

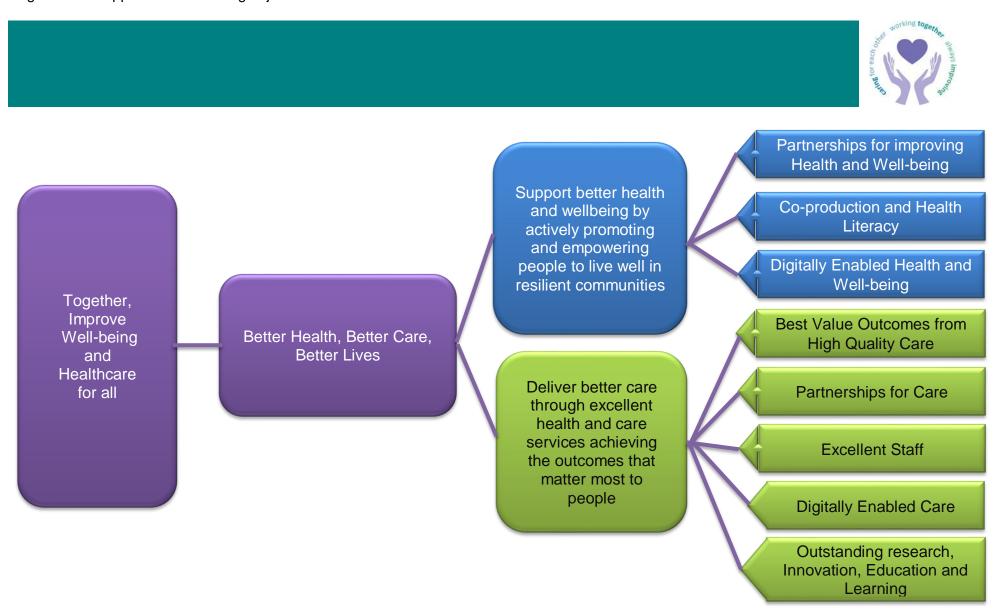
COVID-19 RISK REGISTER GOLD COMMAND 24 January 2021





Aligning Risk with Swansea Bay University Health Board (SBUHB) Strategy

The Swansea Bay University Health Board (SBUHB) strategy is outlined in the figure below and all risks identified for inclusion on the Health Board Risk Register are mapped to our enabling objectives.



COVID-19 RISK REGISTER DASHBOARD OF ASSESSED RISKS – GOLD COMMAND

	5		R_COV_006: Equipment Shortages - CLOSED R_COV_007: Oxygen Provision - CLOSED R_COV_011: Workforce Risk Assessment Tool - CLOSED	R_COV_013: Test, Trace and Protect R_COV_016: Bed Spacing R_COV_19a: Opening of Field Hospital (revised model - December 2020)	R_COV_005: Care Homes R_COV_009b: Workforce – Recruitment R_COV_010: Delivery of Essential Care R_COV_19b: Opening of Field Hospital (revised model - December 2020)	R_COV_008: Capacity R_COV_009a: Workforce Shortages R_COV_012: Partnership Working R_COV_17: Nosocomial Transmission R_COV_20: Workforce Reliance
Impact/Consequences	4				R_COV_015: Mass Vaccination	R_COV_004: Covid Related Sickness Absence R_COV_18: Whole-Service Closure
Imp	3	R_COV_014: Keyworker Support from Schools – CLOSED			R_COV_001: Shortage of Critical Care drugs R_COV_002: Shortage of Palliative Care drugs R_COV_003: Inadequate supply of PPE	
	2					
	1					
C	ХL	1	2	3	4	5
					Likelihood	

[❖] Please note that some risks are deemed closed but may re-open if 2nd or 3rd wave occurs

COVID 19 Risk Register Dashboard

Risk Reference	Datix ID	Description of risk identified	Initial Score	Current Score	Trend	Controls	Last Reviewed	Scrutiny Committee
R_COV_001	2367	Shortage of critical care drugs Global shortages which is affecting the UK of a number of drugs/ fluids to manage patients cared for in critical care areas could restrict number of people able to be supported in critical care unit and restrict capacity to enact full COVID critical care response plan	25	15	4	•	24.01.2021	Gold Command COVID-19
R_COV_002	2368	Shortage of Palliative Care Drugs National shortage of palliative care drugs and access to syringe drivers which could impact on ability to provide timely care for patients at home or in hospital; causing pain for patients and distress for patients and their families. Inability to access drugs for patients at home could impact on hospital sector if these patients subsequently require hospital admission. Distress for patients in families in not being able to die in their place of choice.	25	15	→	↑	24.01.2021	Gold Command COVID-19
R_COV_003	2378	Inadequate Supply of PPE Inadequate supply of PPE could place staff at risk of harm and an increase in the number of staff infected will increase absence rates, resulting in difficulties in staffing core capacity.	25	15	Ψ	↑	24.01.2021	Gold Command COVID-19
R_COV_004	2369	Covid related sick absence Number of staff who are absent from work through self-isolation or family illness will impact on ability to deliver safe care for patients; and will impact on ability to keep capacity open and to staff surge and super surge capacity. NOTE This risk ONLY captures the total of staff absence as reported weekly to WG risk score reflects the position in comparison with wave one position which peaked at 1700 staff absent.	25	20	\	•	24.01.2021	Gold Command COVID-19
R_COV_005	2370	Care Homes Potential failure in local care home sector to manage staff absences could result in emergency closure of care home which will place undue pressure and therefore on community health and social services to support and/or lead to an increase in patient admission to hospital. Risk of patient harm if care homes are not adequately covered.	25	20	¥	•	24.01.2021	Gold Command COVID-19
R_COV_006	2371	Equipment Shortages (Currently closed) Inability to secure adequate supply of equipment to support phases of capacity plan which may restrict ability of Board to respond to peaks in pandemic if not mitigated. This includes availability of ventilators, CPAP, suppliers, syringe drivers	25	10	4	•	30.11.2020	Gold Command COVID-19

R_COV_007	2372	Oxygen Provision (Currently closed) Capacity constraints on oxygen provision at Morriston will limit number of ventilator, CPAP and high flow oxygen beds. Lack of ability to secure direct suppliers via BOC will hamper plans for oxygen provision within field hospital	25	10	•	↑	30.11.2020	Gold Command COVID-19
R_COV_008	2373	Capacity Capacity Capacity requirements against national modelling mean that the HB capacity may be either insufficient to cope with demand of 2nd surge, resulting in an inability to care for patients as well as an increased risk of excess death.	25	25	\	¥	24.01.2021	Gold Command COVID-19
R_COV_009a	2374	Workforce Shortages Measures the risk to service provision, deployment plans and HB strategic workforce related developments i.e. surge capacity, field hospital / Imms programme in the context of the number of available staff. Factors impacting cover Covid and general sick absence, deployment restrictions relating to staff covid risk assessment, general turnover, Outbreaks. Key risk areas where specific workforce shortages impact is the greatest e.g. ITU, A&E, Covid wards are reflected in the overall score.	25	25	\	4	24.01.2021	Gold Command COVID-19
R_COV_009b	2534	Workforce Recruitment Despite efforts to recruit staff into substantive, agency, bank and other roles the HB fails to meet the expanding requirement to replace staff covid related or increase staff resource as a consequence of new staff resource needs. The workforce staff recruitment/supply risk has been assessment NOT just against the existing HB plans which had already highlighted the HB difficulties with staffing super surge. The risk score reflects the risks with meeting every and all existing confirmed requirement. The risk includes the internal risk given the pressures on relatively small departments who need to support recruitment. There is significant pressure on the pool of Non registered staff in the SW of Wales with HBs and LA all recruiting from the same pool, this impacts not only on the availability but quality of candidates.	25	20	V	\	24.01.2021	Gold Command COVID-19
R_COV_010	2375	Delivery of Essential Care Following the guidance to step down routine activity issued by Welsh Government and the pandemic Health and Social Care Response Plan, the R&R programme was overseeing the restart of routine and essential services. Some services remain significantly under pre-covid capacity. There is a risk that the delivery of essential and routine services will be disrupted again through a 2nd peak in COVID admissions and levels of service delivery will need to be adjusted to support the covid response.	25	20	→	→	24.01.2021	Gold Command COVID-19

