



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Abertawe Bro Morgannwg
University Health Board



Meeting Date	18 th April 2019	Agenda Item	5.6
Meeting	Quality & Safety Committee		
Report Title	External Inspections		
Report Author	Huw George, Risk Advisor		
Report Sponsor	Hazel Lloyd, Head of Patient Experience, Risk & Legal Services		
Presented by	Gareth Howells, Director of Nursing & Patient Experience		
Freedom of Information	Closed		
Purpose of the Report	This report provides the Committee with a summary in respect of activity relating to external inspections and letters from inspectorates from 1 st February 2019 to 29 th March 2019.		
Key Issues	<ul style="list-style-type: none"> There has been two new inspections in the period resulting in immediate improvement notices. <ul style="list-style-type: none"> West Cross Lane Dental Surgery Neath South Community Mental Health Team – The Forge Centre. 		
Specific Action Required <i>(please ✓ one only)</i>	Information	Discussion	Assurance
			✓
Recommendations	Members are asked to: <ul style="list-style-type: none"> NOTE the contents of the report 		

EXTERNAL INSPECTIONS

1. SITUATION

This report provides the Committee with a summary in respect of activity relating to external inspections and letters from inspectorates from 1st February 2019 to 29th March 2019.

2. EXTERNAL INSPECTIONS

There has been two inspections across Abertawe Bro Morgannwg University Health Board in the specified time period

West Cross Lane Dental Surgery

Inspection date 22nd February 2019

An immediate improvement notice was issued, and the problems identified are summarised as follows:-

- HIW could not be assured on the day that the dentist was keeping comprehensive, succinct and contemporaneous records for the consultations and treatments of patients.
- HIW could not be assured on the day that processes were in place for the checking and disposal of out of date equipment and medicines.
- The practice had a dedicated area for decontamination procedures, however it was not compliant with regulations for ensuring a safe environment for sterilization of instruments.
- HIW could not be assured on the day that critical analysis of the radiological equipment had been undertaken in the last three years.

These findings were addressed and the improvement plan was submitted to HIW in March 2019.

HIW have yet to date not accepted the plan.

Neath South Community Mental Health Team – The Forge Centre

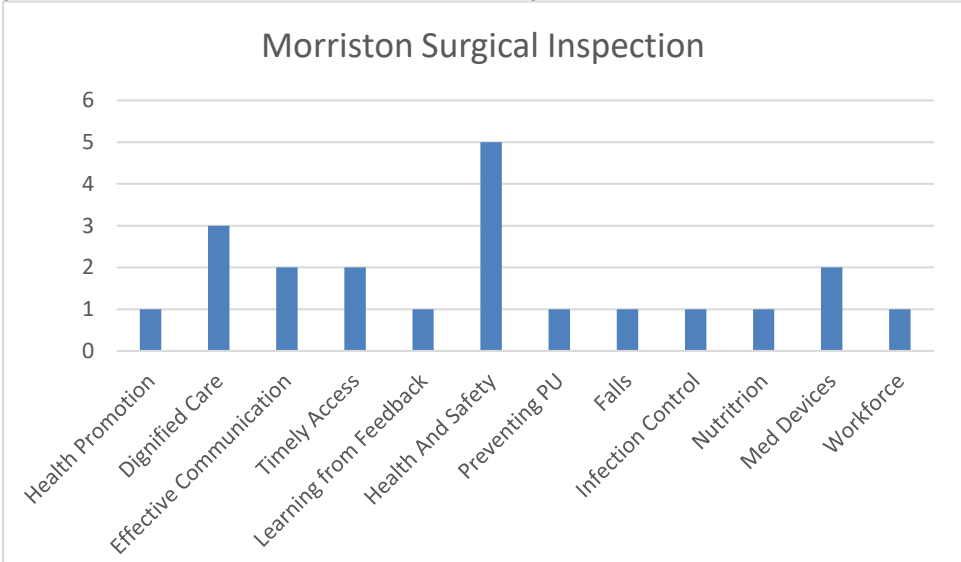
Inspection date 19th – 20th March 2019

An immediate improvement notice was issued, and the problems identified related to ligature points.

The Health Board provided all appropriate environmental and ligature risk assessments by the 29th March 2019.

3. Healthcare Inspectorate Wales Reports and Improvement Plan Status

The table below summarises the correspondence between the Health Board and HIW from 1st February 2019 to 29th March 2019.

