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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 16th March 2020
Ein Cyf / Our Ref: 20-A-049

☎ 01639 [REDACTED]
📧 FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

Thank you for contacting us on the 20th February 2020 regarding our response to your Freedom of Information request which we sent to you on the 19th February 2020.

You requested further detail on our original response, stating that you still required the criteria/benchmarks against which the individual's needs can be measured or assessed in regards to being eligible for Continuing Healthcare (CHC). You asked that if there are no criteria/benchmarks against which the individual's needs can be measured, then to say as such.

The Health Board can confirm that there no set criteria/benchmarks. CHC eligibility is carried out on a patient by patient basis. The following characteristics of need, determine whether an individual's primary need is a health need; Nature, Intensity, Complexity and Unpredictability. Each of these characteristics may alone or in combination demonstrate a primary health need. The totality of needs and their interaction with one another is carefully considered by the Multi-Disciplinary Team (MDT).

All the evidence presented at an MDT meeting is carefully considered when making a decision in relation to CHC eligibility.

The Health Board ensures staff have the relevant skills to undertake these functions effectively according to the Welsh Government Framework and robust high level governance mechanisms in place to ensure consistency of decision making.

The Welsh Government documents, together with the professionals' assessments, support practitioners in their decision making.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

