><b>Elective procedures cancelled due to lack of beds</b>  <i>The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds</i></p>	<p>In April 2022, there were 33 elective procedures cancelled due to lack of beds on the day of surgery. This is 28 more cancellations than in April 2021.</p> <p>All of the cancelled procedures were attributed to Morriston Hospital.</p>	<p align="center"><b>Total number of elective procedures cancelled due to lack of beds</b></p> <table border="1"> <caption>Data for Elective Procedures Cancelled due to Lack of Beds</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>NPTH</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>10</td><td>0</td><td>0</td></tr> <tr><td>May-21</td><td>5</td><td>0</td><td>0</td></tr> <tr><td>Jun-21</td><td>5</td><td>0</td><td>0</td></tr> <tr><td>Jul-21</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Aug-21</td><td>10</td><td>0</td><td>0</td></tr> <tr><td>Sep-21</td><td>30</td><td>0</td><td>0</td></tr> <tr><td>Oct-21</td><td>50</td><td>0</td><td>0</td></tr> <tr><td>Nov-21</td><td>60</td><td>0</td><td>0</td></tr> <tr><td>Dec-21</td><td>35</td><td>0</td><td>0</td></tr> <tr><td>Jan-22</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Feb-22</td><td>25</td><td>5</td><td>0</td></tr> <tr><td>Mar-22</td><td>35</td><td>0</td><td>0</td></tr> <tr><td>Apr-22</td><td>33</td><td>0</td><td>0</td></tr> </tbody> </table>	Month	Morriston	Singleton	NPTH	Apr-21	10	0	0	May-21	5	0	0	Jun-21	5	0	0	Jul-21	15	0	0	Aug-21	10	0	0	Sep-21	30	0	0	Oct-21	50	0	0	Nov-21	60	0	0	Dec-21	35	0	0	Jan-22	15	0	0	Feb-22	25	5	0	Mar-22	35	0	0	Apr-22	33	0	0														
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**FRACTURED NECK OF FEMUR (#NOF)**

Description	Current Performance	Trend
<p><b>Fractured Neck of Femur (#NOF)</b></p> <p>1. <i>Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation</i></p> <p>2. <i>Prompt surgery - % patients undergoing surgery the day following presentation with hip fracture</i></p> <p>3. <i>NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124</i></p> <p>4. <i>Prompt mobilisation after surgery - % patients out of bed (standing or hoisted) by the day after operation</i></p>	<p><b>1. Prompt orthogeriatric assessment-</b> In March 2022, 89.5% of patients in Morryston hospital received an assessment by a senior geriatrician within 72 hours. This is 0.2% less than in March 2021.</p> <p><b>2. Prompt surgery-</b> In March 2022, 46% of patients had surgery the day following presentation with a hip fracture. This is a 10.6% deterioration from March 2021 which was 56.6%</p> <p><b>3. NICE compliant surgery-</b> 71.4% of operations were consistent with the NICE recommendations in March 2022. This is 1% less than in February 2021. In March 2022, Morryston was slightly above the all-Wales average of 70%.</p> <p><b>4. Prompt mobilisation-</b> In March 2022, 70.2% of patients were out of bed the day after surgery. This is 5.2% less than in March 2021.</p>	<p align="center"><b>1. Prompt orthogeriatric assessment</b></p> <p align="center"><b>2. Prompt surgery</b></p> <p align="center"><b>3. NICE compliant Surgery</b></p> <p align="center"><b>4. Prompt mobilisation</b></p>

FRACTURED NECK OF FEMUR (#NOF)																																																										
Description	Current Performance	Trend																																																								
5. <i>Not delirious when tested- % patients (&lt;4 on 4AT test) when tested in the week after operation</i>	5. <b>Not delirious when tested-</b> 76.9% of patients were not delirious in the week after their operation in March 2022. This is an improvement of 1.6% compared with March 2021.	<p><b>5. Not delirious when tested</b></p> <table border="1"> <caption>5. Not delirious when tested - Trend Data</caption> <thead> <tr> <th>Month</th> <th>Morriston (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal &amp; N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Apr-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>May-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Jun-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Jul-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Aug-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Sep-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Oct-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Nov-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Dec-21</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Jan-22</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Feb-22</td><td>60.0</td><td>60.0</td><td>60.0</td></tr> <tr><td>Mar-22</td><td>76.9</td><td>60.0</td><td>60.0</td></tr> </tbody> </table>	Month	Morriston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)	Mar-21	60.0	60.0	60.0	Apr-21	60.0	60.0	60.0	May-21	60.0	60.0	60.0	Jun-21	60.0	60.0	60.0	Jul-21	60.0	60.0	60.0	Aug-21	60.0	60.0	60.0	Sep-21	60.0	60.0	60.0	Oct-21	60.0	60.0	60.0	Nov-21	60.0	60.0	60.0	Dec-21	60.0	60.0	60.0	Jan-22	60.0	60.0	60.0	Feb-22	60.0	60.0	60.0	Mar-22	76.9	60.0	60.0
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6. <i>Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up</i>	6. <b>Return to original residence-</b> 67.7% of patients in February 2022 were discharged back to their original residence. This is 6.6% less than in February 2021.	<p><b>6. Return to original residence</b></p> <table border="1"> <caption>6. Return to original residence - Trend Data</caption> <thead> <tr> <th>Month</th> <th>Morriston (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal &amp; N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>Feb-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Mar-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Apr-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>May-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Jun-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Jul-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Aug-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Sep-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Oct-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Nov-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Dec-21</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Jan-22</td><td>74.0</td><td>74.0</td><td>74.0</td></tr> <tr><td>Feb-22</td><td>67.7</td><td>74.0</td><td>74.0</td></tr> </tbody> </table>	Month	Morriston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)	Feb-21	74.0	74.0	74.0	Mar-21	74.0	74.0	74.0	Apr-21	74.0	74.0	74.0	May-21	74.0	74.0	74.0	Jun-21	74.0	74.0	74.0	Jul-21	74.0	74.0	74.0	Aug-21	74.0	74.0	74.0	Sep-21	74.0	74.0	74.0	Oct-21	74.0	74.0	74.0	Nov-21	74.0	74.0	74.0	Dec-21	74.0	74.0	74.0	Jan-22	74.0	74.0	74.0	Feb-22	67.7	74.0	74.0
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7. <i>30 day mortality rate</i>	7. <b>30 day mortality rate-</b> In January 2021 the mortality rate for Morriston Hospital was 7.5% which is 0.5% less than January 2020. The mortality rate in Morriston Hospital in January 2021 is higher than the all-Wales average of 6.9% but lower than the national average of 7.6%.  * Updated data is currently not available, but is being reviewed.	<p><b>7. 30 day mortality rate</b></p> <table border="1"> <caption>7. 30 day mortality rate - Trend Data</caption> <thead> <tr> <th>Month</th> <th>Morriston (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal &amp; N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>Jan-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Feb-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Mar-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Apr-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>May-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Jun-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Jul-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Aug-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Sep-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Oct-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Nov-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Dec-20</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> <tr><td>Jan-21</td><td>7.5</td><td>6.9</td><td>7.6</td></tr> </tbody> </table>	Month	Morriston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)	Jan-20	7.5	6.9	7.6	Feb-20	7.5	6.9	7.6	Mar-20	7.5	6.9	7.6	Apr-20	7.5	6.9	7.6	May-20	7.5	6.9	7.6	Jun-20	7.5	6.9	7.6	Jul-20	7.5	6.9	7.6	Aug-20	7.5	6.9	7.6	Sep-20	7.5	6.9	7.6	Oct-20	7.5	6.9	7.6	Nov-20	7.5	6.9	7.6	Dec-20	7.5	6.9	7.6	Jan-21	7.5	6.9	7.6
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HEALTHCARE ACQUIRED INFECTIONS																														
Description	Current Performance	Trend																												
<b>Healthcare Acquired Infections (HCAI) - E.coli bacteraemia-</b> <i>Number of laboratory confirmed E.coli bacteraemia cases</i>	<ul style="list-style-type: none"> <li>31 cases of <i>E. coli</i> bacteraemia were identified in April 2022, of which 13 were hospital acquired and 18 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 22 cases for April 2022.</li> <li>Detailed work at Service Group level is being undertaken to target the future reduction in Infection Prevention Control rates.</li> </ul>	<p><b>Number of healthcare acquired <i>E.coli</i> bacteraemia cases</b></p> <table border="1"> <caption>Number of healthcare acquired E.coli bacteraemia cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of cases</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>32</td></tr> <tr><td>May-21</td><td>26</td></tr> <tr><td>Jun-21</td><td>29</td></tr> <tr><td>Jul-21</td><td>27</td></tr> <tr><td>Aug-21</td><td>34</td></tr> <tr><td>Sep-21</td><td>21</td></tr> <tr><td>Oct-21</td><td>19</td></tr> <tr><td>Nov-21</td><td>22</td></tr> <tr><td>Dec-21</td><td>17</td></tr> <tr><td>Jan-22</td><td>15</td></tr> <tr><td>Feb-22</td><td>26</td></tr> <tr><td>Mar-22</td><td>21</td></tr> <tr><td>Apr-22</td><td>31</td></tr> </tbody> </table> <p>■ Number E.Coli cases (SBU)</p>	Month	Number of cases	Apr-21	32	May-21	26	Jun-21	29	Jul-21	27	Aug-21	34	Sep-21	21	Oct-21	19	Nov-21	22	Dec-21	17	Jan-22	15	Feb-22	26	Mar-22	21	Apr-22	31
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Feb-22	26																													
Mar-22	21																													
Apr-22	31																													
<b>Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia-</b> <i>Number of laboratory confirmed S.aureus bacteraemias (MRSA &amp; MSSA) cases</i>	<ul style="list-style-type: none"> <li>There were 13 cases of <i>Staph. aureus</i> bacteraemia in April 2022, of which 6 were hospital acquired and 7 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 8 cases for April 2022.</li> <li>Detailed work at Service Group level is being undertaken to target the future reduction in Infection Prevention Control rates.</li> </ul>	<p><b>Number of healthcare acquired S.aureus bacteraemia cases</b></p> <table border="1"> <caption>Number of healthcare acquired S.aureus bacteraemia cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of cases</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>13</td></tr> <tr><td>May-21</td><td>15</td></tr> <tr><td>Jun-21</td><td>7</td></tr> <tr><td>Jul-21</td><td>11</td></tr> <tr><td>Aug-21</td><td>12</td></tr> <tr><td>Sep-21</td><td>17</td></tr> <tr><td>Oct-21</td><td>18</td></tr> <tr><td>Nov-21</td><td>4</td></tr> <tr><td>Dec-21</td><td>9</td></tr> <tr><td>Jan-22</td><td>13</td></tr> <tr><td>Feb-22</td><td>10</td></tr> <tr><td>Mar-22</td><td>11</td></tr> <tr><td>Apr-22</td><td>13</td></tr> </tbody> </table> <p>■ Number of S.Aureus cases (SBU)</p>	Month	Number of cases	Apr-21	13	May-21	15	Jun-21	7	Jul-21	11	Aug-21	12	Sep-21	17	Oct-21	18	Nov-21	4	Dec-21	9	Jan-22	13	Feb-22	10	Mar-22	11	Apr-22	13
Month	Number of cases																													
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Apr-22	13																													