R_COV_011	2376	Workforce Risk assessment tool (Currently closed) There is growing evidence that COVID-19 is having a disproportionate impact on individuals from BAME backgrounds. The evidence continues to evolve but the UK Intensive Care National Audit and Research Centre findings on critical care published on 24th April 2020 and the data on BAME deaths published in the Health Service Journal on 22nd April provided sufficient evidence to indicate that individuals from BAME backgrounds may be at disproportionate risk from poorer outcomes from COVID-19.	25	10	\	↑	30.11.2020	Gold Command COVID-19
R_COV_012	2377	Partnership Working There are growing tensions between the Health Board and some trade union partners within SBUHB particularly in response to the supply of PPE which has the potential to create unrest in the workforce and hamper an effective response to COVID-19.	20	25	*	y	24.01.2021	Gold Command COVID-19
R_COV_013	2388	Test, Trace, Protect The TTP programme is operational and staff have been recruited to both regional and local teams. There is a risk that there will be insufficient capacity locally to contend with significant or prolonger outbreaks and the sustainability of the service is a concern given the temporary nature of deploying people from core roles. There is also a risk that testing capacity may not be sufficient to deal with sudden upsurges in demand. Longer laboratory times will negatively impact on the effectiveness of contact tracing.	20	15	\	↑	24.01.2021	Gold Command COVID-19
R_COV_014	2456	Key worker support from schools (Currently closed) Both Swansea and NT Local Authorities have indicated they do not have plans to provide key worker support over the 6-week summer break. As some staff may not be able to access the support they would have normally have relied upon during this period due to Covid restriction, these staff may have no options but to remain at home to care for their children. Existing policy during the pandemic was that we did support staff in these circumstances by providing basic pay only.	15	15	→	→	30.11.2020	Gold Command COVID-19
R_COV_015	2457	Mass Vaccination The Health Board will need to plan a mass vaccination programme for COVID-19 vaccine alongside management of the annual influenza programme. This will present a number of challenges, including workforce availability, logistics and supply, parallel delivery with the influenza programme and the constraints around co-administration, as well as administrative and information management considerations. Planning parameters have been released by Welsh Government. The most significant risk in the delivery of the programme is in securing sufficient workforce and the availability of a digital solution that provides an end to end information system to establish the programme.	20	16	→	→	24.01.2021	Gold Command COVID-19

R_COV_016	2491	Bed Spacing Guidance was issued by WG in July setting out minimum requirements in respect of bed spacing between hospital beds. As a result of a detailed risk assessment carried out at Board level, the Board will not be able to fully comply with this guidance in respect of a minimum 3.6m mid to mid bed, and 3.7m between from bed head to middle of space across to opposite bed. This increases the potential risk of nosocomial transmission. If beds are withdrawn from use due to non-compliance with the minimum standards, then this introduces risk around the loss of capacity and potential for patient harm to be caused across the system due to flow issues.	16	12	→	↑	24.01.2021	Gold Command COVID-19
R_COV_017	2521	Nosocomial transmission Nosocomial transmission in hospitals could cause patient harm; increase staff absence and create wider system pressures (and potential for further harm) due to measures that will be required to control outbreaks.	25	25	→	→	24.01.2021	Gold Command COVID-19
R_COV_018	2522	Whole-Service Closure Risk that services or facilities may not be able to function if there is a major incident or a rising tide that renders current service models unable to operate	25	20	→	↑	24.01.2021	Gold Command COVID-19
R_COV_019a	2567	Opening of Field Hospital (revised model - December 2020) Risk of patient harm if the field hospital is opened without adequate assurance that the clinical and workforce models are robust and that appropriate policies and procedures are in place	25	15			24.01.2021	Gold Command COVID-19
R_COV_019b	2568	Opening of Field Hospital (revised model - December 2020) Risk of patient harm if the field hospital is opened without adequate assurance that the clinical and workforce models are robust and that appropriate policies and procedures are in place	25	20			24.01.2021	Gold Command COVID-19
R_COV_020	2569	Workforce Resilience (added 16/12/20) Culmination of the pressure and impact on staff wellbeing - both physical and mental relating to Covid Pandemic. Local prevalence of Covid infections increasing positive testing and the debilitating effect of the second wave impacting staff. Impact direct in terms of covid / related sickness (symptomatic Absence) and self-isolation (Asymptomatic). Increased staff absence impact on the pressures for those still in work.	25	25			24.01.2021	Gold Command COVID-19

Datix ID Number: 2367	R_COV_Strategic_001			
Risk: Shortage of critical care drugs Global shortages which is affecting the UK of a number of drugs/ fluids to manage patients cared for in critical care areas could restrict number of people able to be supported in critical care unit and restrict capacity to enact full COVID critical care response plan. Drugs used to manage the critical care of these patients are required in much higher doses than standard care.	Director Lead: Richard Evans, Medical Director Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021			
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	should we do?)		
Monitoring mechanism in place for critical care drugs.	Action	Lead	Deadline	
 Lack of hemofiltration fluids across the UK escalated to ECCW on 18/04/20. 	Escalate to WG via critical care network to seek	Clinical Director	Weekly	
 Assessment of further local contingency plan to be undertaken week beg 20th April 20 	mutual aid in event of drug shortages; ongoing liaison with WG and suppliers.	Pharmacy	ongoing	
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.			
Current Risk Rating	Additional Commer	nte		
5 x 3 = 15 Initial Risk 25	Monitoring mechanism in place for critical care drugs. dashboard with a formalised mutual aid agreements b Courier Wales. Situation improving due to UK governr routes alongside ongoing work to reduce waste, incread administer medicines and the availability of unlicensed the potential of further peaks alongside the recomment guidance on the essential role of medicines in recommand will reiterate the importance of organisations ensurequires an anaesthetic, sedative, analgesic or neuror the Medicines are available and can be replenished, if substitutes and that stocks are sufficient to manage ardrugs such as in the case of Covid 19. SBU pharmacy which will be kept to manage any emergency situation. There are ongoing discussions between DOH and phadevelop a 6-week buffer stock for the UK in anticipation remains Amber currently. Discussion at Gold 28.08.20: No alteration to post-MANational procurement exercise ongoing to stockpile suwas 10.08.20. Consider revision of score once assess Discussion at Gold 18.09.20: No alteration to post-MANational procurement exercise ongoing to stockpile suwas 10.08.20. Consider revision of score once assess Discussion at Gold 18.09.20: No alteration to post-MANational procurement exercise improved availability for	etween HBs supportment working to creat ase production of read medicines. Anxiety acing of routine care, mencing routine care are are as a second muscular blocker has a foot that there are read to the employee and the employeement of the employeement is available to a risk score required a signed a joint procur	ted by Health te new supply ady to remains about National is expected fure which assessed that eadily available ement for these ay buffer stock cturers to thus risk currently. completion consider. currently. rement	

manufacturer has indicated that they expect to be in a position to meet global demand by the end of Oct 2020. The position of UK and the JPA with EU will also be monitored in the event that there is an impact resulting from Brexit arrangements in 2021. There are ongoing discussions between DOH and pharmaceutical manufacturers to develop a 6-week buffer stock for the UK in anticipation of no deal Brexit, thus risk remains Amber currently.

Discussion at Gold 29.10.20: No alteration to post-MA risk score required currently. Discussion at gold 06.11.20: No alteration to post-MA risk score required currently. These remain under tight review with Brexit looming.

Discussion at Gold 13.11.20 & 23.11.20: No alteration to post-MA risk score required currently.

Discussion at Gold 30.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently.

Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.

