



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 28th July 2021
Ein Cyf / Our Ref: 21-G-010

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 9th July 2021. Your request sought information relating to The Old Vicarage Nursing Home, Tonna.

In your correspondence with us, you had let us know that you had also submitted the same request to Neath Port Talbot Council, however the council had informed you that some of the information you had requested may come under the remit of the Health Board.

We have identified the questions below which are in relation to the Health Board and we will assume Neath Port Talbot Council will be in touch shortly regarding the remaining questions in your request.

- **Documented evidence of my Mother's referral to Audiology**
- **Document evidence of my Mother's Mental Health referral**
- **Copies of my Mother's health records for the time she was resident at Old Vicarage**
- **Documented evidence of staff having carried out any procedures to test my Mother for a UTI in January 2021**
- **Details of why the GCS scale was used as observations if the Home were concerned by Sepsis and not a head injury**

I can confirm that the information above would be withheld under the Freedom of Information Act – Section 41, this is due to it being of a personal nature. The Freedom of Information Act is related to information that can be released to the 'world at large' and therefore information we release under the Act is subsequently published on our website. Therefore, your questions are in relation to your mothers



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

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Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

health records which are personal in nature and therefore not accessible to you under the FOI Act. Section 41 of the FOI Act sets out an exemption from the right to know where the information requested was provided to the public authority in confidence.

However, we can inform you that you may be able to gain access to your mother's records via the Health Boards subject access process. For advice and information on how to access medical records please contact accesstorecords@wales.nhs.uk or:

The Subject Access Office
Health Records Department
Neath Port Talbot Hospital
Baglan Way,
Port Talbot
SA12 7BX

Tel No: 01639 862010

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

