



## Cais Rhyddid Gwybodaeth / Freedom of Information request Ein Cyf / Our Ref: 25-F-045

### You asked:

- 1. Internal communications, including emails, memos, and meeting notes, between Swansea Bay University Health Board staff and/or management regarding the Wales Online article published on 29 May 2025 and the Express article published on 23 May 2025 that references concerns raised about Swansea Bay mental health services.**

<https://www.google.com/amp/s/www.walesonline.co.uk/news/health/teenager-says-nearly-died-after-31717467.amp>

<https://www.google.com/amp/s/www.express.co.uk/news/uk/2059502/nut-allergy-man-almost-dies-in-hospital-suicide-attempt/amp>

- 2. Any internal documents or correspondence discussing or referencing the Change.org petition submitted publicly regarding Swansea Bay mental health services. (<https://www.change.org/p/investigation-into-swansea-bay-mental-health-services-and-call-for-me-to-get-dbt>)**

On a preliminary search of our IM&T systems, we have identified 683 emails potentially containing the links

<https://www.google.com/amp/s/www.walesonline.co.uk/news/health/teenager-says-nearly-died-after-31717467.amp>

or

<https://www.google.com/amp/s/www.express.co.uk/news/uk/2059502/nut-allergy-man-almost-dies-in-hospital-suicide-attempt/amp>

or

<https://www.change.org/p/investigation-into-swansea-bay-mental-health-services-and-call-for-me-to-get-dbt>

To verify this information and ensure that the emails do actually contain the information you require would require a manual check of each individual email which would take an average of 2 minutes per email. We have estimated this would take significantly more time to complete than the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cadeirydd/Chair: Jan Williams Prif Weithredwr/Chief Executive: Abigail Harris

Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe

Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board



are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

I can confirm that the Health Board holds information of the nature you are seeking in relation to meeting minutes and related documents, however the information within relates solely to an individual. Therefore, the data is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

**3. Any policies, communications, or briefings that were prepared or shared in response to this media coverage or public petition, including but not limited to reputation management, media statements, or staff instructions and communications/discussions.**

The SBUHB Communications team do not comment on individual cases in the public domain. The only statement that has been made publicly in relation to this case is;

*"Strict confidentiality rules mean we are unable to comment on individual patients in our care and therefore cannot comment on the claims being made. However we can confirm we are aware of the patient's concerns, and we are working to better understand and hopefully resolve them.*

*We actively encourage patients to always let us know if they have any concerns."*

This statement was first issued on 20<sup>th</sup> May 2025 and has been issued several times since. No other policies, communications or briefings were prepared or shared in response to this media coverage or public petition.