Correspondence Summary																											
Date	Correspondence Details																										
01.02.19	The Health Board agreed that the report regarding the Surgical Inspection at Morriston Hospital was factually accurate.																										
12.02.19	The Health Board returned a completed improvement plan to Welsh Government and HIW regarding KW.																										
12.02.19	HIW accepted the immediate improvement plan submitted by Alfred Street Surgery Neath.																										
18.02.19	<p>The Health Board received the final version of the report regarding the Surgical Inspection at Morriston Hospital. The report has now been published on the HIW Website – complete.</p>  <table border="1"> <caption>Morriston Surgical Inspection</caption> <thead> <tr> <th>Category</th> <th>Score</th> </tr> </thead> <tbody> <tr><td>Health Promotion</td><td>1</td></tr> <tr><td>Dignified Care</td><td>3</td></tr> <tr><td>Effective Communication</td><td>2</td></tr> <tr><td>Timely Access</td><td>2</td></tr> <tr><td>Learning from Feedback</td><td>1</td></tr> <tr><td>Health And Safety</td><td>5</td></tr> <tr><td>Preventing PU</td><td>1</td></tr> <tr><td>Falls</td><td>1</td></tr> <tr><td>Infection Control</td><td>1</td></tr> <tr><td>Nutrition</td><td>1</td></tr> <tr><td>Med Devices</td><td>2</td></tr> <tr><td>Workforce</td><td>1</td></tr> </tbody> </table>	Category	Score	Health Promotion	1	Dignified Care	3	Effective Communication	2	Timely Access	2	Learning from Feedback	1	Health And Safety	5	Preventing PU	1	Falls	1	Infection Control	1	Nutrition	1	Med Devices	2	Workforce	1
Category	Score																										
Health Promotion	1																										
Dignified Care	3																										
Effective Communication	2																										
Timely Access	2																										
Learning from Feedback	1																										
Health And Safety	5																										
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Falls	1																										
Infection Control	1																										
Nutrition	1																										
Med Devices	2																										
Workforce	1																										
20.02.19	The Health Board received the non-compliance letter and notice relating to West Cross Lane Dental Surgery as detailed above. HIW accepted the practices improvement plan on 28th February 2019.																										
21.02.19	The Health Board received a Youth Thematic Report from HIW. The Health Board were asked to comment on factual accuracy. The Health Board replied on 8th March 2019.																										
25.02.19	HIW accepted an improvement plan regarding an Inspection at The Family Practice, Morfydd Street, Morriston.																										
06.03.19	The Health Board received a request for an action plan regarding a HIW / CIW Joint Thematic Review of Community Mental Health Teams . The Health Board submitted the plan to HIW on 27th March 2019.																										
07.03.19	The Health Board received an e-mail from HIW regarding Ophthalmology Thematic Report. The Health Board provided an update on a previously submitted action plan on 25th March 2019.																										

22.03.19	The Health Board received a letter regarding the UV-C decontamination unit at Morriston Hospital. Allegations have been raised by a whistle blower. The Health Board responded to the allegation on 27th March 2019.
25.03.19	The Health Board received an immediate improvement letter from HIW re Neath South Community Mental Health Team – The Forge Centre. The Health Board responded on the 29th March 2019.

4. **Reviews Sent to Welsh Government**

During the period, no results of reviews were sent to Welsh Government.

5. **Recommendations**

Members are asked to:

- **NOTE** the contents of the report

Governance and Assurance												
Link to corporate objectives <i>(please ✓)</i>	Promoting and enabling healthier communities		Delivering excellent patient outcomes, experience and access		Demonstrating value and sustainability		Securing a fully engaged skilled workforce		Embedding effective governance and partnerships			
			✓						✓			
Link to Health and Care Standards <i>(please ✓)</i>	Staying Healthy	Safe Care	Effective Care		Dignified Care		Timely Care		Individual Care		Staff and Resources	
		✓										
Quality, Safety and Patient Experience												
The report sets out the findings of inspections by Healthcare Inspectorate Wales. Action plans are in place to reduce the risk of occurrence within the Health Board and the Independent Contractor Services. The Risk and Assurance team will monitor all action plans submitted to HIW.												
Financial Implications												
No implications for the Committee to be notified of.												
Legal Implications (including equality and diversity assessment)												
No implications for the Committee to be notified of.												
Staffing Implications												
No implications for the Committee to be notified of.												
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)												
No implications for the Committee to be notified of.												
Report History		Standing agenda item for Quality and Safety Committee meeting.										
Appendices		None										