## HEALTHCARE ACQUIRED INFECTIONS

Description	Current Performance	Trend																												
<b>Healthcare Acquired Infections (HCAI)- C.difficile-</b> <i>Number of laboratory confirmed C.difficile cases</i>	<ul style="list-style-type: none"> <li>There were 13 <i>Clostridium difficile</i> toxin positive cases in April 2022, of which 11 were hospital acquired and 2 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 7 cases for April 2022.</li> <li>Detailed work at Service Group level is being undertaken to target the future reduction in Infection Prevention Control rates.</li> </ul>	<p style="text-align: center;"><b>Number of healthcare acquired C.difficile cases</b></p> <table border="1"> <caption>Number of healthcare acquired C.difficile cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of C.diff cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>20</td></tr> <tr><td>May-21</td><td>12</td></tr> <tr><td>Jun-21</td><td>13</td></tr> <tr><td>Jul-21</td><td>23</td></tr> <tr><td>Aug-21</td><td>22</td></tr> <tr><td>Sep-21</td><td>14</td></tr> <tr><td>Oct-21</td><td>15</td></tr> <tr><td>Nov-21</td><td>20</td></tr> <tr><td>Dec-21</td><td>12</td></tr> <tr><td>Jan-22</td><td>14</td></tr> <tr><td>Feb-22</td><td>13</td></tr> <tr><td>Mar-22</td><td>18</td></tr> <tr><td>Apr-22</td><td>13</td></tr> </tbody> </table> <p style="text-align: center;">■ Number of C.diff cases (SBU)</p>	Month	Number of C.diff cases (SBU)	Apr-21	20	May-21	12	Jun-21	13	Jul-21	23	Aug-21	22	Sep-21	14	Oct-21	15	Nov-21	20	Dec-21	12	Jan-22	14	Feb-22	13	Mar-22	18	Apr-22	13
Month	Number of C.diff cases (SBU)																													
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Apr-22	13																													
<b>Healthcare Acquired Infections (HCAI)- Klebsiella sp-</b> <i>Number of laboratory confirmed Klebsiella sp cases</i>	<ul style="list-style-type: none"> <li>There were 6 cases of Klebsiella sp in April 2022, 4 of which were hospital acquired and 2 were community acquired.</li> <li>The Health Board total is currently below the Welsh Government Profile target of 7 cases for April 2022.</li> <li>Detailed work at Service Group level is being undertaken to target the future reduction in Infection Prevention Control rates.</li> </ul>	<p style="text-align: center;"><b>Number of healthcare acquired Klebsiella cases</b></p> <table border="1"> <caption>Number of healthcare acquired Klebsiella cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of Klebsiella cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>9</td></tr> <tr><td>May-21</td><td>5</td></tr> <tr><td>Jun-21</td><td>12</td></tr> <tr><td>Jul-21</td><td>3</td></tr> <tr><td>Aug-21</td><td>8</td></tr> <tr><td>Sep-21</td><td>11</td></tr> <tr><td>Oct-21</td><td>13</td></tr> <tr><td>Nov-21</td><td>7</td></tr> <tr><td>Dec-21</td><td>9</td></tr> <tr><td>Jan-22</td><td>5</td></tr> <tr><td>Feb-22</td><td>4</td></tr> <tr><td>Mar-22</td><td>7</td></tr> <tr><td>Apr-22</td><td>6</td></tr> </tbody> </table> <p style="text-align: center;">■ Number of Klebsiella cases (SBU)</p>	Month	Number of Klebsiella cases (SBU)	Apr-21	9	May-21	5	Jun-21	12	Jul-21	3	Aug-21	8	Sep-21	11	Oct-21	13	Nov-21	7	Dec-21	9	Jan-22	5	Feb-22	4	Mar-22	7	Apr-22	6
Month	Number of Klebsiella cases (SBU)																													
Apr-21	9																													
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HEALTHCARE ACQUIRED INFECTIONS																																																										
Description	Current Performance	Trend																																																								
<p><b>Healthcare Acquired Infections (HCAI)- Aeruginosa-</b> <i>Number of laboratory confirmed Aeruginosa cases</i></p>	<ul style="list-style-type: none"> <li>There were 2 cases of <i>P.Aeruginosa</i> in April 2022, one of which was hospital acquired, with the other being community acquired.</li> <li>The Health Board total is currently on target with the Welsh Government Profile target of 2 cases for April 2022.</li> <li>Detailed work at Service Group level is being undertaken to target the future reduction in Infection Prevention Control rates.</li> </ul>	<p><b>Number of healthcare acquired Pseudomonas cases</b></p> <table border="1"> <caption>Number of Pseudomonas cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of Pseudomonas cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>3</td></tr> <tr><td>May-21</td><td>1</td></tr> <tr><td>Jun-21</td><td>2</td></tr> <tr><td>Jul-21</td><td>1</td></tr> <tr><td>Aug-21</td><td>2</td></tr> <tr><td>Sep-21</td><td>2</td></tr> <tr><td>Oct-21</td><td>0</td></tr> <tr><td>Nov-21</td><td>3</td></tr> <tr><td>Dec-21</td><td>4</td></tr> <tr><td>Jan-22</td><td>1</td></tr> <tr><td>Feb-22</td><td>3</td></tr> <tr><td>Mar-22</td><td>2</td></tr> <tr><td>Apr-22</td><td>2</td></tr> </tbody> </table> <p>■ Number of Pseudomonas cases (SBU)</p>	Month	Number of Pseudomonas cases (SBU)	Apr-21	3	May-21	1	Jun-21	2	Jul-21	1	Aug-21	2	Sep-21	2	Oct-21	0	Nov-21	3	Dec-21	4	Jan-22	1	Feb-22	3	Mar-22	2	Apr-22	2																												
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PRESSURE ULCERS																																																										
Description	Current Performance	Trend																																																								
<p><b>Number of pressure ulcers</b> <i>1. Total number of pressure ulcers developed in hospital and in the community</i></p> <p><i>2. Rate of pressure ulcers per 100,000 admissions</i></p>	<ul style="list-style-type: none"> <li>In March 2022 there were 105 cases of healthcare acquired pressure ulcers, 56 of which were community acquired and 49 were hospital acquired.</li> <li>There were 16 grade 3+ pressure ulcers in March 2022, of which 11 were community acquired and 5 were hospital acquired.</li> <li>The rate per 100,000 admissions reduced from 823 in February 2022 to 778 in March 2022.</li> </ul>	<p><b>Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions</b></p> <table border="1"> <caption>Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions</caption> <thead> <tr> <th>Month</th> <th>Community PU</th> <th>Hospital PU</th> <th>Rate per 100,000 admissions</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>35</td><td>25</td><td>500</td></tr> <tr><td>Apr-21</td><td>50</td><td>40</td><td>1000</td></tr> <tr><td>May-21</td><td>40</td><td>30</td><td>750</td></tr> <tr><td>Jun-21</td><td>45</td><td>25</td><td>700</td></tr> <tr><td>Jul-21</td><td>55</td><td>40</td><td>800</td></tr> <tr><td>Aug-21</td><td>50</td><td>35</td><td>750</td></tr> <tr><td>Sep-21</td><td>65</td><td>35</td><td>1000</td></tr> <tr><td>Oct-21</td><td>40</td><td>30</td><td>500</td></tr> <tr><td>Nov-21</td><td>45</td><td>25</td><td>500</td></tr> <tr><td>Dec-21</td><td>60</td><td>50</td><td>1200</td></tr> <tr><td>Jan-22</td><td>55</td><td>40</td><td>800</td></tr> <tr><td>Feb-22</td><td>50</td><td>45</td><td>700</td></tr> <tr><td>Mar-22</td><td>56</td><td>49</td><td>778</td></tr> </tbody> </table> <p>■ Pressure Ulcers (Community) ■ Pressure Ulcers (Hospital) — Rate per 100,00 admissions</p>	Month	Community PU	Hospital PU	Rate per 100,000 admissions	Mar-21	35	25	500	Apr-21	50	40	1000	May-21	40	30	750	Jun-21	45	25	700	Jul-21	55	40	800	Aug-21	50	35	750	Sep-21	65	35	1000	Oct-21	40	30	500	Nov-21	45	25	500	Dec-21	60	50	1200	Jan-22	55	40	800	Feb-22	50	45	700	Mar-22	56	49	778
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SERIOUS INCIDENTS																																												
Description	Current Performance	Trend																																										
<b>Serious Incidents-</b> 1. <i>The number of serious incidents</i>  2. <i>The number of Never Events</i>  3. <i>Of the serious incidents due for assurance, the percentage which were assured within the agreed timescales</i>	1. The Health Board reported 1 Serious Incident for the month of April 2022 to Welsh Government. The Service Group breakdown is as follows; - MH&LD - 1	<b>1. and 2. Number of serious incidents and never events</b> <table border="1"> <caption>Number of Serious Incidents and Never Events</caption> <thead> <tr> <th>Month</th> <th>Number of Serious Incidents</th> <th>Number of Never Events</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>4</td><td>0</td></tr> <tr><td>May-21</td><td>6</td><td>0</td></tr> <tr><td>Jun-21</td><td>7</td><td>0</td></tr> <tr><td>Jul-21</td><td>1</td><td>0</td></tr> <tr><td>Aug-21</td><td>5</td><td>0</td></tr> <tr><td>Sep-21</td><td>5</td><td>0</td></tr> <tr><td>Oct-21</td><td>4</td><td>0</td></tr> <tr><td>Nov-21</td><td>9</td><td>0</td></tr> <tr><td>Dec-21</td><td>2</td><td>0</td></tr> <tr><td>Jan-22</td><td>5</td><td>0</td></tr> <tr><td>Feb-22</td><td>4</td><td>0</td></tr> <tr><td>Mar-22</td><td>7</td><td>0</td></tr> <tr><td>Apr-22</td><td>1</td><td>0</td></tr> </tbody> </table>	Month	Number of Serious Incidents	Number of Never Events	Apr-21	4	0	May-21	6	0	Jun-21	7	0	Jul-21	1	0	Aug-21	5	0	Sep-21	5	0	Oct-21	4	0	Nov-21	9	0	Dec-21	2	0	Jan-22	5	0	Feb-22	4	0	Mar-22	7	0	Apr-22	1	0
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Mar-22	7	0																																										
Apr-22	1	0																																										
2. There were no new Never Event reported in April 2022	3. In April 2022, performance against the 80% target of submitting closure forms to WG within agreed timescales was 25%.  In total, 6 Never Reported Incidents missed their closure date (120 day timescale); - 4 x Morryston - 1x Maternity - 1x Singleton Medicine	<b>3. % of serious incidents closed within the agreed timescales</b> <table border="1"> <caption>% of Serious Incidents Assured</caption> <thead> <tr> <th>Month</th> <th>% SI's assured</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>0%</td><td>80%</td></tr> <tr><td>May-21</td><td>0%</td><td>80%</td></tr> <tr><td>Jun-21</td><td>0%</td><td>80%</td></tr> <tr><td>Jul-21</td><td>33%</td><td>80%</td></tr> <tr><td>Aug-21</td><td>0%</td><td>80%</td></tr> <tr><td>Sep-21</td><td>0%</td><td>80%</td></tr> <tr><td>Oct-21</td><td>0%</td><td>80%</td></tr> <tr><td>Nov-21</td><td>0%</td><td>80%</td></tr> <tr><td>Dec-21</td><td>0%</td><td>80%</td></tr> <tr><td>Jan-22</td><td>25%</td><td>80%</td></tr> <tr><td>Feb-22</td><td>0%</td><td>80%</td></tr> <tr><td>Mar-22</td><td>33%</td><td>80%</td></tr> <tr><td>Apr-22</td><td>25%</td><td>80%</td></tr> </tbody> </table>	Month	% SI's assured	Target	Apr-21	0%	80%	May-21	0%	80%	Jun-21	0%	80%	Jul-21	33%	80%	Aug-21	0%	80%	Sep-21	0%	80%	Oct-21	0%	80%	Nov-21	0%	80%	Dec-21	0%	80%	Jan-22	25%	80%	Feb-22	0%	80%	Mar-22	33%	80%	Apr-22	25%	80%
Month	% SI's assured	Target																																										
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INPATIENT FALLS																														
Description	Current Performance	Trend																												
<p><b>Inpatient Falls</b> <i>The total number of inpatient falls</i></p>	<ul style="list-style-type: none"> <li>The number of Falls reported via Datix web for Swansea Bay UHB was 190 in April 2022. This is 8% more than April 2021 where 176 falls were recorded.</li> </ul>	<p><b>Number of inpatient Falls</b></p> <table border="1"> <caption>Number of inpatient Falls</caption> <thead> <tr> <th>Month</th> <th>Number of Falls</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>176</td></tr> <tr><td>May-21</td><td>230</td></tr> <tr><td>Jun-21</td><td>170</td></tr> <tr><td>Jul-21</td><td>190</td></tr> <tr><td>Aug-21</td><td>200</td></tr> <tr><td>Sep-21</td><td>210</td></tr> <tr><td>Oct-21</td><td>240</td></tr> <tr><td>Nov-21</td><td>215</td></tr> <tr><td>Dec-21</td><td>205</td></tr> <tr><td>Jan-22</td><td>195</td></tr> <tr><td>Feb-22</td><td>200</td></tr> <tr><td>Mar-22</td><td>210</td></tr> <tr><td>Apr-22</td><td>190</td></tr> </tbody> </table> <p>■ Hospital falls</p>	Month	Number of Falls	Apr-21	176	May-21	230	Jun-21	170	Jul-21	190	Aug-21	200	Sep-21	210	Oct-21	240	Nov-21	215	Dec-21	205	Jan-22	195	Feb-22	200	Mar-22	210	Apr-22	190
Month	Number of Falls																													
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DISCHARGE SUMMARIES																														
Description	Current Performance	Trend																												
<p><b>Discharge Summaries</b> <i>Percentage of discharge summaries approved and sent to patients' doctor following discharge</i></p>	<p>The latest data shows that in April 2022, the percentage of completed discharge summaries was 60%.</p> <p>In April 2022, compliance ranged from 52% in Singleton Hospital to 86% in Mental Health &amp; Learning Disabilities.</p>	<p><b>% discharge summaries approved and sent</b></p> <table border="1"> <caption>% discharge summaries approved and sent</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>62%</td></tr> <tr><td>May-21</td><td>65%</td></tr> <tr><td>Jun-21</td><td>68%</td></tr> <tr><td>Jul-21</td><td>62%</td></tr> <tr><td>Aug-21</td><td>61%</td></tr> <tr><td>Sep-21</td><td>66%</td></tr> <tr><td>Oct-21</td><td>61%</td></tr> <tr><td>Nov-21</td><td>62%</td></tr> <tr><td>Dec-21</td><td>61%</td></tr> <tr><td>Jan-22</td><td>60%</td></tr> <tr><td>Feb-22</td><td>63%</td></tr> <tr><td>Mar-22</td><td>62%</td></tr> <tr><td>Apr-22</td><td>60%</td></tr> </tbody> </table> <p>■ % of completed discharge summaries</p>	Month	Percentage	Apr-21	62%	May-21	65%	Jun-21	68%	Jul-21	62%	Aug-21	61%	Sep-21	66%	Oct-21	61%	Nov-21	62%	Dec-21	61%	Jan-22	60%	Feb-22	63%	Mar-22	62%	Apr-22	60%
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CRUDE MORTALITY																																																																								
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<b>Crude Mortality Rate</b>	<p>March 2022 reports the crude mortality rate for the Health Board at 0.88%, which is 0.01% lower than February 2022.</p> <p>A breakdown by Hospital for March 2022:</p> <ul style="list-style-type: none"> <li>• Morriston – 1.48%</li> <li>• Singleton – 0.49%</li> <li>• NPT – 0.06%</li> </ul>	<p><b>Crude hospital mortality rate by Hospital (74 years of age or less)</b></p> <table border="1"> <caption>Crude hospital mortality rate by Hospital (74 years of age or less)</caption> <thead> <tr> <th>Month</th> <th>Morriston Hospital</th> <th>Singleton Hospital</th> <th>NPT Hospital</th> <th>HB Total</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>2.0%</td><td>0.6%</td><td>0.2%</td><td>1.2%</td></tr> <tr><td>Apr-21</td><td>1.8%</td><td>0.5%</td><td>0.2%</td><td>1.0%</td></tr> <tr><td>May-21</td><td>1.7%</td><td>0.5%</td><td>0.2%</td><td>1.0%</td></tr> <tr><td>Jun-21</td><td>1.7%</td><td>0.5%</td><td>0.2%</td><td>1.0%</td></tr> <tr><td>Jul-21</td><td>1.7%</td><td>0.5%</td><td>0.2%</td><td>1.0%</td></tr> <tr><td>Aug-21</td><td>1.7%</td><td>0.5%</td><td>0.3%</td><td>1.0%</td></tr> <tr><td>Sep-21</td><td>1.7%</td><td>0.5%</td><td>0.2%</td><td>1.0%</td></tr> <tr><td>Oct-21</td><td>1.7%</td><td>0.5%</td><td>0.2%</td><td>1.0%</td></tr> <tr><td>Nov-21</td><td>1.8%</td><td>0.5%</td><td>0.2%</td><td>0.9%</td></tr> <tr><td>Dec-21</td><td>1.6%</td><td>0.6%</td><td>0.2%</td><td>0.9%</td></tr> <tr><td>Jan-22</td><td>1.5%</td><td>0.6%</td><td>0.2%</td><td>0.9%</td></tr> <tr><td>Feb-22</td><td>1.5%</td><td>0.5%</td><td>0.2%</td><td>0.9%</td></tr> <tr><td>Mar-22</td><td>1.5%</td><td>0.5%</td><td>0.1%</td><td>0.9%</td></tr> </tbody> </table>	Month	Morriston Hospital	Singleton Hospital	NPT Hospital	HB Total	Mar-21	2.0%	0.6%	0.2%	1.2%	Apr-21	1.8%	0.5%	0.2%	1.0%	May-21	1.7%	0.5%	0.2%	1.0%	Jun-21	1.7%	0.5%	0.2%	1.0%	Jul-21	1.7%	0.5%	0.2%	1.0%	Aug-21	1.7%	0.5%	0.3%	1.0%	Sep-21	1.7%	0.5%	0.2%	1.0%	Oct-21	1.7%	0.5%	0.2%	1.0%	Nov-21	1.8%	0.5%	0.2%	0.9%	Dec-21	1.6%	0.6%	0.2%	0.9%	Jan-22	1.5%	0.6%	0.2%	0.9%	Feb-22	1.5%	0.5%	0.2%	0.9%	Mar-22	1.5%	0.5%	0.1%	0.9%
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## 5 HARM QUADRANT- HARM FROM REDUCTION IN NON-COVID ACTIVITY

### 5.1 Overview

		Harm from reduction in non-Covid activity															
Measure	Locality	National/ Local Target	Internal profile	Trend	SBU												
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
<b>Cancer</b>																	
Single Cancer Pathway- % of patients started treatment within 62 days (without suspensions)	<b>Total</b>	12 month improvement trend			65.7%	60.0%	66.8%	55.0%	58.4%	62.2%	61.9%	63.4%	53.6%	54.4%	54.2%	54.3%	35.0%
<b>Planned Care</b>																	
Number of patients waiting > 26 weeks for outpatient appointment*	Morrison	0			13,398	14,047	13,867	14,080	14,661	15,092	15,906	16,385	17,204	17,859	18,220	18,351	18,976
	NPTH				92	157	228	271	335	407	378	387	342	186	88	0	3
	Singleton				9,027	9,327	9,053	8,769	8,383	8,447	8,162	7,955	7,882	7,520	7,192	6,359	6,606
	PC&CS				235	169	131	105	65	51	37	25	24	23	22	18	16
	<b>Total</b>				<b>22,752</b>	<b>23,700</b>	<b>23,279</b>	<b>23,225</b>	<b>23,444</b>	<b>23,997</b>	<b>24,483</b>	<b>24,752</b>	<b>25,452</b>	<b>25,588</b>	<b>25,522</b>	<b>24,728</b>	<b>25,601</b>
Number of patients waiting > 36 weeks for treatment*	Morrison	0			21,579	22,095	22,414	22,968	23,364	23,214	23,874	24,121	24,494	25,203	25,090	25,490	26,036
	NPTH				46	45	57	98	167	189	191	198	168	136	136	44	37
	Singleton				11,134	11,727	12,022	11,980	11,920	11,764	11,841	12,245	12,376	12,283	12,194	11,749	12,110
	PC&CS				181	115	119	82	53	43	35	25	22	22	22	17	15
	<b>Total (inc. diagnostics &gt; 36 wks)</b>				<b>33,395</b>	<b>34,447</b>	<b>35,040</b>	<b>35,583</b>	<b>35,999</b>	<b>35,711</b>	<b>36,420</b>	<b>37,064</b>	<b>37,504</b>	<b>38,117</b>	<b>37,920</b>	<b>37,820</b>	<b>38,799</b>
Number of patients waiting > 8 weeks for a specified diagnostics*	Morrison	0			2,757	2,739	3,162	3,390	3,573	3,528	3,320	3,217	2,927	2,724	2,180	1,672	1,910
	Singleton				2,047	2,103	2,068	2,035	1,950	2,204	2,619	2,791	3,144	3,543	3,898	4,191	4,398
	<b>Total</b>				<b>4,804</b>	<b>4,842</b>	<b>5,230</b>	<b>5,425</b>	<b>5,523</b>	<b>5,732</b>	<b>5,939</b>	<b>6,008</b>	<b>6,071</b>	<b>6,267</b>	<b>6,078</b>	<b>5,863</b>	<b>6,308</b>
Number of patients waiting > 14 weeks for a specified therapy*	MH&LD	0			0	1	0	0	0	0	0	0	0	0	0	0	
	NPTH				18	8	15	1	15	18	28	29	8	13	38	45	35
	PC&CS				183	157	156	150	171	302	386	600	877	1,015	888	775	679
	<b>Total</b>				<b>201</b>	<b>166</b>	<b>171</b>	<b>151</b>	<b>186</b>	<b>320</b>	<b>414</b>	<b>629</b>	<b>885</b>	<b>1,028</b>	<b>926</b>	<b>820</b>	<b>714</b>

