Directors of Nursing Forum National Efficiency Framework Ward Based Nursing 24th January 2019



Outline



Ward Based Nursing



Ward Based Nursing – Initial exercise

- Collation of ward based nursing metrics across Health Boards in Wales to identify and understand variation
- All 7 Health Boards contributed to the exercise
- Data submitted by Health Boards in November 2018
- Data collected from 421 wards across NHS Wales

A&E, Assessment Units and Obstetrics are excluded

Ward Based Nursing – December update

 December 2018 – validation exercise led by Directors of Nursing

Data submitted December 2018

All 7 Health Boards submitted a validated dataset

Data collected from 460 wards

Data categorised by Site, Ward type and Subspecialty

Ward Based Nursing - Data

Data Captured

- Site Type
- Ward Type
- Subspecialty
- Bed numbers
- Ward bed variation; e.g.
 NIV beds
- Predominant shift pattern
- Core roster hours

- Uplift RGN/HCSW
- RGN/HCSW Ratio
- Supernumerary levels ward sisters/charge nurses/managers
- WTE per bed excl. ward manager
- Current ward vacancies RGN/HCSW

Ward Based Nursing

Health Board Summary



Ward Based Nursing – Ward Data

460 Wards summarised by Site and Ward Type

| TOTAL WARDS Health Board | | | | | | | | | |
|---------------------------|----|------|-----|-----|---------|-----------|-------|-------------|--|
| Site Type | AB | ABMU | BCU | C&V | Cwm Taf | Hywel Dda | Powys | Grand Total | |
| Community | 15 | 2 | 33 | 4 | 13 | 4 | 10 | 81 | |
| DGH | 38 | 63 | 60 | 76 | 38 | 46 | | 321 | |
| Other | 16 | 31 | 2 | | | 9 | | 58 | |
| Grand Total | 69 | 96 | 95 | 80 | 51 | 59 | 10 | 460 | |

| TOTAL WARDS Health Board | | | | | | | | | |
|---------------------------|----|------|-----|-----|---------|-----------|-------|-------------|--|
| Ward Type | AB | ABMU | BCU | C&V | Cwm Taf | Hywel Dda | Powys | Grand Total | |
| Community | 15 | 2 | 14 | | 10 | 4 | 10 | 55 | |
| Critical Care - Adult | 2 | 2 | 1 | 3 | 2 | 4 | | 14 | |
| Critical Care - Paeds | | | | 2 | | | | 2 | |
| Learning Disabilities | 4 | 11 | | | | | | 15 | |
| Medical | 18 | 28 | 38 | 23 | 12 | 24 | | 143 | |
| Mental Health | 12 | 27 | 22 | 20 | 11 | 10 | | 102 | |
| Paediatric | | 5 | 2 | 2 | 4 | 4 | | 17 | |
| Surgical | 18 | 21 | 18 | 18 | 12 | 13 | | 100 | |
| Tertiary | | | | 12 | | | | 12 | |
| Grand Total | 69 | 96 | 95 | 80 | 51 | 59 | 10 | 460 | |

Ward Based Nursing - Themes

- Allocated uplift RGN's and HCSW's
- Ward bed numbers
- Rosters Predominant Shift Patterns & Site Based Variation
- Critical Care
- Vacancy Position

• There are 6 reported allocated uplifts across RGN's in Wales 22%, 24%, 26%, 26.9% 27% and 42.9%

| RGN ALLOWANCE Health Board | | | | | | | | | |
|-----------------------------|----|------|-----|-----|---------|-----------|-------|-------------|--|
| RGN Uplift | AB | ABMU | BCU | C&V | Cwm Taf | Hywel Dda | Powys | Grand Total | |
| 22.0% | | 38 | 22 | 20 | | | | 80 | |
| 24.0% | | | | 14 | | | | 14 | |
| 26.0% | | | 13 | | | | | 13 | |
| 26.9% | 69 | 58 | 60 | 45 | 51 | 59 | | 342 | |
| 27.0% | | | | | | | 10 | 10 | |
| 42.9% | | | | 1 | | | | 1 | |
| Grand Total | 69 | 96 | 95 | 80 | 51 | 59 | 10 | 460 | |

