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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Meeting Date	18 April 2019	Agenda Item	4.2
Report Title	Health and Care Standards		
Report Author	Cathy Dowling		
Report Sponsor	Gareth Howells		
Presented by	Cathy Dowling Assistant Director of Nursing and Patient Experience		
Freedom of Information	Open		
Purpose of the Report	This paper aims to outline the Health Board approach to undertaking its annual assessment of the annual health and care standards. The paper also aims to outline the mechanism of developing this year's annual quality assessment, progress to date and next stages.		
Key Issues	This is key to the Health Board aim of improving the quality and safety of the care we provide.		
Specific Action Required (please choose one only)	Information	Discussion	Assurance
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recommendations	Members are asked to: Note the progress and plan for completion of the annual quality statement and self assessment against the health and care standards and Annual Quality Statement.		

HEALTH & CARE STANDARDS AND ANNUAL QUALITY STATEMENT

SITUATION

This report provides the quality and safety committee with an update of the health board's approach to self - assessment of compliance against the Health and Care Standards. The report also outlines progress against the completion of the annual quality statement.

BACKGROUND

The Health and Care Standards set out the Welsh Government's framework of standards to support NHS organisations in providing effective, timely and quality services across all healthcare settings. The current set of Health and Care Standards came into force on 1 April 2015 and incorporate a revision of the "Doing Well, Doing Better" Standards for Health Services in Wales (2010)

Following completion of last year's annual self-assessment an agreement was made that the previous quarterly scrutiny panels would be stood down. This was on the basis that performance reviews with service delivery units would feature progress against the standards. Also it was agreed that to further support embedding of the standards within the health board key committees would be delegated responsibility for improving and monitoring the relevant standards.

ASSESSMENT

It was proposed that existing committees or groups within the health board would be aligned to individual standards to provide year round support and strategic direction.

In 2016/17 this approach was taken with the following standards:

2.3 Falls Prevention

2.4 Infection Prevention and Control and Decontamination

2.5 Nutrition and Hydration

2.6 Medicines Management

2.7 Safeguarding

In addition the quarterly service delivery unit performance reviews and integrated performance reports are structure around each of the health and care standards domains. This has enabled each executive lead to monitor, identify and share good practice and provide proactive support throughout the year to the service delivery unit teams for each of their health and care standard areas of lead responsibility.

The board risk management framework has also been reviewed and all corporate, executive and service delivery units risk registers are aligned with the health and care standards.

The health board has also undertaken its annual audit against the health and care standards formerly fundamentals of care. These will give further evidence of progress and further areas for improvement. (Appendix 2)

Annual Quality Statement (AQS)

In line with last year's internal audit findings, the annual quality statement stakeholder group was established to progress development of the AQS.

Key patient focused groups have been involved and their suggestions and questions included within the AQS.

The health board has developed its annual quality statement aligned to the health and care standard domains.

The feedback received from today's quality and safety meeting will be shared with the annual quality statement development group, stake holder reference group, the accessibility reference group and the quality and safety forum. The final version will be translated into a simple English format and a digital story.

These will be presented at the board open public annual general meeting in line with welsh government requirements. ..

ASSESSMENT

Progression of 2017/18 health and care standards self-assessment is underway, to identify all the formal groups reporting to quality and safety forum. Further work is required during 2019/20 to further embed the health and care standards within these groups.

The overall approach and timescales for 2017/18 assessment will be:

Timescale		Activity	Lead
Start	End		
February 2019	End April 2019	Self- Assessment of all standards completed by service delivery units.	Directors of Nursing in service delivery units
April 2019	May 2019	Internal Audit Assessment with limited scope due to timescales.	Head of Internal Audit
Mid April 2019	End April 2019	Corporate Validation of self - assessments and completion of SBARs	Corporate Leads
	End of April 2019	Executive sign off	Executive Leads and Independent leads
04.06.18	June 2019	Paper to QSE	Director of Nursing

The Health and Care Standards self- assessment results and executive lead validated position will be presented at the board development day on 25th April 2019 for discussion and inclusion in the board governance self- assessment process.

The list of Executive Leads is attached in Appendix 2 and will need further review given the changes in Executive Portfolios.

Appendix 1

HEALTH AND CARE STANDARDS STANDARD LEADS

STANDARD	EXECUTIVE LEAD
<u>Governance, Leadership and Accountability Standard</u>	Board Secretary
<u>Standard 1.1 Health Promotion, Protection and Improvement</u>	Executive Director of Public Health
<u>Standard 2.1 Managing Risk and Promoting Health and Safety</u>	Director of Nursing and Board Secretary
<u>Standard 2.2 Preventing Pressure and Tissue Damage</u>	Executive Director of Nursing
<u>Standard 2.3 Falls Prevention</u>	Executive Director of Nursing
<u>Standard 2.4 Infection Prevention and Control (IPC) and Decontamination</u>	Executive Director of Nursing
<u>Standard 2.5 Nutrition and Hydration</u>	Executive Director of Nursing
<u>Standard 2.6 Medicines Management</u>	Medical Director
<u>Standard 2.7 Safeguarding Children and Safeguarding Adults at Risk</u>	Executive Director of Nursing
<u>Standard 2.8 Blood Management</u>	Executive Director of Therapies and Health Sciences
<u>Standard 2.9 Medical Devices, Equipment and Diagnostic Systems</u>	Executive Director of Therapies and Health Sciences
<u>Standard 3.1 Safe and Clinically Effective Care</u>	Executive Director of Nursing

<u>Standard 3.2 Communicating Effectively</u>	Director of Planning
<u>Standard 3.3 Quality Improvement, Research and Innovation</u>	Medical Director
<u>Standard 3.4 Information Governance and Communications Technology</u>	Medical Director
<u>Standard 3.5 Record Keeping</u>	Director of Nursing
<u>Standard 4.1 Dignified Care</u>	Director of Nursing
<u>Standard 4.2 Patient Information</u>	Director of Nursing Director of Strategic planning
<u>Standard 5.1 Timely Access</u>	Chief Operating Officer
<u>Standard 6.1 Planning Care to Promote Independence</u>	Director of Therapies and Health Sciences
<u>Standard 6.2 Peoples Rights</u>	Director of workforce
<u>Standard 6.3 Listening and Learning from Feedback</u>	Director of Nursing
<u>Standard 7.1 Workforce</u>	Director of Workforce and OD

Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input type="checkbox"/>
	Partnerships for Care	<input type="checkbox"/>
	Excellent Staff	<input type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input type="checkbox"/>
	Safe Care	<input type="checkbox"/>
	Effective Care	<input type="checkbox"/>
	Dignified Care	<input type="checkbox"/>
	Timely Care	<input type="checkbox"/>
	Individual Care	<input type="checkbox"/>
	Staff and Resources	<input type="checkbox"/>
Quality, Safety and Patient Experience		
This is key to the Health Board aim of improving the quality and safety of the care we provide. In particular engaging the local population and providing assurances on the standards of care we provide.		
Financial Implications		
None of note		
Legal Implications (including equality and diversity assessment)		
None of Note		
Staffing Implications		
None of note		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
<ul style="list-style-type: none"> ○ This is key to engaging the local population and ensuring that the quality of care and services we provide meet local needs. 		
Report History		
Appendices	One appendices	