Datix ID Number: 2368	R_COV_Strategic_002				
Risk: Shortage of Palliative Care Drugs National shortage of palliative care drugs and access to syringe drivers which could impact on ability to provide timely care for patients at home or in hospital; causing pain for patients and distress for patients and their families. Inability to access drugs for patients at home could impact on hospital sector if these patients subsequently require hospital admission. Distress for patients in families in not being able to die in their place of choice. The standard process of the just in case needs to be managed via a just in time approach.	Director Lead: Richard Evans, Medical Director Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021				
Controls (What are we currently doing about the risk?)	Mitigating actions (What more should we do?)				
Local distribution plan now refined to be able to supply drugs at home quickly as	Action Lead Deadline				
required whilst preserving central stock. • The Health Board has adopted Welsh Government guidance on the potential for re-using critical supplies in nursing homes and will follow the all Wales Standard Operating Procedure in adopting this flexibility and will put in place a review and audit mechanism	Ongoing liaison with suppliers and WG to identify further supplies. Clinical Director Pharmacy ongoing				
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.				
Initial Risk 25 Current 15 Target 10	Increased agility to supply limited stocks through the following access routes1st line - Community Pharmacies (including those holding additional palliative medicines stocks) • 2nd line – The Palliative Hub at Morriston Hospital Pharmacy Department • 3rd line – The national COVID-19 end of life medicine service (available 24/7) • 4th Line – repurposing of medication at the care home in accordance with the attached SOP Potential no deal Brexit – DOH discussion with suppliers for 6-week buffer. Brexit risk being discussed in EPRR group. Discussion at Gold 28.08.20: No alteration to post-MA risk score required currently. National procurement exercise ongoing to stockpile supplies. Deadline for completion was 10.08.20. Consider revision of score once assessment is available to consider. Discussion at Gold 18.09.20: No alteration to post-MA risk score required currently. Discussion at Gold 22.10.20: No alteration to post-MA risk score required currently. Discussion at gold 06.11.20: No alteration to post-MA risk score required currently. These remain under tight review with Brexit looming. Discussion at gold 13.11.20 & 23.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 30.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.				

Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.

Datix ID Number: 2378	R_COV_Strategic_003					
Risk: Inadequate Supply of PPE Inadequate supply of PPE could place staff at risk of harm and an increase in the number of staff infected will increase absence rates, resulting in difficulties in staffing core capacity.	Date last reviewed: 24 January 2021 Mitigating actions (What more should we do?)					
Controls (What are we currently doing about the risk?)						
 Alternative decontamination options being worked through for some items to enable re-use. Military assistance in place in Morriston from 20/04/20 to support improvement in logistics operation 	Action Strengthened central distribution of PPE in place with electronic feed of supply requirements from individual units. Stock levels monitoring via dashboard. Pursue of local supply options underway for PPE with large supply anticipated in 01/05/20 and further quantities on order.	ual Nursing ongoi sue of upply				
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.					
Current Risk Rating 5 x 3 = 15 Initial Risk 25 Current 15 Target 10	(What additional assurances should we seek?)					

Datix ID Number: 2369	R_COV_Strategic_004		
Risk: Covid related sickness absence Number of staff who are absent from work through self-isolation or family illness will impact on ability to deliver safe care for patients; and will impact on ability to keep capacity open and to staff surge and super surge capacity. NOTE This risk ONLY captures the total of staff absence as reported weekly to WG risk score reflects the position in comparison with wave one position which peaked at 1700 staff absent. Controls (What are we currently doing about the risk?) Operational deployment group now operational to balance staff workforce across current capacity. Field hospital staffing model identified; and will be triggered on basis of move to super surge with deployment in line with agreed minimum staffing requirements detail of Mitigating action relating to Recruitment set out in Risk 009a. From early Sept Staff absent for covid reasons self-isolation/shielding or symptomatic started to increase after reducing to less than a third of the peak levels. Symptomatic absence has increased to levels last seen in early June 2020. Asymptomatic absence is fluctuating as there has been significant success in reviewing shielding staff and bringing them back into some role. This is balanced by an increase in asymptomatic absence due to self-isolation. Symptomatic absence has continued to increase but total absence has levelled off in the last three weeks. Fluctuation in numbers this week linked to social distancing issues with medical staff.	Mitigating actions (What more should we do?) Action Workforce silver is leading a recruitment drive to secure additional workforce; robust occupational health service in place to identify and test staff quickly and get them back to work;		Deadline Weekly ongoing
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis. Current Risk Rating 4 x 5 = 20 Initial Risk 25 Current 20 Target 8	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service. Additional Comme Staff absent for covid reasons self-isolation/shielding to less than a third of the peak levels. Workforce con view to possible use in priority work that can be under paused shielding and changes w/e 16th August likely return in some capacity. Discussion at Gold 11.09.20: No alteration to post-MA Watching brief in place due to issues beginning to sur Discussion at Gold 18.09.20: No alteration to post-MA Watching brief in place due to increase in numbers on	or symptomatic cortinue to review shietaken at home. Ar to see some shield risk score require face.	elding staff with a nouncement on ding staff able to d currently.

22.10.20 - Symptomatic absence has increased to levels last seen in June 2020. Asymptomatic absence is fluctuating as there has been significant success in reviewing shielding staff and bringing them back into some role. This is balanced by an increase in asymptomatic absence due to self-isolation.

Discussion at Gold 29.10.20: risk needs increasing significantly. Although staffing patterns are different than those seen in the first wave and we aren't near trigger points, there are more services running. This should be reflected as a significantly higher risk as is being reported to WG, particularly in relation to TTP and vaccination. Julian Rhys Quirk progressing plans to escalate the risk, update at next Gold command meeting. Discussion at Gold 06.11.20: JRQ revised risk as discussed last week. In light of ongoing discussions re workforce, however, the wording may need reframing to capture new themes arising.

Discussion at Gold 13.11.20: JRQ has reviewed this risk which relates to total number of staff.

Discussion at Gold 23.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 30.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold 7.1.21: From early Sept Staff absent for covid reasons self-isolation/shielding or symptomatic started to increase after reducing to less than a third of the peak levels. Symptomatic absence has increased to levels last seen in early May 2020. Following a period of accelerated increase in numbers pre Xmas there has been a significant reduction in covid absence over and immediately after the Xmas period. The announcement on shielding has not led to a marked increase in asymptomatic numbers with the possible exception of medical staff at Morriston. Covid absence decreased to 650 the same level as early December. Risk score not adjusted but if reductions continue the score will be reviewed.

Covid absence decreased to below 500 the same level as early November Risk score reduced in line with lower Covid Absence. Asymptomatic absence lowest level since peak of Wave 1.

Discussion at Gold Command 24.1.21: This has been reduced to red 20 due to staff returning. JRQ to revise again, as required.

Datix ID Number: 2370	R_COV_Strategic_005		
Risk: Care Homes Potential failure in local care home sector to manage staff absences could result in emergency closure of care home which will place undue pressure and therefore on community health and social services to support and/or lead to an increase in patient admission to hospital. Risk of patient harm if care homes are not adequately covered.	Director Lead: Brian Owens, Director of Primary and Community Services Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021		
Controls (What are we currently doing about the risk?)	Mitigating actions (What more should we do	?)	
 HB has provided temporary support to one care home and working closely with social services. Emergency care home procedure in place enacted via CSSIW. Escalated to WG on 16/04/20 with strong view from WG that HB should not step in unless in extremis. Patients in vulnerable care homes being assessed and actions put in place on individual clinical basis to admit if required. 	Further plan required from Community Silver on alternative models - e.g. step up care. Director of Primary a Community Services	d Deadline f Weekly nd ongoing	
 Since April 2020 the Unit has: Increased our monitoring of care homes; Established weekly reporting of care homes; Manage our hotspots with our partners; Testing of residents and staff has been completed and pathways to testing remain in place. When needed we have stepped in and physically supported the homes. The risk is being mitigated and has reduced from 25 to 20. 			
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.	l .	
Current Risk Rating 5 x 4 = 20 Initial Risk 25 Current 20 Target 15	Additional Comments The risk is being mitigated by close monitoring of care home capacity the Externally Commissioned Care Group which reports weekly to Corenhanced multi agency support has been put in to most vulnerable hoterm support which has enabled the risk score to be reduced from 25 to Discussion at Gold 04.09.20: No alteration to post-MA risk score requirisk in sector re capacity. Discussion at Gold 11.09.20: No alteration to post-MA risk score requirerasing concern re cases in sector, however, which are to be monit Discussion at Gold 18.09.20 & 22.10.20: No alteration to post-MA risk currently. Discussion at Gold 29.10.20 & 06.11.20: No alteration to post-MA risk currently.	mmunity Silver. Also, mes to provide short to 20. ired currently. General ired currently. stored closely.	

Discussion at Gold 13.11.20: No alteration to post-MA risk score required currently. Position within care homes is increasingly vulnerable.

Discussion at Gold 23.11.20: No alteration to post-MA risk score required currently.