- 353 wards report RGN uplift of 26.9% or above
- 107 wards report RGN uplift of below 26.9%

 80 of the 107 wards reporting RGN uplift of 22% are Mental Health and Learning Disability wards

| RGN ALLOWANCE | | | | | | | | | |
|-----------------------|-------|-------|-------|-------------|--|--|--|--|--|
| Ward Type | 22.0% | 24.0% | 26.0% | Grand Total | | | | | |
| Community | | | 8 | 8 | | | | | |
| Critical Care - Adult | | 1 | | 1 | | | | | |
| Learning Disabilities | 11 | | | 11 | | | | | |
| Medical | | 9 | 3 | 12 | | | | | |
| Mental Health | 69 | | | 69 | | | | | |
| Paediatric | | 2 | 2 | 4 | | | | | |
| Surgical | | 1 | | 1 | | | | | |
| Tertiary | | 1 | | 1 | | | | | |
| Grand Total | 80 | 14 | 13 | 107 | | | | | |

The 80 wards are across 3 of the Health Boards



For HCSW's there are 5 allocated uplifts 21%, 22%, 24%, 26.9%, 27%

• 300 of the wards report a HCSW uplift of 26.9% or above

| HCSW ALLOWANCE Health Board | | | | | | | | | |
|------------------------------|------|------|-----|-----|---------|-----------|-------|-------------|--|
| HCSW Uplift | AB | ABMU | BCU | C&V | Cwm Taf | Hywel Dda | Powys | Grand Total | |
| 21.0 | % | | 10 | | | | | 10 | |
| 22.0 | % | 38 | 78 | 20 | | | | 136 | |
| 24.0 | % | | | 14 | | | | 14 | |
| 26.9 | % 69 | 58 | 7 | 46 | 51 | 59 | | 290 | |
| 27.0 | % | | | | | | 10 | 10 | |
| Grand Total | 69 | 96 | 95 | 80 | 51 | 59 | 10 | 460 | |

• In line with RGN uplift, 80 of the wards reporting an uplift below 26.9% are Mental Health and Learning Disability wards

• In addition, a further 80 wards are reporting variation in the applied uplift

| HCSW ALLOWANCE | | | | | | | | | |
|-----------------------|-------|-------|-------|-------------|--|--|--|--|--|
| Ward Type | 21.0% | 22.0% | 24.0% | Grand Total | | | | | |
| Community | 8 | 6 | | 14 | | | | | |
| Critical Care - Adult | | 1 | 1 | 2 | | | | | |
| Learning Disabilities | | 11 | | 11 | | | | | |
| Medical | | 31 | 9 | 40 | | | | | |
| Mental Health | | 69 | | 69 | | | | | |
| Paediatric | 2 | | 2 | 4 | | | | | |
| Surgical | | 18 | 1 | 19 | | | | | |
| Tertiary | | | 1 | 1 | | | | | |
| Grand Total | 10 | 136 | 14 | 160 | | | | | |

Ward Based Nursing – Ward Beds

 The 460 wards across Wales have bed numbers that range from 1 to 51

- The range for each ward type:
 - Community 5 to 40 beds
 - ➤ Critical Care (Adult & Paeds) 4 to 33
 - ➤ Learning Disabilities 1 to 8
 - ➤ Medical 4 to 38
 - ➤ Mental Health 3 to 22
 - ➤ Paediatric 6 to 41
 - Surgical 4 to 51
 - ➤ Tertiary 6 to 37

