





<b>Meeting Date</b>	23 November	r 2021	Agenda Item	4.5
Report Title	Controlled Dr	ug Governance	and Assurance (	(Progress
	Report)			
Report Author	Rhys Howell (Advanced Pharmacist – Governance,			
	Improvement and Transformation)			
Report Sponsor	Judith Vincent (Clinical Director for Pharmacy & Medicines			
	Management	& Controlled Dru	ugs Accountable	Officer)
Presented by		Advanced Phari	_	
	_	and Transforma		·
Freedom of	Open			
Information				
Purpose of the	This paper pro	ovides a progres	s report on the	
Report		of controlled dru	•	
_		across the Hea	<b>.</b> .	with the
	_	eed at Senior Le		
	November 20		·	
Key Issues	The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008 place a statutory responsibility on the Health Board and its Controlled Drug Accountable Officer to ensure the safe management and use of controlled drugs. As previously agreed with the Senior Leadership Team in early 2019, controlled drug governance requires strengthening across the Health Board in order to provide the necessary assurance regarding compliance with this legislation.  Service Groups have, over recent months, undertaken significant work to strengthen CD governance through an agreed three-phased approach. When viewed within the context of the continuing COVID-19 pandemic and associated service pressures, progress made to date is encouraging.			
Specific Action	Information	Discussion	Assurance	Approval
Required			$\boxtimes$	
(please choose one				
only)				
Recommendations		asked to receive ken to strengthe alth Board.		

# **Controlled Drug Governance and Assurance (Progress Report)**

### 1. INTRODUCTION

The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008 place a statutory responsibility on the Health Board and its Controlled Drug Accountable Officer (CDAO) to ensure the safe management and use of Controlled Drugs (CDs). It has been identified by the CDAO that CD governance needs to be strengthened across the Health Board in order to provide the Board with the necessary assurance regarding compliance with this legislation. This paper documents progress made to date.

### 2. BACKGROUND

As discussed in previous update papers, agreement was sought and received from the Health Board Senior Leadership team in November 2020 to work with Service Groups to strengthen CD governance through a 3-phased approach. The intention of this methodology was to provide a flexible and practical structure via which Service Groups could make improvements alongside severe service pressures caused by the COVID-19 pandemic. Through a mixture of short-term actions and long-term planning, Service Groups would be enabled to strengthen CD governance commensurate with the nature of CD management undertaken together with any controls already in place.

When viewed within the context of the continuing COVID-19 pandemic and associated service pressures, progress made to date by Service Groups is encouraging. A significant amount of work has been undertaken over recent months, which whilst showing the scale of the challenge ahead, has taken the important step of seeking to articulate the issues and improve their visibility amongst Service Group senior teams. Progress against the 3 phases is summarised below:

**Phase 1:** Service Group sign up to a 'Controlled Drug Governance and Assurance Charter' to outline commitments by the Service Group to strengthen CD governance in key areas including the creation of a senior Service Group CD lead.

	NPT/S	Morriston	PCT	MH&LD
Charter	00206B9BAAD52102 16110056.pdf	Morriston_Governan ceAssurance_Charter_	Service Group Governance and Assu	Service Group Governance and Assu
CD Lead	Dr Martin Bevan	Dr Gordon Staple	Karl Bishop	Dr Richard Maggs

**Phase 2:** Six monthly CD governance and assurance meetings held between the Service Group CD lead and CDAO.

	NPT/S	Morriston	PCT	MH&LD
1 <sup>st</sup> meeting				
Example Agenda.docx	15/10/21	23/09/21	30/09/21	27/09/21

Phase 3: Development of a Service Group CD management and assurance plan.

	NPT/S	Morriston	PCT	MH&LD
Plan status	Each Service Group has developed a plan which will enable them to capture actions required to strengthen controlled drug			
		goverr	nance.	

In keeping with the ethos of the above model, each Service Group has progressed through the 3 phases at their own pace, in pursuit of strengthened CD governance.

The meetings held between the CDAO and Service Group CD Leads were helpful for the CDAO to gain an indication of progress, any outstanding concerns and current degree of assurance around CD governance. These meetings also highlighted the need for further work to better understand the aspects of CD governance that may be more efficient to strengthen at a corporate level e.g. resources to support staff training on corporate CD policy. The CDAO will continue to work with Service Group CD Leads over the coming months to facilitate strengthening of CD governance at both corporate and Service Group levels.

Each of the initial CD management and assurance plans received to date, whilst focused around a set of common principles, have their own style of approach, which it is hoped will make them more meaningful to individual Service Groups and more useable as an instrument of change. It is anticipated that these plans will evolve over the coming months to support all aspects of CD governance that require strengthening.