Measure	Locality	National/ Local Target	Internal profile	Trend	SBU												
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
<b>Planned Care</b>																	
Total number of patients waiting for a follow-up outpatient appointment *	Total	HB Target TBC			122,303	123,088	127,444	130,208	127,391	130,963	131,554	129,255	#####	#####	#####	#####	#####
Number of patients delayed by over 100% past their target date *	Total				29,334	30,062	30,550	31,316	29,770	32,574	33,121	30,946	31,912	32,521	32,447	32,936	34,003
Number of patients delayed past their agreed target date (booked and not booked) *	Total				55,086	54,664	55,254	60,618	54,993	60,340	60,447	56,618	58,006	58,639	58,804	58,514	60,348
Number of Ophthalmology patients without an allocated health risk factor	Total	0			614	326	486	539	628	702	413	528	694	288	299	639	
Number of patients without a documented clinical review date	Total	0			9	5	6	5	6	7	3	4	2	4	1	5	5
<b>Patient Experience/ Feedback</b>																	
Number of friends and family surveys completed	PCCS	12 month improvement trend			159	532	79	245	213	89	360	291	191	251	165	106	
	MH&LD				3	0	0	59	18	10	36	23	17	17	15	8	
	Morrison				1,330	934	699	642	995	941	1,131	878	1,130	1,285	1,454	1,245	
	NPTH																
	Singleton				3,098	1,808	1,029	1,106	1,452	1,118	1,602	1,580	1,727	1,485	1,737	1,648	
	<b>Total</b>				<b>4,590</b>	<b>3,297</b>	<b>1,912</b>	<b>2,075</b>	<b>2,025</b>	<b>2,733</b>	<b>3,194</b>	<b>2,776</b>	<b>3,395</b>	<b>3,099</b>	<b>3,353</b>	<b>3,133</b>	
% of patients who would recommend and highly recommend	PCCS	90%	80%		100%	100%	89%	94%	90%	90%	94%	90%	93%	95%	92%	94%	
	MH&LD				100%	0%	0%	93%	94%	90%	97%	100%	100%	100%	100%	100%	
	Morrison				96%	97%	93%	92%	93%	92%	93%	94%	94%	84%	86%	85%	
	NPTH																
	Singleton				97%	97%	91%	92%	90%	92%	94%	94%	94%	94%	94%	91%	
	<b>Total</b>				<b>96%</b>	<b>97%</b>	<b>92%</b>	<b>92%</b>	<b>92%</b>	<b>92%</b>	<b>94%</b>	<b>93%</b>	<b>92%</b>	<b>90%</b>	<b>90%</b>	<b>89%</b>	
% of all-Wales surveys scoring 9 or 10 on overall satisfaction	PCCS	90%	80%		100%	-		95%	92%	94%	89%	97%	97%	99%	97%	96%	
	MH&LD																
	Morrison				93%	97%		96%	96%	94%	93%	96%	97%	89%	91%	89%	
	NPTH																
	Singleton				93%	97%		95%	96%	95%	93%	97%	96%	97%	97%	94%	
	<b>Total</b>				<b>92%</b>	<b>96%</b>		<b>92%</b>	<b>96%</b>	<b>93%</b>	<b>93%</b>	<b>96%</b>	<b>93%</b>	<b>91%</b>	<b>91%</b>	<b>89%</b>	
Number of new complaints received	PCCS	12 month reduction trend			8	16	16	18	8	11	12	16	9	15	19		
	MH&LD				26	15	19	24	13	12	13	13	9	19	16		
	Morrison				23	53	69	51	50	61	57	66	42	53	49		
	NPTH				4	3	10	6	6	6	6	8	3	7	13		
	Singleton				24	23	31	28	32	21	33	26	20	21	36		
	<b>Total</b>				<b>100</b>	<b>115</b>	<b>159</b>	<b>139</b>	<b>115</b>	<b>115</b>	<b>134</b>	<b>159</b>	<b>115</b>	<b>124</b>	<b>139</b>		
% of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation	PCCS	75%	80%		88%	81%	72%	54%	75%	73%	83%	88%	78%	67%	68%		
	MH&LD				69%	67%	50%	58%	62%	92%	69%	31%	78%	58%	38%		
	Morrison				100%	92%	80%	76%	94%	84%	70%	73%	69%	74%	78%		
	NPTH				100%	100%	70%	100%	67%	50%	83%	75%	67%	29%	62%		
	Singleton				61%	68%	43%	54%	81%	52%	48%	54%	50%	43%	50%		
	<b>Total</b>				<b>78%</b>	<b>78%</b>	<b>68%</b>	<b>69%</b>	<b>83%</b>	<b>75%</b>	<b>67%</b>	<b>69%</b>	<b>68%</b>	<b>63%</b>	<b>64%</b>		

### 5.3 Updates on key measures

PLANNED CARE	
Description	Current Performance
<b>Referrals and shape of the waiting list</b>	<p>April 2022 has seen a reduction in referral figures. Referral data has recently been reviewed and updated following the introduction of the new digital dashboard in June 2021, data selection was updated as appropriate. Referral rates have continued to rise slowly since December 2021, rising to 11,544 in March 2022. Chart 4 shows the shape of the current waiting list. Chart 3 shows the waiting list as at December 2019 as this reflects a typical monthly snapshot of the waiting list prior to the COVID19 pandemic.</p>
<b>1. GP Referrals</b> <i>The number of Stage 1 additions per week</i>	<b>Trend</b>
<b>2. Stage 1 additions</b> <i>The number of new patients that have been added to the outpatient waiting list</i>	<div style="display: flex; justify-content: space-around;"> <div style="width: 45%;"> <p style="text-align: center;"><b>1. Number of GP referrals received by SBU Health Board</b></p> </div> <div style="width: 45%;"> <p style="text-align: center;"><b>2. Number of stage 1 additions per week</b></p> </div> </div>
<b>3. Size of the waiting list</b> <i>Total number of patients on the waiting list by stage as at December 2019</i>	<p style="text-align: center;"><b>3. Total size of the waiting list and movement (December 2019)</b></p>
<b>4. Size of the waiting list</b> <i>Total number of patients on the waiting list by stage as at March 2022</i>	<p style="text-align: center;"><b>4. Total size of the waiting list and movement (March 2022)</b></p>

## PLANNED CARE

Description	Current Performance
<p><b>Outpatient waiting times</b></p> <p>1. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Health Board Total</p> <p>2. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Hospital Level</p> <p>3. Patients waiting over 26 weeks for an outpatient appointment by specialty</p> <p>4. Outpatient activity undertaken</p>	<p>The number of patients waiting over 26 weeks for a first outpatient appointment is still a challenge. April 2022 saw an in-month increase of 4% in the number of patients waiting over 26 weeks for an outpatient appointment. The number of breaches increased from 24,728 in March 2022 to 25,601 in April 2022. Ophthalmology has the largest proportion of patients waiting over 26 weeks for an outpatient appointment, closely followed by Orthopaedics and ENT. Chart 4 shows that the number of attendances has remained steady in recent months despite the impact of the recent Covid wave.</p>
	<p style="text-align: center;"><b>Trend</b></p> <div style="display: flex; justify-content: space-around;"> <div style="width: 45%;"> <p style="text-align: center;"><b>1. Number of stage 1 over 26 weeks- HB total</b></p> <p style="text-align: center;">■ Outpatients &gt; 26 wks (SB UHB)</p> </div> <div style="width: 45%;"> <p style="text-align: center;"><b>2. Number of stage 1 over 26 weeks- Hospital level</b></p> <p style="text-align: center;">— Morriston    — Singleton    — PCT    — NPTH</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div style="width: 45%;"> <p style="text-align: center;"><b>3. Patients waiting over 26 weeks for an outpatient appointment by specialty as at March 2022</b></p> </div> <div style="width: 45%;"> <p style="text-align: center;"><b>4. Outpatient activity undertaken</b></p> <p style="text-align: center;">— New outpatient attendances - - - Follow-up attendances</p> </div> </div> <p style="text-align: center; margin-top: 10px;">**Please note – reporting measures changed from June 2021 – Using power BI platform</p>

**PLANNED CARE**

**Description**

**Patients waiting over 36 weeks for treatment**

1. Number of patients waiting more than 36 weeks for treatment and the number of elective patients admitted for treatment- Health Board Total

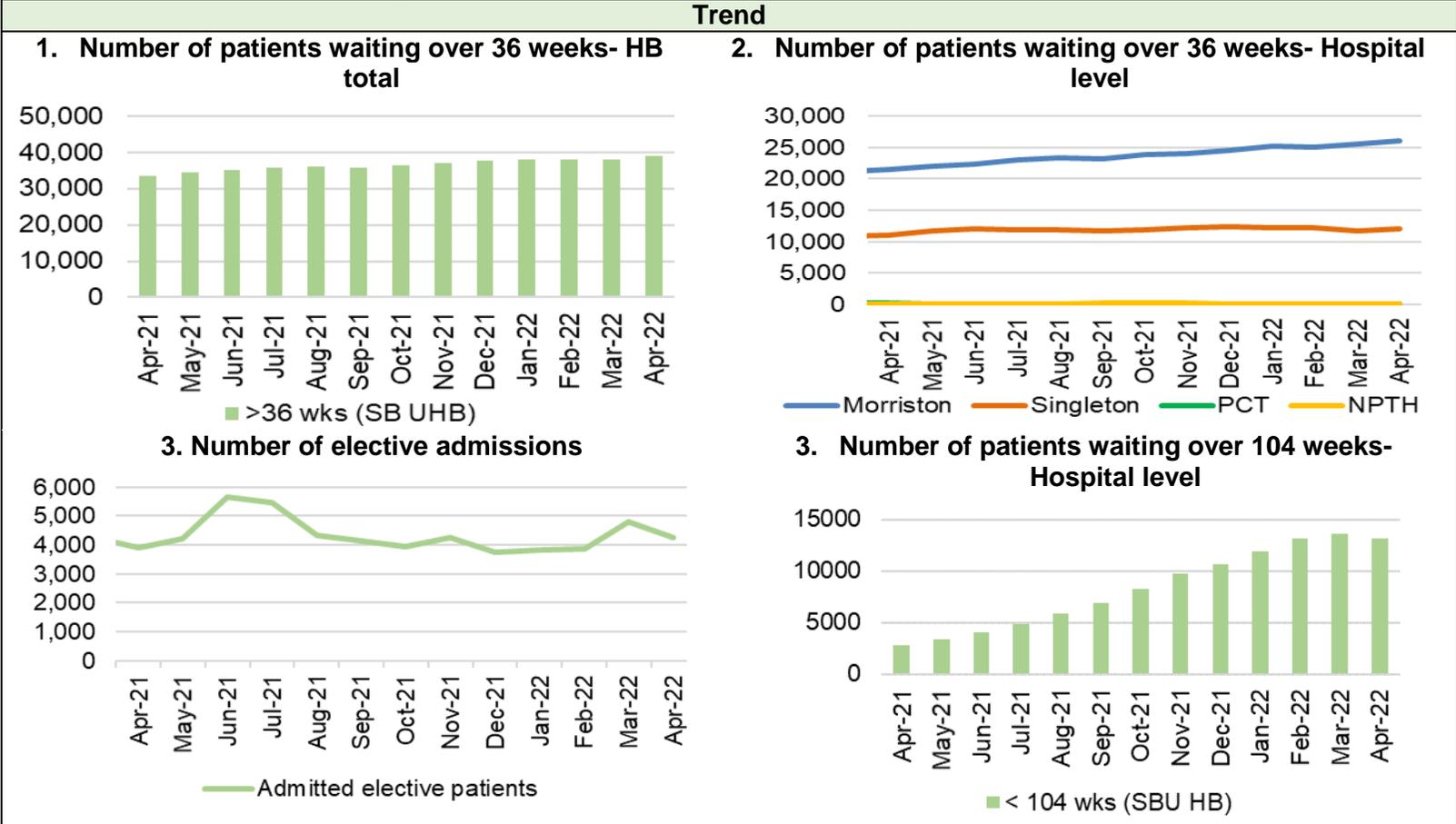
2. Number of patients waiting more than 36 weeks for treatment

3. Number of elective admissions

4. Number of patients waiting more than 104 weeks for treatment

**Current Performance**

The number of patients waiting longer than 36 weeks from referral to treatment has increased every month since the first wave of COVID19 in March 2020. In April 2022, there were 38,799 patients waiting over 36 weeks which is a 2.6% in-month increase from March 2022. 27,592 of the 38,799 were waiting over 52 weeks in April 2022. In April 2022, there were 13,083 patients waiting over 104 weeks for treatment, which is a 4% reduction from March 2022. Targeted validation work is currently taking place to reduce the number of patients waiting over 52 and 104 weeks with the view to meet the Welsh Government target.



PLANNED CARE																																																																								
Description	Current Performance																																																																							
<p><b>Total waiting times</b> Percentage of patients waiting less than 26 weeks from referral to treatment</p>	<p>Throughout 2019/20 the overall percentage of patients waiting less than 26 weeks from referral to treatment ranged between 80% and 88%. Whereas, throughout the Covid19 pandemic in 2020/21 the percentage ranged between 41% and 72%.</p> <p>In April 2022, 50.4% of patients were waiting under 26 weeks from referral to treatment, which is a 0.3% deterioration from March 2022.</p>	<p><b>Percentage of patient waiting less than 26 weeks</b></p> <table border="1"> <caption>Percentage of patient waiting less than 26 weeks</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>PCT</th> <th>NPTH</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>40%</td><td>45%</td><td>40%</td><td>90%</td></tr> <tr><td>May-21</td><td>42%</td><td>45%</td><td>45%</td><td>85%</td></tr> <tr><td>Jun-21</td><td>43%</td><td>45%</td><td>55%</td><td>82%</td></tr> <tr><td>Jul-21</td><td>43%</td><td>45%</td><td>65%</td><td>80%</td></tr> <tr><td>Aug-21</td><td>43%</td><td>45%</td><td>75%</td><td>78%</td></tr> <tr><td>Sep-21</td><td>43%</td><td>45%</td><td>75%</td><td>75%</td></tr> <tr><td>Oct-21</td><td>43%</td><td>45%</td><td>78%</td><td>72%</td></tr> <tr><td>Nov-21</td><td>43%</td><td>45%</td><td>80%</td><td>70%</td></tr> <tr><td>Dec-21</td><td>42%</td><td>45%</td><td>82%</td><td>75%</td></tr> <tr><td>Jan-22</td><td>42%</td><td>45%</td><td>80%</td><td>78%</td></tr> <tr><td>Feb-22</td><td>42%</td><td>45%</td><td>82%</td><td>80%</td></tr> <tr><td>Mar-22</td><td>42%</td><td>45%</td><td>85%</td><td>90%</td></tr> <tr><td>Apr-22</td><td>42%</td><td>48%</td><td>85%</td><td>95%</td></tr> </tbody> </table>	Month	Morriston	Singleton	PCT	NPTH	Apr-21	40%	45%	40%	90%	May-21	42%	45%	45%	85%	Jun-21	43%	45%	55%	82%	Jul-21	43%	45%	65%	80%	Aug-21	43%	45%	75%	78%	Sep-21	43%	45%	75%	75%	Oct-21	43%	45%	78%	72%	Nov-21	43%	45%	80%	70%	Dec-21	42%	45%	82%	75%	Jan-22	42%	45%	80%	78%	Feb-22	42%	45%	82%	80%	Mar-22	42%	45%	85%	90%	Apr-22	42%	48%	85%	95%
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<p><b>Ophthalmology waiting times</b> Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments</p>	<p>In March 2022, 50.2% of Ophthalmology R1 patients were waiting within their clinical target date or within 25% of the target date.</p> <p>There was an upward trend in performance in 2019/20 however, there was a continuous downward trend in performance in 2020/21, however performance seems to be improving slightly in 2021/22.</p> <p><i>*April data was not available for this report*</i></p>	<p><b>Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments</b></p> <table border="1"> <caption>Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments</caption> <thead> <tr> <th>Month</th> <th>% of R1 ophthalmology patient pathways waiting within target date or within 25% beyond target date for an outpatient appointment</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>45%</td><td>100%</td></tr> <tr><td>Apr-21</td><td>45%</td><td>100%</td></tr> <tr><td>May-21</td><td>45%</td><td>100%</td></tr> <tr><td>Jun-21</td><td>45%</td><td>100%</td></tr> <tr><td>Jul-21</td><td>45%</td><td>100%</td></tr> <tr><td>Aug-21</td><td>45%</td><td>100%</td></tr> <tr><td>Sep-21</td><td>45%</td><td>100%</td></tr> <tr><td>Oct-21</td><td>45%</td><td>100%</td></tr> <tr><td>Nov-21</td><td>45%</td><td>100%</td></tr> <tr><td>Dec-21</td><td>45%</td><td>100%</td></tr> <tr><td>Jan-22</td><td>45%</td><td>100%</td></tr> <tr><td>Feb-22</td><td>45%</td><td>100%</td></tr> <tr><td>Mar-22</td><td>50.2%</td><td>100%</td></tr> </tbody> </table>	Month	% of R1 ophthalmology patient pathways waiting within target date or within 25% beyond target date for an outpatient appointment	Target	Mar-21	45%	100%	Apr-21	45%	100%	May-21	45%	100%	Jun-21	45%	100%	Jul-21	45%	100%	Aug-21	45%	100%	Sep-21	45%	100%	Oct-21	45%	100%	Nov-21	45%	100%	Dec-21	45%	100%	Jan-22	45%	100%	Feb-22	45%	100%	Mar-22	50.2%	100%																												
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<p><b>Theatre Efficiency</b></p> <p><b>1. Theatre Utilisation Rates</b></p> <p><b>2. % of theatre sessions starting late</b></p> <p><b>3. % of theatre sessions finishing early</b></p> <p><b>4. % of theatre sessions cancelled at short notice (&lt;28 days)</b></p> <p><b>5. % of operations cancelled on the day</b></p>	<p>In April 2022 the Theatre Utilisation rate was 71%. This is an in-month deterioration of 1% and a 8% reduction compared to April 2021.</p> <p>39% of theatre sessions started late in April 2022. This is a slight deterioration on performance in April 2021 (38%).</p> <p>In April 2022, 47% of theatre sessions finished early. This is 2% higher than figures seen in March 2022 and 6% higher than figures seen in April 2021.</p> <p>7% of theatre sessions were cancelled at short notice in April 2022. This is the same percentage reported in March 2022 and is 3% higher than figures seen in April 2021.</p> <p>Of the operations cancelled in April 2022, 37% of them were cancelled on the day. This is a deterioration from 33% in March 2022</p>	<p><b>1. Theatre Utilisation Rates</b></p> <table border="1"> <caption>1. Theatre Utilisation Rates (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Rate (%)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>80</td></tr> <tr><td>May-21</td><td>78</td></tr> <tr><td>Jun-21</td><td>75</td></tr> <tr><td>Jul-21</td><td>72</td></tr> <tr><td>Aug-21</td><td>70</td></tr> <tr><td>Sep-21</td><td>72</td></tr> <tr><td>Oct-21</td><td>68</td></tr> <tr><td>Nov-21</td><td>65</td></tr> <tr><td>Dec-21</td><td>62</td></tr> <tr><td>Jan-22</td><td>70</td></tr> <tr><td>Feb-22</td><td>68</td></tr> <tr><td>Mar-22</td><td>70</td></tr> <tr><td>Apr-22</td><td>71</td></tr> </tbody> </table> <p><b>2. and 3. % theatre sessions starting late/finishing</b></p> <table border="1"> <caption>2. and 3. % theatre sessions starting late/finishing</caption> <thead> <tr> <th>Month</th> <th>Late Starts (%)</th> <th>Early Finishes (%)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>40</td><td>45</td></tr> <tr><td>May-21</td><td>42</td><td>45</td></tr> <tr><td>Jun-21</td><td>43</td><td>46</td></tr> <tr><td>Jul-21</td><td>45</td><td>47</td></tr> <tr><td>Aug-21</td><td>44</td><td>46</td></tr> <tr><td>Sep-21</td><td>45</td><td>47</td></tr> <tr><td>Oct-21</td><td>46</td><td>48</td></tr> <tr><td>Nov-21</td><td>44</td><td>46</td></tr> <tr><td>Dec-21</td><td>42</td><td>45</td></tr> <tr><td>Jan-22</td><td>45</td><td>47</td></tr> <tr><td>Feb-22</td><td>43</td><td>45</td></tr> <tr><td>Mar-22</td><td>40</td><td>43</td></tr> <tr><td>Apr-22</td><td>39</td><td>47</td></tr> </tbody> </table> <p><b>4. % theatre sessions cancelled at short notice (&lt;28 days)</b></p> <table border="1"> <caption>4. % theatre sessions cancelled at short notice (&lt;28 days)</caption> <thead> <tr> <th>Month</th> <th>Morriston (%)</th> <th>NPTH (%)</th> <th>Singleton (%)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>5</td><td>10</td><td>5</td></tr> <tr><td>May-21</td><td>5</td><td>5</td><td>5</td></tr> <tr><td>Jun-21</td><td>5</td><td>10</td><td>5</td></tr> <tr><td>Jul-21</td><td>5</td><td>12</td><td>5</td></tr> <tr><td>Aug-21</td><td>15</td><td>10</td><td>5</td></tr> <tr><td>Sep-21</td><td>5</td><td>12</td><td>5</td></tr> <tr><td>Oct-21</td><td>10</td><td>12</td><td>5</td></tr> <tr><td>Nov-21</td><td>5</td><td>15</td><td>5</td></tr> <tr><td>Dec-21</td><td>5</td><td>12</td><td>5</td></tr> <tr><td>Jan-22</td><td>5</td><td>12</td><td>5</td></tr> <tr><td>Feb-22</td><td>5</td><td>12</td><td>5</td></tr> <tr><td>Mar-22</td><td>5</td><td>15</td><td>5</td></tr> <tr><td>Apr-22</td><td>5</td><td>15</td><td>5</td></tr> </tbody> </table> <p><b>5. % of operations cancelled on the day</b></p> <table border="1"> <caption>5. % of operations cancelled on the day</caption> <thead> <tr> <th>Month</th> <th>Rate (%)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>33</td></tr> <tr><td>May-21</td><td>30</td></tr> <tr><td>Jun-21</td><td>35</td></tr> <tr><td>Jul-21</td><td>35</td></tr> <tr><td>Aug-21</td><td>35</td></tr> <tr><td>Sep-21</td><td>35</td></tr> <tr><td>Oct-21</td><td>35</td></tr> <tr><td>Nov-21</td><td>35</td></tr> <tr><td>Dec-21</td><td>35</td></tr> <tr><td>Jan-22</td><td>35</td></tr> <tr><td>Feb-22</td><td>35</td></tr> <tr><td>Mar-22</td><td>35</td></tr> <tr><td>Apr-22</td><td>37</td></tr> </tbody> </table>	Month	Rate (%)	Apr-21	80	May-21	78	Jun-21	75	Jul-21	72	Aug-21	70	Sep-21	72	Oct-21	68	Nov-21	65	Dec-21	62	Jan-22	70	Feb-22	68	Mar-22	70	Apr-22	71	Month	Late Starts (%)	Early Finishes (%)	Apr-21	40	45	May-21	42	45	Jun-21	43	46	Jul-21	45	47	Aug-21	44	46	Sep-21	45	47	Oct-21	46	48	Nov-21	44	46	Dec-21	42	45	Jan-22	45	47	Feb-22	43	45	Mar-22	40	43	Apr-22	39	47	Month	Morriston (%)	NPTH (%)	Singleton (%)	Apr-21	5	10	5	May-21	5	5	5	Jun-21	5	10	5	Jul-21	5	12	5	Aug-21	15	10	5	Sep-21	5	12	5	Oct-21	10	12	5	Nov-21	5	15	5	Dec-21	5	12	5	Jan-22	5	12	5	Feb-22	5	12	5	Mar-22	5	15	5	Apr-22	5	15	5	Month	Rate (%)	Apr-21	33	May-21	30	Jun-21	35	Jul-21	35	Aug-21	35	Sep-21	35	Oct-21	35	Nov-21	35	Dec-21	35	Jan-22	35	Feb-22	35	Mar-22	35	Apr-22	37
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**PLANNED CARE**

