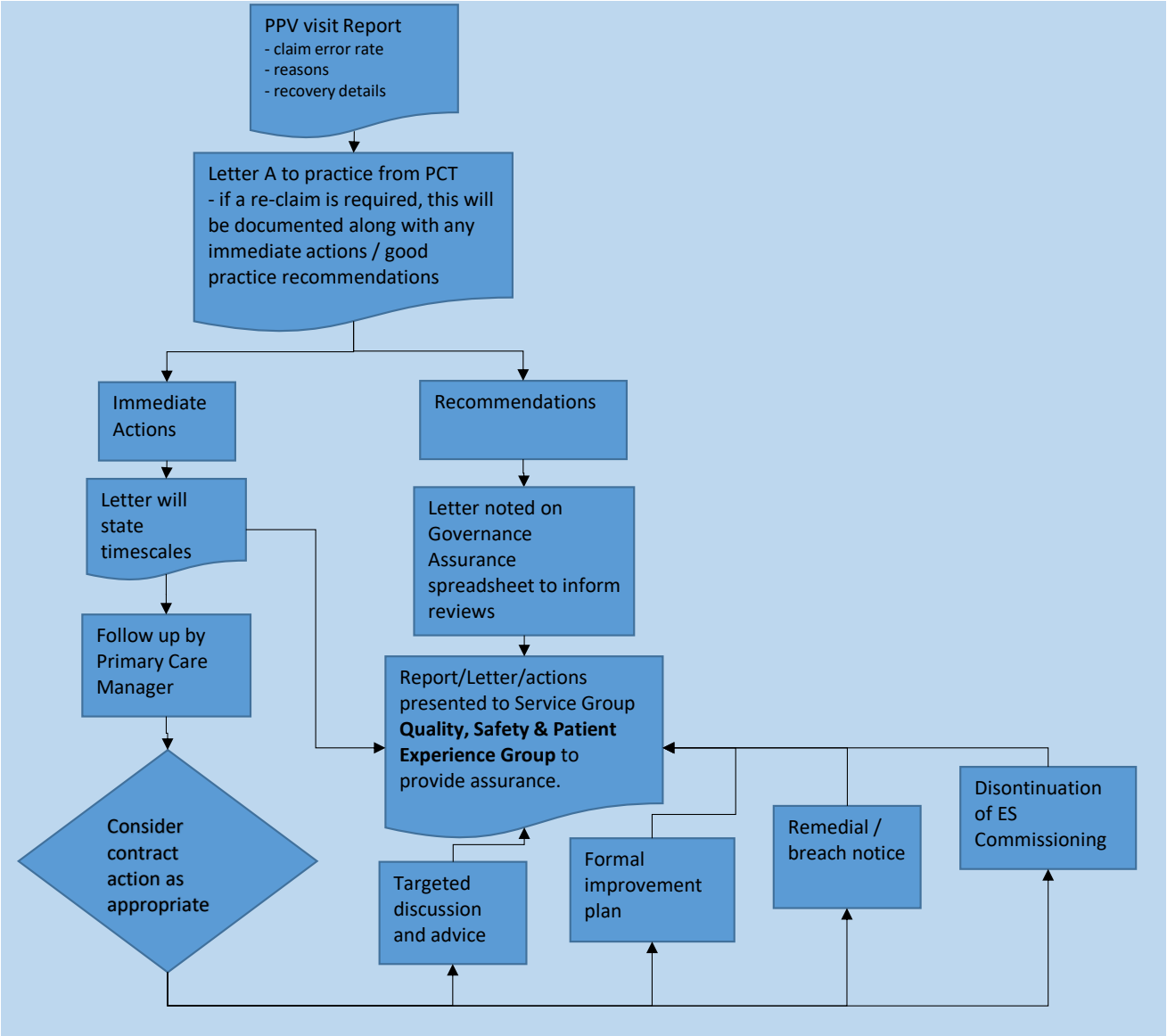
PPV visit Report
- claim error rate
- reasons
- recovery details
Letter A to practice from PCT
- if a re-claim is required, this will be documented along with any immediate actions / good practice recommendations
Immediate Actions
Recommendations
Letter will state timescales
Letter noted on Governance Assurance spreadsheet to inform reviews
Follow up by Primary Care Manager
Report/Letter/actions presented to Service Group **Quality, Safety & Patient Experience Group** to provide assurance.
Consider contract action as appropriate
Targeted discussion and advice
Formal improvement plan
Remedial / breach notice
Disontinuation of ES Commissioning