



GIG
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WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chairman: **Andrew Davies**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 7th June 2019
Ein Cyf / Our Ref: 19-E-017

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☎ 01639 648363

🖱 FOIA.Requests@wales.nhs.uk

Corporate Administration
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 17th May 2019. Your request sought information relating to GP practices.

From 1st April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from Abertawe Bro Morgannwg University Health Board to Cwm Taf Morgannwg University Health Board. In light of this change to ABMU's responsibilities, the organisation's name has changed to Swansea Bay University Health Board.

1. A list of the GP practices in your area, and whether they offer appointments after the hours of 6.30pm and on Saturdays.

A list of GP practices can be found on our website:
<http://www.wales.nhs.uk/sitesplus/863/directory/gps/>

There are no GP practices within the Health Board area that provide appointments after 6.30pm or on a Saturday. The General Medical Services (GMS) Contract specify core hours as 8am to 6.30pm Monday to Friday [excluding bank holidays], and practices remain responsible for providing care during these periods

However please note the 111 service (which incorporates GP Out of Hours and NHS Direct Wales) service is available within the Health Board area 24 hours a day, seven days a week, and the public can use it both for health information and advice and to access urgent primary care in the out of hours period. The 111 Service includes nurses who are able to triage calls and provide advice to patients over the phone as well as a Clinical Support Hub with a GP and Pharmacist who



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

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Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

are also able to telephone triage calls, provide advice to patients and prescriptions when needed.

2. Over the last 12 months, how many weekends have had no out of hours care provision.

There have not been any weekends over the last 12 months where there has not been out of hours provision. Please note that your request refers to information prior to 1st April 2019, therefore this will include ABMU and Swansea Bay Health Board data.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

