

gofalu am ein gilydd, cydweithio, gwella bob amser caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

## Cais Rhyddid Gwybodaeth / Freedom of Information request Ein Cyf / Our Ref: 23-E-044

Please note that we have one Emergency Department (ED) in Morriston Hospital and one Minor Injuries Unit (MIU) in Neath Port Talbot Hospital. We have provided the information for both sites.

## You asked:

## Can you please confirm:

(a) How many people have left Swansea Bay UHB A&E departments early without having been seen by a medical professional? Please provide a breakdown of every month since March 2022.

We have provided the number of new attendances at Morriston ED or MIU between 01/03/22 and 31/05/23, inclusive, with an outcome of 'Patient Self Discharge without Clinical Consent' or 'Did Not Wait'

		Administrative Arrival Date															
Hospital		2022											2023				
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May		
Morriston Hospital ED	780	973	840	1005	1105	1130	1062	1200	1025	1268	616	744	945	704	958		
Neath Port Talbot Hospital MIU	168	122	86	112	175	101	82	136	48	45	29	25	52	55	116		



## (b) What is the longest recorded A&E waiting time at each Swansea Bay UHB A&E department per month, since March 2022?

I can confirm that we cannot provided individual longest wait times per month as as there is a potential risk of identifying the individual if this was disclosed. Therefore, the data is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

However, we are able to provide you with the average time waited in department for new attendances at Morriston ED or MIU between 01/03/22 and 31/05/23, inclusive, with an outcome of 'Patient Self Discharge without Clinical Consent' or 'Did Not Wait'.

The time waited is represented in hours and minutes.

	Administrative Arrival Date															
Hospital	2022										2023					
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Morriston Hospital ED	05:43	05:45	05:31	06:21	06:15	06:21	06:13	06:42	06:34	06:42	06:15	06:25	06:17	06:13	06:15	
Neath Port Talbot Hospital MIU	01:34	02:07	01:10	01:38	01:29	01:01	01:17	01:14	01:16	01:07	01:00	01:04	01:05	00:57	01:13	