



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Abertawe Bro Morgannwg  
University Health Board



<b>Meeting Date</b>	<b>October 4<sup>th</sup> 2018</b>	<b>Agenda Item</b>	<b>5e</b>
<b>Meeting</b>	<b>Quality &amp; Safety Committee</b>		
<b>Report Title</b>	<b>External Inspections</b>		
<b>Report Author</b>	Huw George, Risk Advisor		
<b>Report Sponsor</b>	Cathy Dowling, Interim Deputy Director of Nursing & Patient Experience		
<b>Presented by</b>	Cathy Dowling, Interim Deputy Director of Nursing & Patient Experience		
<b>Freedom of Information</b>	<b>Closed</b>		
<b>Purpose of the Report</b>	This report provides the Committee with a summary in respect of activity relating to external inspections and letters from inspectorates from 14 <sup>th</sup> July 2018 to 10 <sup>th</sup> September 2018.		
<b>Key Issues</b>	<ul style="list-style-type: none"> <li>• There has been no new inspections in the period.</li> <li>• Healthcare Inspectorate Wales have published their Annual Report 2017/ 2018.</li> </ul>		
<b>Specific Action Required</b> <i>(please ✓ one only)</i>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>
			√
<b>Recommendations</b>	<p>Members are asked to:</p> <p><b>Note the contents of the report</b></p>		

## External Inspections

### 1. Situation

This report provides the Committee with a summary in respect of activity relating to external inspections and letters from inspectorates from 14<sup>th</sup> July 2018 to 10<sup>th</sup> September 2018.

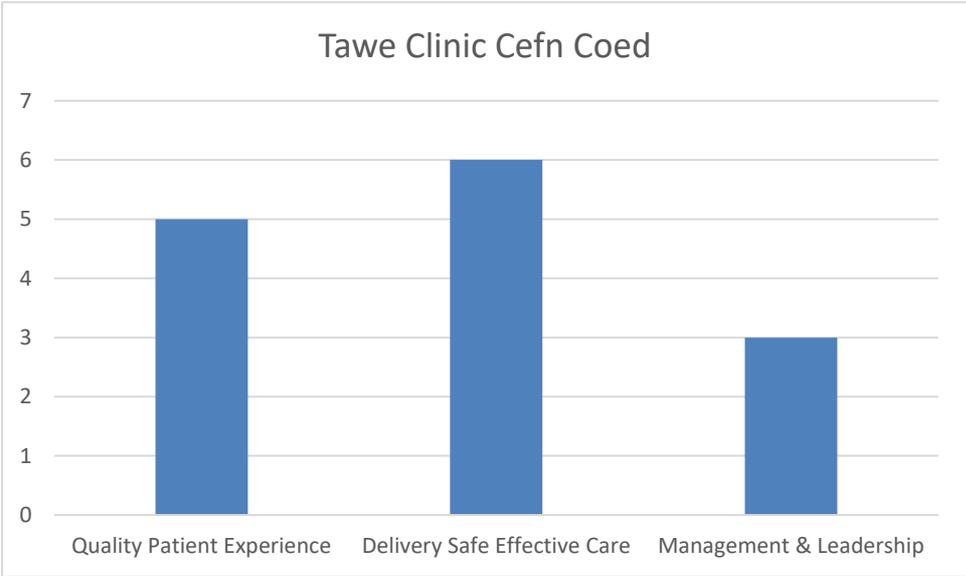
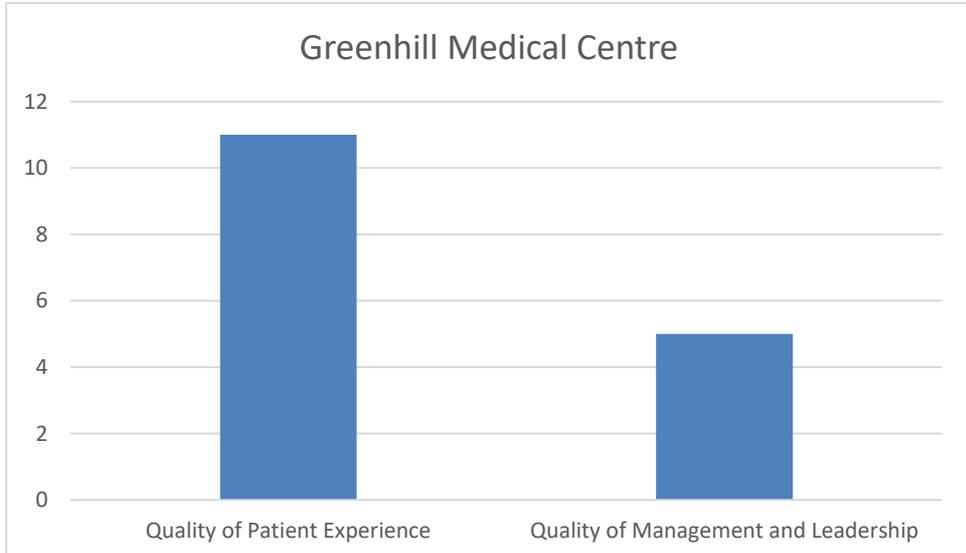
### 2. External Inspections

There has been no new inspections in the Health Board since the last report was submitted to the Committee.

### 3. Healthcare Inspectorate Wales Reports and Improvement Plan Status

The table below summarises the correspondence between the Health Board and HIW from 14<sup>th</sup> July 2018 to 10<sup>th</sup> September 2018.