Discussion at Gold 30.11.20: No alteration to post-MA risk score required currently.

Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently.

Sector remains fragile - weekly regional escalation process established via community silver. Support team established between both LA's and the HB to cover the period over Christmas and throughout Jan 2021 should a home setting require intensive intervention and support. Throughout the current period multiple home's requiring support from LA's and HB.

Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.

Datix ID Number: 2371	R_COV_Strategic_006				
Risk: Equipment Shortages Inability to secure adequate supply of equipment to support phases of capacity plan which may restrict ability of Board to respond to peaks in pandemic if not mitigated. This includes availability of ventilators, CPAP, suppliers, syringe drivers					
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	hould we do?)			
Detailed equipment schedule prepared.	Action	Lead	Deadline		
CLOSED	Infrastructure Silver reviewing equipment provision to ensure that all requests are being pursued via national and local supply chains. For update on 23/04/20	Head of Capital Finance	Weekly ongoing		
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.				
Current Risk Rating	Additional Commen	ts			
5 x 2 = 10 Initial Risk 25 Current 10 Target 5	Ventilators to come through critical care network - all other items either ordered or in place. Llandarcy and Bay (phases 1, 2 and 3A equipped) - hold on equipping final phase to assess demand, Risk likelihood reduced to reflect progress made. Update 27.07.20 - based on revised modelling figures from WG (24.06.20) the equipping group has now covered all capacity requirements. This risk to be closed and re-opened i modelling requirements change adversely from current plans.				

Datix ID Number: 2372	R_COV_Strategic_007				
Risk: Oxygen Provision Capacity constraints on oxygen provision at Morriston will limit number of ventilator, CPAP and high flow oxygen beds. Lack of ability to secure direct suppliers via BOC will hamper plans for oxygen provision within field hospital	Director Lead: Darren Griffiths, Director of Finance Assuring Committee: Gold Command COVID-19 Date last reviewed: 30th November 2020				
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	hould we do?)			
Detailed risk assessment completed and mitigating actions in place to balance the	Action	Lead	Deadline		
 oxygen usage across Morriston across the 2 VIE systems. Alternative source of supply being sourced to provide oxygen at field hospital. 	Further request submitted to WG to support prioritisation of Morriston for upgrade in flow rates at one VIE at Morriston to boost oxygen flow rate.	Head of Capital Finance	Weekly ongoing		
CLOSED					
Assurances	Gaps in assurance				
(How do we know if the things we are doing are having an impact?)	(What additional assurances should we seek?)				
 Executive monitoring/support to achieve improvement plans on a weekly basis. 	The need to deliver sustained service.				
Current Risk Rating	Additional Comments				
5 x 2 = 10 Initial Risk 25 Current 10 Target 3	BOC solution agreed for Llandarcy - risk reduced to reflect this. Risk will reduce further when in situ. 19.06.20: Concrete base complete for Oxygen facility at Llandarcy, building under construction. BOC due to attend site end of week commencing 22nd June and MES piping to complete installation week commencing 29th June. Recently closed but being monitored in relation to provision at Bay Hospital.				

Datix ID Number: 2373	R_COV_Strategic_008		
Risk: Capacity Capacity requirements against national modelling mean that the HB capacity may be either insufficient to cope with demand of 2nd surge, resulting in an inability to care for patients as well as an increased risk of excess death. Controls (What are we currently doing about the risk?) Capacity plans in place as described in Q3/Q4 plan. However, review of plans has been undertaken and agreement to bring additional areas into use - e.g. Tawe. Ward 7 currently also in use but will need to be decommissioned to enable cladding work at Singleton to progress. Additional information built into dashboard to enable oversight of core and sure capacity including capacity that may not be in use. Agreement that all surge must be in use before triggering field hospital provision	Director Lead: Chris White, Chief Operating Officer Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021 Mitigating actions (What more s Action Create flexible capacity plans that can be stepped up or down depending on demand and in line with other factors such as workforce, or medicines constraints	Lead Chief Operating Officer	Deadline Weekly ongoing
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.		
Current Risk Rating 5 x 5 = 25 Initial Risk	Reduce to 16 due to localised planning and modelling. 31.07.20: Localised planning and modelling in place allowing sufficient mitigation for reduction of the risk score. Discussion at Gold 21.08.20: No alteration to post-MA risk score required currently. Ongoing updates to modelling work provide reassurance. Discussion at Gold 04.09.20: No alteration to post-MA risk score required currently. Requires ability to step up/down in line with competing demands. Discussion at Gold 11.09.20: No alteration to post-MA risk score required currently. Scope to review post-completion of capacity and Q3&4 planning. Discussion at Gold 18.09.20, 22.10.20 & 29.10.20: No alteration to post-MA risk score required currently. Discussion at Gold 06.11.20: No alteration to post-MA risk score required currently. Consideration will shortly be needed in light of pressures, however, of need to escal a score of 20. Discussion at Gold 13.11.20: Risk score to be increased to 20 and wording reviewer reflect the need for us to be nimble in response. Discussion at Gold 23.11.20: DE had increased the risk score to 25 due to the posi being perilously close to capacity in terms of staff and beds out of use. DE to discus		currently. currently. currently. A risk score currently. d to escalate to g reviewed to

JRQ whether the score of this risk and those of risks 9a and b need to be made consistent.

Discussion at Gold 30.11.20: Physical bed capacity available but the staffing resource is not available to open these beds. Risk increased given the workforce challenges. Operational silver working to mitigate the risk.

Discussion at Gold 11.12.20 - Agreement that all surge must be in use before triggering field hospital provision

Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently.

Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.

Datix ID Number: 2374	R_COV_Strategic_009a		
Risk: Workforce Shortages Measures the risk to service provision, deployment plans and HB strategic workforce related developments i.e. surge capacity, field hospital / Imms programme in the context of the number of available staff. Factors impacting cover Covid and general sick absence, deployment restrictions relating to staff covid risk assessment, general turnover, Outbreaks. Key risk areas where specific workforce shortages impact is the greatest e.g. ITU, A&E, Covid wards are reflected in the overall score.	Director Lead: Kathryn Jones, Interim Director of Wor Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021	kforce	
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	hould we do?)	
 Rolling programme of recruitment to Registered Nurse and HCSW bank staff and Bank A&C. TTP risk captured elsewhere. All bank only staff have been approached with an option to move to a FT contract. Service groups are undertaking their own recruitment to substantive roles. Overall the pool of potential recruits is being accessed as much as is possible. Training capacity has been increased for HCSW Induction to maximum levels, some issues remain with MH training which are being addressed. Corporate Recruitment drive to secure additional workforce across substantive, bank and agency underway externally and internally. Robust occupational health service increased and in place to support staff in terms of general wellbeing. OH supporting internal Track and Trace. Service groups managing their own substantive recruitment to vacancies. Additional recruitment continues to be undertaken as required. Rolling programme of recruitment to Registered Nurse and HCSW bank staff and Bank A&C. TTP risk captured elsewhere. All bank only staff have been approached with an option to move to a FT contract. Overall the pool of potential recruits is being accessed as much as is possible. Training capacity has been significantly increased for HCSW Induction and MH. Deployment plans to assess whether staff can be used more effectively being organised corporately under Operational Management. Workforce data cell to support decision making established which incorporates data gathering (new data) exploiting existing data sources and roster efficiency. Risk score increased to 	Additional workforce are being recruited through national and local campaigns including the return of retired NHS professionals	Lead Interim Director Workforce	Deadline Weekly ongoing
mirror risk score 9b Inces To we know if the things we are doing are having an impact?) Executive monitoring/support to achieve improvement plans on a weekly basis. Current Risk Rating 5 x 5 = 25 Both Medical and Nursing student now deployed within the HB. Plans deployment under regular review to meet service planning as it evolve recruitment to be undertaken as required.		the HB. Plans for r	

