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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



<b>Meeting Date</b>	<b>24 October 2019</b>	<b>Agenda Item</b>	<b>2.1</b>
<b>Report Title</b>	<b>Acute and Emergency Paediatrics at SBU</b>		
<b>Report Author</b>	Clare Dieppe		
<b>Report Sponsor</b>	Gareth Howell, Director of Nursing and Patient Experience		
<b>Presented by</b>	Clare Dieppe		
<b>Freedom of Information</b>	Open		
<b>Purpose of the Report</b>	An update on the improvement work underway and progress towards meeting the national standards in the Paediatric Emergency Department and current status of the Single Point of Access project. Previous presentation highlighted performance was lowest in national audit meeting only 46% of standards (only unit <50% and average 70%) and intent for single point of access.		
<b>Key Issues</b>	<ul style="list-style-type: none"> <li>• Single Point of access project –supported by Executive team and underway. Slower progress than expected – may need more project and senior leadership support</li> <li>• Workforce – employed two paediatric nurses within ED taking total to 3. Still running most shifts on a single nurse within the CED and a long way from the standard of 2 paediatric nurses per shift.</li> <li>• Kendal Bluck work suggesting more consultants and increased nursing establishment for ED that will enable 2 nurses per shift in CED and increased PEM Consultant cover still not agreed</li> <li>• 15 step report – significant work within department on environment supported by paediatric play services resulted in improved report on revisit of youth forum in September</li> <li>• Standards – despite the improvement work undertaken we will not be able to meet the standards without a significant change in ways of working and processes. This will require the Single Point of access proposal to be implemented.</li> </ul>		
<b>Specific Action Required</b>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Recommendations</b>	Members are asked to:		

	<ul style="list-style-type: none"> <li>• <b>RECEIVE</b> an update on the progress to meeting the national standards and an update on the single point of access project</li> </ul>
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Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input checked="" type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
Quality, Safety and Patient Experience		
<p>Unable to provide high quality safe patient care in current service provision. Proposal for single point of access enables us to share workforce, meet standards, recruit and retain staff and provide safe care. Children and young people still waiting in, and being seen within adult ED, by non-paediatric trained nurses and without paediatric trained senior support.</p>		
Financial Implications		
<p>The development of single point of access will not be cost neutral. A project plan is underway to present an options appraisal to the Executive Team before the end of 2019 which will include a business case for both estates and workforce costs.</p>		
Legal Implications (including equality and diversity assessment)		
<p>No legal implications identified</p>		
Staffing Implications		
<p>Workforce model for single point of access being developed as part of options appraisal. Will require some Consultant recruitment and may require some nursing</p>		

recruitment. It is envisaged that the majority of nursing and trainee doctor workforce will come from current establishment of both inpatient paediatric and emergency department workforces.

### **Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)**

Briefly identify how the paper will have an impact of the “The Well-being of Future Generations (Wales) Act 2015, 5 ways of working.

- **Long Term** – Ability to provide high quality care for children and young people in Swansea and surrounding area, impacting on the health and wealth of our population in the long term.
- **Prevention** – Combined workforce from Paediatrics and PEM will enable us to pay attention to public health and early intervention for key issues like childhood obesity, dental health, Adverse Childhood Experiences etc. preventing longer term health impacts.
- **Integration and Collaboration** – Joining up care across the system from primary care and secondary care, will enable us to ensure that well-being objectives across the spectrum of care for children and young people are considered.
- **Involvement** – Ensuring continued involvement of the Youth Forum in the development of the new area and processes, to ensure that we are providing a service that is equitable and accessible.

### **Report History**

Poor performance of CED against national standards and Single Point of Access as future direction for Acute and Emergency Paediatrics at SBU has been presented in various forms at;

- ED Governance Meetings since June 2018
- Paediatric time out day November 2018
- Morriston Quality and Safety committee x3 2018 and 2019
- ECHO service board March 2019
- SBU Quality Safety Forum March 2019
- Paediatric surgical meeting Morriston x2 2019
- Childrens Strategic Board summit June 2019
- RCPCH National meeting July 2019
- Executive senior Leadership team meeting July 2019
- Singleton Management Group September 2019

### **Appendices**

None.