



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 23-C-032**

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment:
<https://sbuhb.nhs.wales/jobs/jobs-and-volunteering>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for SBU and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

We do everything possible to cover rotas with Swansea Bay staff and bank staff. It is only after exhausting these options, do we look to agencies for cover.

We have provided this information for the period 31/1/23 – 31/3/23

You asked:

1) In the last 60 days how many hours has your Health Board utilised Thornbury Nursing Services for agency nurses?

We are only able to provide the hours booked with agencies, not hours actually worked. 65 hours were booked with Thornbury Nursing Services in this period.

2) In the last 60 days which wards, departments were these TNS requests for?

Theatres in Neath Port Talbot Hospital and the Neonatal Intensive Care Unit in Singleton Hospital.

3) Please can you confirm how many nursing shifts have been filled by Thornbury Nursing Services?

As per question 1 we are only able to provide the hours booked with agencies, not hours actually worked/filled. 7 shifts were booked

4) In the last 60 days has your Health Board utilised any other off framework provider for agency nurses? If yes, please name these



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

providers.

Yes - Nutrix Personnel Ltd, Pure Healthcare Group Ltd, Presto Nursing Ltd, Independent Clinical Services Ltd TA Thornbury Nursing Services.

5) Please can you confirm how many shifts have been released /allocated to off framework agencies within the last 60 days?

As per question 1 we are only able to provide the hours booked with agencies. 529 shifts were booked with off-contract agencies.

6) In the last 60 days which wards, or departments were these off framework requests for?

- Cardiac ITU - Morriston Hospital
- CDS – Singleton Hospital
- Chemotherapy Day Unit
- ED - Morriston Hospital
- Gower Ward - Morriston Hospital
- Haematology Day Unit
- ITU - Morriston Hospital
- Neo-Natal West 1 – Singleton Hospital
- TAWA Ward - Morriston Hospital
- Tempest Ward - Morriston Hospital
- Theatres - Neath Port Talbot Hospital
- Ward 1 – Singleton Hospital
- Ward 3 – Singleton Hospital
- Ward 6 – Singleton Hospital
- Ward 8 – Singleton Hospital
- Ward 9 – Singleton Hospital
- Ward T - Morriston Hospital

7) Please can you confirm how many nursing shifts have been filled by off framework agencies within the last 60 days?

As per question 1 we are only able to provide the hours booked with agencies, not hours actually worked/filled. 529 shifts were booked with off-contract agencies.

8) How many long-term lines of work or block bookings are currently being supplied by off framework agencies?

As at 6th April 2023, there are 2 block bookings being supplied by off-framework agencies.

9) Which off framework agencies is the Health Board currently utilising for Nursing vacancies and what is the spend on these agencies year to date?

In FY 2022/23 the Health Board used;

	£
INDEPENDENT CLINICAL SERVICES LTD TA THORNBURY NURSING SERVICES	440,726.52
NUTRIX PERSONNEL LTD	862,954.77



PRESTO NURSING LTD

267,706.41

PURE HEALTHCARE GROUP LTD

1,186,748.60

10) What is the average charge for both RMN's and RGN's from off framework agencies?

Based on booked hours and the amount spent in 2022/23, the average off-contract hourly spend for registered nurses was £60.38.

Please be aware that this is based on booked hours only, and not hours actually worked. Therefore the actual average hourly rate for staff that worked may be different.

11) Who at director level is responsible for patient safety and staffing levels?

Debbie Eyitayo – Director of Workforce & OD

Gareth Howells – Director of Nursing & Patient Experience

