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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 16th October 2020
Ein Cyf / Our Ref: 20-I-024

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk



Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 28th September 2020. Your request sought information relating to diabetes.

1. What alternative arrangements for Structured Diabetes Education programmes have been commissioned/put in place by the CCG to support people living with diabetes due to the COVID-19 pandemic (e.g. virtual delivery via video conferencing tools, digital etc)?

The Health Board have provided individual telephone and video consultation assessments to support people living with diabetes. A range of additional resources have also been provided (digital resources, apps and website links). A remote education programme will commence delivery in October 2020. Remote education programme (Remote DAFNE) has been delivered for people living with Type 1 Diabetes.

2. With the recent NHS primary care reorganisation, which organisation (if not your organisation) within your STP/ICS footprint is responsible for the commissioning of Structured Diabetes Education programmes for people living with diabetes?

Diabetes Structured Education is delivered by Swansea Bay UHB Nutrition and Dietetic Service, the courses delivered are X-PERT Diabetes and Introduction to Diabetes.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

3. Could you provide contact details for the main person responsible for commissioning Structured Diabetes Education programmes for people living with diabetes?

Delivery of Diabetes Structured Education in Wales is agreed on All Wales basis by the All Wales Diabetes Implementation Group (AWDIG).

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

