Digital Services Organisational Structure - August 2021

Chief Executive Officer
Mark Hackett

Director of Digital Matt John Chief Medical Digital Officer
James Chess

Digital Services Business Manager

- Performance management and governance of Digital Services
 Coordinate strategic planning
- and clinical engagement
 •Responsible for Directorate
 reports, FOI, etc.
- ·Financial planning
- Coordinate corporate projects e.g. healthcare standards, audit reports etc.
- Ensure effective directorate policies & procedures in place and maintained
- Manage Digital Services
 procurement in line with SFIs
- Support workforce development across the directorate
- •Document
- management
- •HR management

Intelligence

Head of Digital

- Lead development of high quality information service for clinical and corporate clients
- Lead development and delivery of professional Data Quality Team maintaining HB data quality standards.
- Provide expert informatics advice to Service Improvement Programmes
 Provide benchmarking information in order to support performance management reporting
 Information analysis
- Management and clinical reporting
- •Statutory reporting
- Lead development and delivery of a Business Intelligence Strategy

Head of Digital Operations

- Responsible for robust implementation and ongoing operational management of end user devices, ICT Systems, Cyber Security, Network and Telecommunication service.
- . Responsible for these departments within the ICT Operations Team:-
- .Infrastructure Projects
- .Client Services
- .Service Desk
- .Applications and Infrastructure Server services .Network and Telecommunication services .Cyber Security
- Ensure ICT operational services have robust governance arrangements in place through the Digital Services Management Group, risk management and robust change control
- Professional lead for the technical development of ICT staff
- Ensure ICT services evolve and support the Health Board service modernisation/transformation agenda
 Responsible for ICT Operations revenue budget and discretionary capital for implementation and technical refresh of ICT Infrastructure and services

Head of Digital Programmes

- Manage technical integration of clinical systems in line with national strategy providing expert advice and technical quidance
- . Provide integrated programme & project management for clinical systems implementation including deployment of national services and products

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Deputy Chief Information Officer (vacant Post)

.Deputise for the Interim CIO at National and Regional level meetings .Deputise for the Interim CIO

as chair of Programme Board, Service Management, Information Governance Board, Business Meetings and Digital Strategy/Senior Team Meetings as required Deputise for the Interim CIO at the highest level in the Health Board, including at Executive team. Senior Leadership team

- and Health Board meetings.

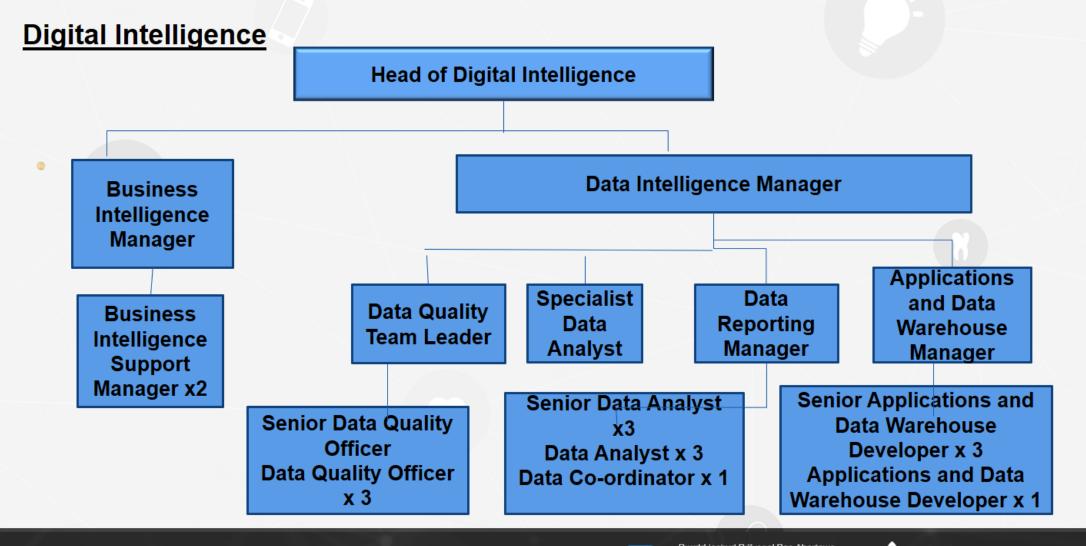
 -Lead development and
 delivery of professional Health
 Records & Clinical Coding
 service, (including SA &
 Registration service)
- Manage the move from paper based to electronic records in line with the SBU Clinical Development Strategy
- Lead development and delivery of professional Data Quality Team
- Lead development and delivery of professional Information governance team

Head of Digital Applications

- Responsible for robust technical development, testing and implementation of ICT systems
- Manage systems
- development and upgrades
 •Manage technical
 integration of clinical
 systems in line with national
 strategy providing expert
 advice and technical
 quidance
- •Responsible for user training and applications support
- Software development of in-house systems
- Lead development and delivery of professional clinical systems Team
- Lead development and delivery of professional software development team