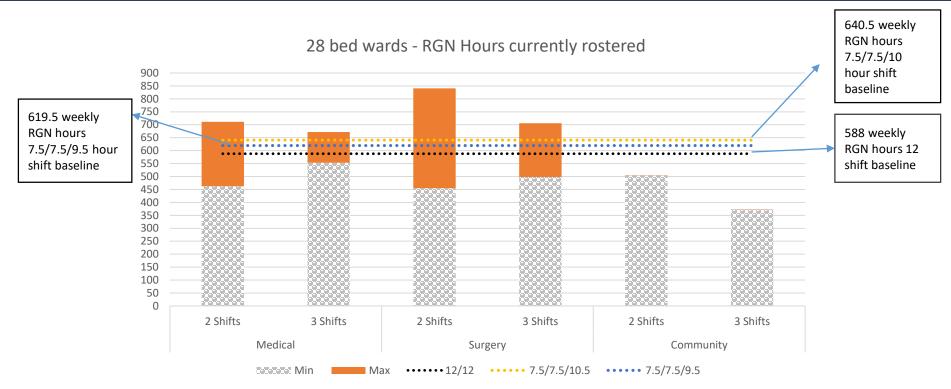


• 54% (248) of the wards predominantly roster 3 shifts per 24 hours; 45% (205) run a 2 shift roster

| Predominant Shift Pattern Health Board Predominant Shift | | | | | | | | |
|--|----|------|-----|-----|---------|-----------|-------|-------------|
| Pattern | AB | ABMU | BCU | C&V | Cwm Taf | Hywel Dda | Powys | Grand Total |
| 1 shift Per 12 hours | | | 1 | | | | | 1 |
| 2 Shifts Per 24 Hours | 50 | 14 | 32 | 58 | 50 | 1 | | 205 |
| 3 Shifts Per 24 Hours | 19 | 82 | 62 | 16 | 1 | 58 | 10 | 248 |
| 4 Shifts Per 24 Hours | | | | 2 | | | | 2 |
| 5 Shifts Per 24 Hours | | | | 4 | | | | 4 |
| Grand Total | 69 | 96 | 95 | 80 | 51 | 59 | 10 | 460 |

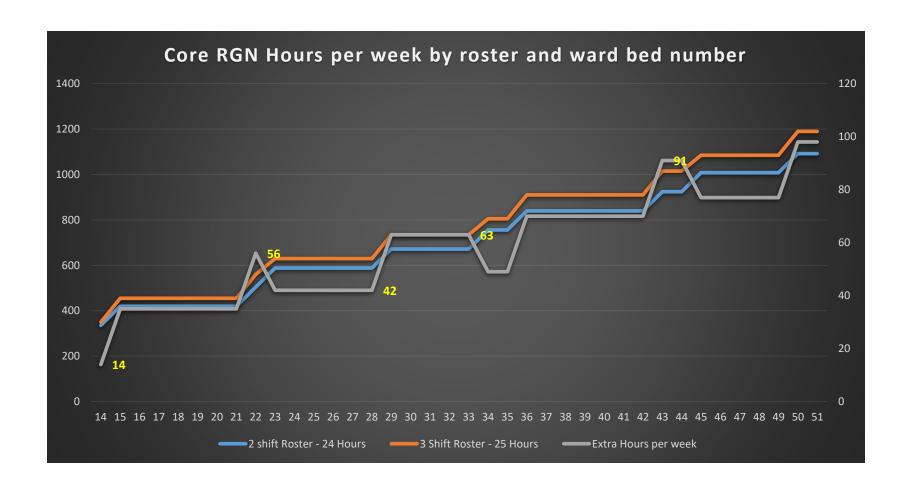
 Approaches to the component hours building rosters varies both within and across Health Boards

- Example; There are 31, 28 bedded wards across Wales, excluding Critical Care wards;
 - The wards cover 3 ward types, Medical, Surgical and Community
 - Across the wards, 20 different weekly core RGN hours are reported
 - The core RGN hours range from 372 hours to 711 hours
- Using the previous CNO principles of RGN staffing ratios of 1:7 by day and 1:11 by night as an indicative baseline, the impact of staffing by 2 shift and 3 shift rosters and the current variation can be shown.



