



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 18th September 2020
Ein Cyf / Our Ref: 20-H-020

☎ 01639 648363
✉ FOIA.Requests@wales.nhs.uk

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 11th August 2020. Your request sought information relating to NICE Cold Homes Guidance.

On 25th August 2020 you clarified "primary health and home care practitioners" to mean "health and social care professionals who provide services to patients in the primary care and community settings – including, but not limited to, GPs, district nurses, Allied Health Professionals and social care staff."

1. Does the Swansea Bay University Health Board have procedures or policies in place to ensure primary health and home care practitioners assess the heating needs of people who use their services at least once a year, as recommended by National Institute for Health and Care Excellence guidance on Excess winter deaths and illness and the health risks associated with cold homes (NG6)?

Swansea Bay Health Board does not have specific procedures or policies in place relating to the heating of patient's homes. However, patients that are newly engaging or in place on a health care professional caseload within Primary Care would be subject to a holistic assessment where appropriate. Any concerns or issues relating to the heating situation in the patient's home would be acted on accordingly.

2. Does the Swansea Bay University Health Board record or audit compliance with the recommendation referenced in question 1 among primary health and home care practitioners?



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Not applicable

- 3. Does the Swansea Bay University Health Board have procedures or policies in place to ensure that, when a patient is discharged from a health or social care setting, an assessment is carried out into whether they are likely to be vulnerable to the cold and if action is needed to make their home warm enough for them to return to, as recommended by National Institute for Health and Care Excellence guidance on Excess winter deaths and illness and the health risks associated with cold homes (NG6)?**

Please see question 1

- 4. Does the Swansea Bay University Health Board record or audit compliance with the recommendation referenced in question 3?**

Not applicable

May we suggest you also contact the Local Authority for Swansea and Neath Port Talbot who may be able to assist you further with this enquiry.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