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<p><b>Diagnostics waiting times</b>  <i>The number of patients waiting more than 8 weeks for specified diagnostics</i></p>	<p>In April 2022, there was an increase in the number of patients waiting over 8 weeks for specified diagnostics. It increased from 5,863 in March 2022 to 6,308 in April 2022.</p> <p>The following is a breakdown for the 8-week breaches by diagnostic test for April 2022:</p> <ul style="list-style-type: none"> <li>• Endoscopy= 4,407</li> <li>• Cardiac tests= 1,317</li> <li>• Other Diagnostics = 584</li> </ul> <p>Endoscopy waits continue to rise, recovery work into 2022-23 will focus on outsourcing 5 lists a week, continuation of insourcing activity, the launch of a pilot clinical validation project and a change in practise which will be piloted as part of the National Endoscopy funded project.</p>	<p align="center"><b>Number of patients waiting longer than 8 weeks for diagnostics</b></p> <table border="1"> <caption>Estimated data for 8-week diagnostic waiting times</caption> <thead> <tr> <th>Month</th> <th>Cardiac tests</th> <th>Endoscopy</th> <th>Other diagnostics (inc. radiology)</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>1,200</td><td>2,000</td><td>1,200</td></tr> <tr><td>May-21</td><td>1,500</td><td>2,200</td><td>1,000</td></tr> <tr><td>Jun-21</td><td>1,800</td><td>2,000</td><td>1,500</td></tr> <tr><td>Jul-21</td><td>1,800</td><td>2,000</td><td>1,500</td></tr> <tr><td>Aug-21</td><td>1,800</td><td>2,000</td><td>1,500</td></tr> <tr><td>Sep-21</td><td>1,800</td><td>2,200</td><td>1,500</td></tr> <tr><td>Oct-21</td><td>1,800</td><td>2,500</td><td>1,500</td></tr> <tr><td>Nov-21</td><td>1,800</td><td>2,800</td><td>1,500</td></tr> <tr><td>Dec-21</td><td>1,800</td><td>3,200</td><td>1,200</td></tr> <tr><td>Jan-22</td><td>1,800</td><td>3,800</td><td>1,000</td></tr> <tr><td>Feb-22</td><td>1,500</td><td>4,200</td><td>800</td></tr> <tr><td>Mar-22</td><td>1,300</td><td>4,500</td><td>500</td></tr> <tr><td>Apr-22</td><td>1,317</td><td>4,407</td><td>584</td></tr> </tbody> </table>	Month	Cardiac tests	Endoscopy	Other diagnostics (inc. radiology)	Apr-21	1,200	2,000	1,200	May-21	1,500	2,200	1,000	Jun-21	1,800	2,000	1,500	Jul-21	1,800	2,000	1,500	Aug-21	1,800	2,000	1,500	Sep-21	1,800	2,200	1,500	Oct-21	1,800	2,500	1,500	Nov-21	1,800	2,800	1,500	Dec-21	1,800	3,200	1,200	Jan-22	1,800	3,800	1,000	Feb-22	1,500	4,200	800	Mar-22	1,300	4,500	500	Apr-22	1,317	4,407	584																																										
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<p><b>Therapy waiting times</b>  <i>The number of patients waiting more than 14 weeks for specified therapies</i></p>	<p>In April 2022 there were 679 patients waiting over 14 weeks for specified Therapies.</p> <p>The breakdown for the breaches in April 2022 are:</p> <ul style="list-style-type: none"> <li>• Podiatry = 598</li> <li>• Speech &amp; Language Therapy= 45</li> <li>• Dietetics = 35</li> </ul> <p>Podiatry and SALT recovery plans continue to support performance improvement. Specifically within Nutrition &amp; Dietetics, vacancies within paediatric service have impacted waiting times and a lack of available locum staff. Performance recovery is expected to begin in July 2022.</p>	<p align="center"><b>Number of patients waiting longer than 14 weeks for therapies</b></p> <table border="1"> <caption>Estimated data for 14-week therapy waiting times</caption> <thead> <tr> <th>Month</th> <th>Occ Therapy/ LD (MH)</th> <th>Occ Therapy (exc. MH)</th> <th>Audiology</th> <th>Dietetics</th> <th>Phsyio</th> <th>Podiatry</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>May-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Jun-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Jul-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Aug-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Sep-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Oct-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Nov-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Dec-21</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Jan-22</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Feb-22</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Mar-22</td><td>100</td><td>0</td><td>0</td><td>0</td><td>0</td><td>100</td></tr> <tr><td>Apr-22</td><td>100</td><td>0</td><td>0</td><td>35</td><td>0</td><td>598</td></tr> </tbody> </table>	Month	Occ Therapy/ LD (MH)	Occ Therapy (exc. MH)	Audiology	Dietetics	Phsyio	Podiatry	Apr-21	100	0	0	0	0	100	May-21	100	0	0	0	0	100	Jun-21	100	0	0	0	0	100	Jul-21	100	0	0	0	0	100	Aug-21	100	0	0	0	0	100	Sep-21	100	0	0	0	0	100	Oct-21	100	0	0	0	0	100	Nov-21	100	0	0	0	0	100	Dec-21	100	0	0	0	0	100	Jan-22	100	0	0	0	0	100	Feb-22	100	0	0	0	0	100	Mar-22	100	0	0	0	0	100	Apr-22	100	0	0	35	0	598
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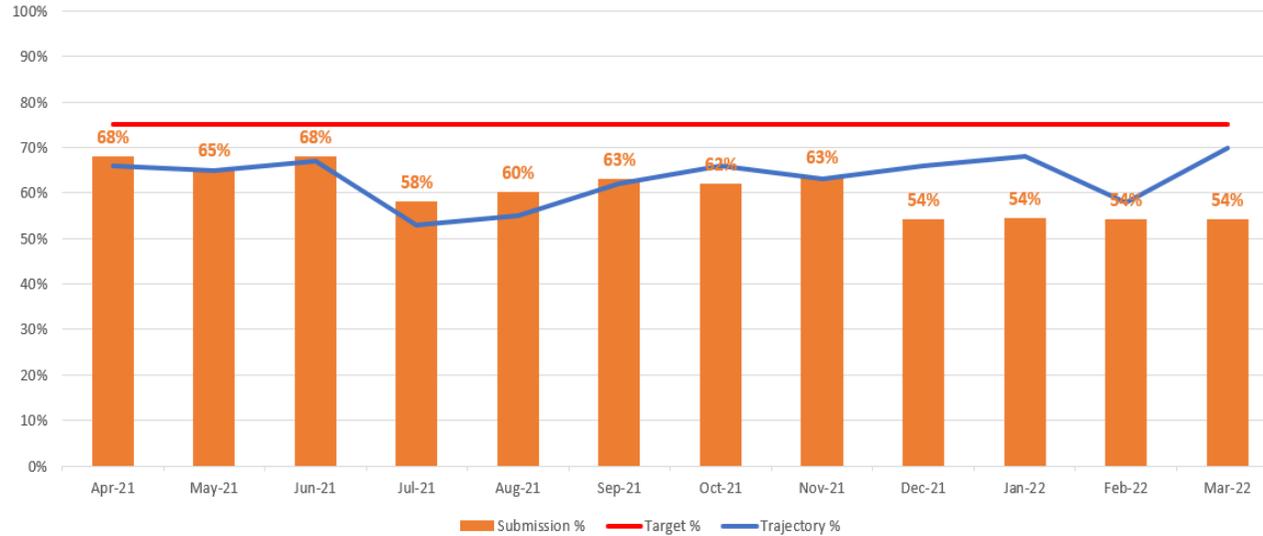
CANCER																																		
Description	Current Performance	Trend																																
Cancer demand and shape of the waiting list  1. Number of Urgent Suspected Cancer (USC) referrals received  2. Single Cancer Pathway backlog- patients waiting over 63 days	<p>The number of Urgent Suspected Cancer (USC) referrals significantly reduced between March and April 2020, however there has been an upward trend since May 2020.</p> <p>Referral figures reported in April 2022 (1535) are the lowest figure reported since December 2021</p>	<p><b>1. Number of USC referrals</b></p> <table border="1"> <caption>1. Number of USC referrals</caption> <thead> <tr> <th>Month</th> <th>Number of USC referrals</th> </tr> </thead> <tbody> <tr><td>Feb-21</td><td>1594</td></tr> <tr><td>Mar-21</td><td>1932</td></tr> <tr><td>Apr-21</td><td>1880</td></tr> <tr><td>May-21</td><td>1871</td></tr> <tr><td>Jun-21</td><td>2014</td></tr> <tr><td>Jul-21</td><td>2062</td></tr> <tr><td>Aug-21</td><td>1742</td></tr> <tr><td>Sep-21</td><td>2005</td></tr> <tr><td>Oct-21</td><td>1821</td></tr> <tr><td>Nov-21</td><td>1771</td></tr> <tr><td>Dec-21</td><td>1517</td></tr> <tr><td>Jan-22</td><td>1708</td></tr> <tr><td>Feb-22</td><td>1663</td></tr> <tr><td>Mar-22</td><td>1888</td></tr> <tr><td>Apr-22</td><td>1542</td></tr> </tbody> </table>	Month	Number of USC referrals	Feb-21	1594	Mar-21	1932	Apr-21	1880	May-21	1871	Jun-21	2014	Jul-21	2062	Aug-21	1742	Sep-21	2005	Oct-21	1821	Nov-21	1771	Dec-21	1517	Jan-22	1708	Feb-22	1663	Mar-22	1888	Apr-22	1542
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	<p>April 2022 has seen a slight increase in the number of patients waiting over 63 days. The following actions have been outlined to support backlog reduction;</p> <ul style="list-style-type: none"> <li>- Individual meetings are taking place with tumour sites to explore additional work to support a further reduction in the backlog, with specific focus on Urology, Upper GI, Lower GI, Gynae and Breast</li> <li>- Updated backlog recovery trajectories have been developed and are currently in the approval process for circulation in June 2022</li> <li>- Targeted work is being undertaken to focus on reducing the number of patients waiting &gt;104 days as a priority</li> </ul>	<p><b>2. Single Cancer Pathway backlog- patients waiting over 63 days</b></p> <table border="1"> <caption>2. Single Cancer Pathway backlog- patients waiting over 63 days</caption> <thead> <tr> <th>Month</th> <th>Total backlog</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>380</td></tr> <tr><td>May-21</td><td>380</td></tr> <tr><td>Jun-21</td><td>520</td></tr> <tr><td>Jul-21</td><td>620</td></tr> <tr><td>Aug-21</td><td>680</td></tr> <tr><td>Sep-21</td><td>680</td></tr> <tr><td>Oct-21</td><td>650</td></tr> <tr><td>Nov-21</td><td>580</td></tr> <tr><td>Dec-21</td><td>680</td></tr> <tr><td>Jan-22</td><td>720</td></tr> <tr><td>Feb-22</td><td>520</td></tr> <tr><td>Mar-22</td><td>450</td></tr> <tr><td>Apr-22</td><td>480</td></tr> </tbody> </table>	Month	Total backlog	Apr-21	380	May-21	380	Jun-21	520	Jul-21	620	Aug-21	680	Sep-21	680	Oct-21	650	Nov-21	580	Dec-21	680	Jan-22	720	Feb-22	520	Mar-22	450	Apr-22	480				
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CANCER				
Description	Current Performance		Trend	
<b>Single Cancer Pathway</b> <i>Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion (regardless of the referral route)</i>	April 2022 figures will be finalised on 31 <sup>st</sup> May 2022. Draft figures indicate a possible achievement of 44% of patients starting treatment within 62 days of the suspicion of cancer first being raised (unadjusted pathway). The number of patients treated in April 2022 is outlined below by tumour site (draft figures).			
	<b>Tumour Site</b>	<b>Breaches</b>	<b>Tumour Site</b>	<b>Breaches</b>
	Urological	18	Upper GI	12
	Head and Neck	6	Gynaecological	8
	Lower GI	23	Haematological	3
	Lung	16	Sarcoma	1
Breast	18	Brain/CNS	0	
Skin	5			
<b>Single Cancer Pathway backlog</b> <i>The number of patients with an active wait status of more than 63 days</i>	April 2022 backlog by tumour site:			
	<b>Tumour Site</b>	<b>63 - 103 days</b>	<b>≥104 days</b>	
	Acute Leukaemia	0	0	
	Brain/CNS	0	1	
	Breast	114	19	
	Children's cancer	0	0	
	Gynaecological	23	17	
	Haematological	7	8	
	Head and neck	12	4	
	Lower Gastrointestinal	46	26	
	Lung	18	12	
	Other	5	2	
	Sarcoma	4	2	
	Skin(c)	19	2	
	Upper Gastrointestinal	36	18	
	Urological	38	35	
	<b>Grand Total</b>	<b>322</b>	<b>142</b>	
<b>Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion (regardless of the referral route)</b>				
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CANCER																																																		
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<p><b>USC First Outpatient Appointments</b> <i>The number of patients at first outpatient appointment stage by days waiting</i></p>	<p>To date, early April 2022 figures show total wait volumes have decreased by 1%. Of the total number of patients awaiting a first outpatient appointment, 62% have been booked.</p>	<p><b>The number of patients waiting for a first outpatient appointment (by total days waiting) – Early May 2022</b></p> <table border="1"> <thead> <tr> <th>FIRST OPA</th> <th>08-May</th> <th>15-May</th> </tr> </thead> <tbody> <tr><td>Acute Leukaemia</td><td>0</td><td>0</td></tr> <tr><td>Brain/CNS</td><td>1</td><td>0</td></tr> <tr><td>Breast</td><td>0</td><td>2</td></tr> <tr><td>Children's Cancer</td><td>3</td><td>2</td></tr> <tr><td>Gynaecological</td><td>56</td><td>41</td></tr> <tr><td>Haematological</td><td>2</td><td>2</td></tr> <tr><td>Head and Neck</td><td>142</td><td>96</td></tr> <tr><td>Lower GI</td><td>133</td><td>155</td></tr> <tr><td>Lung</td><td>11</td><td>11</td></tr> <tr><td>Other</td><td>149</td><td>73</td></tr> <tr><td>Sarcoma</td><td>11</td><td>1</td></tr> <tr><td>Skin</td><td>127</td><td>116</td></tr> <tr><td>Upper GI</td><td>66</td><td>52</td></tr> <tr><td>Urological</td><td>69</td><td>64</td></tr> <tr><td></td><td><b>770</b></td><td><b>615</b></td></tr> </tbody> </table>	FIRST OPA	08-May	15-May	Acute Leukaemia	0	0	Brain/CNS	1	0	Breast	0	2	Children's Cancer	3	2	Gynaecological	56	41	Haematological	2	2	Head and Neck	142	96	Lower GI	133	155	Lung	11	11	Other	149	73	Sarcoma	11	1	Skin	127	116	Upper GI	66	52	Urological	69	64		<b>770</b>	<b>615</b>
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<p><b>Radiotherapy waiting times</b> <i>The percentage of patients receiving radiotherapy treatment</i></p>	<p>Radiotherapy waiting times are challenging however the provision of emergency radiotherapy within 1 and 2 days has been maintained at 100% throughout the COVID19 outbreak.</p> <table border="1"> <thead> <tr> <th>Measure</th> <th>Target</th> <th>April-21</th> </tr> </thead> <tbody> <tr><td>Scheduled (21 Day Target)</td><td>80%</td><td>63%</td></tr> <tr><td>Scheduled (28 Day Target)</td><td>100%</td><td>94%</td></tr> <tr><td>Urgent SC (7 Day Target)</td><td>80%</td><td>62%</td></tr> <tr><td>Urgent SC (14 Day Target)</td><td>100%</td><td>96%</td></tr> <tr><td>Emergency (within 1 day)</td><td>80%</td><td>100%</td></tr> <tr><td>Emergency (within 2 days)</td><td>100%</td><td>100%</td></tr> <tr><td>Elective Delay (21 Day Target)</td><td>80%</td><td>93%</td></tr> <tr><td>Elective Delay (28 Day Target)</td><td>100%</td><td>96%</td></tr> </tbody> </table>	Measure	Target	April-21	Scheduled (21 Day Target)	80%	63%	Scheduled (28 Day Target)	100%	94%	Urgent SC (7 Day Target)	80%	62%	Urgent SC (14 Day Target)	100%	96%	Emergency (within 1 day)	80%	100%	Emergency (within 2 days)	100%	100%	Elective Delay (21 Day Target)	80%	93%	Elective Delay (28 Day Target)	100%	96%	<p><b>Radiotherapy waiting times</b></p>																					
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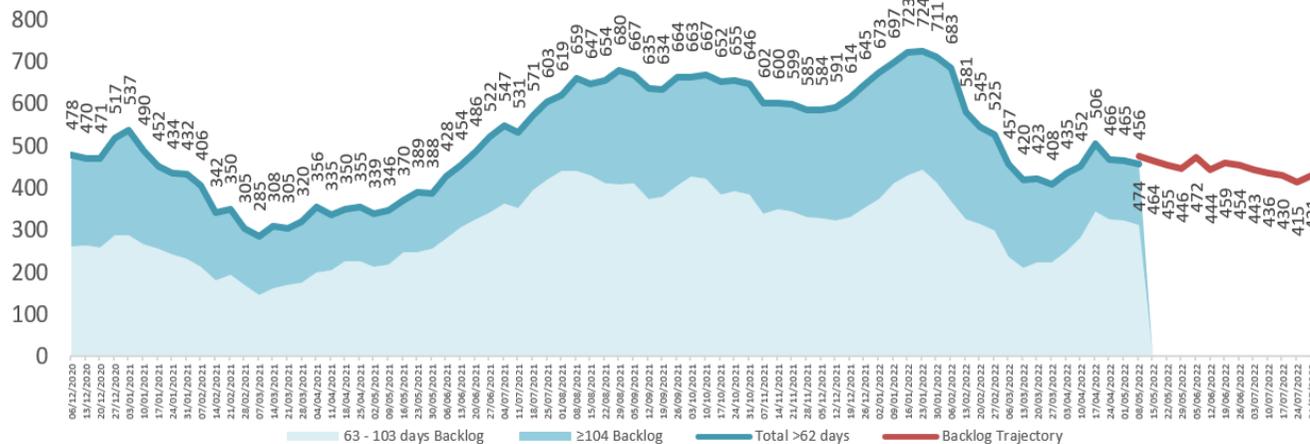
**Cancer Services – Performance Escalation Updates**

