



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 23-E-033**

You asked:

Please provide information regarding the following systems:

1. Accident & Emergency
2. BI & Data Warehousing
3. Clinical Portal
4. Document Management
5. Health Information Exchange (HIE)
6. Integration Platform
7. Maternity
8. Oncology
9. Theatres
10. Transfers of care system
11. Trust Integration Engine (TIE)
12. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your health board does not use the system or have the department:



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- a) System type -
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? -
- j) Total value of contract (£) -
- k) Notes - e.g. we are currently out to tender

Our response:

	System type	Supplier name	System name	Date installed	Contract expiration	Is this contract annually renewed? - Yes/No	Procurement framework	Other systems it integrates with?	Total value of contract (£)	Notes - e.g. we are currently out to tender
Accident & Emergency	ED - Patient Administration System	ED - DHCW	ED - WPAS A & E	07/11/2021	2026	No	National Procurement via DHCW	MIU - WCP, WPAS, WCCG	N/A – NHS Wales system via DHCW	Contract with DHCW
	MIU - National ED Patient Flow	MIU - EMIS	MIU - WEDS (Symphony)							
BI & Data Warehousing	BI and Data Warehousing	Microsoft & Qliktech	MS SQL, Power BI, QLIKView	2008 / 2020 / SQL warehouse since April 2019	31/08/2023	Qliktech Yes, Microsoft longer term agreement	Microsoft Enterprise Agreement procured via CSP	Collects data from various systems	Qliktech £50k - Microsoft All Wales Contract	Mixture of DHCW contract and MS Licensing



Clinical Portal	Clinical Portal	DHCW	WCP	2018	No expiration	N/A – Ongoing via DHCW	National Procurement via DHCW	WPAS, WAP, WRRS, HEPMA, SIGNAL	N/A – NHS Wales system via DHCW	Contract with DHCW
Document Management	Document Management System	In House System	DMS	May 2014	No expiration	No	N/A	WCP, WCCG	N/A – NHS Wales system via DHCW	In House System
Health Information Exchange (HIE)	Integration Engine	DHCW	Fiorino	DHCW would hold this information	No expiration	N/A – Ongoing via DHCW	National Procurement via DHCW	Various	N/A – NHS Wales system via DHCW	Contract with DHCW
Integration Platform	Integration Engine	DHCW	Fiorino	DHCW would hold this information	No expiration	N/A – Ongoing via DHCW	National Procurement via DHCW	Various	N/A – NHS Wales system via DHCW	Contract with DHCW
Maternity	Patient Administration System	DHCW	WPAS	2011	No expiration	N/A – Ongoing via DHCW	National Procurement via DHCW	MPI for demographics	N/A – NHS Wales system via DHCW	Contract with DHCW
Oncology	Cancer Care	DHCW	Chemocare, Canisc	DHCW would hold this information	No expiration	Yes	National Procurement via DHCW	MPI for demographics	N/A – NHS Wales system via DHCW	Contract with DHCW
Theatres	Theatre System	In House System	TOMS	Jun-13	No expiration	No	N/A	N/A	N/A – NHS Wales system via DHCW	In House System



Transfers of care system	No transfer of care system									
Trust Integration Engine (TIE)	Integration Engine	DHCW	Fiorino	DHCW would hold this information	No expiration	N/A – Ongoing via DHCW	National Procurement via DHCW	Various	N/A – NHS Wales system via DHCW	Contract with DHCW
Voice recognition	Various dictation solutions	BigHand, Dragon Dictate , Microsoft 365	BigHand, Dragon Dictate , Microsoft 365	Various over last 3 to 5 years	Various	No	n/a	None	N/A – NHS Wales system via DHCW	n/a

