



**GIG**  
CYMRU  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 17<sup>th</sup> February 2020  
Ein Cyf / Our Ref: 20-A-020

01639 [REDACTED]  
FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 16<sup>th</sup> January 2020. Your request sought information relating to IT applications. You specified on 22<sup>nd</sup> January 2020 that you wanted information regarding IT systems that hold patient records for all questions.

Please note we have included the main systems for holding patient details and accessing clinical records. These systems are supported by a numerous systems used to process and manage data e.g. diagnostics such as Pathology and PACs systems. These have been excluded from our response as they are not the primary source of managing the patient record, they are managed by individual departments.

**1. Which software solutions are in use for;**

**a) Hospitals (please name the system/s in use)**

Welsh Patient Administration System (WPAS)  
Welsh Clinical Portal (WCP)  
For more information on WCP please follow this link  
<https://nwis.nhs.wales/systems-and-services/secondary-care/welsh-clinical-portal>

**b) For GPs (please name the system/s in use)**

This information is not held. These systems are not provided by the Health Board but are provided directly by the National Welsh Information Service (NWIS). You can contact them on the below link for information.



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

<https://nwis.nhs.wales/contact-us/>

**c) For Public Health (please name the system/s in use)**

This information is not held. These systems are not provided by the Health Board but by Public Health Wales- You can contact them on the below link for information.

<https://phw.nhs.wales/use-of-site/contact-us/>

**2. Is there a single healthcare system for entire Swansea Bay Health Board or there are different Health applications City/County wise?**

Yes.

WPAS is used across the Health Board. It is used to hold administrative information about the patient such as admission, discharge, referral information etc.

WCP is used across the Health Board and other Welsh Health Boards. It consolidates clinical information from different systems to give the clinician a view of the patient record from activities taking place both within Swansea Bay and other Health Boards across Wales.

**3. Are patient records across all the systems integrated and accessible as consolidated patient profile across Swansea Bay Health Board/UK?**

See question 2

**4. When do contracts for each of the system / application / software solution in use expire?**

Both WPAS and WCP are provided to the Health Board by NWIS on an All Wales basis. These are provided on an ongoing agreement and have been developed by NWIS themselves. There is no expiry date.

**5. What annual support and maintenance costs are being paid for each system / application / software solution?**

WPAS - £260,000 per annum.

There is currently no charge for WCP.

**6. How many staff are on the payroll?**

12,993 staff

**7. Can you please provide name and contact details of 'ICT Head' / 'Chief Digital officer/Software/System owners'? (Email address preferred)**

Matt John - Chief Digital Officer

[matt.dmj.john@wales.nhs.uk](mailto:matt.dmj.john@wales.nhs.uk)



I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