Issues remain with drop-out rates and staff returning to pre Covid roles affected TTP 10 **Target** deployment. Due to low activity the TTP workforce requirements on an all Wales basis the requirements have been reduced by 50% for the time being easing the concerns over recruitment in the short term whilst the substantive recruitment continues. Discussion at Gold 21.08.20: No alteration to post-MA risk score required currently. Future consideration required for possible revision upwards. Discussion at Gold 04.09.20: No alteration to post-MA risk score required currently. Discussion at Gold 11.09.20: No alteration to post-MA risk score required currently. Monitoring pressures on TTP and testing workforce. Possible need for review next week. Discussion at Gold 18.09.20: No alteration to post-MA risk score required currently. Concerns ongoing; resolution dependent on success of ongoing recruitment. Discussion at Gold 22.10.20: No alteration to post-MA risk score required currently Discussion at Gold 29.10.20: This has been reviewed in the last week. Additional workforce has been recruited through local campaigns. Additional recruitment continues to be undertaken as required. Discussion at Gold 06.11.20: The workforce staff supply risk has been assessed against the existing HB plan which had already highlighted the HB difficulties with staffing super surge. Risk has been increased due in part to evidence that the existing staffing and recruitment plan is being double counted as available resource. Whilst recruitment is ongoing and staff absence has NOT returned to previous levels seen (when matched to current Covid positive patients in the Hospital) concern has increased that reassurance is being incorrectly drawn from current plans. Whilst the pressure to staff the Immunisation programme has helpfully slipped into 2021, the supply of employed registered nurses is fixed. Agency options are being explored. Discussion at Gold 13.11.20: Reviewed this week by JRQ. Relates to workforce requirements. Discussion at Gold 23.11.20: DE to discuss with JRQ whether the score of this risk and those of risks 9a and b need to be made consistent. Await instructions. Discussion at Gold 30.11.20: Physical bed capacity available but the staffing resource is not available to open these beds. Risk increased given the workforce challenges. Operational silver working to mitigate the risk. Discussion at Gold 11.12.20 - Risk score increased to mirror risk score 9b Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: JRQ to review this ensuring that it matches Risk ID 004.

Datix ID Number: 2534	R_COV_Strategic_009b		
Risk: Workforce Recruitment	Director Lead: Kathryn Jones, Interim Director of Wor	kforce	
Despite efforts to recruit staff into substantive, agency, bank and other roles the HB fails to meet	Assuring Committee: Gold Command COVID-19		
the expanding requirement to replace staff covid related or increase staff resource as a	Date last reviewed: 24 January 2021		
consequence of new staff resource needs. The workforce staff recruitment/supply risk has been			
assessment NOT just against the existing HB plans which had already highlighted the HB			
difficulties with staffing super surge. The risk score reflects the risks with meeting every and all			
existing confirmed requirement. The risk includes the internal risk given the pressures on			
relatively small departments who need to support recruitment. There is significant pressure on			
the pool of Non registered staff in the SW of Wales with HBs and LA all recruiting from the same			
pool, this impacts not only on the availability but quality of candidates.			
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s		
 NWSSP capacity to support the mechanics has been increased but in the context of a 	Action	Lead	Deadline
significant increase in recruitment across Hywel Dda and SBU we have augmented	Additional workforce are being recruited through	Assistant	Weekly
support through using internal source to complete statutory checks. Bank have taken	national and local campaigns including the return of	Director	ongoing
on a significantly expanded role running rolling recruitment for registered staff, HCSW	retired NHS professionals	Workforce	
and A&C. Interviews supported by staff from SGs. Other staff groups also need			
support but bank capacity itself has been exhausted. Bank have increased cover during			
the week and weekends, have deployed staff on site to support managers. Block			
booking of agency staff has been used when needed and we have and are continuing to			
explore off contract agency staff. SGs have been encouraged to accelerate their part			
in recruiting to substantive vacancies. Both TTP and Imms programme have groups			
just addressing recruitment. For A&C staff we are using the HB vocational training cell			
to identify staff from their programme complete training and PEC checks and liaise with			
local job centres to secure IT literate candidates for Imms booking centre staff and			
supervisors/managers. Every option to reduce workload and the back office			
administration linked to recruitment has been taken whilst ensuring the minimum			
required checks are in place.			
Improved attendance linked to reduced covid related absence impacting on fill rates and			
recruitment requirement remains at RED but 20.			
Assurances	Gaps in assurance		
(How do we know if the things we are doing are having an impact?)	(What additional assurances should we seek?)		
Executive monitoring/support to achieve improvement plans on a weekly basis.	The need to deliver sustained service.		
Current Risk Rating	Additional Commer	nts	
$5 \times 4 = 20$	Risk added after Gold meeting 13.11.20. Addition made by JRQ this week. Score is high		k. Score is hiah
Initial Risk 25	because we are unable to meet the demands of the service. SV clarified that there is a		
	issue is with testing and that some candidates are saying that a contract up until the end		
Current 20	of March is too short. JRQ to pick this up with SV.		

Target 10	Discussion at Gold 23.11.20: DE to discuss with JRQ whether the score of this risk and those of risks 9a and b need to be made consistent. Await instructions Discussion at Gold 30.11.20: Physical bed capacity available but the staffing resource is not available to open these beds. Risk increased given the workforce
	challenges. Operational silver working to mitigate the risk. Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.
	Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently. The score reflects the position of staff returning, however, recruitment is still critical.

Datix ID Number: 2375	R_COV_Strategic_010		
Risk: Delivery of Essential Care	Director Lead: Chris White, Chief Operating Officer		
Following the guidance to step down routine activity issued by Welsh Government and the	Assuring Committee: Gold Command COVID-19		
pandemic Health and Social Care Response Plan, hte R&R programme was overseeing the	Date last reviewed: 24 January 2021		
restart of routine and essential services. Some services remain significantly under pre-covid	, , , , , , , , , , , , , , , , , , , ,		
capacity. There is a risk that the delivery of essential and routine services will be disrupted again			
through a 2nd peak in COVID admissions and levels of service delivery will need to be adjusted			
to support he covid response.			
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	should we do?)	
Urgent OP work will continue utilising digital solutions wherever possible.	Action	Lead	Deadline
Agreed list of exceptions in place; urgent cancer work is being preserved as far as	Development of recovery framework to support	Chief Operating	Weekly
practicable given other constraints.	return to delivery of core services	Officer	ongoing
Use of Sancta to provide some urgent cancer treatment.	·		
Discussions on regional footprint to identify potential solutions for urgent work where			
appropriate.			
Morriston remains open to the Burns network.			
Proposal to use "reverse" QIA tool to risk assess service that may need to be adjusted A system with a grant and the grant			
to support covid demand. A system wide approach to be managed through operational			
silver. Ambition is to retain more services than surging first phase but Workforce and			
capacity availability however will determine levels. LHB will continue to engage in			
regional and national work to develop solutions for "covid free" (AG letter 20 Oct).			
Workforce and capacity availability however will determine levels			
Assurances	Gaps in assurance	1	•
(How do we know if the things we are doing are having an impact?)	(What additional assurances should we seek?)		
Executive monitoring/support to achieve improvement plans on a weekly basis.	The need to deliver sustained service.		
Current Risk Rating	Additional Commen	nts	
5 x 4 = 20	Update as at 21.08.20: No alteration to post-MA risk score required currently, however,		
Initial Risk 25	effects of numerous guidelines published to be monitor	red, as well as the e	ffect of some
Current 20	staff being able returning to work.		
	Discussion at Gold 11.09.20: No alteration to post-MA		
Target 8	Discussion at Gold 18.09.20: No alteration to post-MA risk score required currently.		
	Increase in number of service being brought online. Ensuring capacity to meet dema		neet demand is
	challenging.		, .
	An essential services assurance tool has been developed by Welsh Government, and		
	through the Reset and Recovery group, the delivery of essential care is regularly		
	monitored. An escalation framework has been developed and will be tested to ensu		
the HB makes decisions taking into account			ot narm from
	COVID. (To be updated after prioritisation discussion	on 28/09/20)	

Discussion at Gold 22.10.20 - No alteration to post-MA risk score required currently. Discussion at Gold 29.10.20: No alteration to post-MA risk score required currently. To be reviewed and reinforced as appropriate. Discussion at Gold 06.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 13.11.20: No alteration to post-MA risk score required currently. Discussion at Gold 23.11.20: No alteration to post-MA risk score required currently, although, consideration of increasing score may be needed soon dependent on how the situation progresses with electives. Discussion at Gold 30.11.20: Discussion around delivery of essential care. How can we step back from the delivery of core services to mitigate the risk? Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: Baseline assessment update is underway and capacity is still reduced. This will be reviewed again on completion of the update.

