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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 17th February 2021
Ein Cyf / Our Ref: 21-A-038

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

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Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear ██████████

I refer to your Freedom of Information Act Request acknowledged by ourselves on 26th January 2021. Your request sought information relating to Covid-19 vaccinations.

Please note that some GP practices use their own booking systems for recording their cancelled and missed appointments, therefore we would not hold this information, and these figures would not be included in the totals below.

1. How many patients have failed to attend a scheduled Covid-19 vaccination appointment with a Swansea Bay University Health Board provider after booking one since December 2, 2020?

Please be aware that an appointment may be recorded as "Did Not Attend" on our systems for various reasons. This may include patients who had already been offered or received their vaccination at their GP practice. Our systems do not record the reason for the "Did Not Attend" missed appointments.

Between 2nd December 2020 and 11th February 2021, we have recorded 1179 "Did Not Attend" appointments on our centralised booking system, where the patient failed to attend their scheduled appointment for vaccination.

2. How many patients invited to book a Covid-19 vaccination appointment by a Swansea Bay University Health Board provider have refused the opportunity to do so since December 2, 2020?

Swansea Bay Health Board does not hold this information.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

3. How many patients had scheduled Covid-19 vaccination appointments with a Swansea Bay University Health Board provider cancelled by a provider after booking appointments since December 2, 2020? How many of these cancelled appointments were rescheduled? Please provide a breakdown of the figures by reason(s) for cancellation.

I can confirm that Swansea Bay Health Board has not cancelled any vaccination appointments for patients since December 2nd 2020. Any cancellations by GP practices that use their own booking systems for vaccination appointments would not be held by the Health Board, and you would need to contact the individual practices for these figures.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

