



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 10<sup>th</sup> February 2020  
Ein Cyf / Our Ref: 20-A-016

01639 [REDACTED]  
FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED],

I refer to your Freedom of Information Act Request acknowledged by ourselves on 13<sup>th</sup> January 2020. Your request sought information relating to wigs and hair loss.

**1. The relevant NICE guidance/ quality standard that deals with service provision for alopecia patients.**

This is the link to the relevant NICE guidance:  
<https://cks.nice.org.uk/alopecia-areata#!scenario>

**2. The relevant Welsh Government guidance that deals with the supply of wigs for NHS patients (alopecia, chemotherapy etc).**

This information is not held by the Health Board, you may wish to contact Welsh Government directly regarding this issue.

**3. The relevant Welsh Government guidance that restricts wig supply to shops & prevents the use of NHS prescriptions with online suppliers.**

This information is not held by the Health Board, you may wish to contact Welsh Government directly regarding this issue.

**4. The relevant SBUHB guidance/ policy/ procedure document that you have followed in making the decision not to offer the option of an online supplier on the approved wig suppliers list for NHS patients.**

The Health Board does not have a local policy regarding the use of alternative online suppliers. The Health Board's standing financial instructions state that the



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Health Board must use nationally agreed contractors where they are in place and so where that applies the Health Board are governed by how the contract is set up.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On Behalf Of  
Pam Wenger  
**Director of Corporate Governance**

