



GIG  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 6<sup>th</sup> February 2020  
Ein Cyf / Our Ref: 20-A-003

01639 [REDACTED]  
FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 6<sup>th</sup> January 2020. Your request sought information relating to facilities contracts. You specified on 8<sup>th</sup> January 2020 that you only wanted information for our main hospital sites, and then on 9<sup>th</sup> January that the annual spend information should be for financial year 2018/19.

**1. Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services.**

**a) Supplier/Provider of the services**

Not applicable. Internal cleaning services used for all 3 hospital sites.

**b) Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Not applicable

**c) A description of the services provided under this contract please includes information if other services are included under the same contract.**

Not applicable

**d) The number of sites the contract covers**

Not applicable

**e) The start date of the contract**

Not applicable



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**f) The end date of the contract**

Not applicable

**g) The duration of the contract, please include information on any extensions period.**

Not applicable

**h) Who within the organisation is responsible for each of these contracts?**

**Name, Job Title, contact number and email address.**

Not applicable

**2. Lift service and maintenance – Service contract for lift service and maintenance.**

**a) Supplier/Provider of the services**

OTIS Ltd

**b) Total Annual Spend – The spend should only relate to each of the service contract listed above.**

£52,725.12 plus VAT

**c) A description of the services provided under this contract please includes information if other services are included under the same contract.**

Maintenance, repair & installation of passenger & goods lifts

**d) The number of sites the contract covers**

11

**e) The start date of the contract**

1<sup>st</sup> May 2018

**f) The end date of the contract**

30<sup>th</sup> April 2020

**g) The duration of the contract, please include information on any extensions period.**

2 years plus extension if required

**h) Who within the organisation is responsible for each of these contracts?**

**Name, Job Title, contact number and email address.**

Chris White – Chief Operating Officer

[Chris.White2@wales.nhs.uk](mailto:Chris.White2@wales.nhs.uk)

**3. Food – Service contract that is focused around catering services.**

**a) Supplier/Provider of the services**

Gentian – Morriston Hospital



Elior – Singleton Hospital  
WRVS – Neath Port Talbot Hospital

**b) Total Annual Spend – The spend should only relate to each of the service contract listed above.**

No cost to the Health Board for any of the above.

**c) A description of the services provided under this contract please includes information if other services are included under the same contract.**

Gentian – WH Smith (newsagents), Costa (coffee shop) and Subway (sandwich shop)

Elior – a coffee shop

WRVS – a newsagent's shop

**d) The number of sites the contract covers**

Gentian - 1

Elior - 1

WRVS - 1

**e) The start date of the contract**

Gentian - 2015

Elior – November 2009

WRVS – Not applicable. No contract in place.

**f) The end date of the contract**

Gentian - 2025

Elior – March 2020

WRVS – Not applicable. No contract in place.

**g) The duration of the contract, please include information on any extensions period.**

Gentian – 10 years

Elior – 10 years plus a 4 month extension

WRVS – Not applicable. No contract in place.

**h) Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Chris White – Chief Operating Officer

[Chris.White2@wales.nhs.uk](mailto:Chris.White2@wales.nhs.uk)

**4. General waste services contracts – The organisation's primary general waste service contract.**

**a) Supplier/Provider of the services**

Veolia Environmental Services

**b) Total Annual Spend – The spend should only relate to each of the service contract listed above.**



Approximately £340,000.00

**c) A description of the services provided under this contract please includes information if other services are included under the same contract.**

Non-clinical waste collections (Black Bag, Dry Mixed Recycling, Food Waste, Metal, Green Waste)

Wheelie Bin & Skip Services

**d) The number of sites the contract covers**

45 (all Health Board sites, clinical and non-clinical)

**e) The start date of the contract**

1<sup>st</sup> April 2014

**f) The end date of the contract**

3<sup>rd</sup> February 2021

**g) The duration of the contract, please include information on any extensions period.**

4 years plus a 24 month extension

**h) Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.**

Chris White – Chief Operating Officer

[Chris.White2@wales.nhs.uk](mailto:Chris.White2@wales.nhs.uk)

**5. Laundry services where clothes and linen can be washed and ironed.**

**a) Supplier/Provider of the services**

Not applicable. Internal laundry services used for all 3 hospital sites.

**b) Total Annual Spend – The spend should only relate to each of the service contract listed above.**

Not applicable

**c) A description of the services provided under this contract please includes information if other services are included under the same contract.**

Not applicable

**d) The number of sites the contract covers**

Not applicable

**e) The start date of the contract**

Not applicable

**f) The end date of the contract**

Not applicable

**g) The duration of the contract, please include information on any extensions period.**



Not applicable

**h) Who within the organisation is responsible for each of these contracts?**

**Name, Job Title, contact number and email address.**

Not applicable

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On Behalf Of  
Pam Wenger  
**Director of Corporate Governance**