Datix ID Number: 2376	R_COV_Strategic_011 CLOSED	
Risk: Workforce Risk Assessment Tool There is growing evidence that COVID-19 is having a disproportionate impact on individuals from BAME backgrounds. A national risk assessment tool has been developed to support the Board in managing risks including for staff who have been in a shielded category. There is also a further risk that if shielding is reintroduced in Wales that this will exacerbate staffing difficulties in critical services There is a risk that staff members will not feel comfortable or safe in returning to the workplace which will have a negative impact on staffing levels. Controls (What are we currently doing about the risk?) • A risk assessment tool has been made available by Welsh Government to support the identification of health care workers who are at risk and to support the a risk assessment is to identify those individuals who may fit into this additional vulnerable group in order to prevent insofar as is possible, a worsening of the existing racial disparities in our communities. This tool was adapted and utilised for staff who have returned from shielding. • BAME individuals will need to have a discussion with their line managers and a risk assessment undertaken on an individual basis giving due recognition to their profession or role in the organisation and their likely risk of current exposure to COVID-19. • It is recognised that it is not possible to assess for all possible risk factors in this current environment. • Factors such as genetics, socioeconomic factors, geographical and above all cultural factors will have an effect on risk – however they cannot be assessed here in this context and will need to form part of the risk assessment tool. • Currently no reported service impact from the use of the tool.	Director Lead: Kathryn Jones, Interim Director of Wor Assuring Committee: Gold Command COVID-19 Date last reviewed: 30th November 2020 Mitigating actions (What more services will be reassessed after the initial risk assessment process has concluded.	
	Gans in assurance	
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.	
Current Risk Rating 5 x 2 = 10	Additional Comments Discussion at Gold 28.08.20: No alteration to post-MA risk score required currently, however, watching brief in place in light of changes to method of implementation of shielding risk assessment. Discussion at Gold 04.09.20: No alteration to post-MA risk score required currently. Potential to review and reduce following discussion at next week's LNC.	

Discussion at Gold 11.09.20: No alteration to post-MA risk score required currently.
Discussion at Gold 18.09.20: Dealt with issues arising with LNC. No significant reduction
in shielding noted, possibly due to those affected being patient-facing. KR wondered
whether the title of the risk ought to be changed as it now has a more general application.
Potential for all-Wales reinstating of shielding in light of increase in cases seen. KR
pointed out that the shielding cohort could include different people who have developed
eligibility going forward. This could affect mission-critical individuals with the biggest
impact likely to be seen in areas which have already successfully returned shielders. JRQ
to review score and title.
To date, a number of staff have successfully returned to the workplace. There is no
current plan to return to a national shielding programme.
22.10.20 - No issues reported with the use of the risk tool for some time now - risk can be

closed.

Datix ID Number: 2377	R_COV_Strategic_012
Risk: Partnership Working There are growing tensions between the Health Board and some trade union partners within SBUHB particularly in response to the supply of PPE which has the potential to create unrest in the workforce and hamper an effective response to COVID-19. Controls (What are we currently doing about the risk?) Frequent meetings will continue to take place, supplemented by local discussions when required. Employees will be encouraged to raise concerns via existing mechanisms and directly to the Chief Executive. We will continue to utilise the daily briefings to be transparent about issues such as PPE to improve confidence in the supply and availability. Chief Executive and other Executive Directors will attend HB Partnership Forum on a regular basis. Partnership principles and ways of working will be emphasised as the most effective approach to secure progress. The Health Board will continue to develop an effective working relationship with all trade union partners and collectively via the agreed HB Partnership Forum. Frequent meetings will continue to take place, supplemented by local discussions when required. Employees will be encouraged to raise concerns via existing mechanisms and directly to the Chief Executive. We will continue to utilise the daily briefings to be transparent about issues such as PPE to improve confidence in the supply and availability. Chief Executive and other Executive Directors will attend HB Partnership Forum on a regular basis. Partnership principles and ways of working will be emphasised as the most effective approach to secure progress. Despite extensive discussions at PF staff side formally raised a number of issues in writing indicating they have not accepted the information provided.	Director Lead: Kathryn Jones, Interim Director of Workforce Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021 Mitigating actions (What more should we do?) Action Lead Deadline
Assurances (How do we know if the things we are doing are having an impact?) • Executive monitoring/support to achieve improvement plans on a weekly basis.	Gaps in assurance (What additional assurances should we seek?) The need to deliver sustained service.
Current Risk Rating 4 x 5 = 25 Initial Risk 20 Current 25 Target 8	Additional Comments Partnership principles and ways of working will be emphasised as the most effective approach to secure progress. Discussion at Gold 21.08.20: Effects of recent activity to be monitored and score revised if subsequent change noted. Discussion at Gold 18.09.20 & 22.10.20: No alteration to post-MA risk score required currently. Discussion at Gold 29.10.20: No alteration to post-MA risk score required currently. No

other major issues but nervousness remains around reducing this.

Discussion at Gold 06.11.20: No alteration to post-MA risk score required currently.

Discussion at Gold 13.11.20: No alteration to post-MA risk score required currently.

Discussion at gold 23.11.20 & 30.11.20: No alteration to post-MA risk score required currently. To be kept under review.

Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold 21.12.20 Formal review required with a view to increasing to red 25.

Discussion at Gold 7.1.21: Risk score increased to 25 after further escalation of issues particularly PPE and the change to Imms policy and second dose.

Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently. Risk score remains at 25 staff side still escalating issues particularly PPE and the change to Imms policy and second dose.

Datix ID Numl	per: 238	8	R_COV_Strategic_013		
Risk: Test, Tr	Risk: Test, Trace, Protect		Director Lead: Sian Harrop-Griffiths, Director of Strategy		
The TTP programme is operational and staff have been recruited to both regional and local			Assuring Committee: Gold Command COVID-19	3 7	
		t there will be insufficient capacity locally to contend with significant	Date last reviewed: 24 January 2021		
		d the sustainability of the service is a concern given the temporary	•		
nature of deplo	ying people	from core roles. There is also a risk that testing capacity may not			
be sufficient to	deal with si	udden upsurges in demand. Longer laboratory times will			
negatively imp	act on the e	ffectiveness of contact tracing.			
-	Controls	(What are we currently doing about the risk?)	Mitigating actions (What more	should we do?)	
Public He	ealth Protec	tion and Response Plan in place and submitted to WG. TTP teams	Action	Lead	Deadline
are opera	ational and	decisions made to recruit staff into roles on a longer term basis to	Need to establish clear position on retesting.	Director of	Weekly
provide o	continuity. A	additional support requested in light of upsurge of cases in		Strategy	ongoing
Septemb	er and recru	uitment/deployment plans being reassessed. Discussion around			
		clinical leads from Health Board.			
Review of	of testing ca	pacity has taken place and additional slots created at both CTU's.			
	•	operational from 28th September. Additional walk in site scoped			
		al during October. Additional Laboratory capacity has been			
	•	ational TTP programme.			
	<u> </u>	autoria. 1 11 programmo.			
Assurances			Gaps in assurance		
		hings we are doing are having an impact?)	(What additional assurances should we seek?)		
 Execution 	utive monito	ring/support to achieve improvement plans on a weekly basis.			
		Current Risk Rating	Additional Comm		
		5 x 3 = 15	Discussion with WG planned over funding w/c 25.06.2	0 with potential for fol	low up letter -
Intital Risk	20		TBA at Chairs/Leaders/CEOs Call on 02.07.20.		
Current	15		Amber 15 - appropriate at the moment. Still significan		
Target	8		Discussion at Gold 28.08.20: No alteration to post-MA		
			increasing concern re ability to scale-up TPP operation	ns in light of increased	d cases seen in
			Cardiff.		
			Discussion at Gold 04.09.20: No alteration to post-MA	risk score required ci	urrentiy. Remains
			under review; situation currently stable.		
			Discussion at Gold 11.09.20: No alteration to post-MA risk score required currently. Discussion at Gold 18.09.20: For review in light of national concerns. Locally, the system is		
			strained but continues to operate.		y, the system is
			22.10.20 - Confirmed release of clinical leads within Health Board to support TTP. Capacity		t TTP Canacity
			of TTP to deliver as required escalated nationally due to shortage of specialist health		
			protection staff on a national level.		iot rioditir
			Discussion at Gold 29.10.20: Director of Strategy is tal	king the risk to the TT	P group for
			discussion and update on 10/11/20. This risk is likely t		

required.