**1.SCP performance trajectory**



**Proposed backlog improvements to support SCP performance**

**Backlog**



1. SCP performance in March 2022 was reported as 54% which is tracking below the outlined trajectory of 70%. April 2022 performance is still in draft format, however current projections suggest performance will be below the recovery trajectory.
2. Shows the weekly breakdown of the backlog reduction against the proposed trajectories. The backlog figure as at 11/05/22 was 456. Updated backlog trajectories are currently in the approval process.

FOLLOW-UP APPOINTMENTS																																																										
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<p><b>Follow-up appointments</b></p> <p>1. The total number of patients on the follow-up waiting list</p> <p>2. The number of patients waiting 100% over target for a follow-up appointment</p>	<p>In April 2022, the overall size of the follow-up waiting list increased by 1,699 patients compared with March 2022 (from 133,772 to 135,471).</p> <p>In April 2022, there was a total of 60,348 patients waiting for a follow-up past their target date. This is an in-month increase of 3.1% (from 58,514 in March 2022 to 60,348 in April 2022).</p> <p>Of the 60,348 delayed follow-ups in April 2022, 12,052 had appointment dates and 48,296 were still waiting for an appointment.</p> <p>In addition, 34,003 patients were waiting 100%+ over target date in April 2022. This is a 3.2% increase when compared with March 2022.</p> <p>Focussed validation work is currently taking place looking at the number of clinics which have not been 'cached up' within the system, along with reviewing the capacity for increased digital working.</p>	<p><b>1. Total number of patients waiting for a follow-up</b></p> <table border="1"> <caption>Data for Chart 1: Total number of patients waiting for a follow-up</caption> <thead> <tr> <th>Month</th> <th>Number of patients</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>125,000</td></tr> <tr><td>May-21</td><td>125,000</td></tr> <tr><td>Jun-21</td><td>125,000</td></tr> <tr><td>Jul-21</td><td>125,000</td></tr> <tr><td>Aug-21</td><td>125,000</td></tr> <tr><td>Sep-21</td><td>125,000</td></tr> <tr><td>Oct-21</td><td>125,000</td></tr> <tr><td>Nov-21</td><td>125,000</td></tr> <tr><td>Dec-21</td><td>125,000</td></tr> <tr><td>Jan-22</td><td>125,000</td></tr> <tr><td>Feb-22</td><td>125,000</td></tr> <tr><td>Mar-22</td><td>125,000</td></tr> <tr><td>Apr-22</td><td>135,471</td></tr> </tbody> </table> <p>■ Number of patients waiting for follow-up (SBU HB)</p> <p><b>2. Delayed follow-ups: Number of patients waiting 100% over target</b></p> <table border="1"> <caption>Data for Chart 2: Number of patients waiting 100% over target date</caption> <thead> <tr> <th>Month</th> <th>Number of patients</th> </tr> </thead> <tbody> <tr><td>Apr-21</td><td>30,000</td></tr> <tr><td>May-21</td><td>30,000</td></tr> <tr><td>Jun-21</td><td>30,000</td></tr> <tr><td>Jul-21</td><td>30,000</td></tr> <tr><td>Aug-21</td><td>30,000</td></tr> <tr><td>Sep-21</td><td>30,000</td></tr> <tr><td>Oct-21</td><td>30,000</td></tr> <tr><td>Nov-21</td><td>30,000</td></tr> <tr><td>Dec-21</td><td>30,000</td></tr> <tr><td>Jan-22</td><td>30,000</td></tr> <tr><td>Feb-22</td><td>30,000</td></tr> <tr><td>Mar-22</td><td>30,000</td></tr> <tr><td>Apr-22</td><td>34,003</td></tr> </tbody> </table> <p>■ Number of patients waiting 100% over target date (SBU HB)</p>	Month	Number of patients	Apr-21	125,000	May-21	125,000	Jun-21	125,000	Jul-21	125,000	Aug-21	125,000	Sep-21	125,000	Oct-21	125,000	Nov-21	125,000	Dec-21	125,000	Jan-22	125,000	Feb-22	125,000	Mar-22	125,000	Apr-22	135,471	Month	Number of patients	Apr-21	30,000	May-21	30,000	Jun-21	30,000	Jul-21	30,000	Aug-21	30,000	Sep-21	30,000	Oct-21	30,000	Nov-21	30,000	Dec-21	30,000	Jan-22	30,000	Feb-22	30,000	Mar-22	30,000	Apr-22	34,003
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<p><b>Patient experience</b></p> <p>1. Number of friends and family surveys completed</p> <p>2. Percentage of patients/ service users who would recommend and highly recommend</p>	<ul style="list-style-type: none"> <li>Health Board Friends &amp; Family patient satisfaction level in April 2022 was 89% and 3,133 surveys were completed.               <ul style="list-style-type: none"> <li>Singleton/ Neath Port Talbot Hospitals Service Group completed 1,648 surveys in April 2022, with a recommended score of 91%.</li> <li>Morrison Hospital completed 1,245 surveys in April 2022, with a recommended score of 85%.</li> <li>Primary &amp; Community Care completed 106 surveys for April 2022, with a recommended score of 94%.</li> <li>The Mental Health Service Group completed 8 surveys for April 2022, with a recommended score of 100%.</li> </ul> </li> </ul>	<p><b>1. Number of friends and family surveys completed</b></p> <table border="1"> <caption>Approximate data for Chart 1: Number of surveys completed</caption> <thead> <tr> <th>Month</th> <th>MH &amp; LD</th> <th>Neath Port Talbot</th> <th>Singleton Hospital</th> <th>Morryston Hospital</th> </tr> </thead> <tbody> <tr><td>May-21</td><td>0</td><td>0</td><td>3,000</td><td>1,500</td></tr> <tr><td>Jun-21</td><td>0</td><td>0</td><td>1,800</td><td>1,300</td></tr> <tr><td>Jul-21</td><td>0</td><td>0</td><td>1,000</td><td>800</td></tr> <tr><td>Aug-21</td><td>0</td><td>0</td><td>1,200</td><td>900</td></tr> <tr><td>Sep-21</td><td>0</td><td>0</td><td>1,500</td><td>1,100</td></tr> <tr><td>Oct-21</td><td>0</td><td>0</td><td>1,200</td><td>1,000</td></tr> <tr><td>Nov-21</td><td>0</td><td>0</td><td>1,500</td><td>1,300</td></tr> <tr><td>Dec-21</td><td>0</td><td>0</td><td>1,600</td><td>1,100</td></tr> <tr><td>Jan-22</td><td>0</td><td>0</td><td>1,700</td><td>1,200</td></tr> <tr><td>Feb-22</td><td>0</td><td>0</td><td>1,400</td><td>1,300</td></tr> <tr><td>Mar-22</td><td>0</td><td>0</td><td>1,600</td><td>1,400</td></tr> <tr><td>Apr-22</td><td>0</td><td>0</td><td>1,500</td><td>1,300</td></tr> </tbody> </table> <p><b>2. % of patients/ service users who would recommend and highly recommend</b></p> <table border="1"> <caption>Approximate data for Chart 2: Percentage of recommendations</caption> <thead> <tr> <th>Month</th> <th>MH&amp;LD</th> <th>Morryston</th> <th>NPT</th> <th>PCCS</th> <th>Singleton</th> </tr> </thead> <tbody> <tr><td>May-21</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Jun-21</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Jul-21</td><td>90%</td><td>90%</td><td>90%</td><td>90%</td><td>90%</td></tr> <tr><td>Aug-21</td><td>92%</td><td>92%</td><td>92%</td><td>92%</td><td>92%</td></tr> <tr><td>Sep-21</td><td>92%</td><td>92%</td><td>92%</td><td>92%</td><td>92%</td></tr> <tr><td>Oct-21</td><td>92%</td><td>92%</td><td>92%</td><td>92%</td><td>92%</td></tr> <tr><td>Nov-21</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Dec-21</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Jan-22</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Feb-22</td><td>95%</td><td>85%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Mar-22</td><td>95%</td><td>85%</td><td>95%</td><td>95%</td><td>95%</td></tr> <tr><td>Apr-22</td><td>95%</td><td>85%</td><td>95%</td><td>95%</td><td>95%</td></tr> </tbody> </table> <p>* Data not available for April 2021. Neath Port Talbot included in Singleton's figures from May 2021</p>	Month	MH & LD	Neath Port Talbot	Singleton Hospital	Morryston Hospital	May-21	0	0	3,000	1,500	Jun-21	0	0	1,800	1,300	Jul-21	0	0	1,000	800	Aug-21	0	0	1,200	900	Sep-21	0	0	1,500	1,100	Oct-21	0	0	1,200	1,000	Nov-21	0	0	1,500	1,300	Dec-21	0	0	1,600	1,100	Jan-22	0	0	1,700	1,200	Feb-22	0	0	1,400	1,300	Mar-22	0	0	1,600	1,400	Apr-22	0	0	1,500	1,300	Month	MH&LD	Morryston	NPT	PCCS	Singleton	May-21	95%	95%	95%	95%	95%	Jun-21	95%	95%	95%	95%	95%	Jul-21	90%	90%	90%	90%	90%	Aug-21	92%	92%	92%	92%	92%	Sep-21	92%	92%	92%	92%	92%	Oct-21	92%	92%	92%	92%	92%	Nov-21	95%	95%	95%	95%	95%	Dec-21	95%	95%	95%	95%	95%	Jan-22	95%	95%	95%	95%	95%	Feb-22	95%	85%	95%	95%	95%	Mar-22	95%	85%	95%	95%	95%	Apr-22	95%	85%	95%	95%	95%
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Aug-21	0	0	1,200	900																																																																																																																																													
Sep-21	0	0	1,500	1,100																																																																																																																																													
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Month	MH&LD	Morryston	NPT	PCCS	Singleton																																																																																																																																												
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Mar-22	95%	85%	95%	95%	95%																																																																																																																																												
Apr-22	95%	85%	95%	95%	95%																																																																																																																																												

