

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Dyddiad/Date: 21st October 2021
Ein Cyf / Our Ref: 21-H-029

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk
Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

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I refer to your Freedom of Information Act Request acknowledged by ourselves on 20th August 2021. Your request sought information relating to agency use and cost.

1. Breakdown of which recruitment agencies have supplied Nurses and Healthcare assistants to the Board and how many shifts each agency have filled over the last 6 months

You clarified on the 6th September 2021 that you are referring to nursing recruitment agencies. On the 23rd September 2021 you stated that you were referring to nursing agencies.

The information below refers to 1st April to 30th September 2021

| <u>Agency</u> | <u>Number of Shifts</u> |
|----------------------------------|-------------------------|
| Allied and Clinical Recruitments | 51 |
| ASA Medical | 184 |
| Biggs H | 2 |
| Bluestones | 35 |
| Capital Staffing Services | 27 |
| Care Providers | 3 |
| CarePro | 315 |
| Castlerock Care Services | 838 |
| Direct Healthcare 24 | 1 |
| Direct Nursing Services | 6518 |
| DRC Locums Ltd | 22 |



| | |
|--------------------------------|------|
| Eleventh Hour Medical Ltd | 633 |
| Enferm Medical Ltd | 1488 |
| Hanson Grey | 31 |
| Hoop | 4 |
| HAS Locums LTD | 79 |
| ID Medical | 2541 |
| Just Nurses | 358 |
| MedicsPro | 703 |
| Medlocums | 102 |
| Medsol | 3 |
| MedTeam | 156 |
| MPS Healthcare | 1281 |
| Mrecruitment Ltd | 21 |
| NextStep | 726 |
| Nutrix | 325 |
| Pure Healthcare Group | 14 |
| Presto | 188 |
| PRO Nursing | 117 |
| Randstad | 127 |
| Richmond | 3561 |
| Thornbury | 56 |
| Total Assist | 68 |
| VRecruitment | 126 |
| Workforce Employment Solutions | 44 |
| Your Nurse | 6 |
| YourWorld | 2119 |

2. Overview of recruitment agency spend per Specialist Nurses, Nursing and Healthcare assistants over the last 6 months

| <u>Type</u> | <u>Value £</u> |
|------------------|----------------|
| Registered Nurse | 10798 |
| Registered Nurse | 19910 |
| Registered Nurse | 1223 |
| Registered Nurse | 4025 |
| Nursing HCA/HCSW | 4423 |
| Registered Nurse | 103846 |
| Registered Nurse | 302079 |
| Registered Nurse | 4492 |
| Registered Nurse | 2275184 |
| Nursing HCA/HCSW | 39118 |
| Specialist Nurse | 439 |
| Registered Nurse | 224825 |
| Registered Nurse | 517874 |
| Nursing HCA/HCSW | 389 |
| Registered Nurse | 23104 |
| Registered Nurse | 606997 |
| Registered Nurse | 3479 |



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|------------------|---------|
| Registered Nurse | 98846 |
| Registered Nurse | 955 |
| Registered Nurse | 120332 |
| Registered Nurse | 63796 |
| Registered Nurse | 9648 |
| Registered Nurse | 374911 |
| Nursing HCA/HCSW | 21668 |
| Registered Nurse | 317998 |
| Registered Nurse | 472784 |
| Registered Nurse | 1342028 |
| Registered Nurse | 20812 |
| Registered Nurse | 42716 |
| Registered Nurse | 1162592 |
| Nursing HCA/HCSW | 29255 |
| Registered Nurse | 155921 |
| Registered Nurse | 217245 |
| Registered Nurse | 29449 |
| Registered Nurse | 11263 |
| Nursing HCA/HCSW | 15777 |
| Registered Nurse | 13645 |
| Registered Nurse | 1026 |
| Registered Nurse | 789362 |
| Nursing HCA/HCSW | 50 |

3. Amount of agency spend for Nurses and Healthcare assistants for recruitment agencies outside of the All Wales Framework over the last 6 months and which Services the agencies have supplied staff to.