Discussion at Gold 06.11.20: SHG is taking this risk to the TTP group on 10.11.20 for review. Discussion at Gold 13.11.20: Recently reviewed. TTP Silver to consider again tomorrow. Discussion at Gold 23.11.20 & 30.11.20: Recently reviewed. TTP Silver to consider again today and report back on whether review required.

Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: Position has increased to red in relation to SCG. Risk to be raised to red 20 provisionally ahead of formal confirmation following review by TTP Silver.

Discussion at Gold Command 7.1.21: Risk increased to red. Testing capacity saturated, but plans in place to increase capacity - additional capacity coming on line w/c 4th January. Tracing teams unable to cope with demand - fully staffed to funded levels, maximising redeployment of staff from LAs where possible. Mutual aid/support from the national team requested on several occasions. Testing turnaround times poor, especially from Public Health Wales lab at Singleton. Meeting held on 23/12 and performance improvements expected w/c 28/12 and 4/1.

Discussion at Gold Command 24.1.21: To be changed to Amber 15 in light of downgraded BRAG rating to 15.

Datix ID Number: 2456	R_COV_Strategic_014 CLOSED		
Risk: Key worker support from schools Both Swansea and NT Local Authorities have indicated they do not have plans to provide key worker support over the 6-week summer break. As some staff may not be able to access the support they would have normally have relied upon during this period due to Covid restriction, these staff may have no options but to remain at home to care for their children. Existing policy during the pandemic was that we did support staff in these circumstances by providing basic pay only.	Director Lead: Kathryn Jones, Interim Director of Worl Assuring Committee: Gold Command COVID-19 Date last reviewed: 30th November 2020	kforce	
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	hould we do?)	
Workforce considering how to assess the numbers of staff this may affect. Issue raised on all-Wales basis. LA offering to provide details of available child care and financial support available but it is yet unclear the scale of options available. The net effect would be an increase to the numbers of staff off work but asymptomatic. CLOSED	TBC	Lead Interim Director of Workforce	Deadline Weekly ongoing
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)		
Current Risk Rating 5 x 3 = 15 Initial Risk 15 Current 15 Target 8	Additional Comments Discussion with WG planned over funding w/c 25.06.20 with potential for follow up lette TBA at Chairs/Leaders/CEOs Call on 02.07.20. HB policy issued 13th July 2020 providing local guidance on managing for those staff we cannot find suitable child care options for the summer break. Initial estimates were numbers of staff affected were low. WG have confirmed that Schools will open fully in Sept so we are assuming this issue will cease from that date although we will keep the situation under review to address any issues with pre-school childcare. Very low leve of reported issues - guidance and flexibility seems to have been used sensibly by staff and managers.		those staff who nates were I open fully in will keep the Very low levels

Datix ID Number: 2457	R_COV_Strategic_015	
Risk: Mass Vaccination The Health Board will need to plan a mass vaccination programme for COVID-19 vaccine alongside management of the annual influenza programme. This will present a number of challenges, including workforce availability, logistics and supply, parallel delivery with the influenza programme and the constraints around co-administration, as well as administrative and information management considerations. Planning parameters have been released by Welsh Government. The most significant risk in the delivery of the programme is in securing sufficient workforce and the availability of a digital solution that provides an end to end information system to establish the programme.	Director Lead: Keith Reid, Director of Public Health Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021	
Controls (What are we currently doing about the risk?)	Mitigating actions (What more should we do?)	
A Silver immunisation cell has been mobilised and work cells identified to	Action Lead Deadline	
establish detailed plans within known parameters. Influenza planning is proceeding at pace and this will be prioritised for early delivery in Sept/Oct ahead of COVID-19 vaccine. Exercise to test mass vaccination planning set up for 20th August and further risks will be quantified at this point. Initial plan presented to WG and feedback received. Presentation to National COVID Vaccination Board scheduled for 29th September. • Critical path now in place and MVC sites scoping exercise nearing completion. Further information available on WIS, however note that the timescale remains tight for roll-out with little opportunity for local testing	TBC Director of Public Health ongoing	
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)	
Current Risk Rating 4 x 4 = 16 Initial Risk 20 Current 16 Target 10	Additional Comments Discussion at Gold 28.08.20: Post-MA risk score is accurate for the moment. Considerable uncertainty re supply of vaccine, sequencing of delivery and rate of availability. Discussion at Gold 04.09.20: Post-MA risk score is accurate for the moment. Health Board Vaccination Plan submitted to WG on 03.09.20. New planning parameters received. Discussion at Gold 11.09.20: Post-MA risk score is accurate for the moment. Discussion at Gold 18.09.20: No alteration to post-MA risk score required currently. Silver Immunisation Group met yesterday and made progress, however, there are a number of cri dependencies for which clarity is awaited. Discussion at Gold 22.10.20 & 29.10.20: No alteration to post-MA risk score required currently. This material require review following the CVB table top exercise with military planners on 09.11.20. Discussion at Gold 13.11.20: No alteration to post-MA risk score required currently. Score deemed appropriate in light of contingencies in place.	

Discussion at Gold 23.11.20: No alteration to post-MA risk score required currently.

Discussion at Gold 30.11.20: Our preparation is not driving the risk score but the availability of the vaccine. Red 16

Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently.

Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently.

Discussion at Gold Command 24.1.21: DE to separate into 2 outlooks; short term and medium term.

Datix ID Number: 2491	R_COV_Strategic_016		
Risk: <u>Bed Spacing</u> Guidance was issued by WG in July setting out minimum requirements in respect of bed spacing between hospital beds. As a result of a detailed risk assessment carried out at Board level, the Board will not be able to fully comply with this guidance in respect of a minimum 3.6m mid to mid bed, and 3.7m between from bed head to middle of space across to opposite bed. This increases the potential risk of nosocomial transmission. If beds are withdrawn from use due to non-compliance with the minimum standards, then this introduces risk around the loss of capacity and potential for patient harm to be caused across the system due to flow issues.	Director Lead: Chris White, Chief Operating Officer Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021		
Controls (What are we currently doing about the risk?)	Mitigating actions (What more should	we do?)	
 A detailed risk assessment has taken place and all inpatient areas have been reviewed for compliance with the guidance. A Red /Amber/Green rating has been deployed which means that Green = fully compliant; Amber - between 2m and 		Lead Chief Operating Officer	Deadline Weekly ongoing
 3.6m; Red = below 2metres. All Red bed areas have been removed. Mitigating action is being deployed and will be in place by end October. Perspex curtain installation is on track; 90% completed as at 5/11/20 and should be fully completed by 09/11/20 including in the Bay Field Hospital. A number of residual areas where there is currently high infection levels will be part of a 'mop up' installation plan that will be completed in November. 			
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)		
Current Risk Rating 3 x 4 = 12 Initial Risk 16 Current 12 Target 9	Discussion at Gold 22.10.20: No alteration to post-MA risk score Discussion at Gold 29.10.20: Narrative to be updated to reflect decurtains. Final curtains likely to be installed by end of next week. Discussion at Gold 06.11.20: No alteration to post-MA risk score close this risk following completion of installation of perspex curtar Discussion at Gold 13.11.20: No alteration to post-MA risk score Discussion at gold 23.11.20 & 30.11.20: No alteration to post-MA Awaiting further guidance this week which may instigate need for Discussion at Gold 11.12.20: No alteration to post-MA risk score Discussion at Gold Command 21.12.20: No alteration to post-MA Discussion at Gold Command 7.1.21: No alteration to post-MA risk Discussion at Gold Command 24.1.21: No alteration to post-MA Moved in to Nosocomial Sub-Group and link weekly with Infection	delivery and installated installated installated currently arisk score required currently arisk score required insk score required	ation of /. Potential to /. ed currently. /. ed currently. currently. d currently.

