



**GIG**  
CYMRU  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 10<sup>th</sup> February 201  
Ein Cyf / Our Ref: 21-A-012

☎ 01639 648363  
✉ FOIA.Requests@wales.nhs.uk

[Redacted]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear [Redacted]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 8<sup>th</sup> January 2021. Your request sought information relating to contact details.

1.

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Matt John Director of Digital	<a href="mailto:Matt.dmj.john@wales.nhs.uk">Matt.dmj.john@wales.nhs.uk</a>
CCIO		
Head of Digital		
IT Operations Manager		
IT Strategy Manager		
CFO or Director of Finance	Darren Griffiths Interim Director of Finance	<a href="mailto:Darren.Griffiths@wales.nhs.uk">Darren.Griffiths@wales.nhs.uk</a>
Director of Transformation	Hannah Evans Director of Transformation	<a href="mailto:Hannah.evans22@wales.nhs.uk">Hannah.evans22@wales.nhs.uk</a>



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

## 2. What primary software systems do you use?

You clarified on 29<sup>th</sup> January 2021 that when referring to Human Resources, you are looking for information on payroll software.

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ESR	ESR	*	All Wales contract	This information is not held by SBUHB. Please contact the NHS Wales Shared Services Partnership (NWSSP) who may be able to assist you. <a href="mailto:shared.services@wales.nhs.uk">shared.services@wales.nhs.uk</a>
Finance	Oracle	Oracle Corp	*	All Wales contract	This information is not held by SBUHB. Please contact the NHS Wales Shared Services Partnership (NWSSP) who may be able to assist you. <a href="mailto:shared.services@wales.nhs.uk">shared.services@wales.nhs.uk</a>
EMR/EHR/EPR	WPAS Welsh Clinical Portal	N/A	20.1.5	Both are on All Wales contracts	This information is not held by SBUHB. Please contact the National Wales Informatics Service (NWIS) who may be able to assist you. <a href="mailto:nwis_foirequest@wales.nhs.uk">nwis_foirequest@wales.nhs.uk</a>
Any Social Care Systems	SBUHB do not use social care systems				
Contact Centre	UCCX	Cisco	11	July 2021	200
Email and Collaboration	Office 365	Microsoft	*	Enterprise agreement All Wales until end of June 2022	13073



### 3. What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows PCS Laptops Tablets	5971 5505 2	*
Apple Mac	2	*
Chrome Devices	0	*
Android Phones	1001	*
Apple iPhones	62	*
Apple iPads	3305	*

### 4.

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	NHS Wales 0365 single tenancy	June '22
Details of any Business Process Outsource arrangement for technology	This is managed via NWSSP – please contact them as detailed above for this information.	
Who provides your data centre?	In house	N/A
What Software as a Service packages do you use?	NHS Wales 0365 single tenancy	June '22
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Not directly, third parties may use services via N3	N/A



\* Disclosure of information on the operating systems used by the Health Board for computing devices would constitute a security risk by leaving the health board's computer systems more vulnerable to a malicious attack.

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority's systems which would make it more vulnerable to crime. It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does.
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime.

The crime in question here would be a malicious attack on the health boards computer systems. Since the disclosure of the withheld information would make the health boards systems more vulnerable to much crime this review finds that the exemption is engaged.

The exemption is subject to the public interest test. There is an overwhelming public interest in keeping health board systems secure which would be served by non-disclosure. This outweighs the public interest in accountability and transparent which would be served by disclosure.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

