



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 22-I-024**

You asked:

- 1. Number of Employees (in two categories please - permanent and fixed term only for entire health board and locums, honorary and students for entire health board)**
13,313 (headcount) permanent and fixed term
828 (headcount) Locum, honorary and students
- 2. Number of IT Staff (permanent and fixed term staff in Digital Services)**
386 (headcount) permanent and fixed term - please note that this is all staff within the Digital Services Directorate including the Health Records department, Clinical coding, Data Quality, Information Governance as well as Digital Operations, Digital Transformation, Digital Applications and Digital intelligence.
- 3. The name of your current IT Service Management Software and the company that supplies it**
Software is called Service Point – All Wales Solution developed and supplied by Digital Health and Care Wales
- 4. Whether this is a Cloud / SaaS or On-Premise Solution**
SaaS
- 5. The number of licences and whether these are named or concurrent**
We have concurrent licences. No restriction on numbers.
- 6. The length of your current contract for this Software / Service**
Not applicable – solution is developed and supplied by Digital Health and Care Wales
- 7. The contract expiry date, and whether you intend to change it**
N/A – We are currently looking as part of an All Wales Group at replacing our solution
- 8. The Contract Review Date: (approximate date of when the organisation is planning to review this contract)**
Not applicable



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

9. The annual cost of the contract

Nil

10. The total cost of the contract

Nil

11. The person responsible for this Software / Service and their contact details

Matt John, Director of Digital

Matthew.John@wales.nhs.uk

12. The lead person to contact about any future projects to review or replace this Software / Service, and their contact details

Matt John, Director of Digital

Matthew.John@wales.nhs.uk

If this solution is currently on Premise, please could you also provide the following information:

1. Do you have a cloud migration strategy?

Not applicable

2. If so, is there specific budget allocated to this?

Not applicable

3. Would you be looking to move to a cloud service at the end of the current contract?

Not applicable

