Comments Report

Showing: Breakdown of comments by hierarchy

Survey: HCSW – What's the Noise?

Start Date: No Start Date defined

End Date: No End Date defined

Results for: All Tiers

Total Comments: 14

Date	Site	Service Group	Service Type	Patient Type	Ward/Clinic	Survey	Survey Ref:	FFT Response
12/05/2022	N/A	N/A	N/A	N/A	N/A	HCSW – What's the Noise?	<u>2ad73ea3 / 2022-05</u>	Did not answer
13/05/2022	N/A	N/A	N/A	N/A	N/A	HCSW – What's the Noise?	<u>88f1c2c0 / 2022-05</u>	Did not answer
14/05/2022	N/A	N/A	N/A	N/A	N/A	HCSW – What's the Noise?	<u>b4ef7014 / 2022-05</u>	Did not answer
01/06/2022	N/A	N/A	N/A	N/A	N/A	HCSW – What's the Noise?	<u>d5de91b5 / 2022-06</u>	Did not answer
15/06/2022	N/A	N/A	N/A	N/A	N/A	HCSW – What's the Noise?	<u>0f2bb112 / 2022-06</u>	Did not answer

Selected Filters:

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Start Date: No Start Date defined End Date: No End Date defined

Note: The available filter selection is dependent on the report that is being generated.

Filter Option	Selection
Site	130 D3 Board Secretary - Dir,130 D3 Chief Operating Officer - Dir,130 D3 Clinical Medical School - Dir,130 D3 Clinical Research Unit - Dir,130 D3 Delivery Unit - Dir,130 D3 Finance - Dir,130 D3 Informatics - Dir,130 D3 Medical Director - Dir,130 D3 Nurse Director - Dir,130 D3 Workforce & Organisational Development - Dir,130 SDU - Mental He 130 Adult Directorate - Serv,130 Associate Service Group Director - Serv,130 Adulology - Serv,130 C&YP - Serv,130 Cancer Serv,130 CD&T - Serv,130 CDAT Di
Service Group	130 Adult Directorate - Serv,130 Associate Service Group Director - Serv,130 Adulology - Serv,130 C&YP - Serv,130 Cancer Services - Serv,130 CD&T - Serv,130 CDAT Di D3 Clinical Medical School - Serv,130 D3 Clinical Research Unit - Serv,130 D3 Contracting - Serv,130 D3 Corporate Strategy - Serv,130 D3 COVID 19 Response - Serv,130 Dietetics, Speech and Language,130 Adult MH Community Services,130 Adult MH Inpatient Services,130 D3 Administration,130 D3 ARCH,130 D3 Bay Field Hospital,130 D
Service Type	Dietetics, Speech and Language, 130 Adult MH Community Services, 130 Adult MH Inpatient Services, 130 D3 Administration, 130 D3 ARCH, 130 D3 Bay Field Hospital, 130 D D3 Clinical Research Unit, 130 D3 Contracting, 130 D3 Corporate Planning, 130 D3 Delivery Unit, 130 D3 Director of Transformation, 130 D3 Directorate Support, 130 D3 EMRT
Patient Type	A&E,Inpatient,Outpatient,Supportive Care
Ward/Clinic	All Filters Selected
Survey	HCSW – What's the Noise?
Question	All Questions Selected
Response	All Responses Selected
Category	Standard
Start Date	No Start Date
End Date	No Start Date



Thinking about your visit/shift today tell us what was positive?		? Th	Thinking about your visit/shift today tell us what was negative?				
Create new action	Publishable	Shift went well, individual had a good night with no issues.	Create new act	on Publishable	N/A		Create new action
Create new action	Publishable	The room is light due to the lamp and disco light if needed, so I can see the child.I can access the kitchen for hot water from the kettle.	Create new act	on Publishable	Cot can be low if bent over for long periods of time.		
Create new action	Publishable	Good handover from family and nice temperature	Create new act	on Publishable	Very dark room and uncomfortable chair		
Create new action	Publishable	Detailed handover from parent as my first visit here. Answered any questions I had.	Create new act	on Publishable	Room is very dark and the chair is uncomfortable, not suitable for 9hours.		
Create new action	Publishable	We can use the kitchenBedroom has bathroomLighting is good	Create new act	on Publishable	House is freezingThere was not a spare chair for 2nd person		



Director of Strategy - Dir,130 D3 Director of Transformation - Dir,130 D3 EMRTS - Dir,130 D3 alth & Learning Disabilities - Dir,130 SDU - Morriston Hospital - Dir,130 SDU - NPTS Deliverv rectorate - Serv,130 D3 Administration - Serv,130 D3 Chief Operating Officer Support - Serv,130 D3 Deliverv Unit - Serv,130 D3 Director of Transformation - Serv,130 D3 Directorate Support -3 Capital Planning,130 D3 Chief Operating Officer Support, 130 D3 Clinical Medical School,130 S,130 D3 Energy & Environment,130 D3 Estates Management Support,130 D3 Health

e tell us about anything that we could have done better?			Please can you tell us more about how you felt?			
Publishable	N/A				Did not answer	
	Did not answer		Create new action	Publishable	This is a lovely shift, parents are so thankful for our help, rooms are bright, lights are left on for us to go downstairs, can access kitchen for tea and coffee, the little things mean a lot on a night shift.	
	Did not answer		Create new action	Publishable	I felt ok but struggled to see the child as the room is very dark	
	Did not answer				Did not answer	
	Did not answer		Create new action	Publishable	It was a good shift but very cold and luckily we had camping chairs in our car	

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