## COMPLAINTS

Description	Current Performance	Trend												
<p><b>Patient concerns</b></p> <p><i>1. Number of formal complaints received</i></p> <p><i>2. Percentage of concerns that have received a final reply or an interim reply up to and including 30 working days from the date the concern was first received by the organisation</i></p>	<p>1. In February 2022, the Health Board received 139 formal complaints; this is a 10.8% increase on the number seen in January 2021.</p> <p>Since the COVID19 outbreak began in March 2020, the monthly number of complaints received has been significantly low. The numbers have gradually increased each month and numbers are now consistent with those seen pre-Covid.</p> <p>2. The overall Health Board rate for responding to concerns within 30 working days was 64% in February 2022, against the Welsh Government target of 75% and Health Board target of 80%.</p> <p>Below is a breakdown of performance against the 30-day response target:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;"></th> <th style="width: 30%; text-align: center;">30 day response rate</th> </tr> </thead> <tbody> <tr> <td>Neath Port Talbot Hospital</td> <td style="text-align: center;">62%</td> </tr> <tr> <td>Morrison Hospital</td> <td style="text-align: center;">78%</td> </tr> <tr> <td>Mental Health &amp; Learning Disabilities</td> <td style="text-align: center;">38%</td> </tr> <tr> <td>Primary, Community and Therapies</td> <td style="text-align: center;">68%</td> </tr> <tr> <td>Singleton Hospital</td> <td style="text-align: center;">50%</td> </tr> </tbody> </table>		30 day response rate	Neath Port Talbot Hospital	62%	Morrison Hospital	78%	Mental Health & Learning Disabilities	38%	Primary, Community and Therapies	68%	Singleton Hospital	50%	<p style="text-align: center;"><b>1. Number of formal complaints received</b></p> <p style="text-align: center;"><b>2. Response rate for concerns within 30 days</b></p>
	30 day response rate													
Neath Port Talbot Hospital	62%													
Morrison Hospital	78%													
Mental Health & Learning Disabilities	38%													
Primary, Community and Therapies	68%													
Singleton Hospital	50%													

## 6.1 Overview

		Harm from wider societal actions/lockdown														
Measure	Locality	National/ Local Target	Internal profile	Trend	SBU											
					Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22
<b>Childhood immunisations</b>																
% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	NPT	95%	90%		94.1%		95.5%			96.6%			97.0%			
	Swansea				96.3%		95.9%		95.9%		95.5%					
	HB Total				95.4%		95.7%		96.2%		96.1%					
% children who received MenB2 vaccine by age 1	NPT	95%	90%		93.8%		95.2%			96.6%			96.7%			
	Swansea				96.1%		96.3%		95.5%		95.1%					
	HB Total				95.2%		95.8%		95.9%		95.7%					
% children who received PCV2 vaccine by age 1	NPT	95%	90%		96.6%		94.4%			98.2%			98.7%			
	Swansea				97.2%		95.4%		96.8%		96.3%					
	HB Total				96.9%		95.0%		97.3%		97.2%					
% children who received Rotavirus vaccine by age 1	NPT	95%	90%		93.8%		94.0%			96.6%			96.3%			
	Swansea				94.1%		94.8%		94.4%		94.1%					
	HB Total				94.0%		94.6%		95.2%		94.9%					
% children who received MMR1 vaccine by age 2	NPT	95%	90%		95.5%		94.0%			94.3%			95.2%			
	Swansea				93.1%		94.8%		93.8%		93.0%					
	HB Total				94.0%		94.6%		94.0%		93.8%					
% children who received PCVf3 vaccine by age 2	NPT	95%	90%		96.1%		94.4%			95.6%			94.6%			
	Swansea				93.3%		95.4%		93.0%		93.3%					
	HB Total				94.3%		95.0%		93.9%		93.8%					
% children who received MenB4 vaccine by age 2	NPT	95%	90%		95.5%		94.1%			95.3%			94.9%			
	Swansea				93.3%		95.5%		93.0%		93.3%					
	HB Total				94.1%		95.0%		93.8%		93.9%					
% children who received Hib/MenC vaccine by age 2	NPT	95%	90%		95.2%		93.5%			95.3%			94.3%			
	Swansea				92.7%		95.7%		93.5%		92.3%					
	HB Total				96.3%		94.9%		94.1%		93.0%					

		Harm from wider societal actions/lockdown														
Measure	Locality	National/ Local Target	Internal profile	Trend	SBU											
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
<b>Childhood immunisations</b>																
% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	NPT	95%	90%		95.5%		96.6%		97.0%							
	Swansea				95.9%		95.9%		95.5%							
	HB Total				95.7%		96.2%		96.1%							
% children who received MenB2 vaccine by age 1	NPT	95%	90%		95.2%		96.6%		96.7%							
	Swansea				96.3%		95.5%		95.1%							
	HB Total				95.8%		95.9%		95.7%							
% children who received PCV2 vaccine by age 1	NPT	95%	90%		94.4%		98.2%		98.7%							
	Swansea				95.4%		96.8%		96.3%							
	HB Total				95.0%		97.3%		97.2%							
% children who received Rotavirus vaccine by age 1	NPT	95%	90%		94.0%		96.6%		96.3%							
	Swansea				94.8%		94.4%		94.1%							
	HB Total				94.6%		95.2%		94.9%							
% children who received MMR1 vaccine by age 2	NPT	95%	90%		94.0%		94.3%		95.2%							
	Swansea				94.8%		93.8%		93.0%							
	HB Total				94.6%		94.0%		93.8%							
% children who received PCVf3 vaccine by age 2	NPT	95%	90%		94.4%		95.6%		94.6%							
	Swansea				95.4%		93.0%		93.3%							
	HB Total				95.0%		93.9%		93.8%							
% children who received MenB4 vaccine by age 2	NPT	95%	90%		94.1%		95.3%		94.9%							
	Swansea				95.5%		93.0%		93.3%							
	HB Total				95.0%		93.8%		93.9%							
% children who received Hib/MenC vaccine by age 2	NPT	95%	90%		93.5%		95.3%		94.3%							
	Swansea				95.7%		93.5%		92.3%							
	HB Total				94.9%		94.1%		93.0%							

Measure	Locality	National/ Local Target	Internal profile	Trend	SBU											
					Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
% children who are up to date in schedule by age 4	NPT	95%	90%		87.9%	86.4%	82.2%									
	Swansea				88.1%	88.3%	85.6%									
	<b>HB Total</b>				<b>88.0%</b>	<b>87.6%</b>	<b>86.8%</b>									
% of children who received 2 doses of the MMR vaccine by age 5	NPT	95%	90%		90.8%	89.0%	91.6%									
	Swansea				91.3%	90.3%	90.9%									
	<b>HB Total</b>				<b>91.1%</b>	<b>89.8%</b>	<b>91.2%</b>									
% children who received 4 in 1 vaccine by age 5	NPT	95%	90%		91.3%	89.3%	92.4%									
	Swansea				92.0%	92.0%	90.1%									
	<b>HB Total</b>				<b>91.7%</b>	<b>91.0%</b>	<b>91.0%</b>									
% children who received MMR vaccination by age 16	NPT	95%	90%		90.1%	94.0%	93.3%									
	Swansea				91.2%	90.0%	91.1%									
	<b>HB Total</b>				<b>90.8%</b>	<b>91.6%</b>	<b>92.0%</b>									
% children who received teenage booster by age 16	NPT	90%	85%		91.6%	90.4%	87.9%									
	Swansea				89.9%	90.0%	91.0%									
	<b>HB Total</b>				<b>90.6%</b>	<b>90.2%</b>	<b>89.8%</b>									
% children who received MenACWY vaccine by age 16	NPT	Improve			92.1%	90.9%	88.1%									
	Swansea				91.1%	90.4%	91.3%									
	<b>HB Total</b>				<b>91.5%</b>	<b>90.6%</b>	<b>90.0%</b>									
% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis) (< 18 yrs)	< 18 years old (CAMHS)	100%			100%	93%	94%	79%	100%	95%	97%	97%	100%	100%	100%	100%
% of patients waiting less than 28 days for 1st outpatient appointment (< 18 yrs)	< 18 years old (CAMHS)	80%			60%	61%	58%	41%	48%	40%	40%	34%	22%	28%	27%	29%
% of routine assessments undertaken within 28 days from receipt of referral (PCAMHS) (< 18 yrs)	< 18 years old (CAMHS)	80%			0%	0%	0%	29%	37%	89%	65%	36%	43%	28%	24%	36%
% of routine assessments undertaken within 28 days from receipt of referral (SCAMHS) (< 18 yrs)	< 18 years old (CAMHS)	80%			48%	53%	44%	29%	32%	41%	3%	3%	2%	27%	26%	30%
% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (> 18 yrs)	> 18 years old	80%			97%	98%	99%	98%	100%	96%	98%	98%	95%	95%	99%	96%
% of therapeutic interventions started within 28 days following assessment by LPMHSS (< 18 yrs)	< 18 years old (CAMHS)	80%			49%	67%	1%	100%	82%	35%	0%	64%	50%	39%	67%	78%
% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (> 18 yrs)	> 18 years old	80%			92%	96%	99%	97%	100%	90%	98%	96%	100%	99%	100%	98%
% of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health (> 18 yrs)	> 18 years old	95%			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
% of patients with NDD receiving diagnostic assessment and intervention within 26 weeks (< 18 yrs)	< 18 years old (CAMHS)	80%			30%	33%	32%	34%	27%	34%	34%	37%	37%	33%	33%	35%
% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (< 18 yrs)	< 18 years old (CAMHS)	90%			82%	83%	81%	81%	65%	84%	84%	84%	84%	89%	88%	100%
% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (> 18 yrs)	> 18 years old	90%			91%	92%	88%	88%	84%	84%	83%	81%	80%	81%	85%	89%

### 6.3 Updates on key measures

ADULT MENTAL HEALTH																														
Description	Current Performance	Trend																												
<p>Adult Mental Health Measures:</p> <p>1. % of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)</p>	<p>1. In March 2022, 96% of assessments were undertaken within 28 days of referral for patients 18 years and over.</p>	<p><b>1. % Mental Health assessments undertaken within 28 days from receipt of referral</b></p> <table border="1"> <caption>Data for Measure 1: % assessments within 28 days (&gt; 18 yrs)</caption> <thead> <tr> <th>Month</th> <th>% assessments within 28 days (&gt; 18 yrs)</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>96%</td></tr> <tr><td>Apr-21</td><td>96%</td></tr> <tr><td>May-21</td><td>96%</td></tr> <tr><td>Jun-21</td><td>96%</td></tr> <tr><td>Jul-21</td><td>96%</td></tr> <tr><td>Aug-21</td><td>96%</td></tr> <tr><td>Sep-21</td><td>96%</td></tr> <tr><td>Oct-21</td><td>96%</td></tr> <tr><td>Nov-21</td><td>96%</td></tr> <tr><td>Dec-21</td><td>96%</td></tr> <tr><td>Jan-22</td><td>96%</td></tr> <tr><td>Feb-22</td><td>96%</td></tr> <tr><td>Mar-22</td><td>96%</td></tr> </tbody> </table>	Month	% assessments within 28 days (> 18 yrs)	Mar-21	96%	Apr-21	96%	May-21	96%	Jun-21	96%	Jul-21	96%	Aug-21	96%	Sep-21	96%	Oct-21	96%	Nov-21	96%	Dec-21	96%	Jan-22	96%	Feb-22	96%	Mar-22	96%
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<p>2. % of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)</p>	<p>2. In March 2022, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 98%.</p>	<p><b>2. % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment</b></p> <table border="1"> <caption>Data for Measure 2: % therapeutic interventions started within 28 days (&gt; 18 yrs)</caption> <thead> <tr> <th>Month</th> <th>% therapeutic interventions started within 28 days (&gt; 18 yrs)</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>98%</td></tr> <tr><td>Apr-21</td><td>98%</td></tr> <tr><td>May-21</td><td>98%</td></tr> <tr><td>Jun-21</td><td>98%</td></tr> <tr><td>Jul-21</td><td>98%</td></tr> <tr><td>Aug-21</td><td>98%</td></tr> <tr><td>Sep-21</td><td>98%</td></tr> <tr><td>Oct-21</td><td>98%</td></tr> <tr><td>Nov-21</td><td>98%</td></tr> <tr><td>Dec-21</td><td>98%</td></tr> <tr><td>Jan-22</td><td>98%</td></tr> <tr><td>Feb-22</td><td>98%</td></tr> <tr><td>Mar-22</td><td>98%</td></tr> </tbody> </table>	Month	% therapeutic interventions started within 28 days (> 18 yrs)	Mar-21	98%	Apr-21	98%	May-21	98%	Jun-21	98%	Jul-21	98%	Aug-21	98%	Sep-21	98%	Oct-21	98%	Nov-21	98%	Dec-21	98%	Jan-22	98%	Feb-22	98%	Mar-22	98%
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<p>3. % of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)</p>	<p>3. 89% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in March 2022.</p>	<p><b>3. % residents with a valid Care and Treatment Plan (CTP)</b></p> <table border="1"> <caption>Data for Measure 3: % patients with valid CTP (&gt; 18 yrs)</caption> <thead> <tr> <th>Month</th> <th>% patients with valid CTP (&gt; 18 yrs)</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>89%</td></tr> <tr><td>Apr-21</td><td>89%</td></tr> <tr><td>May-21</td><td>89%</td></tr> <tr><td>Jun-21</td><td>89%</td></tr> <tr><td>Jul-21</td><td>89%</td></tr> <tr><td>Aug-21</td><td>89%</td></tr> <tr><td>Sep-21</td><td>89%</td></tr> <tr><td>Oct-21</td><td>89%</td></tr> <tr><td>Nov-21</td><td>89%</td></tr> <tr><td>Dec-21</td><td>89%</td></tr> <tr><td>Jan-22</td><td>89%</td></tr> <tr><td>Feb-22</td><td>89%</td></tr> <tr><td>Mar-22</td><td>89%</td></tr> </tbody> </table>	Month	% patients with valid CTP (> 18 yrs)	Mar-21	89%	Apr-21	89%	May-21	89%	Jun-21	89%	Jul-21	89%	Aug-21	89%	Sep-21	89%	Oct-21	89%	Nov-21	89%	Dec-21	89%	Jan-22	89%	Feb-22	89%	Mar-22	89%
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Jan-22	89%																													
Feb-22	89%																													
Mar-22	89%																													
<p>4. % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health</p>	<p>4. In March 2022, 100% of patients waited less than 26 weeks for psychological therapy. This was above the national target of 95%.</p>	<p><b>4. % waiting less than 26 weeks for Psychology Therapy</b></p> <table border="1"> <caption>Data for Measure 4: % waiting less than 26 wks for psychological therapy</caption> <thead> <tr> <th>Month</th> <th>% waiting less than 26 wks for psychological therapy</th> </tr> </thead> <tbody> <tr><td>Mar-21</td><td>100%</td></tr> <tr><td>Apr-21</td><td>100%</td></tr> <tr><td>May-21</td><td>100%</td></tr> <tr><td>Jun-21</td><td>100%</td></tr> <tr><td>Jul-21</td><td>100%</td></tr> <tr><td>Aug-21</td><td>100%</td></tr> <tr><td>Sep-21</td><td>100%</td></tr> <tr><td>Oct-21</td><td>100%</td></tr> <tr><td>Nov-21</td><td>100%</td></tr> <tr><td>Dec-21</td><td>100%</td></tr> <tr><td>Jan-22</td><td>100%</td></tr> <tr><td>Feb-22</td><td>100%</td></tr> <tr><td>Mar-22</td><td>100%</td></tr> </tbody> </table>	Month	% waiting less than 26 wks for psychological therapy	Mar-21	100%	Apr-21	100%	May-21	100%	Jun-21	100%	Jul-21	100%	Aug-21	100%	Sep-21	100%	Oct-21	100%	Nov-21	100%	Dec-21	100%	Jan-22	100%	Feb-22	100%	Mar-22	100%
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**CHILD & ADOLESCENT MENTAL HEALTH (CAMHS)**

Description	Current Performance	Trend
<p>1. Crisis - % Urgent Assessment by CAMHS undertaken within 48 Hours from receipt of referral</p> <p>2. Primary CAMHS (P-CAMHS) - % Routine Assessment by CAMHS undertaken within 28 days from receipt of referral</p> <p>3. Primary CAMHS (P-CAMHS) - % Therapeutic interventions started within 28 days following assessment by LPMHSS</p> <p>4. NDD - % Neurodevelopmental Disorder patients receiving a Diagnostic Assessment within 26 weeks</p> <p>5. Specialist CAMHS (S-CAMHS) - % Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral</p>	<p>1. In March 2022, 100% of CAMHS patients received an assessment within 48 hours.</p> <p>2. 36% of routine assessments were undertaken within 28 days from referral in March 2022 against a target of 80%.</p> <p>3. 78% of therapeutic interventions were started within 28 days following assessment by LPMHSS in March 2022.</p> <p>4. 35% of NDD patients received a diagnostic assessment within 26 weeks in March 2022 against a target of 80%.</p> <p>5. 30% of routine assessments by SCAMHS were undertaken within 28 days in March 2022.</p>	<p align="center"><b>1. Crisis- assessment within 48 hours</b></p> <p align="center"><b>2. and 3. P-CAMHS % assessments and therapeutic interventions within 28 days</b></p> <p align="center"><b>4. NDD- assessment within 26 weeks</b></p> <p align="center"><b>5. S-CAMHS % assessments within 28 days</b></p>

## APPENDIX 2: Summary

The following table provides a high level overview of the Health Board's most recent performance against key quality and safety measures by quadrant component measure.

