



Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 9th June 2021
Ein Cyf / Our Ref: 21-E-010

☎ 01639 648363
📧 FOIA.Requests@wales.nhs.uk

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Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

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I refer to your Freedom of Information Act Request acknowledged by ourselves on 12th May 2021. Your request sought information relating to E-Observation and Remote Monitoring.

1. The name of the supplier of your eobservation system?

'The system, which is called 'E-Obs', is a digital solution to record the vital signs of a patient. A mobile device is used by the nursing staff to collect and store patient observations, creating a score that can assist in making clinical judgments when treating a patient.'

I can confirm that Swansea Bay Health Board does not use the "E-Obs" system.

2. The name of the supplier of your onsite hospital pager system (to help manage patient flow)?

'Onsite hospital pager systems allow the hospital to carefully manage patient flow throughout the patients visit.'

I can confirm that Swansea Bay Health Board does not use onsite hospital pager systems.

3. Does your Health Board currently use remote monitoring?

'Often abbreviated as RPM (and sometimes known as remote patient management), remote patient monitoring is a method of healthcare delivery that uses the latest advances in information technology to gather patient data outside of traditional healthcare settings.'



I can confirm that Swansea Bay Health Board does not use remote monitoring.

4. The name of the supplier of your Remote monitoring system?

Not applicable.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

