



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 26th October 2020
Ein Cyf / Our Ref: 20-J-009

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear [REDACTED],

I refer to your Freedom of Information Act Request acknowledged by ourselves on 6th October 2020. Your request sought information relating to waiting times.

Please could you provide me with the following information in relation to psychological therapies delivered by your Health Board for each month from April 2019 to September 2020:

The number of patients who are waiting to start a psychological therapy (end of month census snapshot)

- **Patients waiting up to and including 84 days**
- **Patients waiting 85 days and over and up to and including 126 days**
- **Patients waiting 127 days and over and up to and including 182 days**
- **Patients waiting 183 days and over and up to and including 252 days**
- **Patients waiting 253 days and over and up to and including 364 days**
- **Patients waiting 365 days and over.**

For clarity, this request is in relation to those patients who are waiting to start a psychological therapy, as defined as high intensity or specialist psychological therapies / interventions (as defined in Matrics Cymru). Referrals for low intensity interventions i.e. those delivered via Local Primary Mental Health Support Services (LPMHSS) are not the subject of this request.

The Covid-19 pandemic has caused huge disruption to NHS services, not just in Swansea Bay but across the UK.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

As with all health organisations, we had to suspend non-emergency services and appointments so our hospitals did not become overwhelmed while we cared for those seriously ill with the virus.

Inevitably this has affected waiting times as it has done with all other health boards.

Clearly this is not something any of us would have wanted and we are extremely conscious of the potential consequences for patients.

Since the start of the pandemic we have continued to care for those requiring urgent treatment.

Our hard-working staff have also come up with innovative solutions to protect services, adapt services to continue recognising the existence of the virus and introduce new ones specifically as a result of the virus – there are numerous examples on our website.

As it has become safe and appropriate to do so we have reintroduced many services, often with changes in place to protect patients and staff.

Please see attached Appendix for a breakdown of waiting times.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