Harm quadrant- Harm from Covid itself											
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morrison	NPTH	Singleton	Primary & Community	MH & LD	HB Total
COVID19 relat	Number of new COVID19 cases*	Local			Apr-22						835
	Number of staff referred for Antigen Testing*	Local			Apr-22						402
	Number of staff awaiting results of COVID19 test*	Local			Apr-22						0
	Number of COVID19 related incidents*	Local			Mar-22						57
	Number of COVID19 related serious incidents*	Local			Apr-22						0
	Number of COVID19 related complaints*	Local			Apr-22						6
	Number of COVID19 related risks*	Local			Oct-21						0
	Number of staff self isolated (asymptomatic)*	Local			Apr-22						42
	Number of staff self isolated (symptomatic)*	Local			Apr-22						270
	% sickness*	Local			Apr-22						2.3%

	National or local target achieved
	Target not achieved but within tolerance level
	Performance outside of profile/ target

\* In the absence of local profiles, RAG is based on in-month movement

Harm quadrant- Harm from overwhelmed NHS and social care system											
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morrison	NPTH	Singleton	Primary & Community	MH & LD	HB Total
Unscheduled Care	Number of ambulance handovers over one hour*	National	0		Apr-22	645		26			671
	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge*	National	95%		Apr-22	58.9%	96.7%				73%
	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge*	National	0		Apr-22	1,292	2				1,294
Stroke	% of patients who have a direct admission to an acute stroke unit within 4 hours*	National	59.8% (UK SNAP average)		Apr-22	12%					12%
	% of patients who receive a CT scan within 1 hour*	National	54.5% (UK SNAP average)		Apr-22	35%					35%
	% of patients who are assessed by a stroke specialist consultant physician within 24 hours*	National	84.2% (UK SNAP average)		Apr-22	100%					100%
	% of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes*	National	12 month improvement trend		Apr-22	13%					13%
	% of patients receiving the required minutes for speech and language therapy*	National	12 month improvement trend		Apr-22	41%					41%
Healthcare acquired infections	Number of E.Coli bacteraemia cases	National	12 month reduction trend	22	Apr-22	7	0	5	19	0	31
	Number of S.aureus bacteraemia cases	National		8	Apr-22	3	0	3	7	0	13
	Number of C.difficile cases	National		7	Apr-22	8	0	3	2	0	13
	Number of Klebsiella cases	National		7	Apr-22	2	1	1	2	0	6
	Number of Aeruginosa cases	National		2	Apr-22	1	0	0	1	0	2
	Compliance with hand hygiene audits	Local	95%		Apr-22	93%	100%	100%	96%	97%	95%

\* In the absence of local profiles, RAG is based on in-month movement

Harm quadrant- Harm from overwhelmed NHS and social care system												
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total	
Fractured Neck of Femur (#NOF)	Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	Local	75%		Mar-22	89.5%					89.5%	
	Prompt surgery - % patients undergoing surgery by the day following presentation with hip fracture	Local	75%		Mar-22	46.0%					46.0%	
	NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	Local	75%		Mar-22	71.4%					71.4%	
	Prompt mobilisation after surgery - % of patients out of bed (standing or hoisted) by the day after operation	Local	75%		Mar-22	70.2%					70.2%	
	Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	Local	75%		Mar-22	76.9%					76.9%	
	Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	Local	75%		Feb-22	67.7%					67.7%	
	30 day mortality - crude and adjusted figures, noting ONS data only correct after around 6 months	Local	12 month improvement trend		Jan-21	7.5%						7.5%
	% of survival within 30 days of emergency admission for a hip fracture	Local	12 month improvement trend		Jan-22	52.9%						52.9%
Serious incidents	Number of Serious Incidents	Local	12 month reduction trend		Apr-22	0	0	0	0	1	1	
	Of the serious incidents due for assurance, the % which were assured within the agreed timescales	Local	90%		Apr-22						25%	
	Number of Never Events	Local	0		Apr-22	0	0	0	0	0	0	
Pressure Ulcers	Total number of Pressure Ulcers	Local	12 month reduction trend		Mar-22	29	1	16	57	2	105	
	Total number of Grade 3+ Pressure Ulcers	Local	12 month reduction trend		Mar-22	2	0	2	11	1	16	
	Pressure Ulcer (Hosp) patients per 100,000 admissions	Local	12 month reduction trend		Mar-22						778	
Inpatient Falls	Total number of Inpatient Falls	Local	12 month reduction trend		Apr-22	88	37	44	2	19	190	
	Inpatient Falls per 1,000 beddays	Local	Between 3.0 & 5.0		Apr-22						4.83	
Mortality	Universal Mortality reviews undertaken within 28 days	Local	95%		Feb-22	98%	67%				97%	
	Stage 2 mortality reviews completed within 60 days	Local	95%		Nov-21	56%	-	0%			50%	
	Crude hospital mortality rate by Delivery Unit (74 ge)	National	12 month reduction trend		Mar-22	1.48%	0.06%	0.49%			0.88%	

\* In the absence of local profiles, RAG is based on in-month movement

Harm quadrant- Harm from reduction in non-Covid activity											
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
Cancer	Single Cancer Pathway- % of patients started treatment within 62 days (with suspensions)*	National	12 month improvement trend		Apr-22 (Draft)						35%
Planned Care	Number of patients waiting > 26 weeks for outpatient appointment	National	0		Apr-22	18,976	3	6,606	16		25,601
	Number of patients waiting > 36 weeks for treatment (inc. Diagnostics > 36 wks)	National	0		Apr-22	26,036	37	12,110	15		38,799
	Number of patients waiting > 8 weeks for a specified diagnostics	National	0		Apr-22	1,910		4,398			6,308
	Number of patients waiting > 14 weeks for a specified therapy	National	0		Apr-22		35		679	0	714
	Total number of patients waiting for a follow-up outpatient appointment	National	0		Apr-22						135,471
	Number of patients delayed by over 100% past their target date	National	0		Apr-22						34,003
	Number of patients delayed past their agreed target date (booked and not booked)	Local	0		Apr-22						60,348
	Number of Ophthalmology patients without an allocated health risk factor	Local	0		Mar-22						639
Number of patients without a documented clinical review date	Local	0		Apr-22						5	
Patient Experience/ Feedback	Number of friends and family surveys completed	Local	12 month improvement trend		Apr-22	1,245	Now reported under Singleton	1,648	106	8	1,245
	% of patients who would recommend and highly recommend	Local	90%	80%	Apr-22	85%		91%	94%	100%	89%
	% of all-Wales surveys scoring 9 or 10 on overall satisfaction	Local	90%	80%	Apr-22	89%		94%	96%		89%
	Number of new complaints received	Local	12 month reduction trend		Feb-22	49	13	36	19	16	139
	% of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation	National	75%	80%		Feb-22	78%	62%	50%	68%	38%

\* In the absence of local profiles, RAG is based on in-month movement

Harm Quadrant - Harm from wider societal actions/lockdown											
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
Childhood immunisations	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	95%	90%	Q3 2021/22						96.1%
	% children who received MenB2 vaccine by age 1	Local	95%	90%	Q3 2021/22						95.7%
	% children who received PCV2 vaccine by age 1		95%	90%	Q3 2021/22						97.2%
	% children who received Rotavirus vaccine by age 1		95%	90%	Q3 2021/22						94.3%
	% children who received MMR1 vaccine by age 2		95%	90%	Q3 2021/22						93.8%
	% children who received PCV3 vaccine by age 2		95%	90%	Q3 2021/22						93.8%
	% children who received MenB4 vaccine by age 2		95%	90%	Q3 2021/22						93.9%
	% children who received Hib/MenC vaccine by age 2		95%	90%	Q3 2021/22						93.0%
	% children who are up to date in schedule by age 4		95%	90%	Q3 2021/22						86.8%
	% of children who received 2 doses of the MMR vaccine by age 5	National	95%	90%	Q3 2021/22						91.2%
	% children who received 4 in 1 vaccine by age 5	Local	95%	90%	Q3 2021/22						91.0%
	% children who received MMR vaccination by age 16		95%	90%	Q3 2021/22						92.0%
	% children who received teenage booster by age 16		90%	85%	Q3 2021/22						89.8%
	% children who received MenACWY vaccine by age 16		Improve		Q3 2021/22						90.0%
Mental Health (Adult and Children)	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis) (< 18 yrs)	Local	100%		Mar-22						100%
	% of patients waiting less than 28 days for 1st outpatient appointment (< 18 yrs)	National	80%		Mar-22						29%
	% of routine assessments undertaken within 28 days from receipt of referral (PCAMHS) (< 18 yrs)	National	80%		Mar-22						36%
	% of routine assessments undertaken within 28 days from receipt of referral (SCAMHS) (< 18 yrs)	Local	80%		Mar-22						30%
	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (> 18 yrs)	National	80%		Mar-22					96%	96%
	% of therapeutic interventions started within 28 days following assessment by LPMHSS (< 18 yrs)	National	80%		Mar-22						78%
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (> 18 yrs)	National	80%		Mar-22					98%	98%
	% of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health (> 18 yrs)	National	95%		Mar-22					100%	100%
	% of patients with NDD receiving diagnostic assessment and intervention within 26 weeks (< 18 yrs)	National	80%		Mar-22						35%
	% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (< 18 yrs)	National	90%		Mar-22						100%

### APPENDIX 3: INTEGRATED PERFORMANCE DASHBOARD

Harm from Covid itself																									
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/Local Profile	Profile Status	Welsh Average/Total	SBU's all-Wales rank	Performance Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22		
COVID19 related measures	Number of new COVID19 cases	Local	Apr-22	835		Reduce					406	189	708	1,946	7,177	12,839	10,918	8,247	18,167	15,433	4,209	4,749	835		
	Number of staff referred for Antigen Testing	Local	Apr-22	17,158		Reduce					11,957	12,224	12,505	12,872	13,278	13,951	14,475	14,969	15,756	16,447	16,647	16,756	17,158		
	Number of staff awaiting results of COVID19 test	Local	Apr-22	0		Reduce					0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Number of COVID19 related incidents	Local	Mar-22	57		Reduce					74	67	23	24	36	36	47	53	54	59	55	57			
	Number of COVID19 related serious incidents	Local	Apr-22	0		Reduce					0	0	0	0	0	0	1	3	1	0	1	0	0	0	
	Number of COVID19 related complaints	Local	Apr-22	6		Reduce					38	13	16	4	6	3	4	14	20	4	4	4	10	6	
	Number of COVID19 related risks	Local	Oct-21	0		Reduce					2	2	1	1	1	0	0								
	Number of staff self isolated (asymptomatic)	Local	Apr-22	42		Reduce					84	71	70	71	115	227	120	65	126	87	43	87	42		
	Number of staff self isolated (symptomatic)	Local	Apr-22	270		Reduce					87	71	50	67	114	204	180	120	393	309	204	326	270		
% sickness	Local	Apr-22	2.3%		Reduce					1.3%	1.0%	0.9%	1.1%	1.7%	3.2%	2.3%	1.4%	3.9%	3.0%	1.8%	3.1%	2.3%			
Harm from overwhelmed NHS and social care system																									
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/Local Profile	Profile Status	Welsh Average/Total	SBU's all-Wales rank	Performance Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22		
Unscheduled Care	% of emergency responses to red calls arriving within (up to and including) 8 minutes	National	Apr-22	53%	65%	65%	✘	51.1% (Mar-22)	4th (Mar-22)		72%	62%	67%	64%	59%	50%	44%	52%	46%	51%	54%	48%	53%		
	Number of ambulance handovers over one hour	National	Apr-22	671	0			6,506 (Mar-22)	1st (Mar-22)		337	477	547	616	726	642	648	670	612	735	678	687	671		
	Handover hours lost over 15 minutes	Local	Apr-22	3286							877	1,154	1,386	1,937	2,443	2,467	3,093	2,461	2,527	3,390	3,110	3,023	3,286		
	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	National	Apr-22	73%	95%			66.6% (Feb-22)	3rd (Feb-22)		75%	73%	72%	75%	75%	73%	72%	73%	70%	73%	72%	71%	73%		
	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	National	Apr-22	1294	0			9,150 (Feb-22)	3rd (Feb-22)		631	684	880	1,014	1,060	1,250	1,276	1,055	1,101	1,142	1,105	1,282	1,294		
NOF	% of survival within 30 days of emergency admission for a hip fracture	National	Jan-22	52.9%	12 month ↑			76.0% (Jan-22)	6th (Jan-22)		71.1%	72.1%	78.3%	84.8%	86.7%	72.2%	77.8%	52.4%	68.8%	52.9%					
	% of patients (age 60 years and over) who presented with a hip fracture that received an orthogeriatrician assessment within 72 hours	National	Jan-22	89.0%	12 month ↑			66% (Jan-22)	2nd (Jan-22)		90.0%	91.0%	91.0%	91.0%	88.0%	87.0%	88.0%	89.0%	88.0%	89.0%					
Stroke	Direct admission to Acute Stroke Unit (<4 hrs)	National	Apr-22	12%	54.0%			17.6% (Feb-22)	1st out of 6 organisations (Feb-22)		20.3%	27.5%	28.3%	13.5%	15.4%	15.4%	0.0%	11.4%	16.7%	9.5%	41.7%	16.0%	12.1%		
	CT Scan (<1 hrs) (local)	Local	Apr-22	35%							29.7%	36.5%	29.6%	34.6%	48.7%	34.1%	16.7%	40.9%	35.1%	40.5%	61.5%	44.0%	34.5%		
	Assessed by a Stroke Specialist Consultant Physician (< 24 hrs)	Local	Apr-22	100%							96.9%	98.1%	100.0%	100.0%	92.3%	90.2%	100.0%	95.5%	97.3%	100.0%	100.0%	100.0%	100.0%		
	Thrombolysis door to needle <= 45 mins	Local	Apr-22	13%							25.0%	0.0%	33.3%	28.6%	20.0%	0.0%	0.0%	9.1%	10.0%	0.0%	0.0%	0.0%	0.0%	12.5%	
	% compliance against the therapy target of an average of 16.1 minutes if speech and language therapist input per stroke patient	National	Apr-22	41%	12 month ↑						47.1%	39.7%	41.9%	45.4%	58.9%	58.6%	64.6%	54.4%	45.6%	42.5%	41.5%	44.3%	40.9%		
DTCs	Number of mental health HB DTCs	National	Mar-20	13	12 month ↓	27	✔				DTOC reporting temporarily suspended														
	Number of non-mental health HB DTCs	National	Mar-20	60	12 month ↓	50	✘				DTOC reporting temporarily suspended														

Harm from overwhelmed NHS and social care system																									
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/Local Profile	Profile Status	Welsh Average/Total	SBU's all-Wales rank	Performance Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22		
infection control	Cumulative cases of E.coli bacteraemias per 100k pop	National	Mar-22	73.7	<67		✘	67.20 (Mar-22)	4th (Mar-22)		99.8	88.9	89.4	89.4	90.5	86.4	82.2	80.5	77.1	73.8	74.6	73.7			
	Number of E.Coli bacteraemia cases (Hospital)		13									12	11	5	11	9	9	7	5	5	7	9	4	13	
	Number of E.Coli bacteraemia cases (Community)		18									20	15	24	16	25	12	12	17	12	8	17	17	18	
	Total number of E.Coli bacteraemia cases		31									32	26	29	27	34	21	19	22	17	15	26	21	31	
	Cumulative cases of S.aureus bacteraemias per 100k pop		Mar-22	35.6	<20		✘	26.41 (Mar-22)	6th (Mar-22)		40.5	44.5	37.0	36.0	35.5	38.3	40.6	37.2	36.0	36.3	35.8	35.6			
	Number of S.aureus bacteraemias cases (Hospital)		6									4	5	5	7	8	13	11	1	5	2	7	7	6	
	Number of S.aureus bacteraemias cases (Community)		7									9	10	2	4	4	4	7	3	4	11	3	4	7	
	Total number of S.aureus bacteraemias cases		13									13	15	7	11	12	17	18	4	9	13	10	11	13	
	Cumulative cases of C.difficile per 100k pop		Mar-22	50.1	<25		✘	34.55 (Mar-22)	6th (Mar-22)		62.3	49.1	46.2	52.0	55.0	53.2	52.9	53.3	51.3	51.3	50.3	49.8	50.1		
	Number of C.difficile cases (Hospital)		11									15	7	7	16	20	9	10	10	11	11	8	12	11	
	Number of C.difficile cases (Community)		2									5	5	6	7	2	5	5	10	1	3	5	6	2	
	Total number of C.difficile cases		13									20	12	13	23	22	14	15	20	12	14	13	18	13	
	Cumulative cases of Klebsiella per 100k pop		Mar-22	24.0								28.1	21.5	26.7	0.0	22.6	24.5	27.1	26.5	26.5	25.3	24.3	24.0		
	Number of Klebsiella cases (Hospital)		4									4	3	5	2	4	8	8	2	6	5	3	4	4	
	Number of Klebsiella cases (Community)		2									5	2	7	1	4	3	5	5	3	0	1	3	2	
	Total number of Klebsiella cases		6							54 Total (Mar-22)	Joint 2nd (Mar-22)		9	5	12	3	8	11	13	7	9	5	4	7	6
	Cumulative cases of Aeruginosa per 100k pop		Mar-22	6.1								9.4	6.1	6.2	0.0	5.5	5.6	4.8	5.4	6.1	5.8	6.2	6.1		
	Number of Aeruginosa cases (Hospital)		1									2	0	1	0	1	2	0	3	3	1	2	0	1	
	Number of Aeruginosa cases (Community)		1									1	1	1	1	1	0	0	0	1	0	1	2	1	
	Total number of Aeruginosa cases		2							12 Total (Mar-22)	Joint 2nd (Mar-22)		3	1	2	1	2	2	0	3	4	1	3	2	2
Hand Hygiene Audits- compliance with WHO 5 moments		Local	Apr-22	96.4%		95%	✔				96%	98%	96%	95%	95%	96%	97%	92%	96%	95%	96%	93%	96%		
Serious Incidents and risks	Of the serious incidents due for assurance, the % which were assured within the agreed timescales	National	Apr-22	25.0%	90%	80%	✘				0%	0%	0%	33%	0%	-	0%	0%	0%	25%	0%	33%	25%		
	Number of new Never Events	National		0	0	0	✔				0	0	1	0	0	0	0	1	0	0	2	0	0		
	Number of risks with a score greater than 20	Local	Apr-22	140		12 month ↓	✘				132	127	113	104	105	114	118	121	122	129	127	140	140		
Pressure Ulcers	Number of risks with a score greater than 16	Local		276		12 month ↓	✘				217	224	219	221	220	240	235	238	241	249	253	271	276		
	Number of pressure ulcers acquired in hospital	Local	Mar-22	49		12 month ↓	✘				59	53	53	58	53	65	42	43	56	65	53	49			
	Number of pressure ulcers developed in the community		56		12 month ↓	✘					31	20	21	33	34	39	32	31	55	27	38	56			
	Total number of pressure ulcers		105		12 month ↓	✘					90	73	74	91	87	104	74	74	111	92	91	105			
	Number of grade 3+ pressure ulcers acquired in hospital		5		12 month ↓	✘					4	1	2	3	2	1	1	2	4	9	6	5			
	Number of grade 3+ pressure ulcers acquired in community		11		12 month ↓	✘					10	2	4	2	8	6	7	8	14	1	15	11			
Total number of grade 3+ pressure ulcers	16			12 month ↓	✘					14	3	6	5	10	7	8	10	18	10	21	16				
Inpatient Falls	Number of Inpatient Falls	Local	Apr-22	190		12 month ↓	✘				176	228	174	193	198	207	240	213	208	196	199	209	190		

