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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Meeting Date	25 October 2022	Agenda Item	3.2
Report Title	Health Improvement Wales (HIW) Immediate Action Plan: Emergency Flow, Morriston Hospital		
Report Author	Suzanne Holloway, Group Head of Quality, Safety and Patient Experience, Morriston Service Group		
Report Sponsor	Kate Hannam, Interim Service Director, Morriston Service Group		
Presented by	Kate Hannam, Interim Service Director, Morriston Service Group		
Freedom of Information	Open		
Purpose of the Report	This report will provide an update on progress made against the Emergency Flow Immediate Action Plan (IAP), which was submitted by the Health Board to HIW on 29/09/2022.		
Key Issues	<ul style="list-style-type: none"> • There were no immediate actions, escalated by HIW to the Health Board during the visit. • In addition to the Emergency Department, HIW included the Surgical Decision-Making Unit (SDMU) and the Rapid Assessment Unit (RAU), as part of their assurance visit • HIW have formally confirmed that they are assured by the content of the IAP. • Positive progress has been made to address the immediate actions highlighted 		
Specific Action Required <i>(please choose one only)</i>	Information	Discussion	Assurance
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Recommendations	Members are asked to acknowledge the progress made to date in addressing immediate actions set out by HIW during their visit to the Emergency Department at Morriston Hospital between 5 th and 7 th September 2022.		

TITLE OF REPORT

1. INTRODUCTION

Health Inspectorate Wales (HIW) paid an announced assurance visit to Morriston Hospital between 5th and 7th September 2022, with a focus on emergency patient flow they visited the Emergency Department (including the Childrens' Emergency Unit), SDMU and RAU.

As an outcome, of the visit the Health Board were issued with an Immediate Action Plan (IAP). HIW did not escalate any immediate actions during the visit.

A completed IAP was submitted to HIW on 21st September 2022.

HIW confirmed that they were assured by the content of the action plan and actions already taken on 3rd October 2022, with a request for full completion of the IAP by 22nd December 2022.

A full assurance report and action plan is pending and should be received in the next 2 to 3 weeks.

2. BACKGROUND

HIW are undertaking a national review of Emergency Departments across NHS Wales and have already visited a number of Health Boards whose reports have subsequently been published via the HIW website.

3. IMMEDIATE ACTIONS

Please see attached progress update as at 7th October 2022, attached in papers and outcomes from project review meeting.

4. GOVERNANCE AND RISK ISSUES

The Health Board already acknowledges that risk in relation to the delivery of unscheduled care are significant, at a risk score of 25.

5. FINANCIAL IMPLICATIONS

Full financial implications will be considered following the receipt of the HIW Report and Action Plan

6. RECOMMENDATION

The Committee are asked to acknowledge progress made to address immediate actions required by HIW in response to an announced assurance visit undertaken between 5th and 7th September 2022.

Governance and Assurance		
Link to Enabling Objectives <i>(please choose)</i>	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input type="checkbox"/>
	Co-Production and Health Literacy	<input checked="" type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
Health and Care Standards		
<i>(please choose)</i>	Staying Healthy	<input type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
Quality, Safety and Patient Experience		
Please see IAP <i>It should also be noted that as part of the HIW Assurance Process feedback from staff is explicitly requested via a digital staff survey</i>		
Financial Implications		
Full financial implications will be considered following the receipt of the HIW Report and Action Plan		
Legal Implications (including equality and diversity assessment)		
None identified currently		
Staffing Implications		
The development of a Workforce Plan to support emergency patient flow within the Emergency Department is reflected within the IAP.		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
This paper will address the following: <ul style="list-style-type: none"> • Long Term – service sustainability to support access to health and social care settings in a timely way. • Prevention – using current evidence to deliver quality improvement • Integration – develop strong and robust working relationships with social care colleagues • Collaboration – work with other public bodies to support population wellbeing and support the vulnerable. • Involvement – with wider community in the delivery of sustainable healthcare 		

Report History	Initial report on HIW Assurance It is anticipated that there will be further reports pending receipt of the full assurance report and action plan.
Appendices	 IAP_EmergencyFlow_ v2.0_updated071022.  IAP_Meeting_071020 22.docx