| <u>Unit</u> | <u>Ward</u> | <u>Type</u> | <u>Value £</u> |
|------------------------|---------------------------|------------------|----------------|
| Morrison Service Group | AMAU East Morr | Registered Nurse | 17317 |
| Morrison Service Group | Anglesey Ward Morr | Registered Nurse | 2888 |
| Morrison Service Group | Cardiac ITU Morr | Registered Nurse | 678 |
| Morrison Service Group | Cardiac SSU Morr | Registered Nurse | 4238 |
| Morrison Service Group | Cardigan Ward Morr | Registered Nurse | 3039 |
| Morrison Service Group | Coronary Care Unit | Registered Nurse | 2779 |
| Morrison Service Group | Cyril Evans Ward Morrison | Registered Nurse | 3237 |
| Morrison Service Group | ED Morr | Registered Nurse | 98324 |
| Morrison Service Group | Gower Ward Morr | Registered Nurse | 18966 |
| Morrison Service Group | ITU Morr | Registered Nurse | 83955 |
| Morrison Service Group | Morr HR | Registered Nurse | 17538 |
| Morrison Service Group | Pembroke Ward Morrison | Registered Nurse | 830 |
| Morrison Service Group | Powys Ward Morr | Registered Nurse | 5759 |
| Morrison Service Group | SDMU / Winter Capacity | Registered Nurse | 12042 |
| Morrison Service Group | Ward A Morr | Registered Nurse | 4306 |
| Morrison Service Group | Ward B Morr | Registered Nurse | 3299 |
| Morrison Service Group | Ward C Morr | Registered Nurse | 19941 |
| Morrison Service Group | Ward D Morr | Registered Nurse | 14056 |
| Morrison Service Group | Ward F Morr | Registered Nurse | 9848 |
| Morrison Service Group | Ward H Morr | Registered Nurse | 5541 |



| | | | |
|---|---------------------------|------------------|--------|
| Morrison Service Group | Ward J Morr | Registered Nurse | 62595 |
| Morrison Service Group | Ward R Morr | Registered Nurse | 12066 |
| Morrison Service Group | Ward S Morr | Registered Nurse | 21429 |
| Morrison Service Group | Ward T Morr | Registered Nurse | 16522 |
| Morrison Service Group | Ward V Morr | Registered Nurse | 10826 |
| Morrison Service Group | Ward W Morr | Registered Nurse | 6081 |
| NPTS Service Group | Neuro-Rehab NPTH | Registered Nurse | 744 |
| NPTS Service Group | SAU Sing | Registered Nurse | 603 |
| NPTS Service Group | Singleton Ward 9 Capacity | Registered Nurse | 1867 |
| NPTS Service Group | Ward 12 Singleton | Registered Nurse | 1525 |
| NPTS Service Group | Ward 3 Singleton | Registered Nurse | 1508 |
| NPTS Service Group | Ward 4 Sing | Registered Nurse | 1525 |
| NPTS Service Group | Ward 6 Singleton | Registered Nurse | 1491 |
| NPTS Service Group | Ward 8 Singleton | Registered Nurse | 4053 |
| NPTS Service Group | Ward C - NPTH | Registered Nurse | 678 |
| Primary Care & Community Service Group | Gorseinon West Ward | Registered Nurse | 689 |
| Director of Strategy | CTU | Registered Nurse | 6094 |
| Morrison Service Group | AMAU East Morr | Registered Nurse | 57398 |
| Morrison Service Group | Anglesey Ward Morr | Registered Nurse | 10259 |
| Morrison Service Group | Cardiac SSU Morr | Registered Nurse | 8298 |
| Morrison Service Group | Cardigan Ward Morr | Registered Nurse | 10068 |
| Morrison Service Group | Coronary Care Unit | Registered Nurse | 14473 |
| Morrison Service Group | Cyril Evans Ward Morrison | Registered Nurse | 14925 |
| | Dan Danino Ward | | |
| Morrison Service Group | Morrison | Registered Nurse | 680 |
| Morrison Service Group | Dyfed Ward Morr | Registered Nurse | 772 |
| Morrison Service Group | ED Morr | Registered Nurse | 221192 |
| Morrison Service Group | Gower Ward Morr | Registered Nurse | 80051 |
| Morrison Service Group | ITU Morr | Registered Nurse | 68498 |
| Morrison Service Group | Morr HR | Registered Nurse | 11120 |
| Morrison Service Group | Pembroke Ward Morrison | Registered Nurse | 10952 |
| Morrison Service Group | Powys Ward Morr | Registered Nurse | 45281 |
| Morrison Service Group | SDMU / Winter Capacity | Registered Nurse | 76641 |
| Morrison Service Group | Ward A Morr | Registered Nurse | 32733 |
| Morrison Service Group | Ward B Morr | Registered Nurse | 22789 |
| Morrison Service Group | Ward C Morr | Registered Nurse | 71451 |
| Morrison Service Group | Ward D Morr | Registered Nurse | 45301 |
| Morrison Service Group | Ward F Morr | Registered Nurse | 17653 |
| Morrison Service Group | Ward H Morr | Registered Nurse | 24520 |
| Morrison Service Group | Ward J Morr | Registered Nurse | 55577 |
| Morrison Service Group | Ward R Morr | Registered Nurse | 57833 |
| Morrison Service Group | Ward S Morr | Registered Nurse | 32058 |
| Morrison Service Group | Ward T Morr | Registered Nurse | 77885 |
| Morrison Service Group | Ward V Morr | Registered Nurse | 44915 |
| Morrison Service Group | Ward W Morr | Registered Nurse | 64433 |
| NPTS Service Group | COVID-19 Sing | Registered Nurse | 11536 |
| NPTS Service Group | Neuro-Rehab NPTH | Registered Nurse | 4834 |



