



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 23-E-040**

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment:
<https://sbuhb.nhs.wales/jobs/jobs-and-volunteering>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for SBU and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

We do everything possible to cover rotas with Swansea Bay staff and bank staff. It is only after exhausting these options, do we look to agencies for cover.

You asked:

I would like to know information around your nursing agency use.

1. How many shifts have been filled since Jan 2023 by framework agencies?

Please note that we are only able to provide shifts booked with agencies, not shifts actually worked/filled.

24,917 shifts booked between 01.01.23 to 13.06.23

2. How many shifts have been filled since Jan 2023 by off framework agencies? NB if you deem this information sensitive it is in order to understand what the Health Board is doing to move OFF framework suppliers to On framework supply, therefore saving government money.

Please note that we are only able to provide shifts booked with agencies, not shifts actually worked/filled.

1,298 shifts booked between 01.01.23 to 13.06.23 (please note this includes 341 shifts booked with Nutrix, who no longer supply as an off-Framework



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

agency)

3. What protocols does the Health Board have in place to control off framework usage?

Firstly, all options via Nurse Bank, Overtime and on-Framework agency staff must be exhausted, along with a full rota check before looking at off-Framework agencies.

All off-framework agency usage must be authorised at Executive Director level.

4. How many shifts have been filled since Jan 2023 that are general nursing?

All agency nursing shifts are categorised under "general nursing"

5. How many shifts have been filled since Jan 2023 that are not general nursing?

Not applicable –see q4.

6. How many shifts have been filled since Jan 2023 that are Health Care Assistants?

3,762 shifts booked for Healthcare Assistant/Support Worker staff between 01.01.23 and 13.06.23

7. What is the percentage breakdown of your nursing requests since Jan 2023 are per speciality i.e A&E, ITU, Paeds, Neo, Midwifery, Theatre, MH, Chemo and General Nursing.

Please note that this information is not held centrally. To obtain this information would involve a manual trawl and search of records which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act and The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004 provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

8. Who are the framework agencies that fill at the Health Board?

247 Lifeline
Allied and Clinical Recruitments
ASA Medical
Biggs Healthcare
Bluestones Medical
Capital Staffing Services



Care Providers Recruitment Ltd
CastleRock Care Services Ltd
Daytime Healthcare Recruitment
Direct Healthcare 24 Ltd
Direct Nursing Services
DRC Locums Limited
Eleventh Hour Medical Ltd
Enferm Medical Ltd
Evergood Nursing
Gold Staff Recruitment Limited
Hanson Grey
HCP Primary LTD
Hoop Resourcing Ltd
ID Medical Group Limited
IMC Locums
Just Nurses
MedicsPro
MedTeam Primary Care
MINERVA NURSING
MPS Healthcare
MRecruitment Ltd
MyLocum LTD
National Locums



Next Step Nursing
NISI Enterprises Ltd
PRO Nursing Healthcare Ltd
Randstad Care Limited
Redspot Care Ltd
Richmond
RMR Recruitment
Springday Healthcare
Seven Resourcing
Staffing Plus Limited
Total Assist
Vetro Recruitment Ltd
WNA Healthcare
Workforce Employment Solutions Employment
Your Nurse
Your World Nursing Ltd

9. Who are the Off framework agencies that fill at the Health Board?

Thornbury, Pure, Presto

10. In what time frame do you request shifts from an off framework agency?

There is no set time frame, this depends on the area requesting and availability of staff/notice period.



