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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 25<sup>th</sup> January 2021  
Ein Cyf / Our Ref: 20-I-021

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk



Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear [REDACTED],

I refer to your Freedom of Information Act Request acknowledged by ourselves on 25<sup>th</sup> September 2020. Your request sought information relating to mobile & telephone contracts.

### Telephony System

**1. What is your current telephony system?**

Cisco

**2. How many users of the telephony system?**

14,500

**3. When is the contract up for renewal?**

July 2021

**4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?**

Microsoft Teams is managed at a national level through the NHS Wales Informatics Service (NWIS) as part of an all NHS Wales licencing agreement. Any move to adopt Microsoft Teams Voice is likely to be on a similar basis.

**5. The name (separately) and email address of the primary contact for this contract?**

Matt John - Associate Director of Digital Services and Chief Digital Officer  
[matt.dmj.john@wales.nhs.uk](mailto:matt.dmj.john@wales.nhs.uk)



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

## 6. Current annual spend?

You clarified on 23<sup>rd</sup> December 2020 that you would like the total annual spend for line rental and calls.

The total spend on line rental and calls for the period 15.01.20 to 15.01.21 was £214,436.69.

## Mobile phone contracts

### 1. Who is your current mobile phone provider?

EE & Vodafone

### 2. How many mobile connections?

EE - Voice only – 2852, Data only – 2741, Voice and data – 816

Vodafone - Voice only – 224, Voice and data – 6

### 3. When is the contract up for renewal?

EE – 01.09.22

Vodafone - This is currently on a rolling month as we have not yet resigned the contract.

### 4. How long do you contract for (24 or 36 months)?

36 months

### 7. The name (separately) and email address of the primary contact for this contract?

Matt John - Associate Director of Digital Services and Chief Digital Officer

[matt.dmj.john@wales.nhs.uk](mailto:matt.dmj.john@wales.nhs.uk)

### 5. Current annual spend?

**The average spend over the last 3 full financial years was;**

EE - £223,594.00

Vodafone - £18,625.00

## Crown Commercial Services frameworks

### 1. Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

Yes

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain



about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

