



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chairman: **Andrew Davies**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 11th June 2019
Ein Cyf / Our Ref: 19-F-009

☎ 01639 683312

☎ 01639 648363

🖱 FOIA.Requests@wales.nhs.uk

Corporate Administration
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request which we received on the 5th June 2019. Your request sought information relating to NHS medical shoes.

Your Request is set out below:

- 1. Do suppliers such as Daceys and especially Daceys have complete monopoly on shoe making for NHS?**
- 2. Please provide me with a copy of the contract between NHS and Daceys including exclusivity wording.**
- 3. Has the welsh NHS ever provided funding for alternative suppliers when the contracted supplier (in this case Daceys) are not fit for purpose? Please provide details of each case.**
- 4. Is welsh NHS committed to providing excellent care and value for money to a tax payer? Please provide me with details of their pledge or contract which details their obligations to patients and tax payers.**
- 5. Please provide details of the number of complaints registered against Daceys.**
- 6. Please confirm on average how many fittings Daceys patients have until the show is acceptable.**
- 7. Do you have a list of alternative footwear suppliers?**



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

I can confirm that Swansea Bay University Health Board does not hold this information. The information would be held by Shared Services Partnership. Please contact Shared Services Partnership, email shared.services@wales.nhs.uk who will be able to assist you with your enquiry.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

