



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.  
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

**Cais Rhyddid Gwybodaeth / Freedom of Information request**  
**Ein Cyf / Our Ref: 24-D-001**

**You asked:**

For the latest statistics/information about the number of Device Related Pressure Sore incidents and complaints raised and the figures NHS paid to compensate to service users/next of kin of affected.

**Our Response:**

The data is from 1.3.2019 to 31.3.2024

**Incidents by Year**

<b>Year</b>	<b>Device Related Pressure Ulcers</b>	<b>Damages paid</b>
<b>2019 (from 1.3.2019)</b>	45	See complaint table below
<b>2020</b>	64	See complaint table below
<b>2021</b>	95	See complaint table below
<b>2022</b>	71	See complaint table below
<b>2023</b>	58	See complaint table below
<b>2024 (up to 31.3.2024)</b>	10	See complaint table below



## Complaints by Year

<b>Year</b>	<b>Issue relating to Device Related Pressure Ulcer</b>	<b>Damages paid</b>
<b>2019 (from 1.3.2019)</b>	<5*	£30,000
<b>2020</b>	0	None
<b>2021</b>	0	None
<b>2022</b>	0	None
<b>2023</b>	0	None
<b>2024 (up to 31.3.2024)</b>	0	None

\*Where fewer than 5 has been indicated we are unable to provide you with the exact number of patients as due to the low numbers, there is a potential risk of identifying individuals if this was disclosed. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

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