- Medical Wards
 - > 2 shift rosters vary from 462 to 711 weekly core RGN hours
 - > 3 shift rosters vary from 553 to 672 weekly core RGN hours
- Surgery Wards
 - > 2 shift rosters vary from 455 to 840 weekly core RGN hours
 - > 3 shift rosters vary from 498 to 706 weekly core RGN hours

Finance Delivery Unit Uned Gyflawni Cyllid



Medical bed subspecialty and core RGN hours



Additional points to note:

 Within sites, wards reported as the same subspecialty and same bed numbers have varying weekly core RGN hours; this can be a small variance but does not easily identify as an equitable weekly roster addition

• 73% of the wards operate with a wte per bed of 1-2 wte

RGN/HCSW ratio as available for all wards

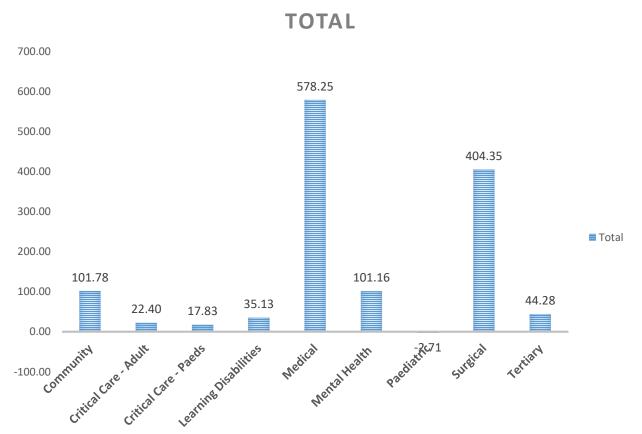
Ward Based Nursing – Critical Care

- 16 Critical Care ward areas reported across Wales
 - ➤ 14 Adult Critical Care wards (inclusive of PACU)
 - ► 2 Paediatric wards (inclusive of neonatal)
- Variation in core RGN hours in relation to bed numbers

- Variation in wte per bed across Critical Care areas
- Critical Care Standards and wte per bed variation

Ward Based Nursing – RGN Vacancy

Vacancy Position by Ward Type

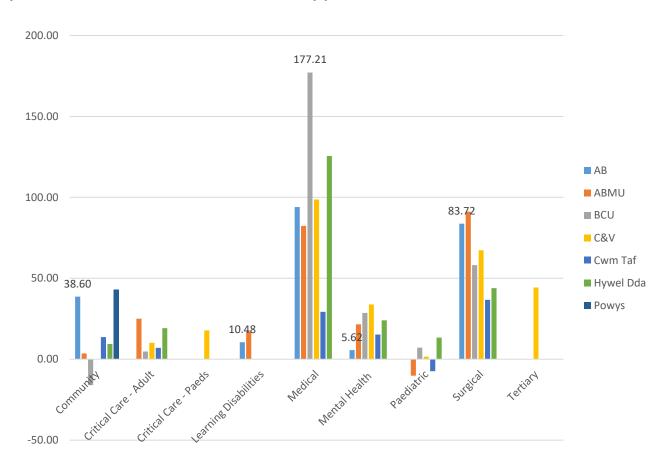


Across all wards an RGN vacancy of 15.4% is reported, representing 1,369 vacancies out of 8,839 established posts



Ward Based Nursing – RGN Vacancy

Vacancy by Health Board and Ward Type





Ward Based Nursing –Next Steps

- What next?
- Are there other staff groups that impact ward staffing it would be helpful to review?
- What other metrics may be useful for Directors of Nursing and Directors of Finance to explore with support from the Finance Delivery Unit e.g. Care Hours per Patient Day
- Ward bed optimisation to support efficient nursing rostering?
- Access and sharing