Datix ID Number: 2521	R_COV_Strategic_017		
Risk: Nosocomial transmission Nosocomial transmission in hospitals could cause patient harm; increase staff absence and	Director Lead: Richard Evans, Executive Medical Director Assuring Committee: Gold Command COVID-19		
create wider system pressures (and potential for further harm) due to measures that will be required to control outbreaks.			
Controls (What are we currently doing about the risk?)	Mitigating actions (What more should we do?)		
Nosocomial transmission Silver established to report to Gold. A nosocomial framework has	Action	Lead	Deadline
been developed to focus on: (a) prevention and (b) response. Preventative measures are in place including testing on admission, segregating positive, suspected and negative patients, reinforcing PPE requirements, and a focus on behaviours relating to physical distancing. As part of the response, measures have been enacted to oversee the management of outbreaks.	Nosocomial transmission Silver established to report to Gold. A nosocomial framework has been developed to focus on: (a) prevention and (b) response.	Executive Medical Director & Deputy Director Transformation	Weekly ongoing
Process established to review nosocomial deaths. Audit tools developed to support consistency checking in key areas re: PPE, physical distancing. Testing on admission dashboard in use. Further guidance on patient cohorting produced Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)		
Current Risk Rating 5 x 5 = 25 Initial Risk 25 Current 25 Target 12	Additional Comments Discussion at Gold 22.10.20 – risk added to register. Discussion at Gold 29.10.20: No alteration to post-MA risk score required currently. Discussion at Gold 06.11.20: No alteration to post-MA risk score required currently. Recurrent concern re outbreaks. Discussion at Gold 13.11.20: Higher score required. Although the position has stabilist some areas there are still outbreaks in new areas. For review at Nosocomial Group th due to operational problems caused. Discussion at Gold 23.11.20: No alteration to post-MA risk score required currently. DE increased this score to reflect recent nosocomial deaths and infections, however, this code decreased as the underlying risk abates. Discussion at Gold: Nosocomial group to review and make recommendation if this risk be reduced to 20. Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold 21.12.20: For review at Nosocomial Group on 22.12.20. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently.		

Datix ID Number: 2522	R_COV_Strategic_018		
Risk: Whole-Service Closure Risk that services or facilities may not be able to function if there is a major incident or a rising tide that renders current service models unable to operate Controls (What are we currently doing about the risk?) Sites have business continuity plans, however, there is a need to review the impact of one site being overwhelmed by COVID demand. In particular, the impact of a closure of one or more hospital front doors may require additional BC plans to be developed. Operational Silver will review BC arrangements.	Director Lead: Chris White, Chief Operating Officer (Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021 Mitigating actions (What more service) Action Business Continuity plans in place to be reviewed by operational silver command.	Gold Command COVID-19 January 2021 tigating actions (What more should we do?) Action Lead ns in place to be reviewed by Singleton Group	
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)		
Current Risk Rating 5 x 4 = 20 Initial Risk 25 Current 20 Target 15	Additional Comments Discussion at Gold 22.10.20 – risk added to register. Discussion at Gold 29.10.20 - No alteration to post-MA risk score required currently. Discussion at Gold 06.11.20: No alteration to post-MA risk score required currently. Reflects risk of concurrency and increasing pace of situation. Discussion at Gold 13.11.20: No alteration to post-MA risk score required currently. K has circulated updated business continuity plan for Morriston ED. Discussion at Gold 23.11.20: No alteration to post-MA risk score required currently. Awaiting review by DE, DL and JW. Discussion at Gold: No alteration to post-MA risk score required currently. Discussion at Gold 11.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently. Work ongoing.		

Datix ID Number: 2567	R_COV_Strategic_019a		
Risk: Opening of Field Hospital (revised model - December 2020)	Director Lead: Chris White, Chief Operating Officer (COO)		
Risk of patient harm if the field hospital is opened without adequate assurance that the clinical	Assuring Committee: Gold Command COVID-19		
and workforce models are robust and that appropriate policies and procedures are in place	Date last reviewed: 24 January 2021		
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s		
Full external assurance review undertaken and risks mitigated; separate risk log in place. Live	Action	Lead	Deadline
exercise completed to test model and issues/actions picked up via FH Establishment group.	Live exercise completed to test model and	Director of	Weekly
Aim to undertake a 'soft launch' with a small number of patients to further test processes prior to larger scale activation - subject to staff availability. Following the Field Hospital Establishment Group we have now deferred the planned soft launch due to staffing challenges during January 2021. Soft launch held in abeyance subject to staffing and community risk.	issues/actions picked up via FH Establishment group	Primary & Community Services	ongoing
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)		
Current Risk Rating	Additional Comments		
5 x 3 = 15	Risk added 11 December 2020		
Initial Risk 25	Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required		
Current 15	currently.		
	Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required		
Target 12	currently.		
	Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.		

Datix ID Number: 2568	R_COV_Strategic_019b			
Risk: Opening of Field Hospital (revised model - December 2020) Risk of patient harm if the field hospital is opened without adequate assurance that the clinical and workforce models are robust and that appropriate policies and procedures are in place Controls (What are we currently doing about the risk?) WG governance checklist has been completed and a separate QIA developed to ensure that FH model is robust. Aim to undertake a 'soft launch' with a small number of patients to further test processes prior to larger scale activiation - subject to staff availability. Following the Field Hospital Establishment Group we have now deferred the planned soft launch due to staffing challenges during January 2021. Soft launch held in abeyance subject to staffing and community risk.	Director Lead: Chris White, Chief Operating Officer (COO) Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021 Mitigating actions (What more should we do?) Action Lead Deadline WG governance checklist has been completed and a separate QIA developed to ensure that FH model is robust. Director of Primary & Community Services			
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)			
Current Risk Rating 5 x 4 = 20 Initial Risk 25 Current 20 Target 15	Additional Comments Risk added 11 December 2020 Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.			

Datix ID Number: 2569	R_COV_Strategic_020		
Risk: Workforce Resilience (added 16/12/20) Culmination of the pressure and impact on staff wellbeing - both physical and mental relating to Covid Pandemic. Local prevalence of Covid infections increasing positive testing and the debilitating effect of the second wave impacting staff. Impact direct in terms of covid / related sickness (symptomatic Absence) and self-isolation (Asymptomatic). Increased staff absence impact on the pressures for those still in work.	Director Lead: Chris White, Chief Operating Officer (COO) Assuring Committee: Gold Command COVID-19 Date last reviewed: 24 January 2021		
Controls (What are we currently doing about the risk?)	Mitigating actions (What more s	should we do?)	
Additional Wellbeing support facilitated by limited L&D Coaches and Wellbeing team. – the	Action	Lead	Deadline
model developed aims to increase awareness of the staff wellbeing service and National support offer a 'listening ear' approach with interventions to support and increase resilience of line-managers. Commitment from Nurse Directors and MGH Matron's to increase line-manager presence physically rather than virtually on wards and to utilise staff unable to work on wards to deliver, 'Taking Care Giving Care' rounds to colleagues. Occupational Health open over the bank holidays to support staff testing, urgent advice giving and contact tracing.	Additional Wellbeing support facilitated by limited L&D Coaches and Wellbeing team.	Director of Workforce	Weekly monitoring
	Occupational Health open over the bank holidays to support staff testing, urgent advice giving and contact tracing.	Director of Workforce	Daily monitoring
Assurances (How do we know if the things we are doing are having an impact?)	Gaps in assurance (What additional assurances should we seek?)		
Current Risk Rating 5 x 5 = 25 Initial Risk 25 Current 25 Target 10	Additional Comments Risk added 16 December 2020 Discussion at Gold Command 21.12.20: No alteration to post-MA risk score required currently. Discussion at Gold Command 7.1.21: No alteration to post-MA risk score required currently. Discussion at Gold Command 24.1.21: No alteration to post-MA risk score required currently.		

Risk Score Calculation

For each risk identified, the LIKELIHOOD & CONSEQUENCE mechanism will be utilised. Essentially this examines each of the risks and attempts to assess the likelihood of the event occurring (PROBABLILITY) and the effect it could have on the Health Board (IMPACT). This process ensures that the Health Board will be focusing on those risks which require immediate attention rather than spending time on areas which are, relatively, a lower priority.

Risk Matrix	LIKELIHOOD (*)				
CONSEQUENCE (**)	1 - Rare	2 - Unlikely	3 - Possible	4 - Probable	5 - Expected
1 - Negligible	1	2	3	4	5
2 - Minor	2	4	6	8	10
3 - Moderate	3	6	9	12	15
4 - Major	4	8	12	16	20
5 - Catastrophic	5	10	15	20	25