Harm from overwhelmed NHS and social care system																								
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	
Mortality	% of universal mortality reviews (UMRs) undertaken within 28 days of a death	Local	Feb-22	97%	95%	95%	✓				99.3%	98.0%	98.6%	97.6%	93.0%	98.0%	96.8%	98.5%	96.1%	96.1%	97.2%			
	Stage 2 mortality reviews required	Local	Feb-22	7							5	18	12	7	17	10	16	10	6	7	7			
	% stage 2 mortality reviews completed	Local	Nov-21	50.00%		100%	✗						25.0%	42.9%	50.0%	81.8%	75.0%	50.0%						
	Crude hospital mortality rate (74 years of age or less)	National	Mar-22	0.88%	12 month ↓				1.19% (Feb-22)	2nd (Feb-22)		1.04%	1.04%	1.01%	1.03%	1.02%	1.03%	1.03%	0.99%	0.95%	0.92%	0.89%	0.88%	
NEWS	% patients with completed NEWS scores & appropriate responses actioned	Local	Apr-22	96%		98%	✗				97.4%	98.9%	95.0%	89.7%	91.7%	91.6%	93.8%	92.2%	89.1%	93.4%	92.3%	96.9%	95.7%	
Coding	% of episodes clinically coded within 1 month of discharge	Local	Mar-22	81%	95%	95%	✗				96%	96%	89%	90%	94%	90%	92%	76%	84%	86%	95%	81%		
E-TOC	% of completed discharge summaries (total signed and sent)	Local	Apr-22	60%		100%	✗				63%	67%	69%	62%	62%	68%	61%	63%	62%	61%	65%	63%	60%	
Work force	Agency spend as a % of the total pay bill	National	Dec-21	5.70%	12 month ↓			6.2% (Dec-21)	5th out of 10 organisations (Dec-21)		4.4%	3.3%	4.4%	5.1%	3.9%	5.1%	5.5%	5.9%	5.7%					
	Overall staff engagement score – scale score method	National	2020	75%	Improvement			75% (2020)	6th out of 10 organisations (2020)															
	% of headcount by organisation who have had a PADR/medical appraisal in the previous 12 months (excluding doctors and dentists in training)	National	Apr-22	56%	85%	85%	✗	59.7% (Dec-21)	8th out of 10 organisations (Dec-21)		57%	60%	65%	60%	60%	58%	56%	55%	57%	56%	56%	56%	56%	
	% compliance for all completed Level 1 competency with the Core Skills and Training Framework	National	Apr-22	80%	85%	85%	✗	80.1% (Dec-21)	7th out of 10 organisations (Dec-21)		80%	80%	81%	81%	81%	80%	80%	80%	80%	80%	80%	80%	80%	
	% workforce sickness absence (12 month rolling)	National	Mar-22	7.82%	12 month ↓			6.48% (Dec-21)	9th out of 10 organisations (Dec-21)		7.12%	6.93%	6.91%	6.99%	7.11%	7.29%	7.44%	7.44%	7.33%	7.43%	7.58%	7.82%		
	% staff who would be happy with the standards of care provided by their organisation if a friend or relative needed treatment	National	2020	67.1%	Improvement			67.8% (2020)	7th out of 10 organisations (2020)															
Harm from reduction in non-Covid activity																								
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	
Primary Care	% adult dental patients in the health board population re-attending NHS primary dental care between 6 and 9 months	National	Mar-22	11.1%	4 quarter ↓			38.2% (Q2 21/22)	3rd (Q2 21/22)		7.8%	9.0%	10.2%	11.4%	11.0%	11.5%	11.4%	10.5%	11.1%	10.8%	10.7%	11.1%		
Cancer	% of patients starting definitive treatment within 62 days from point of suspicion (without adjustments)	National	Apr-22 (Draft)	35.0%	12 month ↑			59.5% (Feb-22)	4th out of 6 organisations (Feb-22)		65.7%	65.4%	66.8%	55.0%	58.4%	62.2%	61.9%	63.4%	53.6%	54.4%	54.2%	54.3%	35.0%	
Radiotherapy waiting times	Scheduled (21 Day Target)	Local	Apr-22	63%	80%		✗				37%	40%	31%	60%	57%	58%	37%	30%	37%	48%	51%	70%	63%	
	Scheduled (28 Day Target)	Local	Apr-22	94%	100%		✗				77%	87%	70%	84%	91%	89%	84%	61%	78%	82%	91%	95%	94%	
	Urgent SC (7 Day Target)	Local	Apr-22	62%	80%		✗				38%	50%	45%	46%	55%	22%	30%	60%	37%	57%	60%	57%	62%	
	Urgent SC (14 Day Target)	Local	Apr-22	96%	100%		✓				83%	86%	87%	77%	95%	76%	90%	100%	87%	97%	100%	100%	96%	
	Emergency (within 1 day)	Local	Apr-22	100%	80%		✓				91%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%
	Emergency (within 2 days)	Local	Apr-22	100%	100%		✓				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	Elective Delay (21 Day Target)	Local	Apr-22	93%	80%		✓				82%	81%	91%	90%	94%	81%	89%	79%	92%	90%	94%	90%	93%	
	Elective Delay (28 Day Target)	Local	Apr-22	96%	100%		✗				92%	84%	95%	97%	97%	97%	94%	86%	100%	94%	100%	100%	96%	

Harm from reduction in non-Covid activity																									
Planned Care	Number of patients waiting > 8 weeks for a specified diagnostics	National	Apr-22	6,308	0			43,781 (Feb-22)	4th (Feb-22)		4,804	4,842	5,230	5,425	5,523	5,732	5,939	6,008	6,071	6,267	6,078	5,863	6,308		
	Number of patients waiting > 14 weeks for a specified therapy	National	Apr-22	679	0			13,323 (Feb-22)	4th (Feb-22)		201	166	171	151	186	320	414	629	885	1,028	926	820	679		
	% of patients waiting < 26 weeks for treatment	National	Apr-22	50%	95%			53.4% (Feb-22)	6th (Feb-22)		49.1%	49.1%	50.7%	51.5%	51.9%	52.0%	51.6%	51.3%	50.5%	50.4%	50.1%	50.7%	50.4%		
	Number of patients waiting > 26 weeks for outpatient appointment	Local	Apr-22	25,601	0						22,752	23,700	23,279	23,225	23,444	23,997	24,483	24,752	25,452	25,588	25,522	24,728	25,601		
	Number of patients waiting > 36 weeks for treatment	National	Apr-22	38,799	0			251,647 (Feb-22)	4th (Feb-22)		33,395	34,447	35,040	35,583	35,999	35,711	36,420	37,064	37,504	38,117	37,920	37,820	38,799		
	The number of patients waiting for a follow-up outpatient appointment	National	Apr-22	135,471				786,563 (Feb-22)	5th (Feb-22)		122,303	123,088	127,444	130,208	127,391	130,963	131,554	129,255	131,403	131,848	132,036	133,772	135,471		
	The number of patients waiting for a follow-up outpatients appointment who are delayed over 100%	National	Apr-22	34,003		HB target TBC		196,883 (Feb-22)	5th (Feb-22)		29,334	30,062	30,550	31,316	29,770	32,574	33,121	30,946	31,912	32,521	32,447	32,936	34,003		
	% of R1 ophthalmology patient pathways waiting within target date or within 25% beyond target date for an outpatient appointment	National	Mar-22	50%	95%			59.9% (Feb-22)	3rd (Feb-22)		47.2%	46.7%	46.7%	46.3%	46.1%	47.9%	48.6%	49.2%	48.7%	48.3%	49.3%	50.2%			
DNAs	% of patients who did not attend a new outpatient appointment	Local	Apr-22	6.8%	12 month ↓					5.3%	5.7%	6.5%	6.5%	6.4%	7.2%	7.7%	7.0%	6.3%	6.3%	6.0%	6.7%	6.8%			
	% of patients who did not attend a follow-up outpatient appointment	Local	Apr-22	7.0%	12 month ↓					6.1%	6.9%	5.5%	7.5%	7.5%	7.6%	7.8%	7.0%	6.4%	6.6%	6.4%	6.5%	7.0%			
Theatre Efficiencies	Theatre Utilisation rates	Local	Apr-22	71.0%		90%	✘			80%	78%	77%	72%	69%	72%	66%	67%	62%	74%	71%	72%	71%			
	% of theatre sessions starting late	Local	Apr-22	39.0%		<25%	✘			38%	43%	43%	44%	44%	42%	46%	43%	40%	43%	43%	39%	39%			
	% of theatre sessions finishing early	Local	Apr-22	47.0%		<20%	✘			41%	45%	43%	48%	46%	46%	50%	48%	48%	48%	43%	45%	47%			
Postponed operations	Number of procedures postponed either on the day or the day before for specified non-clinical reasons	Local	Jan-21	1,200																					
Treatment Fund	All new medicines must be made available no later than 2 months after NICE and AWMSG appraisals	National	Q2 21/22	99.1%	100%	100%	✘	98.7% (Q2 21/22)	3rd out of 6 organisations (Q2 21/22)						99.0%								99.1%		
Prescribing	Total antibacterial items per 1,000 STAR-PUs	National	Q2 21/22	277.6	4 quarter ↓			254.7 (Q2 21/22)	6th (Q2 21/22)															249.7	
	Patients aged 65 years or over prescribed an antipsychotic	National	Q2 21/22	1,476	Quarter on quarter ↓			10,232 (Q2 21/22)	5th (Q2 21/22)																1,641
	Opioid average daily quantities per 1,000 patients	National	Q2 21/22	4,412	4 quarter ↓			4500.4 (Q2 21/22)	3rd (Q2 21/22)																4,378.2
	Biosimilar medicines prescribed as % of total 'reference' product plus biosimilar	National	Q2 21/22	80.8%	Quarter on quarter ↑			91.9% (Q2 21/22)	5th (Q2 21/22)																79.9%
Patient experience	Number of friends and family surveys completed	Local	Apr-22	3,133		12 month ↑	✔				4,590	3,297	1,912	2,075	2,025	2,733	3,194	2,776	3,395	3,099	3,353	3,133			
	% of who would recommend and highly recommend	Local	Apr-22	89%		90%	✘				96%	97%	92%	92%	92%	92%	94%	93%	92%	90%	90%	89%			
	% of all-Wales surveys scoring 9 out of 10 on overall satisfaction	Local	Apr-22	89%		90%	✘				92%	96%	95%	92%	96%	93%	93%	96%	93%	91%	91%	89%			
Complaints	Number of new formal complaints received	Local	Feb-22	139		12 month trend ↓	✘				100	115	159	139	115	115	134	159	115	124	139				
	% concerns that had final reply (Reg 24)/interim reply (Reg 26) within 30 working days of concern received	National	Feb-22	64%	75%	80%	✘	67.2% (Q4 20/21)	3rd (Q4 20/21)			78%	78%	68%	69%	83%	75%	67%	69%	68%	63%	64%			
	% of acknowledgements sent within 2 working days	Local	Feb-22	100%		100%	✔				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%				

Harm from wider societal actions/lockdown																															
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22								
Early years measures	% of babies who are exclusively breastfed at 10 days old	National	2020/21	35.6%	Annual ↑			36.8% (2020/21)	5th (2020/21)																						
	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	Q3 21/22	96.1%	95%			95.3% (Q3 21/22)	3rd (Q3 21/22)				95.7%			96.2%				96.1%											
	% of children who received 2 doses of the MMR vaccine by age 5	National	Q3 21/22	91.2%	95%			90.0% (Q3 21/22)	3rd (Q3 21/22)							89.8%				91.2%											
Alcohol	European age standardised rate of alcohol attributed hospital admissions for individuals resident in Wales	National	Q3 21/22	313.3	4 quarter ↓			378.6 (Q3 21/22)	1st (Q3 21/22)							362.2				313.3											
	% of people who have been referred to health board services who have completed treatment for alcohol abuse	National	Q3 21/22	63.6%	4 quarter ↑			63.0% (Q3 21/22)	5th (Q3 21/22)							73.7%				63.6%											
Influenza	% uptake of influenza among 65 year olds and over	National	Mar-22	78.5%	75%			78.0% (Mar-22)	3rd (Mar-22)									58.7%	74.8%	76.9%	78.2%	78.5%	78.5%	Data collection restarts October 2022							
	% uptake of influenza among under 65s in risk groups	National	Mar-22	48.8%	55%			48.2% (Mar-22)	4th (Mar-22)									26.0%	40.8%	44.9%	47.3%	48.6%	48.8%								
	% uptake of influenza among pregnant women	National	2020/21	69.8%	75%			81.5% (2020/21)	7th out of 10 organisations (2020/21)																						
	% uptake of influenza among children 2 to 3 years old	Local	Mar-22	44.6%	50%			47.6% (Mar-22)	5th (Mar-22)												22.0%	37.7%	41.5%		43.2%	44.8%	44.6%				
	% uptake of influenza among healthcare workers	National	Mar-22	53.6%	60%			65.6% (2020/21)	6th out of 10 organisations (2020/21)												48.6%	50.8%	52.7%		52.7%	53.6%	53.6%				
CAMHS	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis)	Local	Mar-22	100%		100%														100%	93%	94%	79%	100%	95%	97%	97%	100%	100%	100%	100%
	% Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks	National	Mar-22	35%	80%	80%	✗	36.8 (Feb-22)	5th (Feb-22)											30%	33%	32%	34%	27%	34%	34%	37%	37%	33%	33%	35%
	% Patients waiting less than 28 days for a first outpatient appointment for CAMHS	National	Mar-22	29%	80%	80%	✗	40.2% (Feb-22)	4th (Feb-22)											60%	61%	58%	41%	48%	40%	40%	34%	22%	28%	27%	29%
	P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	National	Mar-22	36%		80%	✗	51.9% (Feb-22)	5th (Feb-22)											0%	0%	0%	29%	37%	89%	65%	36%	43%	28%	24%	36%
	P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS	National	Mar-22	78%		80%	✗	53.3% (Feb-22)	2nd (Feb-22)											49%	67%	1%	100%	82%	35%	0%	64%	50%	39%	67%	78%
	S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	Local	Mar-22	30%		80%	✗													48%	53%	44%	29%	32%	41%	3%	3%	2%	27%	26%	30%
% residents in receipt of CAMHS to have a valid Care and Treatment Plan (CTP)	National	Mar-22	100%		90%	✓	82.0% (Feb-22)	4th (Feb-22)											82%	83%	81%	81%	65%	84%	84%	84%	84%	84%	89%	88%	100%
Mental Health	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age)	National	Mar-22	96%	80%	80%	✓	75.2% (Feb-22)	2nd (Feb-22)											97%	98%	99%	98%	100%	96%	98%	98%	95%	95%	99%	96%
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age)	National	Mar-22	98%	80%	80%	✓	67.4% (Feb-22)	1st (Feb-22)											92%	96%	99%	97%	100%	90%	98%	96%	100%	99%	100%	98%
	% patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health	National	Mar-22	100%	95%	95%	✓	72.8% (Feb-22)	1st (Feb-22)											100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	% residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP)	National	Mar-22	89%	90%	90%	✗	80.8% (Feb-22)	3rd (Feb-22)											91%	92%	88%	88%	84%	84%	83%	81%	80%	81%	85%	89%
Self harm	Rate of hospital admissions with any mention of intentional self-harm of children and young people (aged 10-24 years) per 1,000 population	National	2020/21	2.96	Annual ↓			3.54 (2020/21)	3rd (2020/21)																						
Dementia	% of people with dementia in Wales age 65 years or over who are diagnosed (registered on a GP QOF register)	National	2019/20	56.3%	Annual ↑			53.1% (2019/20)	2nd (2019/20)																						