



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 13<sup>th</sup> February 2020  
Ein Cyf / Our Ref: 20-A-007

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FOIA.Requests@wales.nhs.uk

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Corporate Services  
Headquarters  
1 Talbot Gateway  
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Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 8<sup>th</sup> January 2020. Your request sought information relating to dental A&E attendances. You clarified on 20<sup>th</sup> January 2020 that by "received treatment" you referred to any kind of medical intervention at the initial A&E visit. You requested all of the data for each financial year between 2014/15 and 2019 to 1<sup>st</sup> January 2020.

Please note that the data includes Singleton Minor Injuries Unit until its closure in November 2018. From 1st April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from ABMU Health Board to Cwm Taf Morgannwg University Health Board. In light of this change to ABMU's responsibilities, the organisation's name has changed to Swansea Bay University Health Board. However as this response asks for data prior to 1st April 2019, we have provided the information that ABMU Health Board held which will include Bridgend data.

**How many patients presented at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems?**

Please note that the numbers below refers to an attendance diagnosis of "dental injury" only and excludes any free type boxes that are used within the Emergency Department (ED).

Year	Number of Patients
2014/15	- 961
2015/16	- 808
2016/17	- 690



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

2017/18 - 679  
 2018/19 - 661  
 2019/20 - 402

**Of these:**

**a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?**

The information regarding treatment would be held within the patient notes. Therefore to obtain this information would involve a manual trawl and search of records which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

The only information we would hold centrally on our systems would be whether the patient was admitted, referred to a dentist etc.

**b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.**

The only way we are able to obtain this information is by searching on the "free-type" field in the A&E recording system. Due to variances in input such as spelling and phrasing, this would involve a manual trawl and search of A&E attendance records which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

**c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+**

Age Band	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
0 - 9	91	102	88	69	71	52
10 - 19	109	68	49	58	69	39
20 - 29	273	189	165	172	139	66
30 - 39	169	138	133	129	113	72
40 - 49	113	116	90	111	101	72
50 - 59	102	92	93	77	81	53
60 - 69	45	47	42	36	44	23
70 - 79	34	39	17	17	21	17
80+	25	17	13	10	22	8



**d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?**

The health board does not record this information.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