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|-------------------------------|---------------------------|------------------|--------|
| NPTS Service Group | SAU Sing | Registered Nurse | 13798 |
| NPTS Service Group | Singleton Ward 9 Capacity | Registered Nurse | 8618 |
| NPTS Service Group | Ward 12 Singleton | Registered Nurse | 3255 |
| NPTS Service Group | Ward 2 Sing | Registered Nurse | 742 |
| NPTS Service Group | Ward 3 Singleton | Registered Nurse | 33654 |
| NPTS Service Group | Ward 4 Sing | Registered Nurse | 7096 |
| NPTS Service Group | Ward 6 Singleton | Registered Nurse | 18952 |
| NPTS Service Group | Ward 7 Singleton | Registered Nurse | 712 |
| NPTS Service Group | Ward 8 Singleton | Registered Nurse | 20133 |
| NPTS Service Group | Ward A - NPTH | Registered Nurse | 680 |
| NPTS Service Group | Ward C - NPTH | Registered Nurse | 2907 |
| NPTS Service Group | Ward D - NPTH | Registered Nurse | 2594 |
| NPTS Service Group | Ward E - NPTH | Registered Nurse | 3098 |
| NPTS Service Group | Ward H NPTH | Registered Nurse | 1127 |
| NPTS Service Group | Ward A NPTH | Registered Nurse | 24441 |
| Morrison Service Group | AMAU East Morr | Registered Nurse | 1270 |
| Morrison Service Group | Cardiac SSU Morr | Registered Nurse | 929 |
| Morrison Service Group | ED Morr | Registered Nurse | 1225 |
| Morrison Service Group | ITU Morr | Registered Nurse | 165353 |
| Morrison Service Group | Ward J Morr | Registered Nurse | 13064 |
| Morrison Service Group | Ward R Morr | Registered Nurse | 561 |
| Morrison Service Group | Ward W Morr | Registered Nurse | 2420 |
| NPTS Service Group | Neo-Natal West 1 | Registered Nurse | 28491 |
| NPTS Service Group | Oakwood Morr | Registered Nurse | 1185 |
| NPTS Service Group | SAU Sing | Registered Nurse | 604 |
| NPTS Service Group | Ward 3 Singleton | Registered Nurse | 907 |
| NPTS Service Group | Ward 8 Singleton | Registered Nurse | 1235 |
| NPTS Service Group | Chemotherapy DU | Registered Nurse | 31675 |

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely

P. a. werye



Pam Wenger
Director of Corporate Governance