Finally, the NWSSP Audit and Assurance Team are currently concluding an internal audit of the Health Board's progress in strengthening CD governance. A draft report has been shared with the CDAO and an audit debrief held between the CDAO and Audit and Assurance Team to discuss preliminary findings. The audit team have agreed to review this report in line with this discussion and subject to the final report and any recommendations it is anticipated further work will be required in line with the CDAO's expectations to ensure ongoing strengthening of CD management.

### 3. GOVERNANCE AND RISK ISSUES

The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008 place a statutory responsibility on the Health Board and its CDAO to ensure the safe management and use of CDs. Strengthening of CD governance is required across the Health Board in order to move towards a fully compliant position against these statutory responsibilities. The actions taken to date and future plans outlined in this paper will mitigate this risk of non-compliance through strengthening the Health Board's CD governance and allowing an efficient and comprehensive approach to application of remedial action.

### 4. FINANCIAL IMPLICATIONS

The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008 state that the Health Board must provide its CDAO with the funds and other resources necessary to enable the CDAO to carry out their responsibilities as its CDAO. It goes on to say that those other resources may include access to and use of information systems, accommodation and staff. Inevitably this proposal will require a significant amount of time from both staff supporting the CDAO, Service Groups and corporate colleagues. Without specific new investment, this additional time will need to be found from within the existing establishment and managed against other high priority areas. In recognition of this, the phased approach to implementing strengthened CD governance is designed to deliver improved governance within a context of existing service pressures and competing priorities.

# 5. RECOMMENDATION

Members are asked to receive this progress report detailing the actions taken to strengthen controlled drug governance across the Health Board.

Governance and Assurance				
Link to Enabling	Supporting better health and wellbeing by actively empowering people to live well in resilient communities	promoting and		
Objectives	Partnerships for Improving Health and Wellbeing			
(please choose)	Co-Production and Health Literacy			
,	Digitally Enabled Health and Wellbeing			
	Deliver better care through excellent health and care services achieving the			
	outcomes that matter most to people	T		
	Best Value Outcomes and High Quality Care	$\boxtimes$		
	Partnerships for Care	$\boxtimes$		
	Excellent Staff			
	Digitally Enabled Care			
	Outstanding Research, Innovation, Education and Learning			
Health and Car	e Standards			
(please choose)	Staying Healthy			
	Safe Care	$\boxtimes$		
	Effective Care			
	Dignified Care			
	Timely Care			
	Individual Care			
	Staff and Resources	$\boxtimes$		
Quality Safety	and Patient Experience			

Action taken to strengthen CD governance across the Health Board will include improvements in the quality and safety of care provided, as it relates to CDs and hence the patient experience.

## **Financial Implications**

No additional funding has been secured for the strengthening of CD governance. The implementation will require a significant amount of time from both staff supporting the CDAO, Service Groups and corporate colleagues. Without specific new investment, this additional time will need to be found from within the existing establishment and managed against other high priority areas. In recognition of this, the phased approach being taken is designed to deliver improved CD governance within a context of existing service pressures and competing priorities.

# Legal Implications (including equality and diversity assessment)

The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008 place a statutory responsibility on the Health Board and its CDAO to ensure the safe management and use of CDs. Strengthening of CD governance is required across the Health Board in order to move towards a fully compliant position against these statutory responsibilities.

# **Staffing Implications**

The strengthening of CD governance will require a significant amount of time from both staff supporting the CDAO, Service Groups and corporate colleagues. In recognition of this, the phased approach being taken is designed to deliver improved CD governance within a context of existing service pressures and competing priorities.

# Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)

- Long Term The health board will have strengthened CD governance in line with requirements of, 'The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008.'
- o **Prevention –** Strengthened CD governance will help to prevent CD incidents.
- Integration Integrating the requirements of, 'The Controlled Drugs (Supervision of Management and Use) (Wales) Regulations 2008,' with the existing governance mechanisms of the Health Board will strengthen overall CD governance.
- Collaboration The approach being taken will encourage collaboration between Service Groups in the development of strengthened CD governance.
- Involvement Health Board wide involvement in the development of strengthened CD governance will produce a synergistic effect at a whole system level.

Report History	<ul> <li>Presentation made to the SLT in March 2019 regarding concerns about controlled drug governance.</li> </ul>
	<ul> <li>Paper presented to SLT on the 6<sup>th</sup> November 2019 entitled 'Controlled Drug Governance: Update Report'         <ul> <li>this paper outlined the previous concept of a Health Board CD Governance Framework.</li> </ul> </li> </ul>
	<ul> <li>Paper presented to SLT on the 5<sup>th</sup> November 2020 entitled, 'Controlled Drug Governance and Assurance'         <ul> <li>This paper set out the new phased approach to strengthening CD governance.</li> </ul> </li> </ul>
	<ul> <li>Paper presented to Quality &amp; Safety Committee on 27<sup>th</sup> April 2021 entitled 'Controlled Drug Governance and Assurance (Progress Report)</li> </ul>
Appendices	N/A