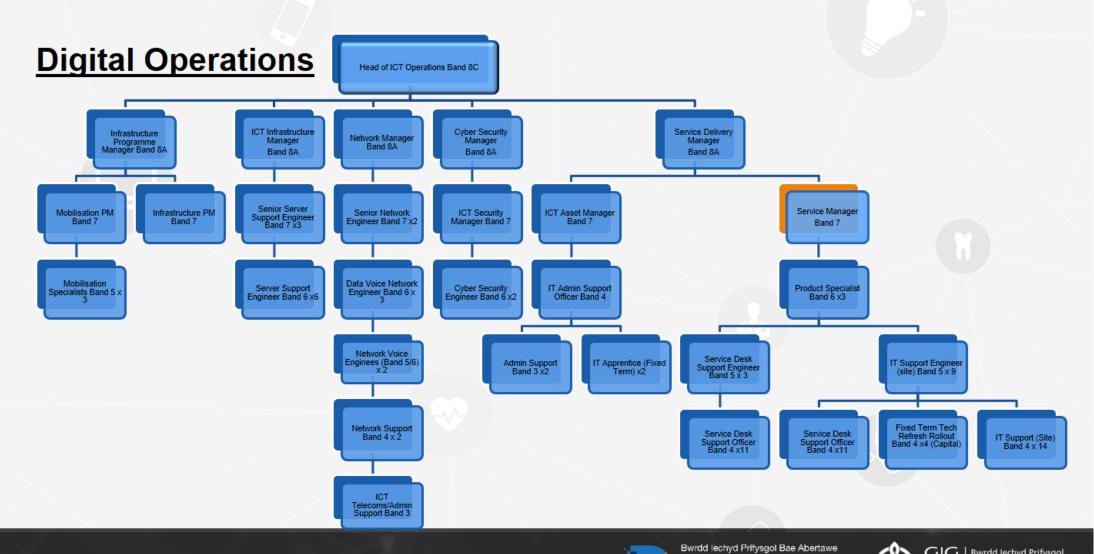
















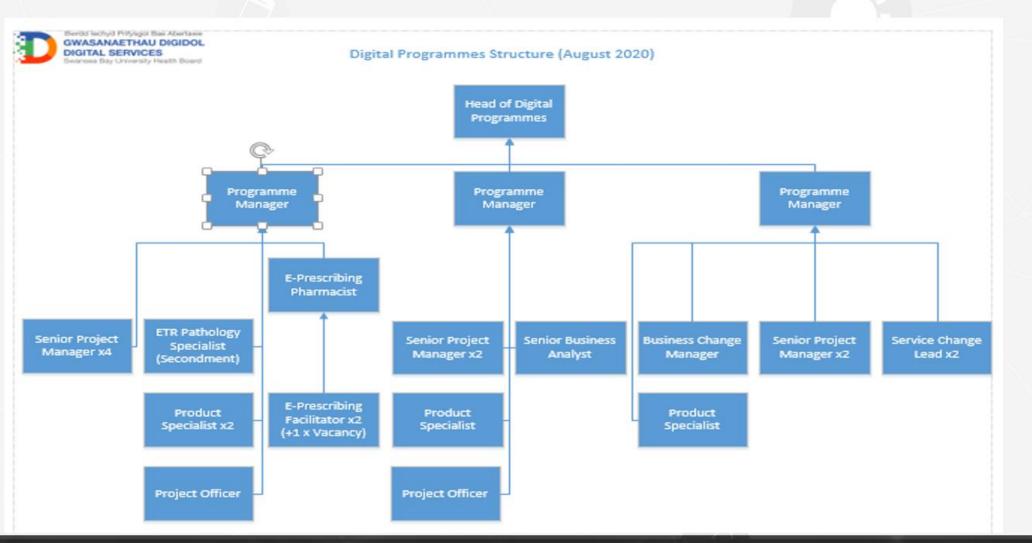








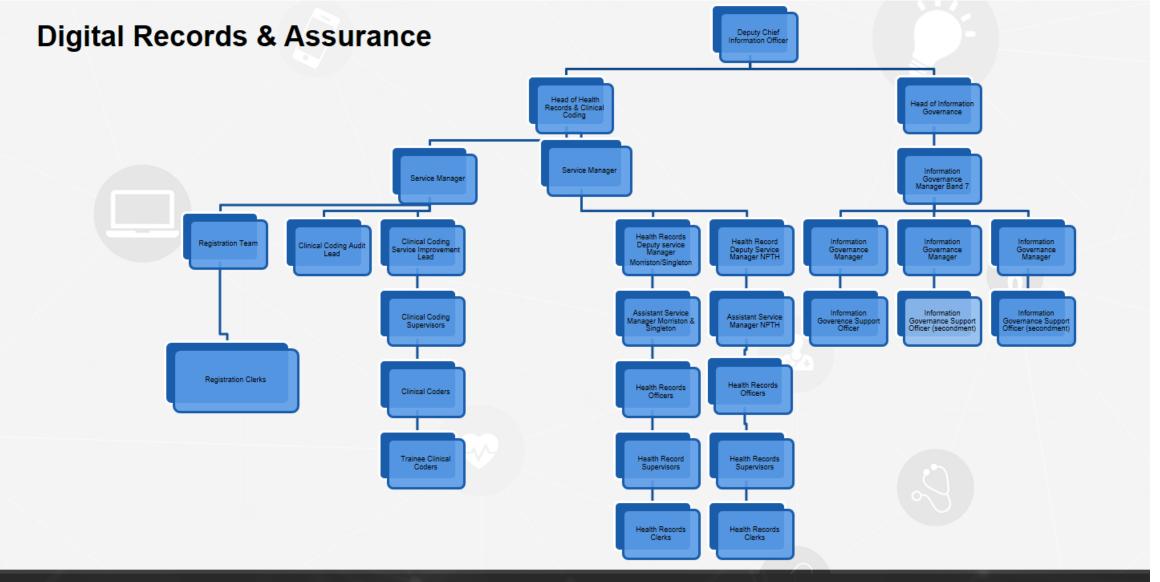


























Digital Applications

