



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

<b>Meeting Date</b>		<b>Agenda Item</b>	
<b>Report Title</b>	<b>More Than Just Words Annual Report 2025</b>		
<b>Report Author</b>	Jordan Morgan-Hughes – Welsh Language Lead		
<b>Report Sponsor</b>	Angharad Higgins – Head of Quality, Safety and Improvement		
<b>Presented by</b>			
<b>Freedom of Information</b>	Open		
<b>Purpose of the Report</b>	<p>This report will update the group on progress made during the 2024-25 reporting year against targets relevant to this Health Board set out in Welsh Government’s strategy for delivering healthcare through the medium of welsh: <i>More Than Just Words</i>.</p> <p>We seek the group’s approval of the report prior to its publication on the SBU website.</p>		
<b>Key Issues</b>	<p>Published in 2022, the five-year strategy is split into thematic areas, each with short, medium and long term targets.</p> <p>Each year, the health board is required to report to Welsh Government on the progress it has made against those targets which are relevant to it.</p> <p>The report contains key data relating to the Welsh language abilities of our workforce. A key focus of the strategy is to increase those abilities by upskilling and during the reporting year we have implemented programmes to enable that to happen.</p> <p>Within the embedded document, group members will find the proposed updates around those targets which with the approval of the Group, we will submit to Welsh Government’s Welsh Language Policy Unit.</p>		
<b>Specific Action Required (please choose one only)</b>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>
<b>Recommendations</b>	<p>Members are asked to:</p> <ul style="list-style-type: none"> <li><b>Consider</b> the content of the annual report and <b>Approve</b> it for publication.</li> </ul>		

**Governance and Assurance**

<b>Link to Enabling Objectives</b> <i>(please choose)</i>	<b>Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities</b>	
	Partnerships for Improving Health and Wellbeing	<input type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	<b>Deliver better care through excellent health and care services achieving the outcomes that matter most to people</b>	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>	
<b>Health and Care Standards</b>		
<i>(please choose)</i>	Staying Healthy	<input type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input type="checkbox"/>
<b>Quality, Safety and Patient Experience</b>		
Failure to consider the preferred language options of patients, and/or to provide care via the medium of that preferred language, may have a detrimental effect on the quality of the care provided, and on the overall patient experience.		
<b>Financial Implications</b>		
Failure to comply with relevant Welsh Language Standards may result in sanction by the Welsh Language Commissioner, including financial penalty.		
<b>Legal Implications (including equality and diversity assessment)</b>		
Failure to comply with relevant Welsh Language Standards may leave the Health Board open to complaints, and investigations and sanction by the Welsh Language Commissioner.		
<b>Staffing Implications</b>		
The Health Board has a statutory duty to facilitate and promote the use of the Welsh language amongst its staff, and to record and report on their Welsh Language abilities.		
<b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>		
The Welsh language is a cross-cutting issue and is relevant to all seven well-being objectives of the Well-being of Future Generations Act. It is of particular relevance to Theme 7: A Wales of vibrant culture and thriving Welsh language.		
<b>Report History</b>		

**Appendices**



2024-2025 MNG  
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