<b>Correspondence Summary</b>	
<b>Date</b>	<b>Correspondence Details</b>
18.07.18	<p>The Health Board replied to HIW's letter of 6th July regarding concerns in relation to Princess of Wales Hospital, Bridgend. The letter promised that a report will be made to the ABMU Board Meeting on 26th July. The letter also reported that work is already in place covering areas such as culture, leadership and governance in the Princess of Wales Service Delivery Unit (SDU).</p> <p>HIW responded to this letter on 6th August 2018. HIW requested further details of aspects of the 26th July letter concerning why issues were not dealt with at an earlier date and requesting details of reviews mentioned in the earlier letter. A full response was sent to HIW on 3rd September.</p>
19.07.18	<p>The Health Board received a letter regarding Neath Port Talbot Minor Injuries Unit. HIW requested the outcome of an investigation report. The Health Board responded to the letter on 4th September informing HIW that it has been decided that there was now no need for the independent investigation to take place. A full explanation was given to HIW for the decision.</p>
21.07.18	<p>The Health Board received notification of publication of HIW Annual Report 2017/18. The report has been forwarded to SDUs for discussion at their appropriate Quality and Safety Meetings and included in the weekly High Risk meeting to alert all Executive Directors for information. The full report is available on the HIW website.</p> <p><a href="http://hiw.org.uk/docs/hiw/reports/180719annualreporten.pdf?lang=en">http://hiw.org.uk/docs/hiw/reports/180719annualreporten.pdf?lang=en</a></p> <p>The Health Board has developed an improvement newsletter focusing on improvements made in 2017/2018, following HIW inspections across ABMUHB - <b>Appendix 1</b>.</p>
24.07.18	<p>The Health Board received the draft report and improvement plan for</p>

	<p>Tawe Clinic, Cefn Coed Hospital. The Mental Health and Learning Disabilities SDU completed the improvement plan and agreed accuracy on 7th August. HIW replied on 23rd August to request further information on some aspects of the improvement plan. The Health Board replied in full on 3rd September. HIW replied on 10th September and asked for further assurance on an additional issue on the action plan.</p> <p>The recommendations re the subjects highlighted within the report are set out in the table below:</p>  <table border="1"> <caption>Tawe Clinic Cefn Coed</caption> <thead> <tr> <th>Category</th> <th>Score</th> </tr> </thead> <tbody> <tr> <td>Quality Patient Experience</td> <td>5</td> </tr> <tr> <td>Delivery Safe Effective Care</td> <td>6</td> </tr> <tr> <td>Management &amp; Leadership</td> <td>3</td> </tr> </tbody> </table>	Category	Score	Quality Patient Experience	5	Delivery Safe Effective Care	6	Management & Leadership	3
Category	Score								
Quality Patient Experience	5								
Delivery Safe Effective Care	6								
Management & Leadership	3								
<p>29.08.18</p>	<p>The Health Board received confirmation of HIW's acceptance of the improvement plan regarding Greenhill Medical Centre, Swansea. The report will now be published on HIW Website – Closed.</p> <p>The recommendations re the subjects highlighted within the report are set out in the table below:</p>  <table border="1"> <caption>Greenhill Medical Centre</caption> <thead> <tr> <th>Category</th> <th>Score</th> </tr> </thead> <tbody> <tr> <td>Quality of Patient Experience</td> <td>11</td> </tr> <tr> <td>Quality of Management and Leadership</td> <td>5</td> </tr> </tbody> </table>	Category	Score	Quality of Patient Experience	11	Quality of Management and Leadership	5		
Category	Score								
Quality of Patient Experience	11								
Quality of Management and Leadership	5								
<p>05.09.18</p>	<p>The Health Board received a letter from HIW asking for an update on the improvement plans from the inspections carried out at Learning</p>								

	Disability Units during 2016/17. HIW are publishing a follow-up to their national review of learning disability services. The Health Board has until 1st October to reply and will provide the updated action plans to HIW by the deadline.
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#### 4. **Reviews Sent to Welsh Government**

During the period, no results of reviews were sent to Welsh Government.

#### 5. **Recommendations**

The Quality & Safety Committee is requested to note the contents of the report.

<b>Link to corporate objectives</b> (please ✓)	Promoting and enabling healthier communities		Delivering excellent patient outcomes, experience and access	Demonstrating value and sustainability	Securing a fully engaged skilled workforce	Embedding effective governance and partnerships	
			√			√	
<b>Link to Health and Care Standards</b> (please ✓)	Staying Healthy	Safe Care	Effective Care	Dignified Care	Timely Care	Individual Care	Staff and Resources
		√					
<b>Quality, Safety and Patient Experience</b>							
The report sets out the findings of inspections by Healthcare Inspectorate Wales. Action plans are in place to reduce the risk of occurrence within the Health Board and the Independent Contractor Services. The Risk and Assurance team will monitor all action plans submitted to HIW.							
<b>Financial Implications</b>							
No implications for the Committee to be notified of.							
<b>Legal Implications (including equality and diversity assessment)</b>							
No implications for the Committee to be notified of.							
<b>Staffing Implications</b>							
No implications for the Committee to be notified of.							
<b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>							
No implications for the Committee to be notified of.							
<b>Report History</b>	Standing agenda item for Quality and Safety Committee meeting. Last update received August 2018.						
<b>Appendices</b>	Appendix 1 HIW Newsletter						